

522723-2026 - Konkursas

Vokietija – Perkėlimo paslaugos – PRO-2249874403 Relocation services

OJ S 144/2026 29/07/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: European Central Bank

E. paštas: procurement@ecb.europa.eu

Pirkėjo teisinė forma: ES institucija, įstaiga ar agentūra

Perkančiosios organizacijos veiklos sritis: Ekonomikos ir finansų reikalai

2. Procedūra

2.1. Procedūra

Pavadinimas: PRO-2249874403 Relocation services

Aprašymas: The ECB is seeking up to two suppliers for the provision of services in relation to relocation of staff members to the Frankfurt am Main area. The services shall include (but not be limited to): general housing information via a website and in printable format, individual housing search based on questionnaires and/or interviews, consultancy services related to (rental) housing/accommodation and relocation formalities, provision of telephone hotline. The two contracts will be awarded in ranking scheme (cascade).

Procedūros identifikatorius: 8ca940b9-5572-4173-8b51-229411abbc3c

Vidaus identifikatorius: PRO-2249874403

Pirkimo būdas: Derybos su išankstiniu kvietimu dalyvauti konkurse ir (arba) konkursas su derybomis

Procedūra pagreitinta: ne

Pagrindiniai procedūros ypatumai: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 98392000 Perkėlimo paslaugos

2.1.2. Sutarties vykdymo vieta

Pašto adresas: Sonnemannstrasse 22

Miestas: Frankfurt am Main

Pašto kodas: 60314

Šalies administracinis vienetas (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

2.1.4. Bendra informacija

Papildoma informacija: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Teisinis pagrindas:

Kitas

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pirkimo dokumentas

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0001

Pavadinimas: Relocation services

Aprašymas: With this procurement procedure, the ECB is seeking suppliers who are able to provide the following services: • Provision of general housing information, including but not limited to a website, leaflets/brochures, newsletters and presentations (property market situation in Frankfurt and the Rhein-Main area, rules, regulations, applicable legal issues which a newcomer should be aware of, administrative tasks before, during and after a move, etc.); • Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities; • Ad-hoc consultancy services related to (rental) housing/accommodation and relocation formalities. • Provision of telephone hotline.

Vidaus identifikatorius: PRO-2249874403

5.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 98392000 Perkėlimo paslaugos

Kiekis: 480 vienetai

Pasirinkimo galimybės:

Galimybių aprašymas: The contract is not subject to renewal.

5.1.2. Sutarties vykdymo vieta

Pašto adresas: Sonnemannstrasse 22

Miestas: Frankfurt am Main

Pašto kodas: 60314

Šalies administracinis vienetas (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Šalis: Vokietija

5.1.3. Numatomas galiojimas

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): ne

Papildoma informacija: Instead of publishing an estimated value, the ECB has published the maximum scope and volume of the Contracts as follows: - Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities. The maximum quantity of housing searches to be provided under the framework agreement is set at 480 housing searches over the 4-year duration of the agreement. The envisaged quantity of housing searches is 300. One housing search includes: (a) Preparations - Develop an individual housing profile for the staff member based on a housing questionnaire and personal discussion. The questionnaire shall explicitly invite persons with disabilities to specify special needs, which will be considered throughout the search. - Compare the housing profile with market offerings, identify suitable options using various sources (e.g., newspapers, internet, brokers, ECB-provided information), and prepare a pre-selection of verified accommodations. Present this preliminary selection to the staff member, including details about neighbourhood infrastructure (e.g., public transport, shopping, schools). Arrange property visits based on discussions with the staff member. (b) Visits - Accompany the staff member on initial and subsequent property visits, as requested, and follow up with discussions to refine the housing profile. There shall be no limitation on the number of visits. (c) Advice/negotiations - Provide guidance on negotiating rental agreements and assess contractual terms before signature. If requested, explain the German rental contract in English. (d) Hand-over - Assist the staff member during the walk-through/handover protocol, if requested. Any advice provided must be clearly flagged as non-legally binding. - Post-signature support services (e.g., follow-up consultancy with regard to removal, registrations, insurances, etc) are considered an asset. For the avoidance of doubt, one housing search covers the points (a) to (d) above for one staff member, from the preparations through to hand-over of the rented property, irrespective of the number of viewings or negotiations required. However, staff members may opt out in the separate stages of the search. Unsuccessful searches are included in the maximum quantity mentioned above, provided they are unsuccessful due to an opt-out of the staff member. Searches unsuccessful for reasons not attributable to the staff member's opt-out shall not count toward the maximum quantity. - The maximum quantity for ad-hoc consultancy services is 172 hours over the 4-year duration of the agreement. The estimated quantity for ad-hoc consultancy services is 132 hours. - One off costs include: o Production of a general information leaflet on the rental accommodations market in Rhine Main covering all relevant aspects of accommodation and rental housing in the Frankfurt area, including updates during the maximum 4-year contract duration (as necessary due to developments, in particular laws and regulations, at least one (1) per year); o Production of four (4) annual newsletters on the rental accommodations market in Rhine Main; o Opening of a website on the rental accommodations market in Rhine Main to all staff. All materials mentioned above (including any materials used in presentations) shall be made available to ECB staff via a dedicated website, including updates and maintenance during the maximum 4-year contract duration. Detailed information on the services provided by the supplier on behalf of the ECB. - Provision of telephone hotline (as a one-time annual fee).

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pranešimas, Pirkimo dokumentas

Kriterijus: Kiti ekonominiai ar finansiniai reikalavimai

Atrankos kriterijaus aprašymas: Selection criteria as stated in the procurement documents.

Kriterijai bus taikomi atrenkant į antrąjį procedūros etapą kviečiamus kandidatus

Informacija apie dviejų etapų procedūros antrąjį etapą:

Procedūra vyks nuosekliais etapais. Kiekviename etape kai kurie dalyviai gali būti pašalinti

Pirkėjas pasilieka teisę skirti sutartį remdamasis pirminiais pasiūlymais ir be derybų

5.1.10. Skyrimo kriterijai

Kriterijus:

Rūšis: Kokybė

Pavadinimas: Quality

Aprašymas: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 50

Kriterijus:

Rūšis: Kaina

Pavadinimas: Price

Aprašymas: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 50

5.1.11. Pirkimo dokumentai

Pirkimo dokumentų adresas: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

Ad hoc ryšių kanalas:

Pavadinimas: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: anglų kalba

Elektroninis katalogas: Draudžiamos

Dalyvavimo prašymų priėmimo terminas: 04/09/2026 10:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: taip

Bus naudojami elektroniniai mokėjimai: taip

5.1.15. Metodai

Preliminarioji sutartis:

Preliminarioji sutartis, neskelbiant naujo konkurso

Didžiausias dalyvių skaičius: 2

Informacija apie dinaminę pirkimo sistemą:

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Tarpininkavimo organizacija: The European Ombudsman

Peržiūros organizacija: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Informacija apie peržiūros terminus: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą: European Central Bank

Organizacija, teikianti neinternetinę prieigą prie pirkimo dokumentų: European Central Bank

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: European Central Bank

Organizacija, priimanti dalyvavimo prašymus: European Central Bank

Organizacija, tvarkanti pasiūlymus: European Central Bank

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: European Central Bank

Registracijos numeris: 0001

Pašto adresas: Sonnemannstrasse 22

Miestas: Frankfurt am Main

Pašto kodas: 60314

Šalies administracinis vienetas (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Šalis: Vokietija

Ryšių centras: Central Procurement Office

E. paštas: procurement@ecb.europa.eu

Telefono numeris: +49 6913440

Interneto adresas: <https://www.ecb.europa.eu>

Informacijos mainų galinis taškas (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Kiti ryšių centrai:

Oficialus pavadinimas: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Pašto adresas: Sonnemannstrasse 22

Miestas: Frankfurt am Main

Pašto kodas: 60314

Šalies administracinis vienetas (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Šalis: Vokietija

Ryšių centras: Legal Advice Team

E. paštas: LegalServices@ecb.europa.eu

Telefono numeris: +49 6913440

Fakso numeris: +49 6913446886

Interneto adresas: <http://www.ecb.europa.eu>

Šios organizacijos vaidmenys:

Pirkėjas

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą

Organizacija, teikianti neinternetinę prieigą prie pirkimo dokumentų

Organizacija, priimanti dalyvavimo prašymus

Organizacija, tvarkanti pasiūlymus
Peržiūros organizacija
Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

8.1. **ORG-0002**

Oficialus pavadinimas: The European Ombudsman
Registracijos numeris: 0002
Pašto adresas: 1 avenue du Président Robert Schuman, CS 30403
Miestas: Strasbourg
Pašto kodas: 67001
Šalies administracinis vienetasis (NUTS): Bas-Rhin (FRF11)
Šalis: Prancūzija
Ryšio centras: The European Ombudsman
E. paštas: eo@ombudsman.europa.eu
Telefono numeris: +33 388172313
Interneto adresas: <https://www.ombudsman.europa.eu/en/home>
Šios organizacijos vaidmenys:
Tarpininkavimo organizacija

Skelbimo informacija

Skelbimo identifikatorius / versija: 0da591de-89c0-44bf-b315-e1884323e5f8 - 01
Formos tipas: Konkursas
Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Skelbimo porūšis: 16
Skelbimo išsiuntimo data: 28/07/2026 07:06:06 (UTC+00:00) Vakarų Europos laikas, GMT
Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba
Skelbimo paskelbimo numeris: 522723-2026
OL S numeris: 144/2026
Paskelbimo data: 29/07/2026