

304653-2026 - Konkurss

Norvēģija – Ar programmatūru saistītie pakalpojumi – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Paziņojums par līgumu vai paziņojums par koncesiju — standarta režīms

Pakalpojumi

1. Pircējs

1.1. Pircējs

Oficiālais nosaukums: Ringsaker kommune

E-pasts: anho@ringsaker.kommune.no

Pircēja juridiskais statuss: Publisko tiesību subjekts, ko kontrolē vietējās pārvaldes iestāde

Līgumslēdzējas iestādes darbības joma: Vispārēji sabiedriskie pakalpojumi

2. Procedūra

2.1. Procedūra

Nosaukums: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Apraksts: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing)Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and supportOption on the replacement of welfare technological units and sensors for service recipients in private housingOption on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Procedūras identifikators: 402d6324-f251-4132-8d40-ed8ed4ea9510

Iekšējais identifikators: 2026/7944

Procedūras veids: Atklāta

Procedūra ir paātrināta: nē

Procedūras galvenās iezīmes: Contract formNS 8407 for installations at nursing homes and housing communitySSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of productsAbsoluted value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Mērķis

Līguma veids: Pakalpojumi

Galvenā klasifikācija (cpv): 72260000 Ar programmatūru saistītie pakalpojumi

Papildu klasifikācija (cpv): 33195000 Pacientu novērošanas sistēma, 33196000 Medicīniskās palīgierīces, 33196100 Palīgierīces veciem cilvēkiem, 33196200 Palīgierīces invalīdiem, 35125100 Sensori, 45314000 Telekomunikāciju aprīkojuma uzstādīšana, 48814000 Medicīniskās informācijas sistēmas, 80511000 Darbinieku mācību pakalpojumi, 85312000 Sociālie pakalpojumi bez izmitināšanas iespējām

2.1.2. Izpildes vieta

Valsts apakšiedalījums (NUTS): Innlandet (NO020)

Valsts: Norvēģija

2.1.3. Vērtība

Paredzamā vērtība bez PVN: 30 000 000,00 NOK

2.1.4. Vispārīga informācija

Juridiskais pamats:

Direktīva 2014/24/ES

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Izslēgšanas iemesli

Izslēgšanas iemeslu avoti: Eiropas vienotais iepirkuma procedūras dokuments (ESPD)

5. Daļa

5.1. Daļa: LOT-0000

Nosaukums: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Apraksts: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre. Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Iekšējais identifikators: 2026/7944

5.1.1. Mērķis

Līguma veids: Pakalpojumi

Galvenā klasifikācija (cpv): 72260000 Ar programmatūru saistītie pakalpojumi

Papildu klasifikācija (cpv): 33195000 Pacientu novērošanas sistēma, 33196000 Medicīniskās palīgierīces, 33196100 Palīgierīces veciem cilvēkiem, 33196200 Palīgierīces invalīdiem, 35125100 Sensori, 45314000 Telekomunikāciju aprīkojuma uzstādīšana, 48814000 Medicīniskās informācijas sistēmas, 80511000 Darbinieku mācību pakalpojumi, 85312000 Sociālie pakalpojumi bez izmitināšanas iespējām

5.1.2. Izpildes vieta

Valsts apakšiedalījums (NUTS): Innlandet (NO020)

Valsts: Norvēģija

5.1.3. Paredzamais ilgums

Darbības termiņš: 36 Mēneši

5.1.5. Vērtība

Paredzamā vērtība bez PVN: 30 000 000,00 NOK

5.1.6. Vispārīga informācija

Rezervēta dalība:

Dalība nav rezervēta.

Iepirkuma projekts, kas netiek finansēts no ES fondiem

Uz iepirkumu attiecas Nolīgums par valsts iepirkumu: nē

5.1.9. Atlases kritēriji

Atlases kritēriju avoti: Eiropas vienotais iepirkuma procedūras dokuments (ESPD)

5.1.10. Piešķiršanas kritēriji

Kritērijs:

Veids: Kvalitāte

Nosaukums: Quality - Solution proposal for KMS Tømmerli 30.0%

Apraksts: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Kritērijs:

Veids: Cena

Nosaukums: Price

Apraksts: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an option on replacing safety technology at service recipients in private residences. Detailed price

offer for an option on preparing safety foil for service recipients in private residences. Detailed price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Kritērijs:

Veids: Kvalitāte

Nosaukums: Quality - Plan for the establishment/implementation of the Agreement 20 %

Apraksts: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment /implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Kritērijs:

Veids: Kvalitāte

Nosaukums: Quality - offered system 20 %

Apraksts: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Izmantojamās metodes apraksts, ja svērumu nevar izteikt ar kritērijiem: See below

5.1.11. Iepirkuma dokumenti

Valodas, kurās ir oficiāli pieejami iepirkuma dokumenti: norvēģu valoda

Termiņš papildu informācijas pieprasīšanai: 27/05/2026 10:00:00 (UTC+00:00) Rietumeiropas laiks

Adrese, kur pieejami iepirkuma dokumenti: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Iepirkuma noteikumi

Iesniegšanas noteikumi:

Elektroniskā iesniegšana: Prasīts

Iesniegšanas adrese: <https://permalink.mercell.com/281349455.aspx>

Valodas, kurās var iesniegt piedāvājumus vai dalības pieprasījumus: norvēģu valoda

Elektroniskais katalogs: Nav atļauts

Vajadzīgs uzlabots vai kvalificēts elektroniskais paraksts vai zīmogs (kā definēts Regulā (ES) Nr. 910/2014)

Varianti: Nav atļauts

Piedāvājumu saņemšanas termiņš: 03/06/2026 10:00:00 (UTC+00:00) Rietumeiropas laiks

Laiks, kurā piedāvājumam jāsiglabājas derīgam: 4 Mēneši

Informācija par publisko atvēršanu:

Atvēršanas datums: 03/06/2026 10:00:00 (UTC+00:00) Rietumeiropas laiks

Līguma noteikumi:

Līguma izpilde jāveic saskaņā ar aizsargātas nodarbinātības programmām: Nē

Elektroniskie rēķini: Prasīts

Tiks izmantoti elektroniskie pasūtījumi: jā

Tiks izmantoti elektroniskie maksājumi: jā

5.1.15. Paņēmieni

Pamat nolīgums:

Nav pamat nolīguma

Informācija par dinamisko iepirkumu sistēmu:

Nav dinamiskās iepirkumu sistēmas

5.1.16. Papildu informācija, mediācija un pārskatīšana

Pārskatīšanas organizācija: Hedmarken og Østerdal tingrett

Informācija par pārskatīšanas termiņiem: In the award letter

Organizācija, kas sniedz sīkāku informāciju par pārskatīšanas procedūru: Hedmarken og Østerdal tingrett

8. Organizācijas

8.1. ORG-0001

Oficiālais nosaukums: Ringsaker kommune

Reģistrācijas numurs: 864950582

Pasta adrese: Postboks 13

Pilsēta: BRUMUNDDAL

Pasta indekss: 2381

Valsts apakšiedalījums (NUTS): Innlandet (NO020)

Valsts: Norvēģija

Kontaktpunkts: Ann Marit Holumsnes

E-pasts: anho@ringsaker.kommune.no

Tālrunis: +47 62335000

Interneta adrese: <http://www.ringsaker.kommune.no>

Šīs organizācijas lomas:

Pircējs

8.1. ORG-0002

Oficiālais nosaukums: Hedmarken og Østerdal tingrett

Reģistrācijas numurs: 935364892

Pilsēta: Hamar

Pasta indekss: 2326

Valsts apakšiedalījums (NUTS): Innlandet (NO020)

Valsts: Norvēģija

Šīs organizācijas lomas:

Informācija par paziņojumu

Paziņojuma identifikators/versija: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Veidlapas tips: Konkurss

Paziņojuma veids: Paziņojums par līgumu vai paziņojums par koncesiju — standarta režīms

Paziņojuma apakšveids: 16

Paziņojuma nosūtīšanas datums: 30/04/2026 16:12:22 (UTC+00:00) Rietumeiropas laiks

Paziņojuma nosūtīšanas datums (e- sūtītājs): 30/04/2026 16:24:13 (UTC+00:00)

Rietumeiropas laiks

Valodas, kurās oficiāli pieejams šis paziņojums: angļu valoda

Paziņojuma publikācijas numurs: 304653-2026

OV S sērijas izdevuma numurs: 86/2026

Publicēšanas datums: 05/05/2026