

417096-2026 - Gara

Norvegia – Pacchetti software e sistemi di informazione – Procurement of a serious follow-up system.

OJ S 115/2026 17/06/2026

Bando di gara o di concessione – regime ordinario

Forniture

1. Committente

1.1. Committente

Nome ufficiale: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

E-mail: postmottak@okf.oslo.kommune.no

Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: Procurement of a serious follow-up system.

Descrizione: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identificativo della procedura: 2f50bb51-d28f-41a8-aef9-608dd3cbd4b3

Identificativo interno: 5717

Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione

La procedura è accelerata: no

2.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 48100000 Pacchetti software specifici per l'industria,

72260000 Servizi connessi al software, 48700000 Utilities per pacchetti software, 48170000

Pacchetti software di conformità

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 23 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the

contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national

rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Procurement of a serious follow-up system.

Descrizione: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identificativo interno: 7432

5.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 48100000 Pacchetti software specifici per l'industria,

72260000 Servizi connessi al software, 48700000 Utilities per pacchetti software, 48170000

Pacchetti software di conformità

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

5.1.3. Durata stimata

Durata: 120 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 4

Altre informazioni sul rinnovo: 2 + 2 + 1 + 1 years. The contract period is 4 years from Delivery Day. The contracting authority has the option to extend the contract for up to a further 2+2+1+1 years on unchanged terms. The options will be taken up after notification from the Contracting Authority.

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE
L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro di commercio

Descrizione del criterio di selezione: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have a management system for information security that fulfils the requirements in ISO 27001 or equivalent. The management system shall include all activities that contribute to the Contracting Authority's delivery.

Documentation requirements: Certificate for the company's information security system issued by independent bodies which certify that the tenderer fulfils certain quality assurance standards, for example ISO 27001:2022. If a tenderer is not certified: The table of contents for the information security system as well as an indication of what standards or regulations form the basis for and how often the information security system is revised.

Criterio: Referenze su forniture specifiche

Descrizione del criterio di selezione: Tenderers shall have sufficient relevant experience.

When assessing the tenderer's experience, emphasis will be put on the delivery, implementation and operation of a system that has an equivalent purpose and that has a sufficient transferable value as regards complexity. * Equivalent purposes means the seriousness follow-up of tenderers in public customers who are subject to equivalent regulations * Complexity means i.a. collecting and comparing information from different systems Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the contracting authority and a description of the assignment's content.

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Prezzo

Descrizione: Total price for the duration of the agreement

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Qualità

Descrizione: Fulfilment of functional requirements

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 50

Criterio:

Tipo: Qualità

Descrizione: Fulfilment of non-functional requirements

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 6,6

Criterio:

Tipo: Qualità

Descrizione: Fulfilment of establishment and training requirements

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 6,7

Criterio:

Tipo: Qualità

Descrizione: Fulfilment of service level requirements

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 6,7

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/5717>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/5717>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 03/08/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso:
Oslo Kommune v/ Økonomi- Og Forvaltningsetaten
Organizzazione che riceve le domande di partecipazione: Artifik AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Numero di registrazione: 935346282

Indirizzo postale: Grensesvingen 6

Località: Oslo

Codice postale: 0663

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

Referente: Ebbe Hoel Sørensen

E-mail: postmottak@okf.oslo.kommune.no

Telefono: +47 21802180

Indirizzo internet: <https://www.oslo.kommune.no>

Profilo del committente: <https://www.oslo.kommune.no>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo tingrett

Numero di registrazione: 926725939

Indirizzo postale: Postboks 2106 Vika

Località: Oslo

Codice postale: 0125

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: oslo.tingrett@domstol.no

Telefono: +47 22035200

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12

Località: Oslo

Codice postale: 0161

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: support@artifik.no

Indirizzo internet: <https://artifik.no>

Ruoli di questa organizzazione:

Prestatore di servizi in materia di appalti

Informazioni sull'avviso

Identificativo/versione dell'avviso: 68aedecb-8b73-4d36-a49e-d14e7947afbf - 01

Tipo di formulario: Gara

Tipo di avviso: Bando di gara o di concessione – regime ordinario

Sottotipo di avviso: 16

Data di trasmissione dell'avviso: 16/06/2026 10:01:33 (UTC+00:00) ora dell'Europa occidentale, GMT

Lingue in cui il presente avviso è ufficialmente disponibile: inglese

Numero di pubblicazione dell'avviso: 417096-2026

Numero dell'edizione della GU S: 115/2026

Data di pubblicazione: 17/06/2026