

465827-2026 - Kompetizzjoni

In-Norveġja – Servizi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ – Procurement of IT operations and security.

OJ S 128/2026 07/07/2026

Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Servizzi

1. Xerrej

1.1. Xerrej

Isem uffiċjali: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Email: bjorn.hellandsjo@dirmin.no

Tip legali tax-xerrej: Awtorità tal-gvern ċentrali

Attività tal-awtorità kontraenti: Servizi publiċi ġenerali

2. Proċedura

2.1. Proċedura

Titlu: Procurement of IT operations and security.

Deskrizzjoni: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Identifikatur tal-proċedura: ee31b0b4-8f88-4972-a579-e2babf96ff1b

Identifikatur intern: DMF-IT-drift-2026

Tip ta' proċedura: Miftuħa

Il-proċedura hija aċċellerata: Ie

Elementi prinċipali tal-proċedura: The procurement will be carried out as an open tender contest in accordance with the public procurement regulations, parts I and part III. The competition will be held without prequalification and without negotiations. All interested tenderers can submit tender offers by the tender deadline.

2.1.1. Għan

Natura tal-kuntratt: Servizi

Klassifikazzjoni prinċipali (cpv): 72000000 Servizi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ

Klassifikazzjoni addizzjonali (cpv): 72500000 Servizi relatati mal-kompjuter, 72700000 Servizi tan-network tal-kompjuter

2.1.2. Post tal-prestazzjoni

Belt: Trondheim

Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)

Pajjiż: In-Norveġja

Informazzjoni addizzjonali: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

2.1.2. Post tal-prestazzjoni

Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)

Pajjiż: In-Norveġja

2.1.3. Valur

Valur stmat mingħajr VAT: 55 000 000,00 NOK

2.1.4. Informazzjoni ġenerali

Informazzjoni addizzjonali: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

Baži legali:

Direttiva 2014/24/UE

2.1.6. Raġunijiet għall-eskluzjoni

Sors tal-motivi għall-eżklussjoni: Dokument Uniku Ewropew tal-Akkwist (DUEA), Dokument tal-Akkwist

5. Lott

5.1. Lott: LOT-0000

Titlu: Procurement of IT operations and security.

Deskrizzjoni: The Norwegian Mineral Management Agency with the Bergmesteren for Svalbard shall procure a comprehensive, secure and future-specific IT operation delivery. The delivery includes i.a. user support, service desk, identity and access management, clients, mobile devices, networks, server and cloud services, application operation, backup, recovery, security monitoring, event management, documentation, reporting, establishment, transition, interaction with third-party suppliers and exit assistance.

Identifikatur intern: DMF-IT-drift-2026

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 72000000 Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ

Klassifikazzjoni addizzjonali (cpv): 72500000 Servizzi relatati mal-kompjuter, 72700000 Servizzi tan-network tal-kompjuter

Għażliet:

Deskrizzjoni tal-għażliet: The contracting authority can trigger priced options in the tender documentation Annex 7 and the price form, including the operation and administration of off-site backup servers/managed colocation in Norway, managed infrastructure in public sovereign cloud in Norway and KI and automation services.

5.1.2. Post tal-prestazzjoni

Belt: Trondheim

Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)

Pajjiż: In-Norveġja

Informazzjoni addizzjonali: The delivery shall be delivered as an overall IT operations and security service for the Contracting Authority. The services are mainly provided as a remote delivery, with follow-up to the Contracting Authority's locations as needed. The main place for the execution is Trondheim, Norway.

5.1.2. Post tal-prestazzjoni

Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)

Pajjiż: In-Norveġja

5.1.3. Tul ta' żmien stmat

Tul ta' żmien: 48 Xhur

5.1.4. Tiġdid

Numru massimu ta' tiġdid: 2

Informazzjoni oħra dwar it-tiġdid: The contracting authority has an option to extend the contract for 2+ 2 years after the ordinary contract period. The total maximum length is 8 years.

5.1.5. Valur

Valur stmat mingħajr VAT: 55 000 000,00 NOK

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

Iridu jingħataw l-ismijiet u l-kwalifiki professjonali tal-istaff assenjat biex iwettaq il-kuntratt: Ma hemmx għalfejn tingħata

Proġett ta' akkwist mhux iffinanzjat mill-Fondi tal-UE

L-akkwist huwa kopert mill-Ftehim dwar l-Akkwisti Pubbliċi (GPA): iva

Dan l-akkwist huwa adattat ukoll għall-intrapriżi żgħira u ta' daqs medju (SMEs): iva

Informazzjoni addizzjonali: See the tender documentation and annexes for further information on the competition, requirements, contract terms, qualification requirements, award criteria and submission.

5.1.7. Akkwist strateġiku

Għan tal-akkwist strateġiku: Ksib tal-oġġetti soċjali

Deskrizzjoni: The procurement includes social considerations through requirements concerning wage and working conditions, responsible supplier chains, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interfaces.

Għan tal-akkwist strateġiku: Tnaqqis tal-impatti ambjentali

Deskrizzjoni: The procurement includes social considerations through wage and working conditions requirements, responsible supplier chain, due diligence assessments, sub-supplier follow-up and accessibility/universal design of digital interface.

Approċċ għat-tnaqqis tal-impatti ambjentali: Il-mitigazzjoni tat-tibdil fil-klima, It-transizzjoni lejn ekonomija ċirkolari

Kriterji tal-akkwist ekoloġiku: Kriterji oħrajn għall-Akkwist Pubbliku Ekoloġiku

Għan soċjali promoss: Dileġenza dovuta fir-rigward tad-drittijiet tal-bniedem fil-katini ta' provvista globali, Kundizzjonijiet tax-xogħol ġusti, Aċċessibbiltà għal kulhadd

5.1.8. Kriterji ta' aċċessibbiltà

Il-kriterji ta' aċċessibbiltà għall-persuni b'diżabbiltà huma inkluzi

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument tal-Akkwist, Dokument Uniku Ewropew tal-Akkwist (DUEA)

5.1.10. Kriterji tal-għoti

Kriterju:

Tip: Kwalità

Isem: Quality, operational model and future reliability.

Deskrizzjoni: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 4 and Annex 6. An understanding of the assignment and the entirety of the delivery, operation model, interaction, documentation, establishment, transition, implementation ability, service quality, maturity in support and operation processes, future robustness, standardisation, life cycle management, automation, cost management, resource optimisation and managed use of KI will be assessed.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 35

Kriterju:

Tip: Kwalità

Isem: Security, privacy and compliance

Deskrizzjoni: Assessed on the basis of the tenderer's response in Annex 1.1, Annex 2, Annex 5, Annex 6, Annex 10 and Annex 11. Identity and access management, logging, monitoring, event management, vulnerability management, backup, recovery, stand-by, data processing, sub-provider management, privacy, audit support, documentation and compliance mechanisms are being assessed.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 30

Kriterju:

Tip: Prezz

Isem: Price

Deskrizzjoni: Assessed on the basis of the total evaluation price in the completed Annex 7 /price form. The total evaluation price is calculated as an establishment cost + compulsory monthly basis × 48 months + the evaluation sum of hourly rates + the evaluation sum options. The evaluation volumes for hourly rates and options are fixed to make the tenders comparable and do not involve any purchasing obligation for the Contracting Authority.

Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)

Numru tal-kriterju għall-għoti: 35

5.1.11. Dokumenti tal-akkwist

Lingwi li bihom id-dokumenti tal-akkwist huma disponibbli uffiċjalment: Norveġiż

Skadenza biex tintalab informazzjoni addizzjonali: 19/08/2026 10:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Indirizz tad-dokumenti tal-akkwist: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=

Mezz ta' komunikazzjoni ad hoc:

Isem: All komunikasjon og tilbudsinnlevering skal skje gjennom EU-Supply.

5.1.12. Termini tal-akkwist

Termini tas-sottomissjoni:

Sottomissjoni elettronika: Meħtieġa

Indirizz għas-sottomissjoni: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=458491&TID=200419019&B=

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-partecipazzjoni: Norveġiż

Katalogu elettroniku: Mhux permessa

Varjanti: Mhux permessa

L-offerenti jistgħu jifgħu aktar minn offerta waħda: Mhux permessa

Skadenza biex jintlaqgħu l-offerti: 27/08/2026 10:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Perjodu waqt li l-offerta għandha tibqa' valida: 3 Xhur

Informazzjoni li tista' tiġi ssupplimentata wara l-iskadenza għas-sottomissjoni:

Fid-diskrezzjoni tax-xerrej, xi dokumenti neqsin relatati mal-offerent jistgħu jiġu pprezentati aktar tard.

Informazzjoni addizzjonali: the contracting authority can ask tenderers to submit a supplement, clarify or supplement the already received information and documentation, as long as the tender offer is not improved or changed.

Termini tal-kuntratt:

L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjegi protetti: Le Kundizzjonijiet relatati mat-twettiq tal-kuntratt: The contract will be carried out on the terms in SSA-D with the accompanying annexes. The tenderer shall meet the requirements for information security, privacy, data processing, wages and working conditions, environment, documentation, reporting, service level, contingency, KI, sub-supplier management and other contract requirements in the tender documentation and contract documents.

Hu meħtieġ ftehim ta' kunfidenzjalità: le

Fatturazzjoni elettronika: Meħtieġa

Se tintuża l-ordni elettronika: le

Se jintuża l-pagament elettroniku: iva

Arrangament finanzjarju: Remuneration, invoicing, price regulation and other payment terms follow SSA-D with annexes, in particular Annex 7 Total Price and Price Terms and the price form.

5.1.15. Tekniki**Ftehim qafas:**

Ebda ftehim ta' qafas

Informazzjoni dwar is-sistema dinamika tax-xiri:

Ebda sistema dinamika ta' xiri

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tar-rieżami: Klagenemda for offentlige anskaffelser

Informazzjoni dwar l-iskadenzi tar-rieżami: Notification on the choice of tenderer will be sent in writing to the participants. The contracting authority will not enter into a contract before the waiting period expires. The waiting period is 10 days calculated from the day after notification of chosen tenderer has been sent electronically. Any objections must be filed before the waiting period expires.

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist:

Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: Klagenemda for offentlige anskaffelser

Organizzazzjoni li tirċievi t-talbiet għall-partekippazzjoni: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Organizzazzjoni li tipproċessa l-offerti: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

8. Organizzazzjonijiet

8.1. ORG-0001

Isem uffiċjali: Direktoratet for mineralforvaltning med Bergmesteren for Svalbard

Numru tar-registrazzjoni: 974760282

Dipartiment: Landsdekkende
Indirizz postali: Ladebekken 50
Belt: TRONDHEIM
Kodiċi postali: 7066
Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)
Pajjiż: In-Norveġja
Punt ta' kuntatt: Bjørn Henrik Hellandsjø
Email: bjorn.hellandsjo@dirmin.no
Telefown: +47 97771287
Indirizz tal-internet: <https://dirmin.no/>
Profil tax-xerrej: <https://eu.eu-supply.com/ctm/company/companyinformation/index/364048>

Rwoli ta' din l-organizzazzjoni:

Xerrej

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist

Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist

Organizzazzjoni li tirċievi t-talbiet għall-partecipazzjoni

Organizzazzjoni li tipproċessa l-offerti

8.1. ORG-0002

Isem uffiċjali: Klagenemda for offentlige anskaffelser

Numru tar-reġistrazzjoni: 918195548

Belt: Bergen

Kodiċi postali: 5805

Sottodivizjoni tal-pajjiż (NUTS): Trøndelag/Tröndelage (NO060)

Pajjiż: In-Norveġja

Rwoli ta' din l-organizzazzjoni:

Organizzazzjoni tar-rieżami

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

Informazzjoni dwar l-avviż

Identifikatur/verżjoni tal-avviż: f95892ca-2968-48af-b317-203a8f715cec - 01

Tip ta' formola: Kompetizzjoni

Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Sottotip tal-avviż: 16

Data ta' meta ntbagħat l-avviż: 04/07/2026 10:32:24 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Data tad-dispaċċ tal-avviż (eSender): 04/07/2026 11:01:53 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliż

Numru tal-pubblikazzjoni tal-avviż: 465827-2026

Numru tal-ħarġa tal-ĠU S: 128/2026

Data tal-pubblikazzjoni: 07/07/2026