

400902-2026 - Gara

Norvegia – Servizi sanitari municipali – IK - EEA 094-2025 Stage 1 Qualification phase
Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

OJ S 111/2026 11/06/2026

Bando di gara o di concessione – regime ordinario - Avviso di rettifica

Servizi

1. Committente

1.1. Committente

Nome ufficiale: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

E-mail: christian.sundelin@bergen.kommune.no

Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Descrizione: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Identificativo della procedura: bb259a53-04cb-4056-b5fb-167d5c27e30e

Identificativo interno: 2025/281569

Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione

La procedura è accelerata: no

Caratteristiche principali della procedura: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support The contract period is three (3) years from when the contract is signed, with the

following options for the Contracting Authority to extend on the same terms and terms: First option: Extension with two (2) years Other options: Extension with two (2) years Contract options: Extension with two (2) years Options will be triggered automatically, as long as the Customer does not give up the contract in writing within two (2) months before the contract expires. The maximum contract period is 9 years. This competition is initiated with a qualification phase (stage 1). Only tenderers who fulfil the qualification requirements and who have been invited will be able to submit a tender (stage 2).

2.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 85323000 Servizi sanitari municipali

Classificazione aggiuntiva (cpv): 33100000 Apparecchiature mediche, 33195000 Sistema di controllo dei pazienti a distanza, 35121700 Sistemi di allarme, 38112100 Sistemi di navigazione e posizionamento globale (GPS o equivalente), 85000000 Servizi sanitari e di assistenza sociale

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Troms/Romsa/Tromssa (NO072)

Paese: Norvegia

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Vestland (NO0A2)

Paese: Norvegia

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

Anskaffelsesforskriften - Public Procurement Law and Regulations

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Documento di gara, Avviso

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing

terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify

that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitto di interessi legato alla partecipazione alla procedura di appalto: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lotto

5.1. Lotto: LOT-0000

Titolo: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Descrizione: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Identificativo interno: 2025/281569

5.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 85323000 Servizi sanitari municipali

Classificazione aggiuntiva (cpv): 33100000 Apparecchiature mediche, 33195000 Sistema di controllo dei pazienti a distanza, 35121700 Sistemi di allarme, 38112100 Sistemi di navigazione e posizionamento globale (GPS o equivalente), 85000000 Servizi sanitari e di assistenza sociale

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Troms/Romsa/Tromssa (NO072)

Paese: Norvegia

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Vestland (NO0A2)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 04/10/2026

Data di fine durata: 05/10/2035

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

L'appalto si addice anche alle piccole e medie imprese (PMI): sì

5.1.7. Appalto strategico

Appalti verdi: criteri: Altri criteri degli appalti pubblici verdi

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Documento di gara, Avviso

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Point 6.2 The tenderer's organisational and legal position Qualification Requirement: Tenderers shall be a legally registered company. Documentation requirement: Company Registration Certificate, or equivalent from the country where the company is registered. Documentation must not be enclosed for tenderers registered in the Norwegian Register of Units. The contracting authority will check the registration by using the organisation number stated in the tenderer's Merccell profile. Tenderers who are not registered in the above register must present a certificate or confirmation (equivalent company registration certificate) for registration in a trade or business register as prescribed by the law of the country where the tenderer is established. Such a certificate shall not be issued more than six months before the tender deadline.

I criteri saranno utilizzati per selezionare i candidati da invitare alla seconda fase della procedura

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Point 6.3 Economic and financial capacity.

Qualification requirement: Tenderers shall be credit worthy and have sufficient economic and financial capacity to fulfil the contract. Documentation requirement: Credit evaluation/rating, assessment made in CreditPro, D&B, Bisnode AS or an equivalently certified credit information agency, not older than 3 months, based on the last known accounting figures. The income ratio, degree of liquidity, solidity, debt ratio and turnover shall be in the rating. For companies that cannot be credit rated, approved accounting figures shall show satisfactory good credit worthiness and sufficient financial implementation ability/capacity. This will be assessed based on an overall assessment based on the following parameters: result degree, degree of liquidity, solidity, debt ratio and turnover. If a tenderer cannot present the above mentioned documentation, or would like to document that it gives a misleading picture of his financial situation, he shall prove his economic and financial position, using another document of relevance to the company's fiscal figures/finances. Tenderers shall in particular justify why the requested documentation possibly cannot be delivered or gives a misleading picture. Any guarantees and insurances given by a third party must cover all the financial losses that may arise due to non fulfilment of the contract. Any guarantors must document that they independently fulfil the qualification requirement for finances. The contracting authority reserves the right, nevertheless, to obtain financial information from other sources (e.g. own

credit rating) if there is uncertainty as to whether the requirement is fulfilled or not. Such a decision must not be justified. All the obtained and any submitted information will form the basis for an overall assessment of whether the qualification requirement is fulfilled.

I criteri saranno utilizzati per selezionare i candidati da invitare alla seconda fase della procedura

Criterio: Referenze su servizi specifici

Descrizione del criterio di selezione: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.1 Qualification Requirements: Tenderers shall have carried out relevant deliveries in the last three (3) years. Relevant means experience from contracting authorities with equivalent service requirements, volume and/or complexity. Documentation requirement: A description shall be given of the most relevant deliveries with equivalent complexity and need in the last three (3) years. Three (3) references are requested. It must be clearly stated that assignments have been carried out with clear relevance regarding service level, volume and/or complexity. Use Annex 5 to the Competition Rules. Template for the reference form in the reply. References shall as a minimum be described with the following information: Customer Name Contact information at the contracting authority; name, position, email and telephone number. Brief description of the contract and previous work Time period and duration Size and number of users References can be contacted and controlled. This contact information must be provided. If a tenderer will use capacity from a parent company or other binding statement, see "Annex 2 Commitment Statement".

I criteri saranno utilizzati per selezionare i candidati da invitare alla seconda fase della procedura

Criterio: Tecnici o organismi tecnici per il controllo della qualità

Descrizione del criterio di selezione: Tenderers can use the following technical personnel or technical units, particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.2 Qualification requirement: Tenderers shall have sufficient implementation ability. Documentation requirement: Tenderers shall give a general description of the company's available resources for the requested delivery. If collaborating partners or sub-suppliers must enclose a Commitment Statement (Annex 2 to the Instructions to the tenderer's "Commitment Statement"). It is important that it is clearly stated in which area the collaboration partners or sub-suppliers contribute, cf. the above description.

I criteri saranno utilizzati per selezionare i candidati da invitare alla seconda fase della procedura

Informazioni sulla seconda fase di una procedura in due fasi:

Numero minimo di candidati da invitare alla seconda fase della procedura: 3

La procedura si svolge in diverse fasi. In ogni fase possono essere eliminati alcuni partecipanti

5.1.11. Documenti di gara

Lingue in cui i documenti di gara sono ufficialmente disponibili: norvegese

Indirizzo dei documenti di gara: <https://permalink.mercell.com/285396720.aspx>

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://permalink.mercell.com/285396720.aspx>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese

Catalogo elettronico: Non consentita

Obbligo di firma elettronica qualificata o sigillo elettronico qualificato [come definiti dal regolamento (UE) n. 910/2014]

Varianti: Non consentita

Gli offerenti possono presentare più di un'offerta: Non consentita

Termine per il ricevimento delle domande di partecipazione: 09/07/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

È richiesto un accordo di non divulgazione: sì

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Hordaland Tingrett

Informazioni sui termini per il riesame: In accordance with the Public Procurement

Regulations. Appeals shall be submitted without delay. The Contracting Authority continually processes appeals. The deadline for requesting a provisional injunction, cf. § 20-7 has been set to 15 days after the contracting authority's decision to reject a request to participate in the competition, cf. § 24-1 and § 24-2, or not select a tenderer, cf. § 16-12.

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: Hordaland Tingrett

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Numero di registrazione: 964338531

Servizio: Byrådsavdeling for eldre, helse og omsorg

Indirizzo postale: Postboks 7700

Località: BERGEN

Codice postale: 5020

Suddivisione del paese (NUTS): Vestland (NO0A2)

Paese: Norvegia

Referente: Christian Rikheim Sundelin

E-mail: christian.sundelin@bergen.kommune.no

Telefono: +47 93832104

Fax: +47 48400203

Indirizzo internet: <https://www.hrpas.no>

Ruoli di questa organizzazione:

Committente

8.1. ORG-0002

Nome ufficiale: Hordaland Tingrett

Numero di registrazione: 984 195 796

Località: Bergen

Codice postale: 5020

Suddivisione del paese (NUTS): Vestland (NO0A2)

Paese: Norvegia

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

10. Modifica

Versione dell'avviso precedente da modificare

:

de7de3e2-1922-42d7-b44a-401f44716623-01

Motivo principale della modifica

:

Aggiornamento informazioni

Descrizione

:

Contact person changed. Parallel tenders marked 'not allowed', c.f. the competition rules.

10.1. Modifica

Identificativo della sezione: ORG-0001

10.1. Modifica

Identificativo della sezione: LOT-0000

Informazioni sull'avviso

Identificativo/versione dell'avviso: 015c5829-89cb-4a50-8d1d-893d65c39f5d - 01

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Tipo di avviso: Bando di gara o di concessione – regime ordinario

Sottotipo di avviso: 16

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