

668846-2026 - Gara

Norvegia – Pacchetti software di backup o recupero – Procurement of a system for backup and backup operation.

OJ S 188/2026 29/09/2026

Bando di gara o di concessione – regime ordinario - Avviso di rettifica

Forniture

1. Committente

1.1. Committente

Nome ufficiale: Oslo kommune v/ Plan- og bygningsetaten

E-mail: postmottak@pbe.oslo.kommune.no

Forma giuridica del committente: Organismo di diritto pubblico controllato da un'autorità locale

Attività dell'amministrazione aggiudicatrice: Servizi generali delle amministrazioni pubbliche

2. Procedura

2.1. Procedura

Titolo: Procurement of a system for backup and backup operation.

Descrizione: The Planning and Building Department manages large amounts of data connected to building applications, property, geodata and more. Stable access to this data is decisive for ensuring efficient case handling and the provision of services to inhabitants and businesses. The objective of the procurement is to establish a secure and robust system for backing up and restoring data. The procured system shall contribute to ensuring high availability to the agency's data and systems and reduce risk connected to data loss, security events and interruptions to operations. The system shall support the agency's need for: - protection of mission critical data. - Quick Recovery on Events - Robustness against cyber threats (including ransomware). - flexibility in connection with the transition to Oslo municipality's common ICT platform. The procurement comprises a combined system for backup and recovery that can consist of: - service delivery from the tenderer's platform. - operation of systems in the contracting authority's or third-party environment. - necessary components for storage and recovery. The system shall ensure that backup copies are stored at least two independent locations, which are physically and logically separate.

Identificativo della procedura: 2f9a0842-fa47-4cab-9058-d673afa08af0

Identificativo interno: 6362

Tipo di procedura: Aperta

La procedura è accelerata: no

2.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48710000 Pacchetti software di backup o recupero

Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione,

72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72900000

Servizi di back-up informatico e di conversione informatica di cataloghi

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

2.1.3. Valore

Valore stimato al netto dell'IVA: 7 000 000,00 NOK

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/24/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Procurement of a system for backup and backup operation.

Descrizione: The Planning and Building Department manages large amounts of data connected to building applications, property, geodata and more. Stable access to this data is decisive for ensuring efficient case handling and the provision of services to inhabitants and businesses. The objective of the procurement is to establish a secure and robust system for backing up and restoring data. The procured system shall contribute to ensuring high availability to the agency's data and systems and reduce risk connected to data loss, security events and interruptions to operations. The system shall support the agency's need for: - protection of mission critical data. - Quick Recovery on Events - Robustness against cyber threats (including ransomware). - flexibility in connection with the transition to Oslo municipality's common ICT platform. The procurement comprises a combined system for backup and recovery that can consist of: - service delivery from the tenderer's platform. - operation of systems in the contracting authority's or third-party environment. - necessary components for storage and recovery. The system shall ensure that backup copies are stored at least two independent locations, which are physically and logically separate.

Identificativo interno: 12214

5.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48710000 Pacchetti software di backup o recupero

Classificazione aggiuntiva (cpv): 48000000 Pacchetti software e sistemi di informazione, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72900000 Servizi di back-up informatico e di conversione informatica di cataloghi

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 17/11/2026

Data di fine durata: 17/11/2030

5.1.4. Rinnovo

Rinnovi massimi: 2

Altre informazioni sul rinnovo: 1 + 1 year. The initial contract period is two years. The contract can be extended for one year at a time, up to two years. The total contract period is 4 years, from 2026 to 2030.

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.7. Appalto strategico

Obiettivo dell'appalto strategico: Riduzione degli impatti ambientali

Descrizione: Reduction of environmental impact

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Iscrizione in un registro di commercio

Descrizione del criterio di selezione: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers shall have good economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Criterio: Gestione della catena di fornitura

Descrizione del criterio di selezione: Tenderers shall be suitable to fulfil contract requirements for due diligence assessments for responsible businesses. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. Documentation requirements: A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy/guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). This shall only be provided if sub-suppliers are used. * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments. * Description of how the tenderer will obtain and maintain an overview of the country of origin and production locations for the products the tenderer offers. This shall only be delivered if the procurement includes goods.

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Prezzo

Descrizione: Combined evaluation price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Qualità

Descrizione: Solution Description

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 40

Criterio:

Tipo: Qualità

Descrizione: Climate and environment

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/6362>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/6362>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: norvegese

Catalogo elettronico: Non consentita

Termine per il ricevimento delle offerte: 29/10/2026 13:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Durata durante la quale l'offerta deve rimanere valida: 3 Mesi

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo tingrett

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : Oslo kommune v/ Plan- og bygningsetaten

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: Oslo kommune v/ Plan- og bygningsetaten

Organizzazione che riceve le domande di partecipazione: Artifik AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: Oslo kommune v/ Plan- og bygningsetaten

Numero di registrazione: 971040823

Indirizzo postale: Vahls gate 1

Località: Oslo

Codice postale: 0187

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

Referente: Linda Bredesen

E-mail: postmottak@pbe.oslo.kommune.no

Telefono: +47 21802180

Indirizzo internet: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Profilo del committente: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo tingrett

Numero di registrazione: 926725939

Indirizzo postale: Postboks 2106 Vika

Località: Oslo

Codice postale: 0125

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: oslo.tingrett@domstol.no

Telefono: +47 22035200

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifik AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12

Località: Oslo

Codice postale: 0161

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: support@artifik.no

Indirizzo internet: <https://artifik.no>

Ruoli di questa organizzazione:

Prestatore di servizi in materia di appalti

Organizzazione che riceve le domande di partecipazione

10. Modifica

Versione dell'avviso precedente da modificare: 0f20721e-8ef4-44c9-a19d-6fb71f1ecd54-01

Motivo principale della modifica: Rettifica errore committente

Descrizione: The deadline for receipt of tenders (the tender deadline) has been adjusted to 30 days from the published notice.

10.1. Modifica

Identificativo della sezione: LOT-0001

Informazioni sull'avviso

Identificativo/versione dell'avviso: b01c2216-75a8-46eb-8174-f5c07137abbc - 01

Tipo di formulario: Gara

Tipo di avviso: Bando di gara o di concessione – regime ordinario

Sottotipo di avviso: 16

Data di trasmissione dell'avviso: 28/09/2026 08:09:36 (UTC+00:00) ora dell'Europa occidentale, GMT

Lingue in cui il presente avviso è ufficialmente disponibile: inglese

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