

451044-2026 - Konkursas

Norvegija – IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos – IK-EEA 046-2026 Case handling system for collection (debt collection).

OJ S 124/2026 01/07/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Bergen kommune - Innkjøp konsern

E. paštas: benjamin.uppal@bergen.kommune.no

Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga, kontroliuojama vietos valdžios institucijos

Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: IK-EEA 046-2026 Case handling system for collection (debt collection).

Aprašymas: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Procedūros identifikatorius: 597b0fd9-8360-477e-8633-9db7d04192a0

Vidaus identifikatorius: 2026/174181

Pirkimo būdas: Atviras

Procedūra pagreitinta: ne

Pagrindiniai procedūros ypatumai: The contract is for an ICT system for collection/debt collection and special debt management, provided as a service over the internet ("as a service" deliveries), and includes establishment, including training, configuration, conversion, adaptation and integrations, and operation/management as well as user support. The requirements and needs of the service are in the annexes.

2.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos

Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 48441000 Finansinės analizės programinės įrangos paketai, 48443000 Sąskaitybos programinės įrangos paketai, 48800000 Informacinės sistemos ir serveriai, 48812000 Finansinės informacijos sistemos, 72268000 Programinės įrangos tiekimo paslaugos, 72400000 Interneto paslaugos, 79940000 Inkasavimo paslaugos

2.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Vestland (NO0A2)

Šalis: Norvegija

2.1.4. Bendra informacija

Teisinis pagrindas:

Direktyva 2014/24/ES

Anskaffelsesforskriften - The procurement is covered by the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA). This is an open tender contest, cf. the Public Procurement Regulations § 13-1. Parts I and III apply for this procurement.

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pranešimas

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Sukčiavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pinigų plovimas arba teroristų finansavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Dalyvavimas nusikaltamoje organizacijoje: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Vaikų darbas ir kitos prekybos žmonėmis formos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Pareigų aplinkos teisės srityje pažeidimas: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigų darbo teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigų socialinės teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Su kitais ekonominės veiklos vykdytojais sudaryti susitarimai, kuriais siekta iškraipyti konkurenciją: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Sunkus profesinis nusižengimas: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Faktų iškraipymas, nusišalusi informacija, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Sutarties nutraukimas anksčiau laiko, žala ar kitos panašios sankcijos: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Įsipareigojimų, nustatytų remiantis išimtinai nacionaliniais pašalinimo pagrindais, pažeidimas: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Pareigos mokėti socialinio draudimo įmokas pažeidimas: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Pareigos mokėti mokesčius pažeidimas: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Sustabdyta verslo veikla: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankrotas: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Susitarimas su kreditoriais: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Nemokumas: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Likvidatoriaus administruojamas turtas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Bankrotui prilygstanti situacija pagal nacionalinius įstatymus: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0000

Pavadinimas: IK-EEA 046-2026 Case handling system for collection (debt collection).

Aprašymas: Procurement of a new trade system for collection (debt collection) for Bergen municipality.

Vidaus identifikatorius: 2026/174181

5.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos

Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 48441000 Finansinės analizės programinės įrangos paketai, 48443000 Sąskaitybos programinės įrangos paketai, 48800000 Informacinės sistemos ir serveriai, 48812000 Finansinės informacijos sistemos, 72268000 Programinės įrangos tiekimo paslaugos, 72400000 Interneto paslaugos, 79940000 Inkasavimo paslaugos

5.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Vestland (NO0A2)

Šalis: Norvegija

5.1.3. Numatomas galiojimas

Pradžios data: 31/10/2026

Trukmės pabaigos data: 31/10/2036

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): ne

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Europos bendrasis viešųjų pirkimų dokumentas (EBVPD)

5.1.11. Pirkimo dokumentai

Kalbos, kuriomis oficialiai skelbiami pirkimo dokumentai: norvegų kalba

Papildomos informacijos prašymo terminas: 26/08/2026 10:00:00 (UTC+00:00) Vakarų

Europos laikas, GMT

Pirkimo dokumentų adresas: <https://permalink.mercell.com/284586265.aspx>

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://permalink.mercell.com/284586265.aspx>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: norvegų kalba

Elektroninis katalogas: Draudžiamos

Reikalingas pažangusis arba kvalifikuotas elektroninis parašas (kaip apibrėžta Reglamente (ES) Nr. 910/2014)

Alternatyvūs pasiūlymai: Draudžiamos

Pasiūlymų priėmimo terminas: 03/09/2026 12:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Laikotarpis, per kurį pasiūlymas turi išlikti galiojantis: 3 Mėnesiai

Informacija apie viešą vokų atplėšimą:

Atidarymo data: 03/09/2026 12:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: ne

Bus naudojami elektroniniai mokėjimai: taip

5.1.15. Metodai

Preliminarioji sutartis:

Preliminariosios sutarties nėra

Informacija apie dinaminę pirkimo sistemą:

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: Hordaland tingrett

Informacija apie peržiūros terminus: Ten Days

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: Bergen kommune - Innkjøp konsern

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Bergen kommune - Innkjøp konsern

Registracijos numeris: 964338531

Padalinys: Innkjøp konsern

Pašto adresas: Postboks 7700

Miestas: BERGEN

Pašto kodas: 5020

Šalies administracinis vienetas (NUTS): Vestland (NO0A2)

Šalis: Norvegija

Ryšių centras: Benjamin Uppal

E. paštas: benjamin.uppal@bergen.kommune.no

Telefono numeris: +47 05556

Interneto adresas: <https://www.bergen.kommune.no>

Šios organizacijos vaidmenys:

Pirkėjas

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

8.1. ORG-0002

Oficialus pavadinimas: Hordaland tingrett

Registracijos numeris: 926 723 367

Padalinys: rettstad Bergen

Miestas: Bergen

Pašto kodas: 5020

Šalies administracinis vienetas (NUTS): Vestland (NO0A2)

Šalis: Norvegija

E. paštas: hordaland.tingrett@domstol.no

Telefono numeris: 55699700

Šios organizacijos vaidmenys:

Peržiūros organizacija

Skelbimo informacija

Skelbimo identifikatorius / versija: cf65c9ef-8a0c-4252-a5ee-6424685eb439 - 01

Formos tipas: Konkursas

Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Skelbimo porūšis: 16

Skelbimo išsiuntimo data: 29/06/2026 14:22:08 (UTC+00:00) Vakarų Europos laikas, GMT

Skelbimas: išsiuntimo data (e. formų siuntėjas): 29/06/2026 14:34:24 (UTC+00:00) Vakarų

Europos laikas, GMT

Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba

Skelbimo paskelbimo numeris: 451044-2026

OL S numeris: 124/2026

Paskelbimo data: 01/07/2026