

607365-2026 - Kompetizzjoni

Il-Finlandja – Servizi tat-telekomunikazzjonijiet – VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

OJ S 170/2026 03/09/2026

Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Servizzi

1. Xerrej

1.1. Xerrej

Isem uffiċjali: VR-Group Plc

Email: info.procurement@vr.fi

Tip legali tax-xerrej: Impriża pubblika

Attività tal-entità kontraenti: Servizi ferrovjarji

2. Proċedura

2.1. Proċedura

Titlu: VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

Deskrizzjoni: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated service management personnel; - Maintenance of network documentation; - Reporting, including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identifikatur tal-proċedura: 902c3aaa-8d6e-450c-b2d0-0d82481c53d9

Identifikatur intern: VR - IT - 2026

Tip ta' proċedura: Innegojzjata bil-pubblikazzjoni minn qabel ta' sejha għall-kompetizzjoni/għall-kompetizzjoni bin-negojzar

Il-proċedura hija aċċellerata: Ie

Elementi prinċipali tal-proċedura: A candidate must fulfil all suitability requirements set out in the contract notice and its annexes in order to be admitted to the procurement procedure. The suitability requirements are specified in the European Single Procurement Document (ESPD) and other procurement documents attached to the contract notice. In order to ensure an efficient and manageable negotiation procedure, the number of candidates invited to participate in the negotiations is limited to a maximum of five (5). Where more than five (5) candidates fulfil the suitability requirements, the Contracting Entity will reduce the number of candidates by comparing the references submitted by the candidates to the extent that they exceed the minimum requirements. The comparison will be carried out in accordance with the selection criteria described under section "Grounds for Decision" of this Invitation to Participate and in Annex 2 – Reference Form. Where five (5) or fewer candidates fulfil the suitability requirements, no comparison of references will be carried out, and all such candidates will be invited to participate in the negotiation procedure. If the comparison of references results in a tie for the fifth place, all candidates obtaining the same score as the candidate ranked fifth shall be invited to participate in the negotiation procedure. Consequently, the number of candidates invited to participate may exceed five (5). If required under VR Group's internal governance procedures, the procurement decision shall be subject to the approval of the competent decision-making body of VR Group. If such approval is not obtained, the Contracting Entity reserves the right to suspend or discontinue the procurement procedure in accordance with applicable legislation. The procurement procedure may also be suspended or discontinued on any other grounds permitted under the applicable procurement legislation.

2.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 64200000 Servizzi tat-telekomunikazzjonijiet

Klassifikazzjoni addizzjonali (cpv): 51300000 Servizzi ta' l-istallazzjoni ta' l-apparat tal-komunikazzjoni, 72000000 Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ, 72315000 Servizzi ta' amministrazzjoni u appoġġ tad-data tan-network, 72318000 Servizzi tat-trasmissjoni tad-data, 72590000 Servizzi relatati mal-kompjuter professjonali, 72700000 Servizzi tan-network tal-kompjuter, 72710000 Servizzi tan-network taż-żona lokali

2.1.2. Post tal-prestazzjoni

Ikun fejn ikun fiż-Żona Ekonomika Ewropea

2.1.2. Post tal-prestazzjoni

Pajjiż: L-Iżvezja

Ikun fejn ikun fil-pajjiż ikkonċernat

2.1.2. Post tal-prestazzjoni

Pajjiż: Il-Finlandja

Ikun fejn ikun fil-pajjiż ikkonċernat

2.1.4. Informazzjoni ġenerali

Informazzjoni addizzjonali: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and

Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

Baži legali:

Direttiva 2014/25/UE

2.1.6. Raġunijiet għall-eskluzzjoni

Sors tal-motivi għall-eżklussjoni: Dokument Uniku Ewropew tal-Akkwist (DUEA)

5. Lott

5.1. Lott: LOT-0000

Titlu: VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

Deskrizzjoni: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated service management personnel; - Maintenance of network documentation; - Reporting,

including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identifikatur intern: VR - IT - 2026

5.1.1. Għan

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 64200000 Servizzi tat-telekomunikazzjonijiet

Klassifikazzjoni addizzjonali (cpv): 51300000 Servizzi ta' l-istallazzjoni ta' l-apparat tal-komunikazzjoni, 72000000 Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ, 72315000 Servizzi ta' amministrazzjoni u appoġġ tad-data tan-network, 72318000 Servizzi tat-trasmissjoni tad-data, 72590000 Servizzi relatati mal-kompjuter professjonali, 72700000 Servizzi tan-network tal-kompjuter, 72710000 Servizzi tan-network taż-żona lokali

5.1.2. Post tal-prestazzjoni

Ikun fejn ikun fiż-Żona Ekonomika Ewropea

5.1.2. Post tal-prestazzjoni

Pajjiż: L-Iżvezja

Ikun fejn ikun fil-pajjiż ikkonċernat

5.1.2. Post tal-prestazzjoni

Pajjiż: Il-Finlandja

Ikun fejn ikun fil-pajjiż ikkonċernat

5.1.3. Tul ta' żmien stmat

Tul ta' żmien: 60 Xhur

5.1.4. Tiġdid

Numru massimu ta' tiġdid: 1

Informazzjoni oħra dwar it-tiġdid: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. Please note, however, that the procurement schedule may change. In such case, the agreement period shall commence on the actual date of execution of the agreement.

5.1.6. Informazzjoni ġenerali

Parteċipazzjoni riżervata:

Il-parteċipazzjoni mhijiex riżervata.

L-akkwist huwa kopert mill-Ftehim dwar l-Akkwisti Pubbliċi (GPA): iva

Dan l-akkwist huwa adattat ukoll għall-intrapriżi żgħira u ta' daqs medju (SMEs): iva

Informazzjoni addizzjonali: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

5.1.7. Akkwist strateġiku

Għan soċjali promoss: Dileġenza dovuta fir-rigward tad-drittijiet tal-bniedem fil-katini ta' provvista globali, Kundizzjonijiet tax-xogħol ġusti

5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument Uniku Ewropew tal-Akkwist (DUEA)

Informazzjoni dwar it-tieni stadju ta' proċedura b'żewġ stadji:

Numru massimu ta' kandidati li għandhom jiġu mistiedna għat-tieni stadju tal-proċedura: 5

5.1.10. Kriterji tal-għoti

Kriterju:

Tip: Prezz

Deskrizzjoni: Price: 90 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

Kriterju:

Tip: Kwalità

Deskrizzjoni: Quality: 10 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

5.1.11. Dokumenti tal-akkwist

Lingwi li bihom id-dokumenti tal-akkwist huma disponibbli uffiċjalment: Ingliż

Skadenza biex tintalab informazzjoni addizzjonali: 16/09/2026 07:00:00 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Indirizz tad-dokumenti tal-akkwist: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

5.1.12. Termini tal-akkwist

Termini tas-sottomissjoni:

Sottomissjoni elettronika: Meħtieġa

Indirizz għas-sottomissjoni: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-partecipazzjoni: Ingliż

Katalogu elettroniku: Mhux permessa

Varjanti: Mhux permessa

L-offerenti jistgħu jifgħu aktar minn offerta waħda: Mhux permessa

Skadenza biex jintlaqgħu t-talbiet għall-partecipazzjoni: 05/10/2026 07:00:00 (UTC+00:00) Hin tal-Ewropa tal-Punent, GMT

Termini tal-kuntratt:

L-eżekuzzjoni tal-kuntratt għandha titwettaq fil-qafas ta' programmi ta' impjiegi protetti: Le Kundizzjonijiet relatati mat-twettiq tal-kuntratt: To the extent relevant, conditions and terms of performance will be specified during the procurement procedure in the final invitation to tender Hu meħtieġ ftehim ta' kunfidenzjalità: iva

Informazzjoni addizzjonali dwar il-ftehim ta' kunfidenzjalità: The candidate participating in the negotiated procedure undertakes to sign a Non Disclosure Agreement submitted separately by VR to the selected tenderers after the selection of tenderers. Signing the Non Disclosure Agreement is required in order for the candidate to be able to proceed to the negotiation phase.

Fatturazzjoni elettronika: Meħtieġa

Se tintuża l-ordni elettronika: iva

Se jintuża l-pagament elettroniku: iva

Arranġament finanzjarju: To the extent relevant, finance and payment terms will be specified during the procurement procedure in the final invitation to tender

5.1.15. Tekniki

Ftehim qafas:

Ebda ftehim ta' qafas

Informazzjoni dwar is-sistema dinamika tax-xiri:

Ebda sistema dinamika ta' xiri

5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tar-rieżami: Markkinaoikeus

Informazzjoni dwar l-iskadenzi tar-rieżami: Organisation providing further information: VR Group Plc

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist: VR-Group Plc

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: VR-Group Plc

8. Organizzazzjonijiet

8.1. ORG-0001

Isem uffiċjali: Markkinaoikeus
Numru tar-registrazzjoni: 3006157-6
Indirizz postali: Radanrakentajantie 5
Belt: Helsinki
Kodiċi postali: 00520
Sottodivizjoni tal-pajjiż (NUTS): Helsinki-Uusimaa (FI1B1)
Pajjiż: Il-Finlandja
Email: markkinaoikeus@oikeus.fi
Telefown: +358 295643300
Indirizz tal-internet: <http://www.oikeus.fi/markkinaoikeus>

Rwoli ta' din l-organizzazzjoni:

Organizzazzjoni tar-rieżami

8.1. ORG-0002

Isem uffiċjali: VR-Group Plc
Numru tar-registrazzjoni: 1003521-5
Indirizz postali: PL 488 (Radiokatu 3)
Belt: Helsinki
Kodiċi postali: 00096
Sottodivizjoni tal-pajjiż (NUTS): Helsinki-Uusimaa (FI1B1)
Pajjiż: Il-Finlandja
Punt ta' kuntatt: Procurement unit
Email: info.procurement@vr.fi
Telefown: +358 294343
Indirizz tal-internet: <http://www.vrgroup.fi>

Rwoli ta' din l-organizzazzjoni:

Xerrej

Organizzazzjoni li tipprovdi informazzjoni addizzjonali dwar il-proċedura tal-akkwist

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

8.1. ORG-0003

Isem uffiċjali: Hansel Oy (Hilma)
Numru tar-registrazzjoni: FI09880841
Indirizz postali: Mannerheiminaukio 1a
Belt: Helsinki
Kodiċi postali: 00100
Sottodivizjoni tal-pajjiż (NUTS): Helsinki-Uusimaa (FI1B1)
Pajjiż: Il-Finlandja
Punt ta' kuntatt: eSender
Email: tekninen@hankintailmoitukset.fi
Telefown: 029 55 636 30
Indirizz tal-internet: <http://hankintailmoitukset.fi>

Rwoli ta' din l-organizzazzjoni:

TED eSender

Informazzjoni dwar l-avviż

Identifikatur/verżjoni tal-avviż: 74519d47-0e13-4416-bcc7-a0d5a73b8b95 - 01

Tip ta' formola: Kompetizzjoni

Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Sottotip tal-avviż: 17

Data ta' meta ntbagħat l-avviż: 02/09/2026 11:14:07 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Data tad-dispaċċ tal-avviż (eSender): 02/09/2026 11:14:09 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliz

Numru tal-pubblikazzjoni tal-avviż: 607365-2026

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