

678884-2026 - Gara

Norvegia – Pacchetti software e sistemi di informazione – Solution for Production planning and operational control (“OneTrack Solution”)

OJ S 191/2026 02/10/2026

Bando di gara o di concessione – regime ordinario

Forniture

1. Committente

1.1. Committente

Nome ufficiale: VYGRUPPEN AS

E-mail: innkjop@vy.no

Forma giuridica del committente: Impresa pubblica controllata da un'autorità governativa centrale

Attività dell'ente aggiudicatore: Servizi ferroviari

2. Procedura

2.1. Procedura

Titolo: Solution for Production planning and operational control (“OneTrack Solution”)

Descrizione: The objective of the procurement is to establish a contract for a cloud based core system (the “OneTrack system”) that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Identificativo della procedura: 69a2f17d-3bb0-4f04-a81e-4c403583049e

Identificativo interno: 9083

Tipo di procedura: Negoziata con previa indizione di gara / competitiva con negoziazione

La procedura è accelerata: no

2.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 72212140 Servizi di programmazione di software per il controllo del traffico ferroviario, 72212100 Servizi di programmazione di software specifici per l'industria, 72200000 Programmazione di software e servizi di consulenza, 48100000 Pacchetti software specifici per l'industria, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72220000 Servizi di consulenza in sistemi informatici e assistenza tecnica

2.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

2.1.4. Informazioni generali

Base giuridica:

Direttiva 2014/25/UE

2.1.6. Motivi di esclusione

Fonti dei motivi di esclusione: Avviso

Situazione analoga al fallimento ai sensi della normativa nazionale: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Fallimento: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corruzione: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Concordato preventivo con i creditori: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Partecipazione a un'organizzazione criminale: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Accordi con altri operatori economici intesi a falsare la concorrenza: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violazione di obblighi in materia di diritto ambientale: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Riciclaggio di proventi di attività criminose o finanziamento del terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or

supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Frode: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Lavoro minorile e altre forme di tratta di esseri umani: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvenza: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione degli obblighi in materia di diritto del lavoro: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Amministrazione controllata: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

False dichiarazioni, omessa informazione, incapacità di fornire i documenti richiesti o acquisizione di informazioni confidenziali in merito alla procedura in questione: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitto di interessi legato alla partecipazione alla procedura di appalto: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Partecipazione diretta o indiretta alla preparazione della procedura di appalto: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Grave illecito professionale: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Cessazione anticipata, risarcimento danni o altre sanzioni comparabili: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violazione degli obblighi in materia di diritto sociale: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violazione dell'obbligo di pagamento dei contributi previdenziali: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Cessazione di attività: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violazione dell'obbligo di pagamento delle imposte: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Reati terroristici o reati connessi alle attività terroristiche: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infrazione legata alla condotta professionale nell'ambito degli appalti della difesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Mancanza dell'affidabilità necessaria a escludere i rischi per la sicurezza del paese: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Violazione degli obblighi connessi a motivi di esclusione previsti esclusivamente dalla legislazione nazionale: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lotto

5.1. Lotto: LOT-0001

Titolo: Solution for Production planning and operational control ("OneTrack Solution")

Descrizione: The objective of the procurement is to establish a contract for a cloud based core system (the "OneTrack system") that shall support Vy's most business critical function areas in production planning and operative management of passenger train traffic in Norway and Sweden. The procurement shall contribute to replacing the current fragmented system landscape with a common, integrated system that supports end-to-end processes, improved information flow and more uniform work processes across Norway and Sweden. The scope includes: * The cloud service (the OneTrack system) with the accompanying infrastructure and computer resources. * Establishment of the system, including facilitation and implementation of the system. * Management of the system, including monitoring, support, training and compliance with the agreed service level. * A voluntary option connected to the functionality for planning buses for trains. * Any additional services offered through the Tenderer's Service Catalogue. See the tender documentation for more information.

Identificativo interno: 11867

5.1.1. Finalità

Natura dell'appalto: Forniture

Classificazione principale (cpv): 48000000 Pacchetti software e sistemi di informazione

Classificazione aggiuntiva (cpv): 72212140 Servizi di programmazione di software per il controllo del traffico ferroviario, 72212100 Servizi di programmazione di software specifici per l'industria, 72200000 Programmazione di software e servizi di consulenza, 48100000 Pacchetti software specifici per l'industria, 72000000 Servizi informatici: consulenza, sviluppo di software, Internet e supporto, 72220000 Servizi di consulenza in sistemi informatici e assistenza tecnica

Opzioni:

Descrizione delle opzioni: The Rail Replacement bus planning is a voluntary option in this procurement. See Appendix 1 - Attachment 4 for a description of the scope and needs.

Suppliers is not obligated to offer this functionality. If a supplier chooses not to offer the option or does not fulfil the requirements for the option, it will not affect the evaluation or validity of the OneTrack-Solution tender. The contracting authority is under no obligation to exercise the option and does not commit to ordering or purchasing any specific volume under the option

5.1.2. Luogo di esecuzione

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

5.1.3. Durata stimata

Data di inizio: 02/11/2027

Durata: altro: Illimitato

5.1.4. Rinnovo

Rinnovi massimi: 0

5.1.6. Informazioni generali

Partecipazione riservata:

La partecipazione non è riservata.

Progetto di appalto non finanziato con fondi UE

L'appalto è soggetto all'accordo sugli appalti pubblici (AAP): sì

5.1.9. Criteri di selezione

Fonti dei criteri di selezione: Avviso

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers shall have fulfilled their obligations relating to the payment of taxes, duties and payroll tax. See the tender documentation point 12.1.

Documentation requirements: * Tax certificate (Norwegian tenderers) - not older than 6 months. * Equivalent documentation for foreign tenderers

Criterio: Iscrizione in un registro di commercio

Descrizione del criterio di selezione: Tenderers shall be registered in a company register, professional register or trade register in the country where the tenderer is established. See the tender documentation point 12.2. Documentation requirements: * Company Registration

Certificate (Norwegian tenderers) * Equivalent certificate of registration for foreign tenderers

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers shall have sufficient economic and financial capacity to fulfil the contractual obligations. See the tender documentation point 12.3.

Documentation requirements: * Accounts for the last three fiscal years * Credit rating * A description of the group and ownership structure. * Any parent company guarantee if relevant.

Criterio: Referenze su forniture specifiche

Descrizione del criterio di selezione: Tenderers shall have relevant experience with the delivery of a system solution that covers the six core functions across the three time dimensions requested in the OneTrack system. See the tender documentation's point 12.4

Documentation requirements: Three reference projects from the last ten years that document:

* Production planning (long-term and short-term planning) * Transition from short-term planning to operative operations * Handling planned and operative deviations (disruption management).

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: Tenderers shall document sufficient capacity and flexibility to fulfil the contract. See the tender documentation point 12.5. Documentation

requirements: * Organisation structure * Overview of roles, competence areas and resources *

A description of how extra capacity can be provided if needed.

Criterio: Sicurezza delle informazioni

Descrizione del criterio di selezione: Tenderers shall have an established and documented information security management system (ISMS). See the tender documentation point 12.6.

Documentation requirements: * ISO 27001, SOC 2, ISAE 3000 or equivalent documentation. *

Description of the ISMS, including: * risk management * cyber security * Event Handler * training * Continuity and stand-by work * handling vulnerability etc.

Criterio: Certificati rilasciati da organi indipendenti riguardanti standard di assicurazione della qualità

Descrizione del criterio di selezione: Tenderers shall have an established and documented quality management system that forms the basis for the delivery. See the tender

documentation point 12.7. Documentation requirements: * Documented processes and procedures for quality assurance * Alternatively ISO 9001 or equivalent certification

Criterio: Altri requisiti economici o finanziari

Descrizione del criterio di selezione: The following signed documents shall be enclosed as part of the qualification process. Documentation requirements: Annex A - Application Letter for

5.1.10. Criteri di aggiudicazione

Criterio:

Tipo: Prezzo

Descrizione: Price

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 30

Criterio:

Tipo: Qualità

Descrizione: Quality of Solution

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 50

Criterio:

Tipo: Qualità

Descrizione: Establishment and Management

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 20

Criterio:

Tipo: Qualità

Descrizione: Vy assesses that the procurement has, in its nature, an insignificant climate footprint and environmental impact, cf. The Utilities Regulations § 7-9 (3). See Tender specification document chapter 21.5 for further justification.

Categoria del criterio di aggiudicazione peso: Ponderazione (percentuale, esatta)

Criterio di aggiudicazione: numero: 0

5.1.11. Documenti di gara

L'accesso a determinati documenti di gara è limitato

Le informazioni sui documenti riservati sono disponibili all'indirizzo seguente: <https://app.artifik.no/procurements/9083>

Canale di comunicazione ad hoc:

Nome: e-Tendering

5.1.12. Condizioni di appalto

Modalità di presentazione:

Presentazione elettronica delle offerte: Obbligatoria

Indirizzo per la presentazione: <https://app.artifik.no/procurements/9083>

Lingue in cui possono essere presentate le offerte o le domande di partecipazione: inglese, norvegese

Catalogo elettronico: Non consentita

Termine per il ricevimento delle domande di partecipazione: 02/11/2026 11:00:00 (UTC+00:00) ora dell'Europa occidentale, GMT

Condizioni contrattuali:

L'esecuzione dell'appalto deve avvenire nel contesto di programmi di lavoro protetti: No

Condizioni relative all'esecuzione dell'appalto: N/A

Fatturazione elettronica: Obbligatoria

Si farà ricorso all'ordinazione elettronica: sì

Sarà utilizzato il pagamento elettronico: sì

Accordo finanziario: N/A

5.1.15. Tecniche

Accordo quadro:

Nessun accordo quadro

Informazioni sul sistema dinamico di acquisizione:

Nessun sistema dinamico di acquisizione

5.1.16. Ulteriori informazioni, mediazione e ricorsi

Organizzazione competente per i ricorsi: Oslo District Court

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto : VYGRUPPEN AS

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso: VYGRUPPEN AS

Organizzazione che riceve le domande di partecipazione: Artifikk AS

8. Organizzazioni

8.1. ORG-0001

Nome ufficiale: VYGRUPPEN AS

Numero di registrazione: 984661177

Indirizzo postale: Schweigaards gate 23

Località: OSLO

Codice postale: 0191

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

Referente: Gry Lund Andersen

E-mail: innkjop@vy.no

Telefono: +47 98493273

Indirizzo internet: <https://www.vy.no/>

Profilo del committente: <https://www.vy.no/>

Ruoli di questa organizzazione:

Committente

Organizzazione alla quale rivolgersi per informazioni complementari sulla procedura di appalto

Organizzazione alla quale rivolgersi per informazioni complementari sulle procedure di ricorso

8.1. ORG-0002

Nome ufficiale: Oslo District Court

Numero di registrazione: 926725939

Indirizzo postale: Postboks 2106 Vika

Località: Oslo

Codice postale: 0125

Suddivisione del paese (NUTS): Oslo (NO081)

Paese: Norvegia

E-mail: oslo.tingrett@domstol.no

Telefono: +47 22035200

Indirizzo internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Ruoli di questa organizzazione:

Organizzazione competente per i ricorsi

8.1. ORG-0003

Nome ufficiale: Artifikk AS

Numero di registrazione: 925364967

Indirizzo postale: Stortingsgata 12
Località: Oslo
Codice postale: 0161
Suddivisione del paese (NUTS): Oslo (NO081)
Paese: Norvegia
E-mail: support@artifik.no
Indirizzo internet: <https://artifik.no>
Ruoli di questa organizzazione:
Prestatore di servizi in materia di appalti
Organizzazione che riceve le domande di partecipazione

Informazioni sull'avviso

Identificativo/versione dell'avviso: 6a24c2b0-38ca-44d5-90cc-510ea11ea837 - 01
Tipo di formulario: Gara
Tipo di avviso: Bando di gara o di concessione – regime ordinario
Sottotipo di avviso: 17
Data di trasmissione dell'avviso: 30/09/2026 13:07:43 (UTC+00:00) ora dell'Europa occidentale, GMT
Lingue in cui il presente avviso è ufficialmente disponibile: inglese
Numero di pubblicazione dell'avviso: 678884-2026
Numero dell'edizione della GU S: 191/2026
Data di pubblicazione: 02/10/2026