

537409-2026 - Konkursas

Suomija – IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 148/2026 04/08/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Finnish Heritage Agency / Museovirasto

E. paštas: hankinnat@museovirasto.fi

Pirkėjo teisinė forma: Viešosios teisės reglamentuojama įstaiga

Perkančiosios organizacijos veiklos sritis: Bendrosios viešosios paslaugos

2. Procedūra

2.1. Procedūra

Pavadinimas: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Aprašymas: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for:

1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution -Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape 2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement 3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational

documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Procedūros identifikatorius: d090c66f-fef3-4e35-b5a0-1bf61475478a

Vidaus identifikatorius: 610535

Pirkimo būdas: Atviras

Procedūra pagreitinta: ne

2.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 72000000 IT paslaugos: konsultavimas, programinės įrangos kūrimas, internetas ir aptarnavimo paslaugos

Kiti klasifikacijos kodai (cpv): 72200000 Programinės įrangos programavimo ir konsultacinės paslaugos, 72212100 Pramonei skirtos programinės įrangos kūrimo paslaugos, 72222200 Informacijos sistemų arba technologijos planavimo paslaugos, 72224100 Sistemų diegimo planavimo paslaugos, 73300000 Mokslinių tyrimų ir taikomosios veiklos projektavimas bei atlikimas, 92521100 Muziejų parodų paslaugos

2.1.2. Sutarties vykdymo vieta

Pašto adresas: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Miestas: Helsinki

Pašto kodas: 00100

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

2.1.2. Sutarties vykdymo vieta

Pašto adresas: Finnish heritage agency, PL 913, 00101 Helsinki

Miestas: Helsinki

Pašto kodas: 00101

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

2.1.4. Bendra informacija

Teisinis pagrindas:

Direktyva 2014/24/ES

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pirkimo dokumentas, Pranešimas, Europos bendrasis viešųjų pirkimų dokumentas (EBVPD)

Korupcija: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Sukčiavimas: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Pinigų plovimas arba teroristų finansavimas: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Dalyvavimas nusikalstamoje organizacijoje: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Vaikų darbas ir kitos prekybos žmonėmis formos: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Pareigų aplinkos teisės srityje pažeidimas: The economic operator has breached its obligations in the field of environmental law.

Pareigų darbo teisės srityje pažeidimas: The economic operator has breached its obligations in the field of labour law.

Pareigų socialinės teisės srityje pažeidimas: The economic operator has breached its obligations in the field of social law.

Su kitais ekonominės veiklos vykdytojais sudaryti susitarimai, kuriais siekta iškraipyti konkurenciją: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Sunkus profesinis nusižengimas: The economic operator is guilty of grave professional misconduct.

Faktų iškraipymas, nuslėpta informacija, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Sutarties nutraukimas anksčiau laiko, žala ar kitos panašios sankcijos: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Įsipareigojimų, nustatytų remiantis išimtinai nacionaliniais pašalinimo pagrindais, pažeidimas: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Pareigos mokėti socialinio draudimo įmokas pažeidimas: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Pareigos mokėti mokesčius pažeidimas: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Sustabdyta verslo veikla: The business activities of the economic operator are suspended.

Bankrotas: The economic operator is bankrupt.

Susitarimas su kreditoriais: The economic operator is in arrangement with creditors.

Nemokumas: The economic operator is the subject of insolvency or winding-up.

Likvidatoriaus administruojamas turtas: The assets of the economic operator are being administered by a liquidator or by the court.

Bankrotui prilygstanti situacija pagal nacionalinius įstatymus: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0000

Pavadinimas: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.
Vidaus identifikatorius: 610535

5.1.1. Tikslas

Sutarties objektas: Paslaugos

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Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

5.1.2. Sutarties vykdymo vieta

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Miestas: Helsinki

Pašto kodas: 00101

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

5.1.3. Numatomas galiojimas

Kitas galiojimas: Nežinomas

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

Šis viešasis pirkimas taip pat tinkamas mažosioms ir vidutinėms įmonėms (MVĮ): ne

5.1.7. Strateginis viešasis pirkimas

Inovacinių sprendimų viešieji pirkimai: Perkami darbai, prekės ar paslaugos yra novatoriški arba labai patobulinti, palyginti su kitais darbais, prekėmis ar paslaugomis, kurie jau yra rinkoje.

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pirkimo dokumentas, Pranešimas, Europos bendrasis viešųjų pirkimų dokumentas (EBVPD)

Kriterijus: Rekomendacijos dėl nurodytų pristatymų

Atrankos kriterijaus aprašymas: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Kriterijus: Vidutinis metinis apyvartumas

Atrankos kriterijaus aprašymas: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Skyrimo kriterijai

Kriterijus:

Rūšis: Kaina

Pavadinimas: Halvin hinta

Aprašymas: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet.

Muiden tarjousten pisteet määräytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Kategorija skyrimo kriterijaus fiksuota vertė: Fiksuota vertė (iš viso)

Skyrimo kriterijus: skaičius: 12 345 678

Kriterijus:

Rūšis: Kokybės

Pavadinimas: Laatuvaatimukset

Aprašymas: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Kategorija skyrimo kriterijaus fiksuota vertė: Fiksuota vertė (iš viso)

Skyrimo kriterijus: skaičius: 12 345 678

5.1.11. Pirkimo dokumentai

Papildomos informacijos prašymo terminas: 20/08/2026 13:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Pirkimo dokumentų adresas: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Pirkimo sąlygos

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: anglų kalba

Elektroninis katalogas: Draudžiamos

Dalyviai gali pateikti daugiau kaip vieną pasiūlymą: Draudžiamos

Pasiūlymų priėmimo terminas: 02/09/2026 09:00:00 (UTC+00:00) Vakarų Europos laikas, GMT

Laikotarpis, per kurį pasiūlymas turi išlikti galiojantis: 3 Mėnesiai

Informacija apie viešą vokų atplėšimą:

Atidarymo data: 02/09/2026 09:05:00 (UTC+00:00) Vakarų Europos laikas, GMT

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: taip

Bus naudojami elektroniniai mokėjimai: taip

5.1.15. Metodai

Preliminarioji sutartis:

Preliminariosios sutarties nėra

Informacija apie dinaminę pirkimo sistemą:

Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Tarpininkavimo organizacija: Markkinaoikeus

Peržiūros organizacija: Markkinaoikeus

Informacija apie peržiūros terminus: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: Markkinaoikeus

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Markkinaoikeus

Registracijos numeris: 3006157-6

Pašto adresas: Radanrakentajantie 5

Miestas: Helsinki

Pašto kodas: 00520

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

E. paštas: markkinaoikeus@oikeus.fi

Telefono numeris: +358 295643300

Interneto adresas: <https://www.markkinaoikeus.fi>

Šios organizacijos vaidmenys:

Peržiūros organizacija

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

Tarpininkavimo organizacija

8.1. ORG-0002

Oficialus pavadinimas: Finnish Heritage Agency / Museovirasto

Registracijos numeris: 0292559-2

Pašto adresas: PL 913

Miestas: Helsinki

Pašto kodas: 00101

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

Ryšų centras: National Museum of Finland

E. paštas: hankinnat@museovirasto.fi

Telefono numeris: +358 295336070

Interneto adresas: <http://www.museovirasto.fi>

Šios organizacijos vaidmenys:

Pirkėjas

8.1. ORG-0003

Oficialus pavadinimas: Hansel Oy (Hilma)

Registracijos numeris: FI09880841

Pašto adresas: Mannerheiminaukio 1a

Miestas: Helsinki

Pašto kodas: 00100

Šalies administracinis vienetas (NUTS): Helsinki-Uusimaa (FI1B1)

Šalis: Suomija

Ryšų centras: eSender

E. paštas: tekninen@hankintailmoitukset.fi

Telefono numeris: 029 55 636 30

Interneto adresas: <http://hankintailmoitukset.fi>

Šios organizacijos vaidmenys:

TED eSender

Skelbimo informacija

Skelbimo identifikatorius / versija: 5ee357e9-712d-43bc-895a-d3932967dbc8 - 01

Formos tipas: Konkursas

Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Skelbimo porūšis: 16

Skelbimo išsiuntimo data: 31/07/2026 13:17:15 (UTC+00:00) Vakarų Europos laikas, GMT

Skelbimas: išsiuntimo data (e. formų siuntėjas): 31/07/2026 13:17:16 (UTC+00:00) Vakarų

Europos laikas, GMT

Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba

Skelbimo paskelbimo numeris: 537409-2026

OL S numeris: 148/2026

Paskelbimo data: 04/08/2026