

180038-2026 - Konkursas

Norvegija – Programinės įrangos paketai ir informacinės sistemos – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Prekės

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Oslo kommune v/ Plan- og bygningsetaten

E. paštas: postmottak@pbe.oslo.kommune.no

Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga, kontroliuojama vietos valdžios institucijos

Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: Procurement of a SaaS system for enterprise architecture and quality management.

Aprašymas: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Procedūros identifikatorius: 636b178b-0052-4abd-888d-a2aed6bb9686

Vidaus identifikatorius: 4030

Pirkimo būdas: Ribotas

Procedūra pagreitinta: ne

2.1.1. Tikslas

Sutarties objektas: Prekės

Pagrindinis klasifikacijos kodas (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos

Kiti klasifikacijos kodai (cpv): 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos, 48451000 Įmonių išteklių planavimo programų paketai, 48170000 Atitikties programinės įrangos paketai, 48310000 Dokumentų kūrimo programinės įrangos paketai, 48400000 Verslo sandorių ir asmeninio verslo programinės įrangos paketai

2.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Oslo (NO081)

Šalis: Norvegija

2.1.3. Vertė

Numatoma vertė be PVM: 11 000 000,00 NOK

2.1.4. Bendra informacija

Teisinis pagrindas:

Direktyva 2014/24/ES

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pranešimas

Bankrotui prilygstanti situacija pagal nacionalinius įstatymus: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankrotas: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Susitarimas su kreditoriais: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Dalyvavimas nusikalstamoje organizacijoje: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Su kitais ekonominės veiklos vykdytojais sudaryti susitarimai, kuriais siekta iškraipyti konkurenciją: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Pareigų aplinkos teisės srityje pažeidimas: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pinigų plovimas arba teroristų finansavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Sukčiavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Vaikų darbas ir kitos prekybos žmonėmis formos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Nemokumas: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Pareigų darbo teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Likvidatoriaus administruojamas turtas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Faktų iškraipymas, nuslėpta informacija, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's

decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Sunkus profesinis nusižengimas: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Sutarties nutraukimas anksčiau laiko, žala ar kitos panašios sankcijos: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Pareigų socialinės teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigos mokėti socialinio draudimo įmokas pažeidimas: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Sustabdyta verslo veikla: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Pareigos mokėti mokesčius pažeidimas: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Nusikalstama veika, susijusi su profesiniu elgesiu viešųjų pirkimų gynybos srityje: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Patikimumo trūkumas, dėl kurio neįmanoma išvengti rizikos šalies saugumui: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Įsipareigojimų, nustatytų remiantis išimtinai nacionaliniais pašalinimo pagrindais, pažeidimas:
The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0001

Pavadinimas: Procurement of a SaaS system for enterprise architecture and quality management.

Aprašymas: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Vidaus identifikatorius: 5263

5.1.1. Tikslas

Sutarties objektas: Prekės

Pagrindinis klasifikacijos kodas (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos

Kiti klasifikacijos kodai (cpv): 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos, 48451000 Įmonių išteklių planavimo programų paketai, 48170000 Atitikties programinės įrangos paketai, 48310000 Dokumentų kūrimo programinės įrangos paketai, 48400000 Verslo sandorių ir asmeninio verslo programinės įrangos paketai

5.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Oslo (NO081)

Šalis: Norvegija

5.1.3. Numatomas galiojimas

Pradžios data: 01/06/2026

Trukmės pabaigos data: 01/06/2036

5.1.4. Atnaujinimas

Daugiausiai atnaujinimų: 2

Kitos informacijos apie atnaujinimą: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pranešimas

Kriterijus: Įrašymas į prekybos registrą

Atrankos kriterijaus aprašymas: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kriterijus: Kiti ekonominiai ar finansiniai reikalavimai

Atrankos kriterijaus aprašymas: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e.g. newly started company) of not submitting the documentation that the Contracting Authority has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Kriterijus: Tiekimo grandinės valdymas

Atrankos kriterijaus aprašymas: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. Documentation requirements: A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy/guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Skyrimo kriterijai

Kriterijus:

Rūšis: Kokybė

Aprašymas: Functionality, user friendliness and service level

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 40

Kriterijus:

Rūšis: Kaina

Aprašymas: Extended price

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 30

Kriterijus:

Rūšis: Kokybė

Aprašymas: Implementation, technical quality and information security.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 30

Kriterijus:

Rūšis: Kokybė

Aprašymas: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance with this provision shall aim at "reducing the procurement's total climate footprint or environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 0

5.1.11. Pirkimo dokumentai

Prieiga prie tam tikrų pirkimo dokumentų yra ribota

Informacija apie ribotos prieigos pirkimo dokumentus pateikiama adresu: <https://app.artifik.no/procurements/4030>

Ad hoc ryšių kanalas:

Pavadinimas: e-Tendering

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://app.artifik.no/procurements/4030>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: anglų kalba, norvegų kalba

Elektroninis katalogas: Draudžiamos

Dalyvavimo prašymų priėmimo terminas: 17/04/2026 21:59:00 (UTC+00:00) Vakarų Europos laikas, GMT

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Su sutarties vykdymu susijusios sąlygos: N/A

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: taip

Bus naudojami elektroniniai mokėjimai: taip

Finansinės sąlygos: N/A

5.1.15. Metodai

Preliminarioji sutartis:

Preliminariosios sutarties nėra

Informacija apie dinaminę pirkimo sistemą:

Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: Oslo tingrett

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą: Oslo kommune v/ Plan- og bygningsetaten

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: Oslo kommune v/ Plan- og bygningsetaten

Organizacija, priimanti dalyvavimo prašymus: Artifik AS

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Oslo kommune v/ Plan- og bygningsetaten

Registracijos numeris: 971040823

Pašto adresas: Vahls gate 1

Miestas: Oslo

Pašto kodas: 0187

Šalies administracinis vienetas (NUTS): Oslo (NO081)

Šalis: Norvegija

Ryšių centras: Linda Bredesen

E. paštas: postmottak@pbe.oslo.kommune.no

Telefono numeris: +47 21802180

Interneto adresas: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Pirkėjo profilis: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Šios organizacijos vaidmenys:

Pirkėjas

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

8.1. ORG-0002

Oficialus pavadinimas: Oslo tingrett

Registracijos numeris: 926725939

Pašto adresas: Postboks 2106 Vika

Miestas: Oslo

Pašto kodas: 0125

Šalies administracinis vienetas (NUTS): Oslo (NO081)

Šalis: Norvegija

E. paštas: oslo.tingrett@domstol.no

Telefono numeris: +47 22035200

Interneto adresas: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Šios organizacijos vaidmenys:

Peržiūros organizacija

8.1. ORG-0003

Oficialus pavadinimas: Artifik AS

Registracijos numeris: 925364967

Pašto adresas: Stortingsgata 12

Miestas: Oslo

Pašto kodas: 0161

Šalies administracinis vienetas (NUTS): Oslo (NO081)

Šalis: Norvegija

E. paštas: support@artifik.no

Interneto adresas: <https://artifik.no>

Šios organizacijos vaidmenys:

Pirkimo paslaugų teikėjas

Organizacija, priimanti dalyvavimo prašymus

Skelbimo informacija

Skelbimo identifikatorius / versija: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01

Formos tipas: Konkursas

Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Skelbimo porūšis: 16

Skelbimo išsiuntimo data: 13/03/2026 13:08:59 (UTC+00:00) Vakarų Europos laikas, GMT

Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba

Skelbimo paskelbimo numeris: 180038-2026

OL S numeris: 52/2026

Paskelbimo data: 16/03/2026