

331601-2026 - Kompetizzjoni

Il-Ġermanja – Servizi tat-trasmissjoni tal-telefon u tad-data – PRO-2749036948 - Mobile Communication Services 3

OJ S 93/2026 15/05/2026

Avviż tal-kuntratt jew tal-konċessjoni – reġim standard
Servizzi

1. Xerrej

1.1. Xerrej

Isem uffiċjali: European Central Bank

Email: procurement@ecb.europa.eu

Tip legali tax-xerrej: Istituzzjoni, korp jew aġenzija tal-UE

Attività tal-awtorità kontraenti: Affarijiet ekonomiċi

2. Proċedura

2.1. Proċedura

Titlu: PRO-2749036948 - Mobile Communication Services 3

Deskrizzjoni: The European Central Bank (ECB) is seeking through this open procedure for a supplier for the provision of mobile communication services (SIM cards and related services).

The procedure is split in two lots, the first covering the needs of the Leading Contracting authority (ECB) and the second covering the needs of the two Participating Contracting Authorities (EIOPA and AMLA). The envisaged number of Framework agreements to be awarded is one for each Institution.

Identifikatur tal-proċedura: ca5de69a-f997-4b24-a960-3c69338263b8

Identifikatur intern: PRO-2749036948

Tip ta' proċedura: Miftuħa

Il-proċedura hija aċċellerata: Ie

Elementi prinċipali tal-proċedura: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at <https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html> And in EUR-Lex: <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501>. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Għan

Natura tal-kuntratt: Servizi

Klassifikazzjoni prinċipali (cpv): 64210000 Servizi tat-trasmissjoni tal-telefon u tad-data

Klassifikazzjoni addizzjonali (cpv): 31712112 Biljetti SIM

2.1.2. Post tal-prestazzjoni

Indirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodivizzjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Pajjiż: Il-Ġermanja

2.1.3. Valur

Valur stmat mingħajr VAT: 4 872 596,00 EUR

Valur massimu tal-ftehim qafas: 5 767 392,00 EUR

2.1.4. Informazzjoni ġenerali

Informazzjoni addizzjonali: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: <http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html> If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: <https://eu.service.cloud.ariba.com/Sourcing.aw>. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Baži legali:

Ieħor

<http://data.europa.eu/eli/dec/2016/245/2020-05-01> - Consolidated text: Decision (EU) 2016 /245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.5. Termini tal-akkwist

Termini tas-sottomissjoni:

Numru massimu ta' lottijiet li għalihom offerent wieħed jista' jissottometti offerti: 2

Termini tal-kuntratt:

Numru massimu ta' lottijiet li għalihom jistgħu jingħataw kuntratti lil offerent wieħed: 2

2.1.6. Raġunijiet għall-eskluzzjoni

Sors tal-motivi għall-eżklussjoni: Dokument tal-Akkwist

5. Lott

5.1. Lott: LOT-0001

Titlu: PRO-2749036948 - Lot 1 - ECB

Deskrizzjoni: Provision of Communication Services (SIM Cards) Lot 1 ECB. In order to provide ECB staff with a seamless, secure and resilient mobile communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for all ECB devices, priority network access as mandated under German telecommunications legislation , and excellent in house mobile coverage across ECB premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards. Continuous 24/7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated ECB key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on

Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM “eSIM”) . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing ECB SIM Cards, including all associated services required for both voice and data. E. Provision of cellular in-house network coverage, including the installation, operation and maintenance of the necessary mobile transmission equipment (“base stations”) within ECB premises. II. Provision of Managed SIM Card Services (optional for ECB/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services
Identifikatur intern: 1

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 64210000 Servizzi tat-trasmissjoni tal-telefon u tad-data

Klassifikazzjoni addizzjonali (cpv): 31712112 Biljetti SIM

Għażliet:

Deskrizzjoni tal-għażliet: The contract is not subject to renewal.

5.1.2. Post tal-prestazzjoni

Indirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodivizjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

5.1.3. Tul ta' żmien stmat

Tul ta' żmien: 48 Xhur

5.1.5. Valur

Valur stmat mingħajr VAT: 3 940 000,00 EUR

Valur massimu tal-ftehim qafas: 4 728 000,00 EUR

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

Proġett ta' akkwist mhux iffinanzjat mill-Fondi tal-UE

L-akkwist huwa kopert mill-Ftehim dwar l-Akkwisti Pubbliċi (GPA): Ie

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument tal-Akkwist

5.1.10. Kriterji tal-għoti

Kriterju:

Tip: Kwalità

Deskrizzjoni: As specified in the procurement documents.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 40

Kriterju:

Tip: Prezz

Deskrizzjoni: As specified in the procurement documents.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 60

5.1.11. Dokumenti tal-akkwist

Indirizz tad-dokumenti tal-akkwist: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Mezz ta' komunikazzjoni ad hoc:

Isem: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

5.1.12. Termini tal-akkwist

Termini tas-sottomissjoni:

Sottomissjoni elettronika: Meħtieġa

Indirizz għas-sottomissjoni: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-partecipazzjoni: Ingliż

Katalogu elettroniku: Mhux permessa

Skadenza biex jintlaqgħu l-offerti: 15/06/2026 10:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Perjodu waqt li l-offerta għandha tibqa' valida: 6 Xhur

Termini tal-kuntratt:

L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjiegi protetti: Le

Fatturazzjoni elettronika: Meħtieġa

Se tintuża l-ordni elettronika: iva

Se jintuża l-pagament elettroniku: iva

5.1.15. Tekniki

Ftehim qafas:

Ftehim qafas, mingħajr ma terġa' tinfetaħ il-kompetizzjoni

Numru massimu ta' partecipanti: 1

Kopertura addizzjonali tax-xerrejja: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2.

Informazzjoni dwar is-sistema dinamika tax-xiri:

Ebda sistema dinamika ta' xiri

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tal-medjazzjoni: The European Ombudsman

Organizzazzjoni tar-rieżami: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Informazzjoni dwar l-iskadenzi tar-rieżami: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist: European Central Bank

Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist: European Central Bank

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: European Central Bank

Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni: European Central Bank

Organizzazzjoni li tipproċessa l-offerti: European Central Bank

5.1. Lott: LOT-0002

Titlu: PRO-2749036948 - Lot 2 - EIOPA and AMLA

Deskrizzjoni: Provision of Communication Services SIM Cards Lot 2 AMLA and EIOPA. In order to provide AMLA and EIOPA staff with a seamless, secure and resilient mobile communication environment, this tender brings together the full suite of services required for a modern mobility environment. It covers the provisioning and management of physical and digital SIM cards for AMLA and EIOPA devices, priority network access as mandated under German telecommunications legislation, and excellent in-house mobile coverage across premises. The scope further includes global mobile voice, SMS and data services, Wi Fi calling, along with the smooth replacement and migration of existing SIM cards (where applicable). Continuous 24/7 support, comprehensive reporting, telecommunication expense management, invoicing services, and the ability to block premium rate numbers ensure a robust and transparent service landscape. In addition, there shall be an option to restrict voice and data usage on ships and planes for specific SIM cards, while allowing such usage for designated AMLA and EIOPA key users as required and requested. The services to be procured therefore include: I. Provision of Mobile Voice and Data Communication Services: A. Access to cellular voice and data services with global coverage, with particular emphasis on Germany and Europe. B. Delivery and support of SIM Cards (physical SIM and digital SIM "eSIM") . C. Provision of comprehensive usage reporting. D. Replacement and migration of existing AMLA and EIOPA SIM Cards, including all associated services required for both voice and data. II. Provision of Managed SIM Card Services (optional for AMLA and EIOPA/ mandatory to offer by Tenderer) III. Provision of Migration and Transition Services

Identifikatur intern: 2

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 64210000 Servizzi tat-trasmissjoni tal-telefon u tad-data

Klassifikazzjoni addizzjonali (cpv): 31712112 Biljetti SIM

Għażliet:

Deskrizzjoni tal-għażliet: The contract is not subject to renewal.

5.1.2. Post tal-prestazzjoni

Indirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodivizjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

5.1.3. Tul ta' żmien stmat

Tul ta' żmien: 48 Xhur

5.1.5. Valur

Valur stmat mingħajr VAT: 932 596,00 EUR

Valur massimu tal-ftehim qafas: 1 039 392,00 EUR

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

Proġett ta' akkwist mhux iffinanzjat mill-Fondi tal-UE

L-akkwist huwa kopert mill-ftehim dwar l-Akkwisti Pubbliċi (GPA): Ie

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument tal-Akkwist

5.1.10. Kriterji tal-għoti

Kriterju:

Tip: Kwalità

Deskrizzjoni: As specified in the procurement documents.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 40

Kriterju:

Tip: Prezz

Deskrizzjoni: As specified in the procurement documents.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 60

5.1.11. Dokumenti tal-akkwist

Indirizz tad-dokumenti tal-akkwist: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Mezz ta' komunikazzjoni ad hoc:

Isem: ECB e-tendering platform

URL: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

5.1.12. Termini tal-akkwist

Termini tas-sottomissjoni:

Sottomissjoni elettronika: Meħtieġa

Indirizz għas-sottomissjoni: <https://eu.mu.ariba.com/uav/project/?token=597a7230-f95c-4f97-90a0-965d7f79505a>

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-partekipazzjoni: Ingliż

Katalogu elettroniku: Mhux permessa

Skadenza biex jintlaqgħu l-offerti: 15/06/2026 10:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Perjodu waqt li l-offerta għandha tibqa' valida: 6 Xhur

Termini tal-kuntratt:

L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjiegi protetti: Le

Fatturazzjoni elettronika: Meħtieġa

Se tintuża l-ordni elettronika: iva

Se jintuża l-pagament elettroniku: iva

5.1.15. Tekniki

Ftehim qafas:

Ftehim qafas, mingħajr ma terġa' tinfetaħ il-kompetizzjoni

Numru massimu ta' partekipanti: 1

Kopertura addizzjonali tax-xerrejja: The framework agreement will be open to ECB for lot 1, and to AMLA and EIOPA for lot 2. The awarded company for this lot will sign two separate contract, one with AMLA and one with EIOPA. The duration of the contract with EIOPA will be of approximately of 36 months, while the contract with AMLA will have a duration of approximately 48 months.

Informazzjoni dwar is-sistema dinamika tax-xiri:

Ebda sistema dinamika ta' xiri

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tal-medjazzjoni: The European Ombudsman

Organizzazzjoni tar-rieżami: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Informazzjoni dwar l-iskadenzi tar-rieżami: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals. Review organisation

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: European Central Bank

Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni: European Central Bank

Organizzazzjoni li tipproċessa l-offerti: European Central Bank

8. Organizzazzjonijiet

8.1. ORG-0001

Isem uffiċjali: European Central Bank

Numru tar-reġistrazzjoni: 0001

Iindirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodivizjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

Punt ta' kuntatt: Central Procurement Office

Email: procurement@ecb.europa.eu

Telefown: +49 6913440

Iindirizz tal-internet: <https://www.ecb.europa.eu>

Endpoint tal-iskambju ta' informazzjoni (URL): <https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html>

Punti ta' kuntatt oħra:

Isem uffiċjali: Procurement Review Body of the European Central Bank, c/o Legal Advice Team

Iindirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodivizjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

Punt ta' kuntatt: Legal Advice Team

Email: LegalServices@ecb.europa.eu

Telefown: +49 6913440

Fax: +49 6913446886

Iindirizz tal-internet: <http://www.ecb.europa.eu>

Rwoli ta' din l-organizzazzjoni:

Xerrej

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist

Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist

Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni

Organizzazzjoni li tipproċessa l-offerti

Organizzazzjoni tar-rieżami

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

8.1. ORG-0002

Isem uffiċjali: The European Ombudsman

Numru tar-reġistrazzjoni: 0002

Indirizz postali: 1 avenue du Président Robert Schuman, CS 30403

Belt: Strasbourg

Kodiċi postali: 67001

Sottodivizzjoni tal-pajjiż (NUTS): Bas-Rhin (FRF11)

Pajjiż: Franza

Punt ta' kuntatt: The European Ombudsman

Email: eo@ombudsman.europa.eu

Telefown: +33 388172313

Indirizz tal-internet: <https://www.ombudsman.europa.eu/en/home>

Rwoli ta' din l-organizzazzjoni:

Organizzazzjoni tal-medjazzjoni

Informazzjoni dwar l-avviż

Identifikatur/verżjoni tal-avviż: d9d14f3c-787c-4179-9523-036d577ff121 - 01

Tip ta' formola: Kompetizzjoni

Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Sottotip tal-avviż: 16

Data ta' meta ntbagħat l-avviż: 12/05/2026 18:00:46 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliz

Numru tal-pubblikazzjoni tal-avviż: 331601-2026

Numru tal-ħarġa tal-ĠU S: 93/2026

Data tal-pubblikazzjoni: 15/05/2026