

40854-2026 - Konkurss

Vācija – Komandējumu pakalpojumi – Provision of Travel services

OJ S 13/2026 20/01/2026

Paziņojums par līgumu vai paziņojums par koncesiju — standarta režīms - Izmaiņu paziņojums
Pakalpojumi

1. Pircējs

1.1. Pircējs

Oficiālais nosaukums: European Central Bank

E-pasts: procurement@ecb.europa.eu

Pircēja juridiskais statuss: ES iestāde, struktūra vai aģentūra

Līgumslēdzējas iestādes darbības joma: Ekonomikas lietas

2. Procedūra

2.1. Procedūra

Nosaukums: Provision of Travel services

Apraksts: The European Central Bank (ECB) is seeking suitable candidates through this Call for Applications (CfA) that will be invited to participate in the negotiated procedure and to submit a tender for the Contract on the provision of Travel Services. It is the intention of the ECB to award a contract to one provider. The Contract is envisaged to start on 1 August 2026 and shall remain in force for a period of 4 years. Since a (potential) implementation and handover period from the current service provider to the new contractor is foreseen, the actual service provision is envisaged to start on 15th December 2026. The ECB may request an extension of the Contract, but the total duration of the Contract shall not exceed 5 years. The main language of service delivery will be English. The contract duration is set on exceptional basis to 5 years. This exception is based on the current implementation of the SAP Concur travel system for ECB business travel. It can be envisaged that the integration of a new travel agency into SAP Concur will require the set-up of all relevant technical configurations and respective testing. As a result, an extended transition phase is to be planned which is reflected in the extended contract duration.

Procedūras identifikators: df4a3142-3e2b-4c4f-9a55-a38cf1497dff

Iekšējais identifikators: PRO-2249747029

Procedūras veids: Sarunu procedūra ar iepirkuma iepriekšēju izsludināšanu/konkursa procedūra ar sarunām

Procedūra ir pārtrūnāta: nē

Procedūras galvenās iezīmes: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Mērķis

Līguma veids: Pakalpojumi

Galvenā klasifikācija (cpv): 79997000 Komandējumu pakalpojumi

Papildu klasifikācija (cpv): 63510000 Ceļojumu aģentūru un līdzīgi pakalpojumi

2.1.2. Izpildes vieta

Pasta adrese: Sonnemannstrasse 22

Pilsēta: Frankfurt am Main

Pasta indekss: 60314

Valsts apakšiedalījums (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Valsts: Vācija

2.1.3. Vērtība

Paredzamā vērtība bez PVN: 1 500 000,00 EUR

2.1.4. Vispārīga informācija

Papildu informācija: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Juridiskais pamats:

Cits

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Izslēgšanas iemesli

Izslēgšanas iemeslu avoti: Iepirkuma dokuments

5. Daļa

5.1. Daļa: LOT-0001

Nosaukums: Provision of Travel Services

Apraksts: Travel Volumes The past travel volume of the ECB has been as follows: ? The ECB had approximately 3,300 travellers in Frankfurt am Main and over 39,000 transactions were booked in 2024. The total business travel spent in 2024, excluding post-paid reimbursements (e.g. meals and local transportation), was approximately over ? 16 million. ? 91% of air travel was to main European cities, e.g. London, Madrid, Lisbon, Vienna, Rome and Milan. Intercontinental destinations amounted to 9%. ? 42% of the total business travel transactions were by Air, Rail accounted for 31%, Hotels 27% and Car Rental less than 1%. ? 56% of travel was booked online via the Online Booking Engine and 44% offline via the Travel Services provider in 2024. ? 3% of ECB business travel were related to long term mission travel, with an average travel duration of 34 days. The numbers above should serve for orientation only, they are non-binding and without prejudice to future developments. Travel Services The below list contains an overview of the work packages to be delivered, including a brief description of the

package service content. 1. Resources for travel service delivery Provision of a key account manager and dedicated travel agents for standard, mission and VIP business travel. 2. Travel services offline/online booking Travel Services include offline and online bookings for Air, Rail, Hotels and Car Rental. The tenderer should be working with a Global Distribution System (GDS). The Online Booking Engine (OBE) provider is directly contracted by the ECB. The services provided should be aligned to the travel rules of the ECB. Provision of first level support might be required. 3. Mission travel Provision of dedicated mission travel agents, mainly handling the reservations for mission travellers, including booking of long-term accommodation, e.g., apartments provided by commercial hosts. 4. VIP services Provision of a dedicated VIP travel agent team, mainly handling the reservations for VIP travellers, including e.g., VIP hotel notification, Meet and Greet Airports and limousine service. 5. 24/7 services 24/7 services are to be delivered after working hours, on the weekend and on holidays. 6. Hotel direct payment Facilitate accommodation bookings and generate virtual credit cards using the platform provided by the ECB's hotel direct payment supplier. 7. Visa services Providing information, checklists and assistance on visa requirements. Supporting visa applications for travellers located across Europe. 8. Group bookings Providing offers and performing bookings for groups (>10 travellers) for flights, train travel and accommodation. 9. Reporting Providing monthly, cumulated reporting based on data captured at the time of booking and/or ticket issuance and/or logs, including full-year analysis in accordance to the ECB's specifications and requirements. 10. Invoicing Providing monthly invoices for the transaction fees, including respective reports. 11. Green Travel Providing guidance and expertise on sustainable business travel topics. 12. Quality Assurance During the entire duration of the contract, the supplier shall ensure that the services are provided following the highest standards of quality. The scope of the contract may be subject to change, depending on the ECB's business requirements, in line with the main scope, objectives and the spirit of the contract.

Iekšējais identifikators: PRO-2249747029

5.1.1. Mērķis

Līguma veids: Pakalpojumi

Galvenā klasifikācija (cpv): 79997000 Komandējumu pakalpojumi

Papildu klasifikācija (cpv): 63510000 Ceļojumu aģentūru un līdzīgi pakalpojumi

Iespējas:

Opciju apraksts: The contract is subject to renewal.

5.1.2. Izpildes vieta

Pasta adrese: Sonnemannstrasse 22

Pilsēta: Frankfurt am Main

Pasta indekss: 60314

Valsts apakšiedalījums (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Valsts: Vācija

5.1.3. Paredzamais ilgums

Darbības termiņš: 60 Mēneši

5.1.4. Pārjaunojums

Maksimālais pārjaunojumu skaits: 1

Cita informācija par pārjaunojumiem: The ECB reserves the right to extend the contract based on satisfactory performance and business needs.

5.1.5. Vērtība

Paredzamā vērtība bez PVN: 1 250 000,00 EUR

5.1.6. Vispārīga informācija

Rezervēta dalība:

Dalība nav rezervēta.

Iepirkuma projekts, kas netiek finansēts no ES fondiem

Uz iepirkumu attiecas Nolīgums par valsts iepirkumu: nē

5.1.9. Atlases kritēriji

Atlases kritēriju avoti: Iepirkuma dokuments

Informācija par divposmu procedūras otro posmu:

Minimālais kandidātu skaits, ko paredzēts uzaicināt uz procedūras otro posmu: 3

Procedūra notiks secīgos posmos. Katrā posmā daži dalībnieki var tikt izslēgti

Pircējs patur tiesības piešķirt līguma slēgšanas tiesības, pamatojoties uz sākotnējiem piedāvājumiem, bez turpmākām sarunām

5.1.10. Piešķiršanas kritēriji

Kritērijs:

Veids: Kvalitāte

Apraksts: As specified in the procurement document.

Kritērijs:

Veids: Cena

Apraksts: As specified in the procurement document.

5.1.11. Iepirkuma dokumenti

Adrese, kur pieejami iepirkuma dokumenti: <https://eu.mu.riba.com/uav/project/?token=577a6147-94d8-4f0b-81eb-76e5bea79e4b>

Ad hoc saziņas kanāls:

Nosaukums: ECB e-tendering platform

URL: <https://eu.mu.riba.com/uav/project/?token=577a6147-94d8-4f0b-81eb-76e5bea79e4b>

5.1.12. Iepirkuma noteikumi

Iesniegšanas noteikumi:

Elektroniskā iesniegšana: Prasīts

Iesniegšanas adrese: <https://eu.mu.riba.com/uav/project/?token=577a6147-94d8-4f0b-81eb-76e5bea79e4b>

Valodas, kurās var iesniegt piedāvājumus vai dalības pieprasījumus: angļu valoda

Elektroniskais katalogs: Nav atļauts

Varianti: Nav atļauts

Dalības pieprasījumu saņemšanas termiņš: 23/01/2026 11:00:00 (UTC+00:00) Rietumeiropas laiks

Līguma noteikumi:

Līguma izpilde jāveic saskaņā ar aizsargātas nodarbinātības programmām: Nē

Elektroniskie rēķini: Prasīts

Tiks izmantoti elektroniskie pasūtījumi: jā

Tiks izmantoti elektroniskie maksājumi: jā

5.1.15. Paņēmieni

Pamatnolīgums:

Nav pamatnolīguma

Informācija par dinamisko iepirkumu sistēmu:

Nav dinamiskās iepirkumu sistēmas

5.1.16. Papildu informācija, mediācija un pārskatīšana

Starpniecības jeb mediācijas organizācija: The European Ombudsman

Pārskatīšanas organizācija: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Informācija par pārskatīšanas termiņiem: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organizācija, kas sniedz papildu informāciju par iepirkuma procedūru: European Central Bank

Organizācija, kas nodrošina bezsaistes piekļuvi iepirkuma procedūras dokumentiem:

European Central Bank

Organizācija, kas sniedz sīkāku informāciju par pārskatīšanas procedūru: European Central Bank

Organizācija, kas saņem dalības pieprasījumus: European Central Bank

Organizācija, kas apstrādā piedāvājumus: European Central Bank

8. Organizācijas

8.1. ORG-0001

Oficiālais nosaukums: European Central Bank

Reģistrācijas numurs: 0001

Pasta adrese: Sonnemannstrasse 22

Pilsēta: Frankfurt am Main

Pasta indekss: 60314

Valsts apakšiedalījums (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Valsts: Vācija

Kontaktpunkts: Central Procurement Office

E-pasts: procurement@ecb.europa.eu

Tālrunis: +49 6913440

Interneta adrese: <https://www.ecb.europa.eu>

Informācijas apmaiņas beigupunkts (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Citi kontaktpunkti:

Oficiālais nosaukums: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Pasta adrese: Sonnemannstrasse 22

Pilsēta: Frankfurt am Main

Pasta indekss: 60314

Valsts apakšiedalījums (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Valsts: Vācija

Kontaktpunkts: Legal Advice Team

E-pasts: LegalServices@ecb.europa.eu

Tālrunis: +49 6913440

Fakss: +49 6913446886

Interneta adrese: <http://www.ecb.europa.eu>

Šīs organizācijas lomas:

Pircējs

Organizācija, kas sniedz papildu informāciju par iepirkuma procedūru

Organizācija, kas nodrošina bezsaistes piekļuvi iepirkuma procedūras dokumentiem
Organizācija, kas saņem dalības pieprasījumus
Organizācija, kas apstrādā piedāvājumus
Pārskatīšanas organizācija
Organizācija, kas sniedz sīkāku informāciju par pārskatīšanas procedūru

8.1. **ORG-0002**

Oficiālais nosaukums: The European Ombudsman
Reģistrācijas numurs: 0002
Pasta adrese: 1 avenue du Président Robert Schuman, CS 30403
Pilsēta: Strasbourg
Pasta indekss: 67001
Valsts apakšiedalījums (NUTS): Bas-Rhin (FRF11)
Valsts: Francija
Kontaktpunkts: The European Ombudsman
E-pasts: eo@ombudsman.europa.eu
Tālrunis: +33 388172313
Interneta adrese: <https://www.ombudsman.europa.eu/en/home>
Šīs organizācijas lomas:
Starpniecības jeb mediācijas organizācija

10. Izmaiņas

Paziņojuma versija, kurā veicamas izmaiņas

:

1e02a77e-2f2c-493e-97bc-99487628b9c4-01

Galvenais izmaiņu iemesls

:

Informācija atjaunināta

Apraksts

:

Due to a system technical error, submission was not possible in some cases, therefore in order to maintain a fair competition, the deadline has to be extended until 23 January 2026, while the error is fixed.

10.1. **Izmaiņas**

Iedaļas identifikators: LOT-0001

Informācija par paziņojumu

Paziņojuma identifikators/versija: 0cab38ba-55d3-405e-af21-ba9fe8e8625c - 01

Veidlapas tips: Konkurss

Paziņojuma veids: Paziņojums par līgumu vai paziņojums par koncesiju — standarta režīms

Paziņojuma apakšveids: 16

Paziņojuma nosūtīšanas datums: 16/01/2026 15:25:30 (UTC+00:00) Rietumeiropas laiks

Valodas, kurās oficiāli pieejams šis paziņojums: angļu valoda

Paziņojuma publikācijas numurs: 40854-2026

OV S sērijas izdevuma numurs: 13/2026

Publicēšanas datums: 20/01/2026