

## 450617-2026 - Gara

**Norvegia – Pacchetti software e sistemi di informazione – OAS - Education administrative system Lillehammer Øyer and Gausdal**

**OJ S 124/2026 01/07/2026**

**Bando di gara o di concessione – regime ordinario**

**Forniture**

### 1. Committente

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#### 1.1. Committente

Nome ufficiale: IKOMM AS

E-mail: [post@ikomm.no](mailto:post@ikomm.no)

Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

### 2. Procedura

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#### 2.1. Procedura

Titolo: OAS - Education administrative system Lillehammer Øyer and Gausdal

Descrizione: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: \* Sub-contract 1 - Nursery administration \* Sub-contract 2 - Primary and secondary schools and before-and-after-school care \* Sub-contract 3 – PPT \* Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further

development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificativo della procedura: 9bb92f12-89a8-4c99-8c44-a54a0b0a26a5

Identificativo interno: 5030

Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione

La procedura è accelerata: no

#### **2.1.1. Finalità**

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 75100000 Servizi di pubblica amministrazione, 72222000

Servizi di revisione strategica e programmazione di sistemi o tecnologie dell'informazione,

72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

#### **2.1.2. Luogo di esecuzione**

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

#### **2.1.4. Informazioni generali**

**Base giuridica:**

Direttiva 2014/24/UE

#### **2.1.5. Condizioni di appalto**

**Modalità di presentazione:**

Numero massimo di lotti per i quali un offerente può presentare offerte: 4

**Condizioni contrattuali:**

Numero massimo di lotti per i quali può essere aggiudicato un appalto a un offerente: 4

#### **2.1.6. Motivi di esclusione**

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's

framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions

and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has

the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

## 5. Lotto

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### 5.1. Lotto: LOT-0001

Titolo: Nursery school system

Descrizione: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: \* Sub-contract 1 - Nursery administration \* Sub-contract 2 - Primary and secondary schools and before-and-after-school care \* Sub-contract 3 – PPT \* Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint

components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificativo interno: 6562

#### **5.1.1. Finalità**

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 75100000 Servizi di pubblica amministrazione, 72222000

Servizi di revisione strategica e programmazione di sistemi o tecnologie dell'informazione,

72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

#### **5.1.2. Luogo di esecuzione**

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

#### **5.1.3. Durata stimata**

Data di inizio: 01/01/2027

Durata: altro: Illimitato

#### **5.1.6. Informazioni generali**

##### **Partecipazione riservata:**

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

#### **5.1.7. Appalto strategico**

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

#### **5.1.9. Criteri di selezione**

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for.

Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an

approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

**Criterio: Referenze su servizi specifici**

Descrizione del criterio di selezione: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

**Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro**

Descrizione del criterio di selezione: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

**Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro**

Descrizione del criterio di selezione: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

**Criterio: Sicurezza delle informazioni**

Descrizione del criterio di selezione: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

**Criterio: Sicurezza delle informazioni**

Descrizione del criterio di selezione: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing

responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Misure per garantire la qualità

Descrizione del criterio di selezione: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Misure di gestione ambientale

Descrizione del criterio di selezione: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titoli di studio e qualifiche professionali pertinenti

Descrizione del criterio di selezione: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Criteri di aggiudicazione**

**Criterio:**

Tipo: Qualità

Descrizione: Fulfilment of functional and technical requirements.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 40

**Criterio:**

Tipo: Qualità

Descrizione: The system's suitability for user and process

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 25

**Criterio:**

Tipo: Qualità

Descrizione: Services for establishment, operation and maintenance.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 15

**Criterio:**

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

**Criterio:**

Tipo: Qualità

Descrizione: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

#### **5.1.11. Documenti di gara**

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/5030>

**Canale di comunicazione ad hoc:**

Nome: e-Tendering

#### **5.1.12. Condizioni di appalto**

**Modalità di presentazione:**

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/5030>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese bokmål

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 10/08/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

**Condizioni contrattuali:**

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

#### **5.1.15. Tecniche**

##### **Accordo quadro:**

Nessun accordo quadro

##### **Informazioni sul sistema dinamico di acquisizione:**

Nessun sistema dinamico di acquisizione

#### **5.1.16. Ulteriori informazioni, mediazione e ricorsi**

Organizzazione competente per i ricorsi: Gudbrandsdal tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : IKOMM AS

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: IKOMM AS

Organizzazione che riceve le domande di partecipazione: Artifikk AS

#### **5.1. Lotto: LOT-0002**

Titolo: Primary and secondary school system

Descrizione: The sub-agreement includes systems for student administration and school administrative processes within primary and secondary schools and before-and-after-school care services (SFO). The system shall support central work processes connected to student management, school administration, absence, communication, school-home collaboration, reporting and administration of before-and-after-school care. The municipalities would like systems that support uniform and user friendly work processes for administration, school management, employees, pupils and guardians. Emphasis will be put on flexibility, integration ability and support for further digitalisation of the education area.

Identificativo interno: 6563

##### **5.1.1. Finalità**

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 75100000 Servizi di pubblica amministrazione, 72222000

Servizi di revisione strategica e programmazione di sistemi o tecnologie dell'informazione, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

##### **5.1.2. Luogo di esecuzione**

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

##### **5.1.3. Durata stimata**

Data di inizio: 01/01/2027

Durata: altro: Illimitato

##### **5.1.6. Informazioni generali**

###### **Partecipazione riservata:**

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

##### **5.1.7. Appalto strategico**

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

### 5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referenze su servizi specifici

Descrizione del criterio di selezione: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how

legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils.

Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Misure per garantire la qualità

Descrizione del criterio di selezione: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Misure di gestione ambientale

Descrizione del criterio di selezione: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Criterio: Titoli di studio e qualifiche professionali pertinenti

Descrizione del criterio di selezione: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Criteri di aggiudicazione**

**Criterio:**

Tipo: Qualità

Descrizione: Fulfilment of functional and technical requirements.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 40

**Criterio:**

Tipo: Qualità

Descrizione: The system's suitability for user and process

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 25

**Criterio:**

Tipo: Qualità

Descrizione: Services for establishment, operation and maintenance.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 15

**Criterio:**

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

**Criterio:**

Tipo: Qualità

Descrizione: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

#### **5.1.11. Documenti di gara**

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/5030>

**Canale di comunicazione ad hoc:**

Nome: e-Tendering

**5.1.12. Condizioni di appalto****Modalità di presentazione:**

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/5030>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese bokmål

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 10/08/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

**Condizioni contrattuali:**

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

**5.1.15. Tecniche****Accordo quadro:**

Nessun accordo quadro

**Informazioni sul sistema dinamico di acquisizione:**

Nessun sistema dinamico di acquisizione

**5.1.16. Ulteriori informazioni, mediazione e ricorsi**

Organizzazione competente per i ricorsi: Gudbrandsdal tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : IKOMM AS

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: IKOMM AS

Organizzazione che riceve le domande di partecipazione: Artifik AS

**5.1. Lotto: LOT-0003**

Titolo: PPT solution

Descrizione: The sub-agreement includes systems for educational-psychological services (PPT) for Lillehammer, Øyer and Gausdal municipalities. The PPT services handle a broad spectrum of work processes and types of cases connected to follow-up, assessment and documentation for children and youths. The system shall support case handling, documentation, follow-up, interaction and reporting within the service area. The municipalities particularly focus on information security, privacy and support for efficient and flexible work processes. The system shall be able to interact with other education administrative systems and relevant municipal trade systems.

Identificativo interno: 6564

**5.1.1. Finalità**

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 75100000 Servizi di pubblica amministrazione, 72222000

Servizi di revisione strategica e programmazione di sistemi o tecnologie dell'informazione,

72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

### **5.1.2. Luogo di esecuzione**

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

### **5.1.3. Durata stimata**

Data di inizio: 01/01/2027

Durata: altro: Illimitato

### **5.1.6. Informazioni generali**

#### **Partecipazione riservata:**

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

### **5.1.7. Appalto strategico**

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

### **5.1.9. Criteri di selezione**

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Criterio: Referenze su servizi specifici

Descrizione del criterio di selezione: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The

contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro

Descrizione del criterio di selezione: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Criterio: Misure per garantire la qualità

Descrizione del criterio di selezione: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Criterio: Misure di gestione ambientale

Descrizione del criterio di selezione: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements:

Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

**Criterio:** Titoli di studio e qualifiche professionali pertinenti

**Descrizione del criterio di selezione:** Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

**Criterio:** Tecnici o organismi tecnici per l'esecuzione del lavoro

**Descrizione del criterio di selezione:** Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Criteri di aggiudicazione**

**Criterio:**

Tipo: Qualità

Descrizione: Fulfilment of functional and technical requirements.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 40

**Criterio:**

Tipo: Qualità

Descrizione: The system's suitability for user and process

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 25

**Criterio:**

Tipo: Qualità

Descrizione: Services for establishment, operation and maintenance.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 15

**Criterio:**

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

**Criterio:**

Tipo: Qualità

Descrizione: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

#### **5.1.11. Documenti di gara**

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/5030>

**Canale di comunicazione ad hoc:**

Nome: e-Tendering

#### **5.1.12. Condizioni di appalto**

**Modalità di presentazione:**

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/5030>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese bokmål

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 10/08/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

**Condizioni contrattuali:**

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

#### **5.1.15. Tecniche**

**Accordo quadro:**

Nessun accordo quadro

**Informazioni sul sistema dinamico di acquisizione:**

Nessun sistema dinamico di acquisizione

#### **5.1.16. Ulteriori informazioni, mediazione e ricorsi**

Organizzazione competente per i ricorsi: Gudbrandsdal tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : IKOMM AS

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: IKOMM AS

Organizzazione che riceve le domande di partecipazione: Artifik AS

### **5.1. Lotto: LOT-0004**

Titolo: Adult Education System

Descrizione: The sub-agreement comprises systems for administration and follow-up within adult education and will be carried out as an option. The system shall support central administrative processes connected to pupil administration, course and teaching follow-up, reporting and communication. The municipalities want flexible systems that can be adapted to changes in organisation, rules and service needs over time. Interaction with other education administrative systems and integration with municipal support systems will be important.  
Identificativo interno: 6565

#### **5.1.1. Finalità**

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 75100000 Servizi di pubblica amministrazione, 72222000

Servizi di revisione strategica e programmazione di sistemi o tecnologie dell'informazione,

72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

#### **5.1.2. Luogo di esecuzione**

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

#### **5.1.3. Durata stimata**

Data di inizio: 01/01/2027

Durata: altro: Illimitato

#### **5.1.6. Informazioni generali**

##### **Partecipazione riservata:**

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): no

#### **5.1.7. Appalto strategico**

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

#### **5.1.9. Criteri di selezione**

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro professionale pertinente

Descrizione del criterio di selezione: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer

can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

**Criterio: Referenze su servizi specifici**

Descrizione del criterio di selezione: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: \* customer/contracting authority \* gender neutral preferred at the reference customer \* contract period \* scope and value, if stated \* which sub-areas/modules were delivered. \* number of users/municipalities or equivalent extent. \* the tenderer's role in the delivery \* establishment/migration \* integrations \* operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

**Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro**

Descrizione del criterio di selezione: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: \* Organisation and Manpower \* relevant professional environments \* Implementation Team \* support and management organisation \* development environment/product team \* key competence \* Capacity for the sub-contracts that the tenderer is applying for qualification for

**Criterio: Tecnici o organismi tecnici per l'esecuzione del lavoro**

Descrizione del criterio di selezione: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: \* overall product strategy \* roadmap for the next 3-5 years \* development methodology \* release model \* how legislative and regulatory changes are handled \* how customers are involved in prioritising further development \* development capacity and organisation of product development

**Criterio: Sicurezza delle informazioni**

Descrizione del criterio di selezione: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector.

Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: \* risk management \* Access management \* logging \* Event Handler \* handling vulnerability \* Secure Development \* stand-by and continuity

**Criterio: Sicurezza delle informazioni**

Descrizione del criterio di selezione: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils.

Documentation requirements: Tenderers shall describe: \* Privacy Management \* data processing role \* routines for processing protocols \* assistance with DPIA/data protection consequences assessment. \* handling deviations \* deletion and access \* logging \* use of sub-

suppliers \* transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

**Criterio:** Misure per garantire la qualità

**Descrizione del criterio di selezione:** Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

**Criterio:** Misure di gestione ambientale

**Descrizione del criterio di selezione:** Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

**Criterio:** Titoli di studio e qualifiche professionali pertinenti

**Descrizione del criterio di selezione:** Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: \* Norwegian customer team \* support function \* learning resources \* language competence \* availability for project implementation and customer meetings \* any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

**Criterio:** Tecnici o organismi tecnici per l'esecuzione del lavoro

**Descrizione del criterio di selezione:** Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: \* Implementation Methodology \* typical project organisation \* key roles \* capacity in the establishment phase \* experience with migration from existing systems \* training system \* transition to operation and management

#### **5.1.10. Criteri di aggiudicazione**

**Criterio:**

Tipo: Qualità

**Descrizione:** Fulfilment of functional and technical requirements.

**Categoria del criterio di aggiudicazione peso:** Ponderazione (percentuale, esatta)

**Criterio di aggiudicazione: numero:** 40

**Criterio:**

Tipo: Qualità

**Descrizione:** The system's suitability for user and process

**Categoria del criterio di aggiudicazione peso:** Ponderazione (percentuale, esatta)

**Criterio di aggiudicazione: numero:** 25

**Criterio:**

Tipo: Qualità

**Descrizione:** Services for establishment, operation and maintenance.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 15

**Criterio:**

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

**Criterio:**

Tipo: Qualità

Descrizione: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service/SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders.

Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

**5.1.11. Documenti di gara**

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/5030>

**Canale di comunicazione ad hoc:**

Nome: e-Tendering

**5.1.12. Condizioni di appalto**

**Modalità di presentazione:**

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/5030>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese bokmål

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 10/08/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

**Condizioni contrattuali:**

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

**5.1.15. Tecniche**

**Accordo quadro:**

Nessun accordo quadro

**Informazioni sul sistema dinamico di acquisizione:**

Nessun sistema dinamico di acquisizione

**5.1.16. Ulteriori informazioni, mediazione e ricorsi**

Organizzazione competente per i ricorsi: Gudbrandsdal tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : IKOMM AS

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: IKOMM AS

Organizzazione che riceve le domande di partecipazione: Artifikk AS

## 8. Organizzazioni

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**8.1. ORG-0001**

Nome ufficiale: IKOMM AS

Numero di registrazione: 991335846

Indirizzo postale: Fakkeltgården, Vormstuguvegen 40

Località: LILLEHAMMER

Codice postale: 2624

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

Referente: Bernt Refsahl

E-mail: [post@ikomm.no](mailto:post@ikomm.no)

Telefono: +47 61050605

Indirizzo internet: <https://www.ikomm.no/>

Profilo del committente: <https://www.ikomm.no/>

**Ruoli di questa organizzazione:**

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

**8.1. ORG-0002**

Nome ufficiale: Gudbrandsdal tingrett

Numero di registrazione: 935364833

Indirizzo postale: Jul Pettersens gate 2

Località: Lillehammer

Codice postale: 2615

Suddivisione del paese (NUTS): Innlandet (NO020)

Paese: Norvegia

E-mail: [gudbrandsdal.tingrett@domstol.no](mailto:gudbrandsdal.tingrett@domstol.no)

Telefono: +47 61022900

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/gudbrandsdal-tingrett/>

**Ruoli di questa organizzazione:**

Organizzazione competente per i ricorsi

**8.1. ORG-0003**

Nome ufficiale: Artifikk AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12

Località: Oslo

Codice postale: 0161

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: [support@artifik.no](mailto:support@artifik.no)

Indirizzo internet: <https://artifik.no>

**Ruoli di questa organizzazione:**

Prestatore di servizi in materia di appalti

Organizzazione che riceve le domande di partecipazione

## Informazioni sull'avviso

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