

86835-2026 - Konkursas

Danija – Informacijos technologijos paslaugos – Procurement of Support for the NOIS

Application - 26/02018

OJ S 26/2026 06/02/2026

Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka

Paslaugos

1. Pirkėjas

1.1. Pirkėjas

Oficialus pavadinimas: Energinet Systemansvar A/S

E. paštas: procurement@energinet.dk

Pirkėjo teisinė forma: Valstybinė įmonė

Perkančiojo subjekto veiklos sritis: Su elektros energija susijusi veikla

2. Procedūra

2.1. Procedūra

Pavadinimas: Procurement of Support for the NOIS Application - 26/02018

Aprašymas: The Contracting Authority wants to purchase support for the NOIS application.

The objective of this tender is to engage a qualified external service partner to deliver comprehensive support for the NOIS application. The scope of services encompasses technical maintenance, application support, incident management, application monitoring, release management, and integration with associated applications. For further details regarding the purchase, reference is made to the tender documents. The tendered contract has a duration of 5 years. The value of the contract is expected to amount to 5 Mio. EUR

Procedūros identifikatorius: b5235391-0911-4036-b90c-cf2c43ae3481

Vidaus identifikatorius: 652686

Pirkimo būdas: Derybos su išankstiniu kvietimu dalyvauti konkurse ir (arba) konkursas su derybomis

Procedūra pagreitinta: ne

Pagrindiniai procedūros ypatumai: The tenders submitted must be valid for a period of six (6) months from the specified time limit for the submission of tenders. If the tenderer during the negotiation phase, prepares and submits revised tenders, such tenders must also be valid for the period of six (6) months from the specified time limit for these revised tenders.

2.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 72222300 Informacijos technologijos paslaugos

Kiti klasifikacijos kodai (cpv): 72267000 Programinės įrangos priežiūros ir tvarkymo paslaugos

2.1.2. Sutarties vykdymo vieta

Šalis: Danija

Bet kurioje konkrečios šalies vietoje

2.1.3. Vertė

Numatoma vertė be PVM: 5 000 000,00 EUR

2.1.4. Bendra informacija

Papildoma informacija: It should be noted that this is a negotiated procedure. With the exception of basic elements, changes may be made to tender documents and their contents as a consequence as part of the negotiation process. The tenderer's legal form is not required. Information After Pre#Qualification Pre#qualified applicants will receive additional confidential information about the NOIS application after signing an Energinet NDA. The information may only be used for preparing the tender and must not be shared outside the NDA#covered project team. If you wish to apply to participate in this tender process, the corresponding ESPD must be filled in. The ESPD for this tender process can be found in Comdia. The ESPD must be filled in in Comdia, after which it is submitted via "Save and Send". Guidelines for completing the ESPD can be found on the website of the Konkurrence- og Forbrugerstyrelsen, www.kfst.dk (The contracting entity does not take responsibility for the content of the guidance). Please note the following: - An applicant who participates alone, but relies on the capacity of one or more other entities (e.g. a parent company or sister company or subcontractor) shall ensure that the application is accompanied by both the applicant's own ESPD and a separate ESPD for each entity on which it wishes to rely, with a completed Part II "Information on the economic operator" and Part III "Grounds for exclusion" as well as relevant information concerning Part IV "Selection criteria" and Part V: "Limiting the number of qualified applicants". The attached ESPD from those other entities should be duly completed and signed. In addition, the submission of final evidence must also be accompanied by evidence of the commitment of these entities/subcontractors in this respect in the form of a statement of support. - Where groups of economic operators, including temporary associations, apply together, a full ESPD shall be filled in separately for each participating economic operator containing the required information. The final documentation must also be accompanied by a Consortium Declaration, by which the parties declare to be a consortium or other form of association jointly and severally, unconditionally, and directly liable for the fulfilment of the contract tendered.

Teisinis pagrindas:

Direktyva 2014/25/ES

2.1.6. Pašalinimo pagrindai

Pašalinimo pagrindų šaltiniai: Pranešimas

Sunkus profesinis nusižengimas: Is the economic operator guilty of grave professional misconduct? Where applicable, see definitions in national law, the relevant notice or the procurement documents.

Interesų konfliktas dėl dalyvavimo pirkimo procedūroje: Is the economic operator aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure?

Tiesioginis arba netiesioginis dalyvavimas rengiant šią pirkimo procedūrą: Has the economic operator or an undertaking related to it advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure?

Faktų iškraipymas, nusižengimas, negalėjimas pateikti reikalaujamų dokumentų ar su šia procedūra susijusios konfidencialios informacijos gavimas: Can the economic operator confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award?

Teroristiniai nusikaltimai arba su teroristine veikla susiję nusikaltimai: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Articles 1 and 3 of Council Framework Decision of 13 June 2002 on combating terrorism (OJ L 164, 22.6.2002, p. 3). This exclusion ground also includes inciting or aiding or abetting or attempting to commit an offence, as referred to in Article 4 of that Framework Decision. For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Pareigos mokėti socialinio draudimo įmokas pažeidimas: Has the economic operator breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment? For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Pareigos mokėti mokesčius pažeidimas: The contracting entity shall exclude a candidate or tenderer who has unpaid overdue debts of DKK 100,000 or more to public authorities relating to taxes, duties or social security contributions under Danish law or the law of the country in which the applicant or tenderer is established. Documentation: in accordance with sections 152-153 of the Danish Public Procurement Act.

Dalyvavimas nusikalstamoje organizacijoje: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 2 of Council Framework Decision 2008/841/JHA of 24 October 2008 on the fight against organised crime (OJ L 300, 11.11.2008, p. 42). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that

the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Pinigų plovimas arba teroristų finansavimas: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 1 of Directive 2005/60/EC of the European Parliament and of the Council of 26 October 2005 on the prevention of the use of the financial system for the purpose of money laundering and terrorist financing (OJ L 309, 25.11.2005, p. 15). For Danish applicants /tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants /tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Sukčiavimas: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? Within the meaning of Article 1 of the Convention on the protection of the European Communities' financial interests (OJ C 316, 27.11.1995, p. 48). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Vaikų darbas ir kitos prekybos žmonėmis formos: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 2 of Directive 2011/36/EU of the European Parliament

and of the Council of 5 April 2011 on preventing and combating trafficking in human beings and protecting its victims, and replacing Council Framework Decision 2002/629/JHA (OJ L 101, 15.4.2011, p. 1). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Korupcija: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 3 of the Convention on the fight against corruption involving officials of the European Communities or officials of Member States of the European Union, OJ C 195, 25.6.1997, p. 1, and in Article 2(1) of Council Framework Decision 2003/568/JHA of 22 July 2003 on combating corruption in the private sector (OJ L 192, 31.7.2003, p. 54). This exclusion ground also includes corruption as defined in the national law of the contracting authority (contracting entity) or the economic operator. "

For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

5. Pirkimo dalis

5.1. Pirkimo dalis: LOT-0000

Pavadinimas: Procurement of Support for the NOIS Application - 26/02018

Aprašymas: The Contracting Authority wants to purchase support for the NOIS application. The objective of this tender is to engage a qualified external service partner to deliver comprehensive support for the NOIS application. The scope of services encompasses technical maintenance, application support, incident management, application monitoring, release management, and integration with associated applications. For further details regarding the purchase, reference is made to the tender documents. The tendered contract has a duration of 5 years with no extensions. The contract is locked for the first two years, after which the Contracting Authority has the option to terminate the contract. The value of the contract is expected to amount to 5 Mio. EUR

Vidaus identifikatorius: 652686

5.1.1. Tikslas

Sutarties objektas: Paslaugos

Pagrindinis klasifikacijos kodas (cpv): 72222300 Informacijos technologijos paslaugos

Kiti klasifikacijos kodai (cpv): 72267000 Programinės įrangos priežiūros ir tvarkymo paslaugos

Pasirinkimo galimybės:

Galimybių aprašymas: The tendered contract has a duration of 5 years with no extensions.

The contract is locked for the first two years, after which the Contracting Authority has the option to terminate the contract.

5.1.2. Sutarties vykdymo vieta

Šalis: Danija

Bet kurioje konkrečios šalies vietoje

5.1.3. Numatomas galiojimas

Pradžios data: 02/06/2026

Galiojimas: 5 Metai

5.1.4. Atnaujinimas

Daugiausiai atnaujinimų: 0

5.1.5. Vertė

Numatoma vertė be PVM: 5 000 000,00 EUR

5.1.6. Bendra informacija

Rezervuota dalyvavimo teisė:

Dalyvavimas nerezervuotas.

Iš ES fondų nefinansuojamas pirkimo projektas

Pirkimui taikoma Sutartis dėl viešųjų pirkimų (SVP): taip

Papildoma informacija: It should be noted that this is a negotiated procedure. With the exception of basic elements, changes may be made to tender documents and their contents as a consequence as part of the negotiation process. The tenderer's legal form is not required. Information After Pre#Qualification Pre#qualified applicants will receive additional confidential information about the NOIS application after signing an Energinet NDA. The information may only be used for preparing the tender and must not be shared outside the NDA#covered project team. If you wish to apply to participate in this tender process, the corresponding ESPD must be filled in. The ESPD for this tender process can be found in Comdia. The ESPD must be filled in in Comdia, after which it is submitted via "Save and Send". Guidelines for completing the ESPD can be found on the website of the Konkurrence- og Forbrugerstyrelsen, www.kfst.dk (The contracting entity does not take responsibility for the content of the guidance). Please note the following: - An applicant who participates alone, but relies on the capacity of one or more other entities (e.g. a parent company or sister company or subcontractor) shall ensure that the application is accompanied by both the applicant's own ESPD and a separate ESPD for each entity on which it wishes to rely, with a completed Part II "Information on the economic operator" and Part III "Grounds for exclusion" as well as relevant information concerning Part IV "Selection criteria" and Part V: "Limiting the number of qualified applicants". The attached ESPD from those other entities should be duly completed and signed. In addition, the submission of final evidence must also be accompanied by evidence of the commitment of these entities/subcontractors in this respect in the form of a statement of support. - Where groups of economic operators, including temporary associations, apply together, a full ESPD shall be filled in separately for each participating economic operator containing the required information. The final documentation must also be accompanied by a Consortium Declaration, by which the parties declare to be a consortium or other form of

association jointly and severally, unconditionally, and directly liable for the fulfilment of the contract tendered.

5.1.9. Atrankos kriterijai

Pasirinkimo kriterijų šaltiniai: Pranešimas

Kriterijus: Finansinis santykis

Atrankos kriterijaus aprašymas: The applicant must confirm the economic ability in the ESPD part IV.B with information from the latest annual report regarding the following economic indicators: 1. Equity (total equity incl. share capital, reserves, revaluation, retained earning etc.) 2. Equity ratio (equity/total assets). This must be stated with two decimals. If the applicant relies on the capacities of other entities or the applicant is a group of economic operators the information for the ESPD part IV.B must also be given in a separate ESPD from each of these entities. It is the sole responsibility of the applicant to secure that the minimum requirements are reached based on consolidation when the applicant is relying on the capacity of other entities or when the applicant is a group of economic operators. Minimum requirement: Equity from the latest annual report must, at the time of prequalification, be at least 1,5 Mio. EUR. Equity ratio from the latest annual report must, at the time of prequalification, be at least 20 pct. If the equity ratio is between 15 pct. and 20 pct. The applicant can qualify if Equity exceeds 2 Mio EUR.

Kriterijai bus taikomi atrenkant į antrąjį procedūros etapą kviečiamus kandidatus

Didžiausias atrinktų pasiūlymų skaičius: 3

Kriterijus: Rekomendacijos dėl nurodytų paslaugų

Atrankos kriterijaus aprašymas: The suitability of applicants fulfilling the minimum requirements to economic and financial standing will be assessed based on technical and professional ability. The ability will be assessed based on references which can be filled in ESPD part IV.C. The applicant is allowed to submit up to the 2 most comparable and relevant references undertaken in the past 3 years as part of the application. By "undertaken in the past 3 years" implies that the reference must not have been completed prior to the date reached when counting 3 years backwards from the submission date for prequalification. References older than this will not be taken into consideration. References which have not yet been fully completed can be included as part of the application, however the applicant must describe the parts which have not yet been delivered, and this may affect the evaluation of the application, cf. section 2.3. The references should describe support of NOIS or a similar Application as NOIS and include: • Technical support and troubleshooting deliveries (2nd and 3rd level) The reference must include deliveries related to: and 3rd level) o 2nd and 3rd level application support and 3rd level application support o technical troubleshooting of application components, integrations, work-flows, and data flows o handling of incidents (P1–P4), including diagnostics, workarounds, reporting and rootcause analysis cause analysis o coordination with internal customer support, software vendors and infra-structure/hosting providers regarding cross domain issues domain issues • Operations, maintenance, and deployment related deliveries o execution of deployments, configuration changes, and smoke testing across multiple environments (TEST, PRE PROD, PROD) o monitoring, log analysis, performance follow up, and proactive operational maintenance o database support (SQL), data consistency, backup/restore, and environment parity o participation in change processes (Pre CAB, CAB), including documentation and compliance activities • Contract value (if possible) • Date of initiation and final delivery (day, month, year) Any ambiguities and/or incomprehensibilities may have a negative effect on the selection of applicants. Please note the "description" box in ESPD part IV.C. can contain more text than is visible and it is possible to copy paste text into the box. If the applicant is relying on the capacity of other entities or the

applicant is a group of economic operators the maximum number of references to be submitted must still be respected and cannot exceed 2 when combined. If more are submitted, the Contracting Authority will only consider the most recent references determined by date of final delivery, in this case not yet finished references will not be included. If the applicant relies on other entities capacity or is part of a group of economic operators the information concerning ESPD part IV.C must be submitted in separate ESPD's for each entity. Minimum requirement: Each reference must concern a business#critical application with continuous operational responsibility, including incident handling (P1–P4) and handling of integrations with other Applications, whether internal or external. This includes experience with: 1. Operation and support Including ongoing second level support, error handling and system maintenance. 2. Application design and technical understanding Including architectural structure and code-level understanding of the supported application. 3. Governance and integration context Including governance processes related to the application and its integrations with external Applications.

Kriterijai bus taikomi atrenkant į antrąjį procedūros etapą kviečiamus kandidatus

Informacija apie dviejų etapų procedūros antrąjį etapą:

Mažiausias į antrąjį procedūros etapą kviečiamų kandidatų skaičius: 1

Didžiausias į antrąjį procedūros etapą kviečiamų kandidatų skaičius: 3

Procedūra vyks nuosekliais etapais. Kiekviename etape kai kurie dalyviai gali būti pašalinti

5.1.10. Skyrimo kriterijai

Kriterijus:

Rūšis: Kaina

Pavadinimas: Price

Aprašymas: Prices must be stated in the attached Price List and the defined price elements must be completed herein. Prices must be stated exclusive of VAT but inclusive of all other expenses associated with the purchase. Prices must be stated in EUR. When evaluating 'Price', the Contracting Authority will evaluate the total cost (for evaluation purpose), cf. the Price List.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 30

Kriterijus:

Rūšis: Kokybė

Pavadinimas: Task Execution and Methodology

Aprašymas: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: -

Description of how the tenderer will carry out the tasks during the contract period in accordance with the requirements. - A coherent description of workflows for task execution - Clear description of responsibilities and interfaces as described in the tender - A level of detail that makes the described workflows directly verifiable - A clear and explicit link between the described workflows and the requirements - Descriptions including defined process steps, decision points and responsibilities will generally score higher than purely descriptive narratives Positive weight: Precise and verifiable description of how the tasks will be executed in accordance with the requirements. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 20

Kriterijus:

Rūšis: Kokybė

Pavadinimas: Handling of Incidents and Errors

Aprašymas: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: - Description of how errors, incidents, and escalations will be handled during the contract period in accordance with the requirements. - Description of processes for case handling, incident handling and reporting - Description of escalation processes and decision points - Clear differentiation between incident types and priorities as described in the tender and defined in the requirements specification - Concrete escalation process and clearly described procedures - Description of how recurring incidents will be followed up within the described processes
Positive weight: Systematic and verifiable description of incident and escalation handling processes. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion. If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 20

Kriterijus:

Rūšis: Kokybė

Pavadinimas: Resources

Aprašymas: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: - Description of how resources will be planned and applied to fulfil the requirements during the contract period. - Description of roles and functions assigned to fulfil the requirements - Description of presence and availability in accordance with the agreed SLA - Clear description of tasks and how they are distributed between the described roles and functions - Description of how absence and staff turnover will be handled during the contract period, including communication procedures - Description of procedures for knowledge transfer to new and existing personnel
Positive weight: Experience with 2 or 3 level support the Nois Application. Resource planning that ensures continuity in task execution, including clear collaboration and reporting structures. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion. If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria.

Kategorija skyrimo kriterijaus svoris: Lyginamasis svoris (procentinė dalis, tikslus skaičius)

Skyrimo kriterijus: skaičius: 30

5.1.11. Pirkimo dokumentai

Pirkimo dokumentų adresas: <https://www.comdia.com/energinet/tenderinformationshow.aspx?Id=652686>

5.1.12. Pirkimo sąlygos**Procedūros sąlygos:**

Reikia pateikti patikimumo pažymėjimą

Aprašymas: Security clearance is required for certain employees, which must be initiated after signing the contract.

Pateikimo sąlygos:

Pateikimas elektroninėmis priemonėmis: Privalomos

Pateikimo adresas: <https://www.comdia.com/energinet/tenderinformationshow.aspx?Id=652686>

Kalbos, kuriomis galima pateikti pasiūlymus arba dalyvavimo prašymus: anglų kalba

Elektroninis katalogas: Draudžiamos

Alternatyvūs pasiūlymai: Draudžiamos

Dalyvavimo prašymų priėmimo terminas: 02/03/2026 10:00:00 (UTC+01:00) Vidurio Europos laikas, Vakarų Europos vasaros laikas

Informacija, kurią galima papildyti po pateikimo termino:

Pirkėjo nuožiūra, kai kurie trūkstami su konkurso dalyviais susiję dokumentai gali būti pateikti vėliau.

Papildoma informacija: -

Sutarties sąlygos:

Sutartis turi būti vykdoma pagal globojamų darbo grupių užimtumo programas: Ne

Su sutarties vykdymu susijusios sąlygos: See Draft Contract

Būtinas konfidencialumo susitarimas: taip

Papildoma informacija apie konfidencialumo susitarimą: Yes, an NDA must be signed after the pre-qualification round.

Elektroninės sąskaitos faktūros: Privalomos

Bus naudojami elektroniniai užsakymai: taip

Bus naudojami elektroniniai mokėjimai: taip

Finansinės sąlygos: _DEFAULT_VALUE_CHANGE_ME_

5.1.15. Metodai

Preliminarioji sutartis:

Preliminariosios sutarties nėra

Informacija apie dinaminę pirkimo sistemą:

Dinaminės pirkimo sistemos nėra

5.1.16. Išsamesnė informacija, tarpininkavimas ir peržiūra

Peržiūros organizacija: Danish Complaints Board for Public Procurement

Informacija apie peržiūros terminus: According to the Danish Complaints Board for Public Procurement Act etc. (the Act can be downloaded at www.retsinformation.dk), the following deadlines for filing a complaint apply: Complaints about not having been selected must be submitted to the Danish Complaints Board for Public Procurement within 20 calendar days, cf. Section 7(1) of the Act, from the day after sending a notification to the candidates concerned about who has been selected, when the notification is accompanied by a statement of reasons for the decision in accordance with Section 2(1)(1) of the Act and Section 171(2) of the Public Procurement Act. In other situations, complaints about tenders, cf. Section 7(2) of the Act, must be submitted to the Complaints Board for Public Procurement within: 1) 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that it has entered into a contract. The deadline is calculated from the day after the date on which the announcement has been published. 2) 20 calendar days from the day after the contracting entity has announced its decision, cf. Section 185(2) of the Public Procurement Act. No later than the same time that a complaint is submitted to the Complaints Board for Public Procurement, the complainant must inform the contracting entity in writing that a complaint is submitted to the Complaints Board for Public Procurement and whether the complaint has been submitted during the standstill period, cf. Section 6(4) of the Act. In cases where the complaint has not been submitted during the standstill period, the complainant must also state whether the complaint is to be given suspensive effect, cf. Section 12(1) of the Act. The Complaints Board for Public Procurement's e-mail address is stated in Section VI.4.1).

The Complaints Board for Public Procurement's complaint guide can be found at: www.erhvervsstyrelsen.dk.

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą: Energinet Systemansvar A/S

Organizacija, teikianti neinternetinę prieigą prie pirkimo dokumentų: Energinet Systemansvar A/S

Organizacija, teikianti daugiau informacijos apie peržiūros procedūras: Danish Competition and Consumer Authority

Organizacija, priimanti dalyvavimo prašymus: Energinet Systemansvar A/S

Organizacija, tvarkanti pasiūlymus: Energinet Systemansvar A/S

8. Organizacijos

8.1. ORG-0001

Oficialus pavadinimas: Energinet Systemansvar A/S

Registracijos numeris: 39 31 49 59

Pašto adresas: Tonne Kjærsvej 65

Miestas: Fredericia

Pašto kodas: 7000

Šalies administracinis vienetas (NUTS): Sydjylland (DK032)

Šalis: Danija

Ryšių centras: Kirsten Ebstrup

E. paštas: procurement@energinet.dk

Telefono numeris: 70102244

Interneto adresas: <https://energinet.dk/>

Šios organizacijos vaidmenys:

Pirkėjas

Organizacija, teikianti papildomą informaciją apie pirkimo procedūrą

Organizacija, teikianti neinternetinę prieigą prie pirkimo dokumentų

Organizacija, priimanti dalyvavimo prašymus

Organizacija, tvarkanti pasiūlymus

8.1. ORG-1000

Oficialus pavadinimas: Comdia ApS

Registracijos numeris: 33501404

Pašto adresas: Lindvedvej 73

Miestas: Odense S

Pašto kodas: 5260

Šalies administracinis vienetas (NUTS): Fyn (DK031)

Šalis: Danija

E. paštas: support@comdia.com

Telefono numeris: +45 7199 3672

Interneto adresas: <https://www.comdia.com/>

Šios organizacijos vaidmenys:

TED eSender

8.1. ORG-1001

Oficialus pavadinimas: Danish Complaints Board for Public Procurement

Registracijos numeris: 37795526

Pašto adresas: Danish Appeals Boards Authority, Toldboden 2

Miestas: Viborg
Pašto kodas: 8800
Šalies administracinis vienetas (NUTS): Vestjylland (DK041)
Šalis: Danija
E. paštas: kfu@naevneneshus.dk
Telefono numeris: +45 7240 5600
Interneto adresas: <http://www.kfu.dk>
Šios organizacijos vaidmenys:
Peržiūros organizacija

8.1. ORG-1002

Oficialus pavadinimas: Danish Competition and Consumer Authority
Registracijos numeris: 10294819
Pašto adresas: Carl Jacobsens Vej 35
Miestas: Valby
Pašto kodas: 2500
Šalies administracinis vienetas (NUTS): Københavns omegn (DK012)
Šalis: Danija
E. paštas: kfst@kfst.dk
Telefono numeris: +45 4171 5000
Interneto adresas: <https://www.kfst.dk/>
Šios organizacijos vaidmenys:
Organizacija, teikianti daugiau informacijos apie peržiūros procedūras

Skelbimo informacija

Skelbimo identifikatorius / versija: b486782c-9f1d-4838-b834-f955b0827b89 - 01
Formos tipas: Konkursas
Skelbimo rūšis: Skelbimas apie pirkimą arba koncesiją. Įprasta tvarka
Skelbimo porūšis: 17
Skelbimo išsiuntimo data: 05/02/2026 14:38:57 (UTC+01:00) Vidurio Europos laikas, Vakarų Europos vasaros laikas
Kalbos, kuriomis šis skelbimas oficialiai skelbiamas: anglų kalba
Skelbimo paskelbimo numeris: 86835-2026
OL S numeris: 26/2026
Paskelbimo data: 06/02/2026