

444529-2026 - Gara

Norvegia – Servizi di sicurezza – Procurement of security services with SOC/IRT/MDR/MSS

OJ S 122/2026 29/06/2026

Bando di gara o di concessione – regime ordinario

Servizi

1. Committente

1.1. Committente

Nome ufficiale: Statens Kartverk

E-mail: post@kartverket.no

Forma giuridica del committente: Impresa pubblica

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: Procurement of security services with SOC/IRT/MDR/MSS

Descrizione: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure. Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Identificativo della procedura: c5f49358-eec4-44f1-b028-3aabd8774d36

Identificativo interno: 6190

Tipo di procedura: Aperta

La procedura è accelerata: no

2.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 79710000 Servizi di sicurezza

Classificazione aggiuntiva (cpv): 79714000 Servizi di sorveglianza, 72220000 Servizi di consulenza in sistemi informatici e assistenza tecnica, 72000000 Servizi informatici:

consulenza, sviluppo di software, Internet e supporto, 72212732 Servizi di programmazione di software di sicurezza dei dati

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Buskerud (NO085)

Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 70 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the

contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national

rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Procurement of security services with SOC/IRT/MDR/MSS

Descrizione: In order to strengthen the ability to detect, notify and handle IT events, the Norwegian Mapping Authority shall procure a 24 hour (24/7/365) service for proactive security monitoring and support for incident handling IT security events in the Contracting Authority's IT environment. This involves entering into a collaboration with a tenderer who provides a service that safeguards security monitoring, detection and incident management, where the security partner can also give the Contracting Authority quick access to expertise for assistance with major security incidents (IRT team). Services are requested that have elements from different categories of security services such as managed security services, SOC (security operations centre), incident response team and Managed detection & response (MDR). Proactive monitoring and notification and partial handling of vulnerabilities are expected, and not only reactive handling in the event of major unwanted events. The procured service is cosourcing and vulnerabilities and incidents shall be solved in cooperation with the Norwegian Mapping Authority's employees and partly in The Norwegian Mapping Authority's infrastructure.

Kartverket has already established security and operational environments and the procurement must therefore focus on integration, operative interaction and further development. For more information see the tabs "Competition Details" and "Specifications";

Identificativo interno: 8103

5.1.1. Finalità

Natura dell'appalto: Servizi

Classificazione principale (cpv): 79710000 Servizi di sicurezza

Classificazione aggiuntiva (cpv): 79714000 Servizi di sorveglianza, 72220000 Servizi di consulenza in sistemi informatici e assistenza tecnica, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72212732 Servizi di programmazione di software di sicurezza dei dati

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Buskerud (NO085)

Paese: Norvegia

5.1.3. Durata stimata

Durata: 96 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 3

Altre informazioni sul rinnovo: 2 + 2 + 2 years. The contract period is 2 years, calculated from 11.12.2026 The contracting authority has an option to extend the contract, as well as trigger the options described in the requirement specifications on unchanged terms for 2+2+2 years so that the total possible contract length is 8 years. The options will automatically be taken up unless the contract is terminated by the Contracting Authority or the tenderer with 3 (three) months notice before the renewal date.

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: The tenderer must be a legally established company.

Documentation requirements: company registration certificate.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers shall have their tax and VAT payments in order. Documentation requirements: Tax certificate for tax and VAT. The certificate must not be more than six months old. Describe any insurances they have to ensure financial solidity. Last year's auditor confirmed accounts including annual reports with notes are to be submitted.

Criterio: Certificati rilasciati da istituti di controllo della qualità

Descrizione del criterio di selezione: Tenderers shall have a quality system and a management system for information security. Documentation requirements: Documentation shall be given that the tenderer has this. ISO 9001/27001 or equivalent will be accepted as valid documentation.

Criterio: Sicurezza nel trattamento, conservazione e trasmissione di informazioni classificate

Descrizione del criterio di selezione: Tenderers must be able to handle and store classified information in a proper manner. throughout the contract period and after the contract expires. Documentation requirements: Documentation must be given that the tenderer has the ability to handle classified information at a grading level CONFIDENTIAL.

Criterio: Sicurezza nel trattamento, conservazione e trasmissione di informazioni classificate

Descrizione del criterio di selezione: Tenderers must be a part of the NSM Quality Scheme for tenderers who handle ICT events. Documentation requirements: Documentation must be enclosed that the tenderer is included in the scheme and that it is valid.

Criterio: Referenze su servizi specifici

Descrizione del criterio di selezione: Tenderers must enclose information on at least 3 relevant projects carried out by the tenderer in during the last three years. Documentation requirements: A description must be given of clients, projects, contract value, time and length. At least one reference is wanted from public administration and that reference customers can be contacted.

Criterio: Numero di personale dirigenziale

Descrizione del criterio di selezione: Description of the board, general manager, owners and localisation. Documentation requirements: Documentation of: Members and general manager of the Board, only from Norway countries Norway have a security agreement with or in the EU /EEA. Localisation of the tenderer - Must be located in Norway - assistance and turn-outs shall be ensured in accordance with the response contract after the award. An overview of owners at the tenderer must be presented so that the contracting authority is able to assess ownership relationships with its tenderers.

Criterio: Proporzione di subappalto

Descrizione del criterio di selezione: The contracting authority does not approve the use of sub-suppliers for the provision of the service. Documentation requirements: A list of third-party suppliers shall be enclosed. If changes occur during the contract period, the tenderer is obligated to keep the customer informed before the change occurs.

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Qualità

Descrizione: Assignment comprehension, delivery ability and competence.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 85

Criterio:

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 15

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/6190>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/6190>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese bokmål

Catalogo elettronico: Non consentita

Termine per il ricevimento delle offerte: 31/08/2026 10:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Durata durante la quale l'offerta deve rimanere valida: 111 Giorni

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
: Statens Kartverk
Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso:
Statens Kartverk
Organizzazione che riceve le domande di partecipazione: Artifik AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Statens Kartverk
Numero di registrazione: 971040238
Indirizzo postale: Kartverksveien 21
Località: Ringerike
Codice postale: 3511
Suddivisione del paese (NUTS): Buskerud (NO085)
Paese: Norvegia
Referente: Ståle Rovelstad
E-mail: post@kartverket.no
Telefono: +47 32118000
Indirizzo internet: <https://www.kartverket.no>
Profilo del committente: <https://www.kartverket.no>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo tingrett
Numero di registrazione: 926725939
Indirizzo postale: Postboks 2106 Vika
Località: Oslo
Codice postale: 0125
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
E-mail: oslo.tingrett@domstol.no
Telefono: +47 22035200
Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS
Numero di registrazione: 925364967
Indirizzo postale: Stortingsgata 12
Località: Oslo
Codice postale: 0161
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
E-mail: support@artifik.no
Indirizzo internet: <https://artifik.no>

Ruoli di questa organizzazione:

Prestatore di servizi in materia di appalti

Organizzazione che riceve le domande di partecipazione

Informazioni sull'avviso

Identificativo/versione dell'avviso: b7802508-4b8f-408e-a044-5914ef539cc2 - 01

Tipo di formulario: Gara

Tipo di avviso: Bando di gara o di concessione – regime ordinario

Sottotipo di avviso: 16

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