

489972-2026 - Konkursas

Norvegija – Verslo ir valdymo konsultacinės bei susijusios paslaugos – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka - Skelbimas apie pakeitimą
Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Ålesund kommune

E. paštas: jonette.valaas.skare@alesund.kommune.no

Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga, kontroliuojama vietos valdžios institucijos

Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Aprašymas: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Procedūros identifikatorius: 91690aa5-8bbb-456e-94ab-a403904a9d12

Vidaus identifikatorius: 26/490

Pirkimo būdas: Atviras

Procedūra pagreitinta: ne

2.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 79400000 Verslo ir valdymo konsultacinės bei susijusios paslaugos

Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos, 72260000 Su programine įranga susijusios paslaugos, 79000000 Verslo paslaugos: teisinės, rinkodaros, konsultavimo, įdarbinimo, spausdinimo ir apsaugos, 79410000 Verslo ir valdymo konsultacinės paslaugos, 79414000 Žmogiškųjų išteklių valdymo konsultacinės paslaugos, 79420000 Su valdymu susijusios paslaugos

2.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Møre og Romsdal (NO0A3)

Šalis: Norvegija

Papildoma informacija: Ålesund municipality.

2.1.4. Bendra informacija

Papildoma informacija: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Teisinis pagrindas:

Direktyva 2014/24/ES

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pranešimas

Korupcija: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Sukčiavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pinigų plovimas arba teroristų finansavimas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Dalyvavimas nusikalstamoje organizacijoje: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Vaikų darbas ir kitos prekybos žmonėmis formos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Pareigų aplinkos teisės srityje pažeidimas: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigų darbo teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pareigų socialinės teisės srityje pažeidimas: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Su kitais ekonominės veiklos vykdytojais sudaryti susitarimai, kuriais siekta iškraipyti konkurenciją: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Sunkus profesinis nusižengimas: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Faktų iškraipymas, nusižengimas, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Sutarties nutraukimas anksčiau laiko, žala ar kitos panašios sankcijos: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Pareigos mokėti socialinio draudimo įmokas pažeidimas: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Pareigos mokėti mokesčius pažeidimas: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Sustabdyta verslo veikla: Has the tenderer's business conduct been stopped?

Bankrotas: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Susitarimas su kreditoriais: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Nemokumas: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Likvidatoriaus administruojamas turtas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Bankrotui prilygstanti situacija pagal nacionalinius įstatymus: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0000

Pavadinimas: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Aprašymas: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

5.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 79400000 Verslo ir valdymo konsultacinės bei susijusios paslaugos

Kiti klasifikacijos kodai (cpv): 48000000 Programinės įrangos paketai ir informacinės sistemos, 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir

aptarnavimo paslaugos, 72260000 Su programine įranga susijusios paslaugos, 79000000

Verslo paslaugos: teisinės, rinkodaros, konsultavimo, įdarbinimo, spausdinimo ir apsaugos,

79410000 Verslo ir valdymo konsultacinės paslaugos, 79414000 Žmogiškųjų išteklių valdymo

konsultacinės paslaugos, 79420000 Su valdymu susijusios paslaugos

Pasirinkimo galimybės:

Galimybių aprašymas: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Sutarties vykdymo vieta

Šalies administracinis vienetas (NUTS): Møre og Romsdal (NO0A3)

Šalis: Norvegija

Papildoma informacija: Ålesund municipality.

5.1.3. Numatomas galiojimas

Galiojimas: 2 Metai

5.1.4. Atnaujinimas

Daugiausiai atnaujinimų: 2

Kitos informacijos apie atnaujinimą: Renewal lenght is 12 months

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

Šis viešasis pirkimas taip pat tinkamas mažosioms ir vidutinėms įmonėms (MVI): taip

Papildoma informacija: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pranešimas

Kriterijus: Įrašymas į atitinkamą profesinį registrą

Atrankos kriterijaus aprašymas: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterijus: Įrašymas į prekybos registrą

Atrankos kriterijaus aprašymas: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kriterijus: Autorizacija arba narystė tam tikroje organizacijoje, reikalinga paslaugų sutartims

Atrankos kriterijaus aprašymas: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kriterijus: Autorizacija arba narystė tam tikroje organizacijoje, reikalinga paslaugų sutartims

Atrankos kriterijaus aprašymas: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kriterijus: Kokybės užtikrinimo priemonės

Atrankos kriterijaus aprašymas: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kriterijus: Pavyzdžiai, aprašymai ar nuotraukos be autentiškumo sertifikato

Atrankos kriterijaus aprašymas: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kriterijus: Pavyzdžiai, aprašymai ar nuotraukos su autentiškumo sertifikatu tiekimo sutartims

Atrankos kriterijaus aprašymas: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kriterijus: Kokybės kontrolės institutų sertifikatai

Atrankos kriterijaus aprašymas: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kriterijus: Nepriklausomų institucijų sertifikatai apie kokybės užtikrinimo standartus

Atrankos kriterijaus aprašymas: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kriterijus: Nepriklausomų institucijų sertifikatai apie aplinkos vadybos sistemas ar standartus
Atrankos kriterijaus aprašymas: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kriterijus: Kiti ekonominiai ar finansiniai reikalavimai

Atrankos kriterijaus aprašymas: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kriterijus: Kiti ekonominiai ar finansiniai reikalavimai

Atrankos kriterijaus aprašymas: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kriterijus: Rekomendacijos dėl nurodytų paslaugų

Atrankos kriterijaus aprašymas: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Skyrimo kriterijai

Kriterijus:

Rūšis: Kaina

Pavadinimas: Price

Aprašymas: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 40

Kriterijus:

Rūšis: Kokybė

Pavadinimas: Quality

Aprašymas: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)
Skyrimo kriterijus: skaičius: 60

5.1.11. Pirkimo dokumentai

Papildomos informacijos prašymo terminas: 02/08/2026 22:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Pirkimo dokumentų adresas: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: norvegų kalba

Elektroninis katalogas: Neprivalomos

Alternatyvūs pasiūlymai: Draudžiamos

Dalyviai gali pateikti daugiau kaip vieną pasiūlymą: Neprivalomos

Pasiūlymų priėmimo terminas: 11/08/2026 10:00:58 (UTC+00:00) Vakarų Europos laikas, GMT

Laikotarpis, per kurį pasiūlymas turi išlikti galiojantis: 89 Dienos

Informacija apie viešą vokų atplėšimą:

Atidarymo data: 11/08/2026 10:05:00 (UTC+00:00) Vakarų Europos laikas, GMT

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: taip

Bus naudojami elektroniniai mokėjimai: taip

5.1.15. Metodai

Preliminarioji sutartis:

Preliminarioji sutartis, neskelbiant naujo konkurso

Didžiausias dalyvių skaičius: 1

Informacija apie dinaminę pirkimo sistemą:

Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: Sunnmøre tingrett

Informacija apie peržiūros terminus: In accordance with the current regulations.

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Ålesund kommune

Registracijos numeris: 929911709

Padalinys: Innkjøp

Pašto adresas: Keiser Wilhelms gate 11

Miestas: Ålesund

Pašto kodas: 6003

Šalies administracinis vienetas (NUTS): Møre og Romsdal (NO0A3)

Šalis: Norvegija

Ryšių centras: Jonette Valaas Skare

E. paštas: jonette.valaas.skare@alesund.kommune.no

Telefono numeris: +4770162000

Šios organizacijos vaidmenys:

Pirkėjas

8.1. ORG-0002

Oficialus pavadinimas: Sunnmøre tingrett

Registracijos numeris: 935365201

Pašto adresas: Postboks 1354 Sentrum

Miestas: Ålesund

Pašto kodas: 6001

Šalies administracinis vienetas (NUTS): Møre og Romsdal (NO0A3)

Šalis: Norvegija

E. paštas: sunnmøre.tingrett@domstol.no

Telefono numeris: 70 33 47 00

Interneto adresas: <https://www.domstol.no/no/domstoler/tingrett/sunnmøre-tingrett/>

Šios organizacijos vaidmenys:

Peržiūros organizacija

10. Pakeitimas

Ankstesnė skelbimo redakcija, kuri turi būti pakeista

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Pagrindinė pakeitimo priežastis

:

Atnaujinta informacija

Aprašymas

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Pakeitimas

Skirsnio identifikatorius: LOT-0000

Pakeitimų aprašymas: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Skelbimo informacija

Skelbimo identifikatorius / versija: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Formos tipas: Konkursas

Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Skelbimo porūšis: 16

Skelbimo išsiuntimo data: 14/07/2026 07:47:42 (UTC+00:00) Vakarų Europos laikas, GMT

Skelbimas: išsiuntimo data (e. formų siuntėjas): 14/07/2026 08:01:12 (UTC+00:00) Vakarų Europos laikas, GMT

Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba

Skelbimo paskelbimo numeris: 489972-2026

OL S numeris: 134/2026

Paskelbimo data: 15/07/2026