207500-2026 - Konkursas

Norvegija – Bylų tvarkymo paslaugos – Case and archive system
OJ S 60/2026 26/03/2026
Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Finanstilsynet
E. paštas: andrew.colling@finanstilsynet.no
Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga, kontroliuojama centrinės valdžios institucijos
Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: Case and archive system
Aprašymas: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Procedūros identifikatorius: 892cdac7-09e7-4911-b7e8-a711dd122a59
Vidaus identifikatorius: 2026/3651
Pirkimo būdas: Derybos su išankstiniu kvietimu dalyvauti konkurse ir (arba) konkursas su derybomis
Procedūra pagreitinta: ne
Pagrindiniai procedūros ypatumai: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with

other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Tikslas

Sutarties objektas: Paslaugos
Pagrindinis klasifikacijos kodas (cpv): 79560000 Bylų tvarkymo paslaugos
Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 48400000 Verslo sandorių ir asmeninio verslo programinės įrangos paketai, 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos, 72200000 Programinės įrangos programavimo ir konsultacinės paslaugos, 72252000 Kompiuterinio archyvavimo paslaugos, 72400000 Interneto paslaugos

2.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Oslo (NO081)
Šalis: Norvegija

2.1.3. Vertė

Numatoma vertė be PVM: 40 000 000,00 NOK

2.1.4. Bendra informacija

Teisinis pagrindas:
Direktyva 2014/24/ES
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Europos bendrasis viešųjų pirkimų dokumentas (EBVPD), Pranešimas, Pirkimo dokumentas
Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Sukčiavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Pinigų plovimas arba teroristų finansavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Dalyvavimas nusikalstamoje organizacijoje: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Vaikų darbas ir kitos prekybos žmonėmis formos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Pareigų aplinkos teisės srityje pažeidimas: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Pareigų darbo teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigų socialinės teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Su kitais ekonominės veiklos vykdytojais sudaryti susitarimai, kuriais siekta iškraipyti konkurenciją: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Sunkus profesinis nusižengimas: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Faktų iškraipymas, nuslėpta informacija, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Sutarties nutraukimas anksčiau laiko, žala ar kitos panašios sankcijos: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Įsipareigojimų, nustatytų remiantis išimtinai nacionaliniais pašalinimo pagrindais, pažeidimas: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Pareigos mokėti socialinio draudimo įmokas pažeidimas: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Pareigos mokėti mokesčius pažeidimas: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Sustabdyta verslo veikla: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Bankrotas: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Susitarimas su kreditoriais: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Nemokumas: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Likvidatoriaus administruojamas turtas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Bankrotui prilygstanti situacija pagal nacionalinius įstatymus: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0000

Pavadinimas: Case and archive system
Aprašymas: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Vidaus identifikatorius: 2026/3651

5.1.1. Tikslas

Sutarties objektas: Paslaugos
Pagrindinis klasifikacijos kodas (cpv): 79560000 Bylų tvarkymo paslaugos
Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 48400000 Verslo sandorių ir asmeninio verslo programinės įrangos paketai, 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos, 72200000 Programinės įrangos programavimo ir konsultacinės paslaugos, 72252000 Kompiuterinio archyvavimo paslaugos, 72400000 Interneto paslaugos

5.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Oslo (NO081)
Šalis: Norvegija

5.1.3. Numatomas galiojimas

Galiojimas: 120 Mėnesiai

5.1.5. Vertė

Numatoma vertė be PVM: 40 000 000,00 NOK

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:
Dalyvavimas nerezervuotas.
Iš ES fondų nefinansuojamas pirkimo projektas
Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Europos bendrasis viešųjų pirkimų dokumentas (EBVPD), Pranešimas, Pirkimo dokumentas
Kriterijus: Įrašymas į prekybos registrą
Atrankos kriterijaus aprašymas: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
Kriterijai bus taikomi atrenkant į antrąjį procedūros etapą kviečiamus kandidatus
Didžiausias atrinktų pasiūlymų skaičius: 5
Informacija apie dviejų etapų procedūros antrąjį etapą:
Mažiausias į antrąjį procedūros etapą kviečiamų kandidatų skaičius: 3
Didžiausias į antrąjį procedūros etapą kviečiamų kandidatų skaičius: 5
Procedūra vyks nuosekliais etapais. Kiekviename etape kai kurie dalyviai gali būti pašalinti

5.1.11. Pirkimo dokumentai

Kalbos, kuriomis oficialiai skelbiami pirkimo dokumentai: norvegų kalba
Papildomos informacijos prašymo terminas: 27/04/2026 21:55:00 (UTC+00:00) Vakarų Europos laikas, GMT
Pirkimo dokumentų adresas: https://permalink.mercell.com/279753074.aspx

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:
Pateikimas elektroninėmis priemonėmis: Privalomos
Pateikimo adresas: https://permalink.mercell.com/279753074.aspx
Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: norvegų kalba
Elektroninis katalogas: Draudžiamos
Alternatyvūs pasiūlymai: Draudžiamos
Dalyviai gali pateikti daugiau kaip vieną pasiūlymą: Draudžiamos
Dalyvavimo prašymų priėmimo terminas: 06/05/2026 11:00:00 (UTC+00:00) Vakarų Europos laikas, GMT
Informacija, kurią galima papildyti po pateikimo termino:
Pirkėjo nuožiūra, kai kurie trūkstami su konkurso dalyviais susiję dokumentai gali būti pateikti vėliau.
Papildoma informacija: Within the procurement regulations' limitations
Sutarties sąlygos:
Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne
Elektroninės sąskaitos faktūros: Privalomos
Bus naudojami elektroniniai užsakymai: ne
Bus naudojami elektroniniai mokėjimai: taip

5.1.15. Metodai

Preliminarioji sutartis:
Preliminariosios sutarties nėra
Informacija apie dinaminę pirkimo sistemą:
Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: Oslo tingrett
Informacija apie peržiūros terminus: The waiting period is 10 days after the award, see the tender documentation.
Organizacija, priimanti dalyvavimo prašymus: Finanstilsynet
Organizacija, tvarkanti pasiūlymus: Finanstilsynet

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Finanstilsynet
Registracijos numeris: 840747972
Pašto adresas: Revierstredet 3
Miestas: OSLO
Pašto kodas: 0151
Šalies administracinis vienetas (NUTS): Oslo (NO081)
Šalis: Norvegija
Ryšių centras: Andrew Colling
E. paštas: andrew.colling@finanstilsynet.no
Telefono numeris: +47 22939800
Šios organizacijos vaidmenys:
Pirkėjas
Organizacija, priimanti dalyvavimo prašymus
Organizacija, tvarkanti pasiūlymus

8.1. ORG-0002

Oficialus pavadinimas: Oslo tingrett
Registracijos numeris: 926725939
Miestas: Oslo
Pašto kodas: 0164
Šalies administracinis vienetas (NUTS): Oslo (NO081)
Šalis: Norvegija
Šios organizacijos vaidmenys:
Peržiūros organizacija

Skelbimo informacija

Skelbimo identifikatorius / versija: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Formos tipas: Konkursas
Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Skelbimo porūšis: 16
Skelbimo išsiuntimo data: 24/03/2026 12:42:22 (UTC+00:00) Vakarų Europos laikas, GMT
Skelbimas: išsiuntimo data (e. formų siuntėjas): 24/03/2026 13:03:59 (UTC+00:00) Vakarų Europos laikas, GMT
Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba
Skelbimo paskelbimo numeris: 207500-2026
OL S numeris: 60/2026
Paskelbimo data: 26/03/2026