522723-2026 - Kompetizzjoni

Il-Ġermanja – Servizzi ta' rilokazzjoni – PRO-2249874403 Relocation services
OJ S 144/2026 29/07/2026
Avviż tal-kuntratt jew tal-konċessjoni – reġim standard
Servizzi

1. Xerrej

1.1. Xerrej

Isem uffiċjali: European Central Bank
Email: procurement@ecb.europa.eu
Tip legali tax-xerrej: Istituzzjoni, korp jew aġenzija tal-UE
Attività tal-awtorità kontraenti: Affarijiet ekonomiċi

2. Proċedura

2.1. Proċedura

Titlu: PRO-2249874403 Relocation services
Deskrizzjoni: The ECB is seeking up to two suppliers for the provision of services in relation to relocation of staff members to the Frankfurt am Main area. The services shall include (but not be limited to): general housing information via a website and in printable format, individual housing search based on questionnaires and/or interviews, consultancy services related to (rental) housing/accommodation and relocation formalities, provision of telephone hotline. The two contracts will be awarded in ranking scheme (cascade).
Identifikatur tal-proċedura: 8ca940b9-5572-4173-8b51-229411abbc3c
Identifikatur intern: PRO-2249874403
Tip ta’ proċedura: Innegozjata bil-pubblikazzjoni minn qabel ta’ sejħa għall-kompetizzjoni/għall-kompetizzjoni bin-negozjar
Il-proċedura hija aċċellerata: le
Elementi prinċipali tal-proċedura: The tender procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements. The tender procedure is conducted in accordance with Decision ECB/2016/2 laying down the rules on procurement (as amended), available at https://www.ecb.europa.eu/ecb/legal/1001/procurement/html/index.en.html And in EUR-Lex: https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:02016D0002-20200501. The detailed features and terms and conditions of the procedure can be found in the procurement documents.

2.1.1. Għan

Natura tal-kuntratt: Servizzi
Klassifikazzjoni prinċipali (cpv): 98392000 Servizzi ta' rilokazzjoni

2.1.2. Post tal-prestazzjoni

Indirizz postali: Sonnemannstrasse 22
Belt: Frankfurt am Main
Kodiċi postali: 60314
Sottodiviżjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

2.1.4. Informazzjoni ġenerali

Informazzjoni addizzjonali: This tender procedure is conducted via the ECB's electronic tendering system (SAP Ariba) which can be accessed via the following internet address: http://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html If you have not used the ECB's electronic tendering system before, you need to register via the above link. Under the above link you also find user guides for detailed information on how to use the system and contact details for technical support. Should you require technical help when using the system, please raise a contact support request on the following website: https://eu.service.cloud.ariba.com/Sourcing.aw. Any other queries relating to this procurement procedure and the content of the procurement documentation shall be submitted as laid down in the procurement documentation itself.

Bażi legali:

Ieħor

http://data.europa.eu/eli/dec/2016/245/2020-05-01 - Consolidated text: Decision (EU) 2016/245 of the European Central Bank of 9 February 2016 laying down the rules on procurement (ECB/2016/2) (recast)

2.1.6. Raġunijiet għall-esklużjoni

Sors tal-motivi għall-eżklussjoni: Dokument tal-Akkwist

5. Lott

5.1. Lott: LOT-0001

Titlu: Relocation services

Deskrizzjoni: With this procurement procedure, the ECB is seeking suppliers who are able to provide the following services: • Provision of general housing information, including but not limited to a website, leaflets/brochures, newsletters and presentations (property market situation in Frankfurt and the Rhein-Main area, rules, regulations, applicable legal issues which a newcomer should be aware of, administrative tasks before, during and after a move, etc.); • Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities; • Ad-hoc consultancy services related to (rental) housing/accommodation and relocation formalities. • Provision of telephone hotline.

Identifikatur intern: PRO-2249874403

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 98392000 Servizzi ta' rilokazzjoni

Kwantità: 480 bċejjeċ

Għażliet:

Deskrizzjoni tal-għażliet: The contract is not subject to renewal.

5.1.2. Post tal-prestazzjoni

Indirizz postali: Sonnemannstrasse 22

Belt: Frankfurt am Main

Kodiċi postali: 60314

Sottodiviżjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)

Pajjiż: Il-Ġermanja

5.1.3. Tul ta' żmien stmat

Tul ta’ żmien: 48 Xhur

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

Proġett ta’ akkwist mhux iffinanzjat mill-Fondi tal-UE

L-akkwist huwa kopert mill-Ftehim dwar l-Akkwisti Pubbliċi (GPA): Ie

Informazzjoni addizzjonali: Instead of publishing an estimated value, the ECB has published the maximum scope and volume of the Contracts as follows: - Provision of individual search services for rental accommodation based on questionnaires and/or personal interviews and including accompanied visits, advice, rental contract negotiations and hand-over activities. The maximum quantity of housing searches to be provided under the framework agreement is set at 480 housing searches over the 4-year duration of the agreement. The envisaged quantity of housing searches is 300. One housing search includes: (a) Preparations - Develop an individual housing profile for the staff member based on a housing questionnaire and personal discussion. The questionnaire shall explicitly invite persons with disabilities to specify special needs, which will be considered throughout the search. - Compare the housing profile with market offerings, identify suitable options using various sources (e.g., newspapers, internet, brokers, ECB-provided information), and prepare a pre-selection of verified accommodations. Present this preliminary selection to the staff member, including details about neighbourhood infrastructure (e.g., public transport, shopping, schools). Arrange property visits based on discussions with the staff member. (b) Visits - Accompany the staff member on initial and subsequent property visits, as requested, and follow up with discussions to refine the housing profile. There shall be no limitation on the number of visits. (c) Advice/negotiations - Provide guidance on negotiating rental agreements and assess contractual terms before signature. If requested, explain the German rental contract in English. (d) Hand-over - Assist the staff member during the walk-through/handover protocol, if requested. Any advice provided must be clearly flagged as non-legally binding. - Post-signature support services (e.g., follow-up consultancy with regard to removal, registrations, insurances, etc) are considered an asset. For the avoidance of doubt, one housing search covers the points (a) to (d) above for one staff member, from the preparations through to hand-over of the rented property, irrespective of the number of viewings or negotiations required. However, staff members may opt out in the separate stages of the search. Unsuccessful searches are included in the maximum quantity mentioned above, provided they are unsuccessful due to an opt-out of the staff member. Searches unsuccessful for reasons not attributable to the staff member’s opt-out shall not count toward the maximum quantity. - The maximum quantity for ad-hoc consultancy services is 172 hours over the 4-year duration of the agreement. The estimated quantity for ad-hoc consultancy services is 132 hours. - One off costs include: o Production of a general information leaflet on the rental accommodations market in Rhine Main covering all relevant aspects of accommodation and rental housing in the Frankfurt area, including updates during the maximum 4-year contract duration (as necessary due to developments, in particular laws and regulations, at least one (1) per year); o Production of four (4) annual newsletters on the rental accommodations market in Rhine Main; o Opening of a website on the rental accommodations market in Rhine Main to all staff. All materials mentioned above (including any materials used in presentations) shall be made available to ECB staff via a dedicated website, including updates and maintenance during the maximum 4-year contract duration. Detailed information on the services provided by the supplier on behalf of the ECB. - Provision of telephone hotline (as a one-time annual fee).

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Avviż, Dokument tal-Akkwist
Kriterju: Rekwiżiti ekonomiċi jew finanzjarji oħra
Deskrizzjoni tal-kriterju ta' selezzjoni: Selection criteria as stated in the procurement documents.
Il-kriterji se jintużaw biex jintgħażlu l-kandidati li għandhom jiġu mistiedna għat-tieni stadju tal-proċedura
Informazzjoni dwar it-tieni stadju ta' proċedura b'żewġ stadji:
Il-proċedura se ssir fi stadji suċċessivi. F'kull stadju, xi parteċipanti jistgħu jiġu eliminati
Ix-xerrej jirriżerva d-dritt li jagħti l-kuntratt abbażi tal-offerti inizjali mingħajr negozjar ulterjuri

5.1.10. Kriterji tal-għoti

Kriterju:
Tip: Kwalità
Isem: Quality
Deskrizzjoni: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.
Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)
Numru tal-kriterju għall-għoti: 50
Kriterju:
Tip: Prezz
Isem: Price
Deskrizzjoni: As specified in the procurement document, award requirements and criteria will be established in the Invitation to Tender during the next phase of the procurement.
Kategorija tal-kriterju tal-għoti piż: Fattur ta' ponderazzjoni (persentaġġ, eżatt)
Numru tal-kriterju għall-għoti: 50

5.1.11. Dokumenti tal-akkwist

Indirizz tad-dokumenti tal-akkwist: https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb
Mezz ta' komunikazzjoni ad hoc:
Isem: ECB e-tendering platform
URL: https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb

5.1.12. Termini tal-akkwist

Termini tas-sottomissjoni:
Sottomissjoni elettronika: Meħtieġa
Indirizz għas-sottomissjoni: https://eu.mu.ariba.com/uav/project/?token=52e97f8f-742d-4352-be1d-95d641d45ceb
Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-parteċipazzjoni: Ingliż
Katalogu elettroniku: Mhux permessa
Skadenza biex jintlaqgħu t-talbiet għall-parteċipazzjoni: 04/09/2026 10:00:00 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT
Termini tal-kuntratt:
L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjiegi protetti: Le
Fatturazzjoni elettronika: Meħtieġa
Se tintuża l-ordni elettronika: iva
Se jintuża l-pagament elettroniku: iva

5.1.15. Tekniki

Ftehim qafas:
Ftehim qafas, mingħajr ma terġa' tinfetaħ il-kompetizzjoni

Numru massimu ta' parteċipanti: 2
Informazzjoni dwar is-sistema dinamika tax-xiri:
Ebda sistema dinamika ta' xiri

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami
Organizzazzjoni tal-medjazzjoni: The European Ombudsman
Organizzazzjoni tar-rieżami: European Central Bank - Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Informazzjoni dwar l-iskadenzi tar-rieżami: Within 10 days of receipt of the notification in accordance with Article 34(1) or the first sentence of Article 34(3) of Decision ECB/2016/2 laying down the rules on public procurement. Further requirements are outlined in Article 39 of this Decision. A complaint to the European Ombudsman does not affect the deadline for lodging appeals.
Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist: European Central Bank
Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist: European Central Bank
Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: European Central Bank
Organizzazzjoni li tirċievi t-talbiet għall-parteċipazzjoni: European Central Bank
Organizzazzjoni li tipproċessa l-offerti: European Central Bank

8. Organizzazzjonijiet

8.1. ORG-0001
Isem uffiċjali: European Central Bank
Numru tar-reġistrazzjoni: 0001
Indirizz postali: Sonnemannstrasse 22
Belt: Frankfurt am Main
Kodiċi postali: 60314
Sottodiviżjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Pajjiż: Il-Ġermanja
Punt ta' kuntatt: Central Procurement Office
Email: procurement@ecb.europa.eu
Telefown: +49 6913440
Indirizz tal-internet: https://www.ecb.europa.eu
Endpoint tal-iskambju ta' informazzjoni (URL): https://www.ecb.europa.eu/ecb/jobsproc/sourcing/html/index.en.html
Punti ta' kuntatt oħra:
Isem uffiċjali: Procurement Review Body of the European Central Bank, c/o Legal Advice Team
Indirizz postali: Sonnemannstrasse 22
Belt: Frankfurt am Main
Kodiċi postali: 60314
Sottodiviżjoni tal-pajjiż (NUTS): Frankfurt am Main, Kreisfreie Stadt (DE712)
Pajjiż: Il-Ġermanja
Punt ta' kuntatt: Legal Advice Team
Email: LegalServices@ecb.europa.eu
Telefown: +49 6913440
Fax: +49 6913446886
Indirizz tal-internet: http://www.ecb.europa.eu
Rwoli ta' din l-organizzazzjoni:

Xerrej
Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist
Organizzazzjoni li tipprovdi aċċess offline għad-dokumenti tal-akkwist
Organizzazzjoni li tirċievi t-talbiet għall-parteċipazzjoni
Organizzazzjoni li tipproċessa l-offerti
Organizzazzjoni tar-rieżami
Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

8.1. ORG-0002

Isem uffiċjali: The European Ombudsman
Numru tar-reġistrazzjoni: 0002
Indirizz postali: 1 avenue du Président Robert Schuman, CS 30403
Belt: Strasbourg
Kodiċi postali: 67001
Sottodiviżjoni tal-pajjiż (NUTS): Bas-Rhin (FRF11)
Pajjiż: Franza
Punt ta' kuntatt: The European Ombudsman
Email: eo@ombudsman.europa.eu
Telefown: +33 388172313
Indirizz tal-internet: https://www.ombudsman.europa.eu/en/home
Rwoli ta' din l-organizzazzjoni:
Organizzazzjoni tal-medjazzjoni

Informazzjoni dwar l-avviż

Identifikatur/verżjoni tal-avviż: 0da591de-89c0-44bf-b315-e1884323e5f8 - 01
Tip ta' formola: Kompetizzjoni
Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard
Sottotip tal-avviż: 16
Data ta' meta ntbagħat l-avviż: 28/07/2026 07:06:06 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT
Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliż
Numru tal-pubblikazzjoni tal-avviż: 522723-2026
Numru tal-ħarġa tal-ĠU S: 144/2026
Data tal-pubblikazzjoni: 29/07/2026