

## 662384-2026 - Kompetizzjoni

**Il-Belġju – Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ – CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity**

**OJ S 186/2026 25/09/2026**

**Avviż tal-kuntratt jew tal-konċessjoni – reġim standard - Avviż tal-bidla**

**Servizzi**

### 1. Xerrej

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#### 1.1. Xerrej

Isem uffiċjali: CEFTA Secretariat

Email: [procurement@cefta.int](mailto:procurement@cefta.int)

Tip legali tax-xerrej: Organizzazzjoni internazzjonali

Ix-xerrej huwa entità kontraenti

Attività tal-awtorità kontraenti: Affarijiet ekonomiċi

### 2. Proċedura

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#### 2.1. Proċedura

Titlu: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Deskrizzjoni: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the end-to-end operation, administration, monitoring, maintenance, security, backup, disaster recovery, business continuity, and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services. This includes Microsoft Azure, Oracle Cloud Infrastructure (OCI), Oracle databases, WebLogic middleware components, cloud and software licences, security platforms and tools, hosting environments, and associated support arrangements. The services will ensure the stable, secure, resilient, and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT, and other related platforms and services.

The contractor shall ensure the availability, confidentiality, integrity, and resilience of CEFTA's infrastructure, systems, applications, and data, in line with industry best practices and applicable security, compliance, and governance requirements. The scope includes infrastructure and platform administration, performance monitoring and tuning, capacity planning, availability management, patch and configuration management, incident, problem, change and release management, and service request fulfilment. The contractor shall provide a combination of proactive and reactive operational support. Proactive services will include continuous monitoring, preventive maintenance, performance and capacity management, security assessments, vulnerability management, patching, security hardening, resilience improvements, cost optimisation, compliance support, and recommendations for continuous service enhancement. Reactive services will include incident response, troubleshooting, service restoration, problem resolution, emergency remediation activities, security incident handling, and support for unplanned events affecting the availability, performance, integrity, or security of CEFTA systems and services. The contract will also include security monitoring, threat detection, cybersecurity risk assessments, vulnerability remediation, backup management, disaster recovery planning and testing, business continuity planning and validation, data protection measures, recovery readiness activities, cloud cost management, infrastructure lifecycle management, operational reporting, service-level performance tracking,

documentation maintenance, knowledge transfer, and technical and architectural advisory services, ensuring alignment with CEFTA's operational, security, and strategic business objectives while maintaining the confidentiality, integrity, availability, and recoverability of CEFTA information assets and digital services.

Identifikatur tal-proċedura: 9c684896-6de0-4633-ad97-0f70e6d20bdc

Avviż preċedenti: 477944-2026

Identifikatur intern: CEFTA SEED + 2026-05

Tip ta' proċedura: Ristretta

#### **2.1.1. Għan**

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 72000000 Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ

#### **2.1.2. Post tal-prestazzjoni**

Belt: Brussels

Sottodivizjoni tal-pajjiż (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pajjiż: Il-Belġju

Informazzjoni addizzjonali: And CEFTA Parties

#### **2.1.3. Valur**

Valur stmat mingħajr VAT: 500 000,00 EUR

#### **2.1.4. Informazzjoni ġenerali**

**Baži legali:**

Ieħor

Directive 2014/24/EU -

#### **2.1.6. Raġunijiet għall-eskluzjoni**

Sors tal-motivi għall-eżklussjoni: Dokument tal-Akkwist

## **5. Lott**

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### **5.1. Lott: LOT-0001**

Titlu: CEFTA Cloud Infrastructure, Hosting, Managed Services, Security and Business Continuity

Deskrizzjoni: Maintenance, support and management of CEFTA cloud infrastructure, hosting, managed services, security and business continuity. The contract will cover the operation, monitoring, security, backup, continuity and optimisation of CEFTA's cloud-hosted infrastructure and related ICT services, including Microsoft Azure, Oracle Cloud Infrastructure, Oracle databases, WebLogic components, licences, security tools and related hosting and support arrangements. The services will support the stable, secure and continuous operation of CEFTA digital systems and applications, including Customs SEED+, CEFTA TRACES NT and related platforms, as well as incident and change management, security monitoring, vulnerability management, cybersecurity assessment and remediation, disaster recovery, business continuity, cost optimisation, technical advisory support and reporting.

Identifikatur intern: CEFTA SEED + 2026-05

#### **5.1.1. Għan**

Natura tal-kuntratt: Servizzi

Klassifikazzjoni prinċipali (cpv): 72000000 Servizzi ta' IT: konsulenza, żvilupp ta' softwer, Internet u appoġġ

#### 5.1.2. Post tal-prestazzjoni

Belt: Brussels

Sottodivizjoni tal-pajjiż (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pajjiż: Il-Belġju

Informazzjoni addizzjonali: And CEFTA parties

#### 5.1.3. Tul ta' żmien stmat

Data tal-bidu: 04/01/2027

Tul ta' żmien: 28 Xhur

#### 5.1.6. Informazzjoni ġenerali

Proġett ta' akkwist iffinanzjat kompletament jew parzjalment mill-Fondi tal-UE

**Informazzjoni dwar avviżi preċedenti:**

Identifikatur tal-avviż preċedenti: 477944-2026

#### 5.1.9. Kriterji tal-għażla

Sors tal-kriterji ta' għażla: Dokument tal-Akkwist

**Informazzjoni dwar it-tieni stadju ta' proċedura b'żewġ stadji:**

Numru minimu ta' kandidati li għandhom jiġu mistiedna għat-tieni stadju tal-proċedura: 4

Numru massimu ta' kandidati li għandhom jiġu mistiedna għat-tieni stadju tal-proċedura: 8

Il-proċedura se ssir fi stadji suċċessivi. F'kull stadju, xi parteċipanti jistgħu jiġu eliminati

#### 5.1.10. Kriterji tal-għoti

**Kriterju:**

Tip: Prezz

Isem: Best price-quality ratio

Deskrizzjoni: Best price-quality ratio

#### 5.1.12. Termini tal-akkwist

**Termini tas-sottomissjoni:**

Sottomissjoni elettronika: Mhux permessa

Deskrizzjoni: Applications must be submitted, in a sealed envelope, by post, courier service or hand delivery to the Contracting Authority. Address: The Secretariat of the Central European Free Trade Agreement (CEFTA) Rue de la Loi 42, 1040 Brussels 9.30 am to 4.30 pm (Monday to Friday). Note: For further details on the submission procedure, please consult Section 19 of the Procurement Document "Additional Information about the Contract Notice" <https://cefta.int/>

Lingwi li bihom jistgħu jiġu sottomessi offerti jew talbiet għall-partiċipazzjoni: Ingliż

Skadenza biex jintlaqgħu l-espressjonijiet ta' interess: 15/10/2026 16:00:00 (UTC+02:00) Ħin tal-Ewropa tal-Lvant, Ħin tas-sajf tal-Ewropa Ċentrali

Skadenza biex jintlaqgħu t-talbiet għall-partiċipazzjoni: 15/10/2026 16:00:00 (UTC+02:00) Ħin tal-Ewropa tal-Lvant, Ħin tas-sajf tal-Ewropa Ċentrali

#### 5.1.16. Aktar informazzjoni, medjazzjoni u rieżami

Organizzazzjoni tar-rieżami: CEFTA Secretariat

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami: CEFTA Secretariat

## 8. Organizzazzjonijiet

### 8.1. ORG-0001

Isem uffiċjali: CEFTA Secretariat

Numru tar-registrazzjoni: BE0607.829.615

Indirizz postali: Rue de la Loi 42

Belt: Brussel

Kodiċi postali: 1040

Sottodivizjoni tal-pajjiż (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Pajjiż: Il-Belġju

Punt ta' kuntatt: Procurement Officer

Email: [procurement@cefta.int](mailto:procurement@cefta.int)

Indirizz tal-internet: <https://cefta.int/>

Profil tax-xerrej: <https://cefta.int/tenders/>

**Rwoli ta' din l-organizzazzjoni:**

Xerrej

TED eSender

Organizzazzjoni tar-rieżami

Organizzazzjoni li tipprovdi iktar informazzjoni dwar proċeduri tar-rieżami

#### 8.1. **ORG-0000**

Isem uffiċjali: Publications Office of the European Union

Numru tar-registrazzjoni: PUBL

Belt: Luxembourg

Kodiċi postali: 2417

Sottodivizjoni tal-pajjiż (NUTS): Luxembourg (LU000)

Pajjiż: Il-Lussemburgu

Email: [ted@publications.europa.eu](mailto:ted@publications.europa.eu)

Telefown: +352 29291

Indirizz tal-internet: <https://op.europa.eu>

**Rwoli ta' din l-organizzazzjoni:**

TED eSender

## 10. Bidla

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Verżjoni tal-avviż preċedenti li għandu jinbidel

:

635218-2026

Raġuni ewlenija għall-bidla

:

Korrezzjoni tax-xerrej

## Informazzjoni dwar l-avviż

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Identifikatur/verżjoni tal-avviż: acfc2c96-7a6d-4cee-a9ea-db29d41b3e0e - 01

Tip ta' formola: Kompetizzjoni

Tip ta' avviż: Avviż tal-kuntratt jew tal-konċessjoni – reġim standard

Sottotip tal-avviż: E3

Data ta' meta ntbagħat l-avviż: 24/09/2026 06:47:57 (UTC+00:00) Ħin tal-Ewropa tal-Punent, GMT

Lingwi li bihom dan l-avviż huwa disponibbli uffiċjalment: Ingliż

Numru tal-pubblikazzjoni tal-avviż: 662384-2026

Numru tal-ħarġa tal-ĠU S: 186/2026

Data tal-pubblikazzjoni: 25/09/2026