

569689-2026 - Gara

Finlandia – Pacchetti software e sistemi di informazione – VR Group: SAP SuccessFactors Subscription Licences
OJ S 158/2026 18/08/2026
Bando di gara o di concessione – regime ordinario
Forniture

1. Committente

1.1. Committente

Nome ufficiale: VR-Group Plc
E-mail: info.procurement@vr.fi
Forma giuridica del committente: Impresa pubblica
Attività dell'ente aggiudicatore: Servizi ferroviari

2. Procedura

2.1. Procedura

Titolo: VR Group: SAP SuccessFactors Subscription Licences
Descrizione: VR-Group Plc (hereinafter also referred to as "VR" or the "Contracting Entity") is conducting this procurement to establish a long-term agreement for the provision of SAP SuccessFactors cloud subscription services and related license management services. The objective of the procurement is to ensure the continued availability and development of VR's core Human Capital Management (HCM) platform following the expiry of the current agreement. The procurement covers SAP SuccessFactors cloud subscription licences, license management services and related supplier services as further specified in the procurement documents. The selected Supplier shall act as VR's authorized SAP SuccessFactors reseller and contractual partner for the subscription services. The procurement covers the subscription services required for VR Group's current and future use of SAP SuccessFactors. During the contract period, the Contracting Entity may procure additional subscription licences, user volumes, modules and other related services within the scope of the Agreement in accordance with its actual business needs. The subscription services procured under this procurement will support VR Group's HR processes, including employee lifecycle management, performance and goal management, learning, compensation, recruitment, onboarding and other HR functionalities currently used or introduced during the contract period. A more detailed description of the procurement is provided in Annex 1 "Description of the Procurement". This procurement is carried out using an open procedure. The procurement is governed by the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (Act 1398/2016, as amended). Tenders must comply with all requirements set out in this Contract Notice, the Invitation to Tender and their annexes.

Identificativo della procedura: aff21ac1-bb4f-472d-a096-f093724a02bc

Identificativo interno: VR - IT - 2026

Tipo di procedura: Aperta

La procedura è accelerata: no

2.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione
Classificazione aggiuntiva (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

2.1.2. Luogo di esecuzione

Ovunque nello Spazio economico europeo

2.1.4. Informazioni generali

Informazioni supplementari: VR Group consists of approximately 15 legal entities operating in Finland, Sweden and Latvia and employs over 9,100 people. This procurement is conducted for the benefit of VR-Group Plc and its group companies. At the commencement of the procurement procedure, the procurement covers, among others: - the relevant VR Group companies operating in Finland, including VR FleetCare Ltd; - VR Sverige AB and VR Snabbtåg Sverige AB in Sweden; and - VR Services Latvia SIA, should the Contracting Entity decide to extend the use of the services to Latvia during the contract period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB within the meaning of Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Utilities Procurement Act (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification or appeal proceedings. The procurement procedure is governed by Finnish procurement legislation, and the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) applies to the procurement. Although only VR-Group Plc and VR Snabbtåg Sverige AB are identified as the contracting entities for procurement law purposes, the Agreement may be utilised by all VR Group companies referred to in the procurement documents.

Base giuridica:

Direttiva 2014/25/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Documento di gara unico europeo (DGUE)

5. Lotto

5.1. Lotto: LOT-0000

Titolo: VR Group: SAP SuccessFactors Subscription Licences

Descrizione: VR-Group Plc (hereinafter also referred to as "VR" or the "Contracting Entity") is conducting this procurement to establish a long-term agreement for the provision of SAP SuccessFactors cloud subscription services and related license management services. The objective of the procurement is to ensure the continued availability and development of VR's core Human Capital Management (HCM) platform following the expiry of the current agreement. The procurement covers SAP SuccessFactors cloud subscription licences, license management services and related supplier services as further specified in the procurement documents. The selected Supplier shall act as VR's authorized SAP SuccessFactors reseller and contractual partner for the subscription services. The procurement covers the subscription services required for VR Group's current and future use of SAP SuccessFactors. During the contract period, the Contracting Entity may procure additional subscription licences, user volumes, modules and other related services within the scope of the Agreement in accordance with its actual business needs. The subscription services procured under this procurement will

support VR Group's HR processes, including employee lifecycle management, performance and goal management, learning, compensation, recruitment, onboarding and other HR functionalities currently used or introduced during the contract period. A more detailed description of the procurement is provided in Annex 1 "Description of the Procurement". This procurement is carried out using an open procedure. The procurement is governed by the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (Act 1398/2016, as amended). Tenders must comply with all requirements set out in this Contract Notice, the Invitation to Tender and their annexes.

Identificativo interno: VR - IT - 2026

5.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto

5.1.2. Luogo di esecuzione

Ovunque nello Spazio economico europeo

5.1.3. Durata stimata

Durata: 51 Mesi

5.1.4. Rinnovo

Rinnovi massimi: 2

Altre informazioni sul rinnovo: The Agreement shall enter into force upon signature by both Parties and shall remain in force for an initial fixed term of twenty-seven (27) months.

Thereafter, the Contracting Entity shall have the unilateral option to extend the Agreement for up to two (2) additional periods of twelve (12) months each under the same terms and conditions by providing written notice to the Supplier before the expiry of the then-current contract period.

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

L'appalto si addice anche alle piccole e medie imprese (PMI): sì

Informazioni supplementari: VR Group consists of approximately 15 legal entities operating in Finland, Sweden and Latvia and employs over 9,100 people. This procurement is conducted for the benefit of VR-Group Plc and its group companies. At the commencement of the procurement procedure, the procurement covers, among others: - the relevant VR Group companies operating in Finland, including VR FleetCare Ltd; - VR Sverige AB and VR Snabbtåg Sverige AB in Sweden; and - VR Services Latvia SIA, should the Contracting Entity decide to extend the use of the services to Latvia during the contract period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB within the meaning of Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Utilities Procurement Act (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification or appeal proceedings. The procurement procedure is governed by Finnish procurement legislation, and

the Finnish Act on Procurement and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) applies to the procurement. Although only VR-Group Plc and VR Snabbtåg Sverige AB are identified as the contracting entities for procurement law purposes, the Agreement may be utilised by all VR Group companies referred to in the procurement documents.

5.1.7. Appalto strategico

Obiettivo di carattere sociale perseguito: Verifica del rispetto dei diritti umani nelle catene di approvvigionamento globali

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Documento di gara unico europeo (DGUE)

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Prezzo

Nome: Price

Descrizione: Price

Categoria del criterio di aggiudicazione valore fisso: Valore fisso (totale)

Criterio di aggiudicazione: numero: 100

5.1.11. Documenti di gara

Termine per la richiesta di informazioni supplementari: 31/08/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Indirizzo dei documenti di gara: <https://tarjouspalvelu.fi/vryhtymaoy?id=621251&tpk=4d2f5728-6ee3-4a77-a49b-8deb1ba5976b>

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://tarjouspalvelu.fi/vryhtymaoy?id=621251&tpk=4d2f5728-6ee3-4a77-a49b-8deb1ba5976b>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: inglese

Catalogo elettronico: Non consentita

Gli offerenti possono presentare più di un'offerta: Non consentita

Termine per il ricevimento delle offerte: 14/09/2026 07:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Durata durante la quale l'offerta deve rimanere valida: 3 Mesi

Informazioni sull'apertura pubblica delle offerte:

Data di apertura: 14/09/2026 07:05:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: The agreement may be executed once the procurement decision has become legally binding (final).

Accordo finanziario: Not required.

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Markkinaoikeus

Informazioni sui termini per il riesame: Subject of request for rectification A concerned party who is dissatisfied with a decision of the contracting entity or with some other resolution made in a procurement procedure may request rectification of procurement under sections 132 to 135 of the Procurement Act. A request for rectification is made in writing to the contracting entity. A request for rectification may be made by a concerned party as defined above. Time limit for submitting a request for rectification A concerned party must request rectification of procurement within 14 days of receiving notice of the decision of the contracting entity together with instructions for appeal. The request for rectification must be submitted by the date when the time limit for submitting the request expires, with-in office hours (i.e. by 16.15 Finnish time). The day of notice is not included in the calculation of the time limit. If the last day for submitting a request is a bank holiday, Independence Day (6 December), the First of May, Christmas Eve, Mid-summer Eve or a Saturday, the request for rectification may be submitted on the first weekday following that day, within office hours.

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : VR-Group Plc

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: VR-Group Plc

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Markkinaoikeus

Numero di registrazione: 3006157-6

Indirizzo postale: Radanrakentajantie 5

Località: Helsinki

Codice postale: 00520

Suddivisione del paese (NUTS): Helsinki-Uusimaa (FI1B1)

Paese: Finlandia

E-mail: markkinaoikeus@oikeus.fi

Telefono: +358 295643300

Indirizzo internet: <https://www.markkinaoikeus.fi>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0002

Nome ufficiale: VR-Group Plc

Numero di registrazione: 1003521-5

Indirizzo postale: PL 488 (Radiokatu 3)

Località: VR

Codice postale: 00096

Suddivisione del paese (NUTS): Helsinki-Uusimaa (FI1B1)

Paese: Finlandia

Referente: Procurement Unit

E-mail: info.procurement@vr.fi

Telefono: +358 294343

Indirizzo internet: <http://www.vrgroup.fi>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto
Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0003

Nome ufficiale: Hansel Oy (Hilma)

Numero di registrazione: FI09880841

Indirizzo postale: Mannerheiminaukio 1a

Località: Helsinki

Codice postale: 00100

Suddivisione del paese (NUTS): Helsinki-Uusimaa (FI1B1)

Paese: Finlandia

Referente: eSender

E-mail: tekninen@hankintailmoitukset.fi

Telefono: 029 55 636 30

Indirizzo internet: <http://hankintailmoitukset.fi>

Ruoli di questa organizzazione:

TED eSender

Informazioni sull'avviso

Identificativo/versione dell'avviso: 8c239cd2-8d17-4a9d-a624-75a9fd1a859f - 01

Tipo di formulario: Gara

Tipo di avviso: Bando di gara o di concessione – regime ordinario

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