

213930-2026 - Kompetizzjoni

L-Irlanda – Servizi tat-testijiet tas-sewqan – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Avviż tal-kuntratt jew tal-konċessjoni – reġim standard
Servizzi

1. Xerrej

1.1. Xerrej

Isem uffiċjali: Road Safety Authority (RSA)

Email: kcoyne@rsa.ie

Tip legali tax-xerrej: Korp irregolat bil-liġi pubblika

Ix-xerrej huwa entità kontraenti

Attività tal-awtorità kontraenti: Servizi publiċi ġenerali

2. Proċedura

2.1. Proċedura

Titlu: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Deskrizzjoni: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identifikatur tal-proċedura: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Identifikatur intern: ET2604

Tip ta' proċedura: Innegojzjata bil-pubblikazzjoni minn qabel ta' sejha għall-kompetizzjoni/għall-kompetizzjoni bin-negojzar

2.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 80411100 Servizzi tat-testijiet tas-sewqan

Klassifikazzjoni addizzjonali (cpv): 22454000 Liċenzi tas-sewqan, 48218000 Pakkett ta' softwer għall-ġestjoni tal-liċenzji, 72212218 Servizzi ta' żvilupp ta' softwer għall-ġestjoni tal-liċenzji, 60000000 Servizzi ta' trasport (eskluz it-trasport ta' l-iskart), 60100000 Servizzi ta' trasport bit-triq, 71311200 Servizzi ta' konsulenza tas-sistemi tat-trasport, 71600000 Servizzi ta' ttestjar, analiżi u konsulenza teknika, 72212000 Servizzi ta' programmizzar u ta' l-applikazzjoni tas-software, 72416000 Provvedituri ta' servizzi ta' programmi, 70332000 Servizzi propjetà mhux residenzali, 79342300 Servizzi tal-klijenti

2.1.2. Post tal-prestazzjoni

Pajjiż: L-Irlanda

Ikun fejn ikun fil-pajjiż ikkonċernat

2.1.3. Valur

Valur stmat mingħajr VAT: 607 000 000,00 EUR

2.1.4. Informazzjoni ġenerali

Baži legali:

Direttiva 2014/23/UE

2.1.6. Raġunijiet għall-eskluzjoni

Sors tal-motivi għall-eżklussjoni: Dokument tal-Akkwist

5. Lott

5.1. Lott: LOT-0001

Titlu: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Deskrizzjoni: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real

estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Identifikatur intern: ET2604

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 80411100 Servizzi tat-testijiet tas-sewqan

Klassifikazzjoni addizzjonali (cpv): 22454000 Liċenzi tas-sewqan, 48218000 Pakkett ta' softwer għall-ġestjoni tal-liċenzji, 72212218 Servizzi ta' żvilupp ta' softwer għall-ġestjoni tal-liċenzji, 60000000 Servizzi ta' trasport (eskluz it-trasport ta' l-iskart), 60100000 Servizzi ta' trasport bit-triq, 71311200 Servizzi ta' konsulenza tas-sistemi tat-trasport, 71600000 Servizzi ta' ttestjar, analiżi u konsulenza teknika, 72212000 Servizzi ta' programmizzar u ta' l-applikazzjoni tas-software, 72416000 Provvedituri ta' servizzi ta' programmi, 70332000 Servizzi propjetà mhux residenzjali, 79342300 Servizzi tal-klijenti

5.1.2. Post tal-prestazzjoni

Pajjiż: L-Irlanda

Ikun fejn ikun fil-pajjiż ikkonċernat

5.1.3. Tul ta' żmien stmat

Tul ta' żmien: 156 Xhur

5.1.5. Valur

Valur stmat mingħajr VAT: 607 000 000,00 EUR

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

Proġett ta' akkwist mhux ifffinanzjat mill-Fondi tal-UE

L-akkwist huwa kopert mill-Ftehim dwar l-Akkwisti Pubbliċi (GPA): le

Informazzjoni addizzjonali: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue). Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument tal-Akkwist

5.1.11. Dokumenti tal-akkwist

Lingwi li bihom id-dokumenti tal-akkwist huma disponibbli uffiċjalment: Ingliż

Lingwi li bihom id-dokumenti tal-akkwist (jew partijiet minnhom) huma disponibbli mhux uffiċjalment: Ingliż

Skadenza biex tintalab informazzjoni addizzjonali: 23/04/2026 12:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Indirizz tad-dokumenti tal-akkwist: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Termini tal-akkwist**Termini tal-proċedura:**

Data stmata ta' meta ntbagħtu l-istediniet għas-sottomissjoni tal-offerti: 01/07/2026

Termini tas-sottomissjoni:

Sottomissjoni elettronika: Meħtieġa

Indirizz għas-sottomissjoni: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-parteċipazzjoni: Ingliż

L-offerenti jistgħu jifgħu aktar minn offerta waħda: Mhux permessa

Skadenza biex jintlaqgħu t-talbiet għall-parteċipazzjoni: 30/04/2026 12:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Termini tal-kuntratt:

L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjiegi protetti: Le

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tar-rieżami: The High Court of Ireland

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist: Road Safety Authority (RSA)

Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist: Road Safety Authority (RSA)
Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: The High Court of Ireland
Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni: Road Safety Authority (RSA)
Organizzazzjoni li tipproċessa l-offerti: Road Safety Authority (RSA)

8. Organizzazzjonijiet

8.1. ORG-0001

Isem uffiċjali: Road Safety Authority (RSA)
Numru tar-registrazzjoni: Road Safety Authority (RSA)
Indirizz postali: Moy Valley Business Park, Primrose Hill
Belt: Ballina
Kodiċi postali: F26 V6E4
Sottodivizjoni tal-pajjiż (NUTS): Dublin (IE061)
Pajjiż: L-Irlanda
Punt ta' kuntatt: Katharina Coyne
Email: kcoyne@rsa.ie
Telefown: +353 96 25000
Indirizz tal-internet: <http://www.rsa.ie>
Profil tax-xerrej: <http://www.rsa.ie>

Rwoli ta' din l-organizzazzjoni:

Xerrej
Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist
Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist
Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni
Organizzazzjoni li tipproċessa l-offerti

8.1. ORG-0002

Isem uffiċjali: The High Court of Ireland
Numru tar-registrazzjoni: The High Court of Ireland
Dipartiment: The High Court of Ireland
Indirizz postali: Four Courts, Inns Quay, Dublin 7
Belt: Dublin
Kodiċi postali: D07 WDX8
Sottodivizjoni tal-pajjiż (NUTS): Dublin (IE061)
Pajjiż: L-Irlanda
Email: HighCourtCentralOffice@courts.ie
Telefown: +353 1 8886000

Rwoli ta' din l-organizzazzjoni:

Organizzazzjoni tar-rieżami
Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

8.1. ORG-0003

Isem uffiċjali: European Dynamics S.A.
Numru tar-registrazzjoni: 002024901000
Dipartiment: European Dynamics S.A.
Belt: Athens
Kodiċi postali: 15125

Sottodivizjoni tal-pajjiż (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Pajjiż: Il-Greċja

Email: eproc-esender@eurodyn.com

Telefown: +30 2108094500

Rwoli ta' din l-organizzazzjoni:

TED eSender

Informazzjoni dwar l-avviż

Identifikatur/verżjoni tal-avviż: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01

Tip ta' formola: Kompetizzjoni

Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Sottotip tal-avviż: 19

Data ta' meta ntbagħat l-avviż: 25/03/2026 15:13:48 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliż

Numru tal-pubblikazzjoni tal-avviż: 213930-2026

Numru tal-ħarġa tal-ĠU S: 61/2026

Data tal-pubblikazzjoni: 27/03/2026