483349-2026 - Konkursas

Norvegija – Telekomunikacijų paslaugos – Telephony services for FKN
OJ S 132/2026 13/07/2026
Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Troms Fylkeskommune
E. paštas: postmottak@tromsfylke.no
Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga, kontroliuojama regioninės valdžios institucijos
Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: Telephony services for FKN
Aprašymas: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview. Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities´ main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost

efficient, reliable and integrated telephony services in accordance with the contracting authorities´ total needs. Access to telephony services that function independently of the contracting authorities´ technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.
Procedūros identifikatorius: 409b88dd-5c90-4804-b12e-c05424437293
Vidaus identifikatorius: cmrdhjwzl000304ifjfna44od
Pirkimo būdas: Derybos su išankstiniu kvietimu dalyvauti konkurse ir (arba) konkursas su derybomis
Procedūra pagreitinta: ne
Pagrindiniai procedūros ypatumai: See the attached tender documentation.

2.1.1. Tikslas

Sutarties objektas: Paslaugos
Pagrindinis klasifikacijos kodas (cpv): 64200000 Telekomunikacijų paslaugos
Kiti klasifikacijos kodai (cpv): 64212300 Daugiaformačių žinučių (MMS) paslaugos, 64227000 Kompleksinės telekomunikacijų paslaugos, 64211000 Viešojo telefono ryšio paslaugos, 64212000 Viešojo judriojo telefono ryšio paslaugos, 64215000 IP telefonijos paslaugos, 64000000 Pašto ir telekomunikacijų paslaugos, 64211200 Tolimojo telefono ryšio paslaugos, 64213000 Kelias įmones jungiančios telefono ryšio tinklo paslaugos, 64210000 Telefono ryšio ir duomenų perdavimo paslaugos, 64211100 Vietinio telefono ryšio paslaugos, 64220000 Telekomunikacijų paslaugos, išskyrus telefono ryšio ir duomenų perdavimo paslaugas, 64212100 Trumpųjų žinučių (SMS) paslaugos

2.1.2. Sutarties vykdymo vieta

Pašto adresas: Postboks 6600
Miestas: Tromsø
Pašto kodas: 9296
Šalies administracinis vienetas (NUTS): Troms/Romsa/Tromssa (NO072)
Šalis: Norvegija
Papildoma informacija: Norway

2.1.3. Vertė

Numatoma vertė be PVM: 750 000 000,00 NOK

2.1.4. Bendra informacija

Teisinis pagrindas:
Direktyva 2014/24/ES
Anskaffelsesforskriften -

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pirkimo dokumentas, Pirkimo dokumentas

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0001

Pavadinimas: Telephony services for FKN
Aprašymas: Background and purpose The contracting authority for this procurement is County North (FKN), consisting of the county municipalities Møre og Romsdal, Trøndelag, Nordland, Troms and Finnmark. The procurement also includes municipalities and external entities belonging to the participating counties, cf. SSA-R annex 1 Annex 3 - Business Overview.

Cooperating municipalities and other affiliated entities are included under each county that is the contract party. Separate contracts can also be established for participating public entities. Legal responsibility and contractual follow-up in the individual organisation rests on each county or entity as the contract party. The procurement is for the establishment of a framework agreement for the purchase of telephony services to contracting authorities covered by the contract. The framework agreement will include the delivery of telephony services to counties, municipalities and other public institutions, total 98 entities. The delivery includes IP telephony and mobile telephony with associated functionalities, as well as administrative and commercial systems. The services concern subscriptions and traffic for landline and mobile telephony, as well as the accompanying services for the telephony area. As a starting point, this includes all parts of the entities' activities. The contracting authorities´ main areas for service production are public administration, primary and secondary schools, vocational college, public transport, as well as health and care services. The services are to be carried out partly from fixed service locations, but also to a significant degree through mobile services, for example within public transport and municipal care services. A general objective of the agreement is to ensure the contracting authorities access to cost efficient communication systems for the service production throughout the entire contract period. The delivery shall be able to be developed in line with technological developments and at the same time support other technologies that will be used to cover concrete needs in the service production. Examples of such associated needs are welfare technology in the health sector as well as monitoring and remote follow-up connected to buildings, ferry quays, ticket machines, weather stations and other technical installations. It is therefore important that the requested services can be delivered in the geographical areas where the technology shall be used. The delivery must also contribute to establishing a foundation for further development after the contract expires, independent of the supplier. The framework agreement shall ensure the contracting authorities: Access to cost efficient, reliable and integrated telephony services in accordance with the contracting authorities´ total needs. Access to telephony services that function independently of the contracting authorities´ technical infrastructure. Access to capacity in developed fixed and mobile communication networks. Access to new communication technology and new delivery systems in line with market development. See the requirement specifications for a complete description of the delivery.
Vidaus identifikatorius: cmrdhjx11000604ifx9arkzqt

5.1.1. Tikslas

Sutarties objektas: Paslaugos
Pagrindinis klasifikacijos kodas (cpv): 64200000 Telekomunikacijų paslaugos
Kiti klasifikacijos kodai (cpv): 64212300 Daugiaformačių žinučių (MMS) paslaugos, 64227000 Kompleksinės telekomunikacijų paslaugos, 64211000 Viešojo telefono ryšio paslaugos, 64212000 Viešojo judriojo telefono ryšio paslaugos, 64215000 IP telefonijos paslaugos, 64000000 Pašto ir telekomunikacijų paslaugos, 64211200 Tolimojo telefono ryšio paslaugos, 64213000 Kelias įmones jungiančios telefono ryšio tinklo paslaugos, 64210000 Telefono ryšio ir duomenų perdavimo paslaugos, 64211100 Vietinio telefono ryšio paslaugos, 64220000 Telekomunikacijų paslaugos, išskyrus telefono ryšio ir duomenų perdavimo paslaugas, 64212100 Trumpųjų žinučių (SMS) paslaugos

5.1.2. Sutarties vykdymo vieta

Pašto adresas: Postboks 6600
Miestas: Tromsø
Pašto kodas: 9296
Šalies administracinis vienetas (NUTS): Troms/Romsa/Tromssa (NO072)

Šalis: Norvegija
Papildoma informacija: Norway

5.1.3. Numatomas galiojimas

Galiojimas: 23 Mėnesiai

5.1.5. Vertė

Numatoma vertė be PVM: 750 000 000,00 NOK

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:
Dalyvavimas nerezervuotas.
Iš ES fondų nefinansuojamas pirkimo projektas
Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pirkimo dokumentas
Informacija apie dviejų etapų procedūros antrąjį etapą:
Pirkėjas pasilieka teisę skirti sutartį remdamasis pirminiais pasiūlymais ir be derybų

5.1.10. Skyrimo kriterijai

Kriterijus:
Rūšis: Kokybė
Pavadinimas: Coverage and development measures
Aprašymas: Under this criteria, associated requirements will be assessed.
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 25
Kriterijus:
Rūšis: Kokybė
Pavadinimas: Administration system and cost control
Aprašymas: Under this criteria, associated requirements will be assessed.
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 15
Kriterijus:
Rūšis: Kokybė
Pavadinimas: Customer Service
Aprašymas: Under this criteria, associated requirements will be assessed.
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 5
Kriterijus:
Rūšis: Kokybė
Pavadinimas: Technical quality and implementation
Aprašymas: Under this criteria, associated requirements will be assessed.
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 20
Kriterijus:
Rūšis: Kaina
Pavadinimas: Price
Aprašymas: The price form will be assessed under this criteria.
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 35
Kriterijus:

Rūšis: Kokybė
Pavadinimas: Climate and environment
Aprašymas: It is considered for this part of the procurement that concerns telephony and associated services that the nature of the procurement carries an immaterial climate footprint and environmental impact. The services mainly consist of using the existing network infrastructure, administration of subscriptions and customer follow-up. Any climate footprint and environmental impacts from the above are estimated to be outside that which can be connected to procurement art. DFØ´s climate and environmental risk assessments classify telephony services as a procurement with low climate intensity, and assess telephony services and mobile telephony to be a procurement that, in its nature, has climate footprint and environmental impact that is immaterial. The market dialogue demonstrated that there are no suitable climate and environmental elements that can be used as award criteria in a way that provides real competition. Based on this, it has been considered that telephony has an immaterial climate footprint and environmental impact, and the exclusionary provision in the Public Procurement Regulations § 7-9 fifth paragraph will apply for telephony, so that requirements or criteria related to climate and the environment are not deemed required. For an option for the procurement of mobile telephones, moderate climate and environmental risks have been identified, mainly related to extraction of raw materials and the production phase, which makes up most of the product´s total climate footprint. Both DFØ, the European Commission's Joint Research Centre and relevant guidelines point out that the most efficient way the contracting authority can reduce climate and environmental impact is by setting requirements that promote long lifetime, repairability and reduced replacement. The market dialogue also showed limited maturity for the use of environmentally labelled products and lifetime data as the award criteria. There are, therefore, concrete requirements in the requirement specification for i.a. guarantees, repairs, robustness and handling in line with the waste hierarchy. These requirements are assessed to give better climate and environmental effect than the use of award criteria, and the alternative provision in the FOA § 7-9 fourth paragraph is, thus, a basis for this part of the procurement. For a more comprehensive description refer to Annex - Assessment and justification climate and environment consideration PPR §7-9
Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 0

5.1.11. Pirkimo dokumentai

Pirkimo dokumentų adresas: https://hyyr.no/procurement/cmrdhjwzl000304ifjfna44od

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:
Pateikimas elektroninėmis priemonėmis: Privalomos
Pateikimo adresas: https://hyyr.no/procurement/cmrdhjwzl000304ifjfna44od
Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: norvegų kalba, anglų kalba
Elektroninis katalogas: Draudžiamos
Dalyvavimo prašymų priėmimo terminas: 02/09/2026 12:00:00 (UTC+02:00) Rytų Europos laikas, Vidurio Europos vasaros laikas
Sutarties sąlygos:
Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne
Su sutarties vykdymu susijusios sąlygos: See Tender Documents
Elektroninės sąskaitos faktūros: Privalomos
Bus naudojami elektroniniai užsakymai: ne

Bus naudojami elektroniniai mokėjimai: ne
Finansinės sąlygos: See tender documents

5.1.15. Metodai

Preliminarioji sutartis:
Preliminarioji sutartis, neskelbiant naujo konkurso
Didžiausias dalyvių skaičius: 1
Informacija apie dinaminę pirkimo sistemą:
Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: NORD-TROMS OG SENJA TINGRETT
Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą: Troms Fylkeskommune
Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: NORD-TROMS OG SENJA TINGRETT
Organizacija, priimanti dalyvavimo prašymus: Hyyr AS

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: NORD-TROMS OG SENJA TINGRETT
Registracijos numeris: 926723022
Pašto adresas: Fr Nansens plass 17
Miestas: TROMSØ
Pašto kodas: 9008
Šalies administracinis vienetas (NUTS): Troms/Romsa/Tromssa (NO072)
Šalis: Norvegija
Ryšių centras: NORD-TROMS OG SENJA TINGRETT
Šios organizacijos vaidmenys:
Peržiūros organizacija
Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

8.1. ORG-0002

Oficialus pavadinimas: Hyyr AS
Registracijos numeris: 924998687
Pašto adresas: Gaustadalléen 21
Miestas: Oslo
Pašto kodas: 0349
Šalies administracinis vienetas (NUTS): Oslo (NO081)
Šalis: Norvegija
Ryšių centras: Hyyr Support
E. paštas: admin@hyyr.no
Telefono numeris: +47 90 63 65 38
Šios organizacijos vaidmenys:
Organizacija, priimanti dalyvavimo prašymus

8.1. ORG-0003

Oficialus pavadinimas: Troms Fylkeskommune
Registracijos numeris: 930068128
Pašto adresas: Postboks 6600
Miestas: Tromsø

Pašto kodas: 9296
Šalies administracinis vienetas (NUTS): Troms/Romsa/Tromssa (NO072)
Šalis: Norvegija
Ryšių centras: Troms Fylkeskommune
E. paštas: postmottak@tromsfylke.no
Telefono numeris: +47 77788000
Šios organizacijos vaidmenys:
Pirkėjas
Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą

Skelbimo informacija

Skelbimo identifikatorius / versija: 42f6b4b4-560c-4071-8b29-c6bee8974e7f - 01
Formos tipas: Konkursas
Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Skelbimo porūšis: 16
Skelbimo išsiuntimo data: 10/07/2026 14:51:07 (UTC+02:00) Rytų Europos laikas, Vidurio Europos vasaros laikas
Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba
Skelbimo paskelbimo numeris: 483349-2026
OL S numeris: 132/2026
Paskelbimo data: 13/07/2026