

100477-2026 - Mededinging

Noorwegen – IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning –
Kwalificering_Anskaffelse erp system
OJ S 30/2026 12/02/2026
Aankondiging van een opdracht of concessie – standaardregeling
Diensten

1. Koper

1.1. Koper

Officiële naam: Lunera Energi AS

E-mail: aekholm@deloitte.no

Activiteit van de aanbestedende instantie: Productie, transport of distributie van gas of warmte

2. Procedure

2.1. Procedure

Titel: Kwalificering_Anskaffelse erp system

Beschrijving: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance. The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.

Identificatiecode van de procedure: 2e4402ce-949c-4c9a-8fef-0789d6d1a31e

Interne identificatiecode: 26/02

Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: Lunera Energi AS is faced with the need to replace the current over 20 separate and non-integrated systems with an integrated and centralised ERP system that covers the core functions finance, payroll, HR and operation and maintenance. The procurement includes a system, establishment and operation and administration of the system. The system can consist of one or several systems that together cover all, several or one core function(s). The current system solution presents challenges

connected to data consistency and a lack of automation. The procurement shall ensure a standardised, cloud-based ERP system that provides better interaction, increased efficiency and improved decision support. Furthermore, it is a central goal that the Contracting Authority shall be able to operate independently by the end of the fourth quarter of 2026, thereby ending transitional agreements with Statkraft. The ERP system must be flexible in order to support the company's long-term strategy and growth ambitions up until 2030. Emphasis will also be put on cost efficiency and simple management through a standardised architecture with a low degree of adaptation, as well as a safe transition to independent operations with clear contracts and reduced supplier risk. The implementation shall be completed by 2026, with the possibility for further development and additional modules afterwards. Tenderers can submit tenders for only part or all of the delivery, i.e. tenders for the following parts: Finance, payroll and HR Operations and maintenance. The contracting authority opens up so that tenderers can connect with sub-suppliers in order to deliver.

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning

Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen, 48400000

Software voor zakelijke transacties en persoonlijke zaken, 72200000 Softwareprogrammering en -advies, 72600000 Diensten voor computerondersteuning en -advies

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Noorwegen

2.1.3. Waarde

Geraamde waarde exclusief btw: 43 000 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/25/EU

Forsyningsforskriften - Lunera Energi AS produces district heating on awarded concession from Trondheim municipality.

2.1.5. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Maximumaantal percelen waarop één inschrijver kan inschrijven: 2

Voorwaarden van het contract:

Maximumaantal percelen dat aan één inschrijver kan worden gegund: 2

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Uniform Europees Aanbestedingsdocument (UEA), Aankondiging, Aanbestedingsstuk

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private

sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this

information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0001

Titel: Finance, payroll and HR

Beschrijving: Lunera Energi AS shall procure a system that shall cover the functions within finance, payroll and HR. The system shall include financial and financial functions, including a ledger, accounts payable ledger, bank reconciliation, assets, multi-company management, as well as budgeting and reporting. The purchasing process should be supported with functionality for handling purchase agreements, requisitions, purchase orders, budget control, and product catalogue. Furthermore, project finances shall be taken care of through the project register, project budgeting, project prognoses, budget control and project reporting, so that we have good overview and control over the project economy. The wages system shall cover the entire payroll administration with wage support, wages processing, tax handling, audit, reporting, reconciliation and refunds. This is to ensure efficient and correct handling of payroll processes. The HR functions shall be comprehensive and include employee administration with handling of employee data, off-boarding, time registration and absence management. The system shall also support HR strategy and management through the development and follow-up of HR policies and guidelines. The talent procurement shall be safeguarded with functions for recruitment, onboarding, work contracts and additions. In learning and development we would like functionality for certification, documentation, competence mapping, planning as well as production and delivery of training content. Talent development shall include performance management, succession planning, manpower planning as well as work with culture and engagement. Organisation design and efficiency shall be supported through organisation design and restructuring functions. The total

compensation shall be handled with a focus on compensation and handling expenses. HR system management shall include reporting, analysis, configuration, operation and support of HR systems and the system shall also ensure efficient handling of employee enquiries.

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning

Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen

5.1.2. Plaats van uitvoering

Land: Noorwegen

Overal in het desbetreffende land

5.1.3. Geraamde duur

Looptijd: 120 Maanden

5.1.4. Verlenging

Maximumaantal verlengingen: 2

Overige informatie over verlengingen: 2 years + 2 years.

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk

Informatie over de tweede fase van een procedure in twee fasen:

Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3

Maximumaantal gegadigden dat voor de tweede fase van de procedure kan worden uitgenodigd: 5

5.1.10. Gunningscriteria

Criterium:

Type: Kwaliteit

Naam: Quality

Beschrijving: Quality • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 45

Criterium:

Type: Prijs

Naam: Price

Beschrijving: Price •Licenses •Implementation •Management • Mark-up/Extra

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 25

Criterium:

Type: Kwaliteit

Naam: Climate and environment

Beschrijving: Climate and environment • Fulfilment of climate and environmental requirements in the solution description.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 30

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Adres van de aanbestedingsstukken: <https://mercell.com>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://mercell.com>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 08/04/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Voorwaarden met betrekking tot de uitvoering van de opdracht: The contract terms will be regulated by the SSA cloud with annexes

Financiële regeling: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Oslo Tingrett

Informatie over de termijnen voor beroep: Deadline for request for a temporary injunction: A petition for a provisional injunction against the contracting authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after the notification of the rejection or rejection has been sent.

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Lunera Energi AS

5.1. Perceel: LOT-0002

Titel: Operation and maintenance

Beschrijving: Lunera Energi AS shall procure a system for operation and maintenance. The system shall support the maintenance process by identifying the maintenance need, planning and preparing maintenance work, carrying out the actual maintenance, as well as documenting and reporting completed assignments. In addition the system shall facilitate analyses and continual improvements to the maintenance activities. Furthermore, the system shall include functionality for storage and procurement management, including orders for goods and services, receipt control, delivery control and management of inventory, in order to ensure efficient logistics and availability of the necessary resources. Handling deviations is also a central part of the system, with an option for registering and processing deviations, as well as analysis and improvement based on deviations in order to ensure quality and security in the operation. Finally, the system shall ensure time and resource management for

maintenance workers, including work planning and an overview of availability, time registration and approval, as well as management of resource capacity to ensure optimal utilisation of labour and efficient operation.

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning

Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen

5.1.2. Plaats van uitvoering

Land: Noorwegen

Overal in het desbetreffende land

5.1.3. Geraamde duur

Looptijd: 120 Maanden

5.1.4. Verlenging

Maximumaantal verlengingen: 2

Overige informatie over verlengingen: 2 years + 2 years.

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk

Informatie over de tweede fase van een procedure in twee fasen:

Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3

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5.1.10. Gunningscriteria

Criterium:

Type: Kwaliteit

Naam: Quality

Beschrijving: • System demonstration • Implementation project • Fulfilment of requirements and functionality in the solution description.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 45

Criterium:

Type: Prijs

Naam: Price

Beschrijving: •Licenses •Implementation •Management • Mark-up/Extra

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 25

Criterium:

Type: Kwaliteit

Naam: Climate and environment

Beschrijving: • Fulfilment of climate and environmental requirements in the solution description.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 30

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Adres van de aanbestedingsstukken: <https://mercell.com>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://mercell.com>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 08/04/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Voorwaarden met betrekking tot de uitvoering van de opdracht: The contract terms will be regulated by the SSA cloud with annexes

Financiële regeling: The contract terms will be regulated by the SSA cloud with annexes

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Oslo Tingrett

Informatie over de termijnen voor beroep: Deadline for request for a temporary injunction A petition for a provisional injunction against the Contracting Authority's decision to reject or reject a request for participation in the competition must be presented to the court within 15 days calculated from the day after notification of the rejection or rejection has been sent.

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Lunera Energi AS

8. Organisaties

8.1. ORG-0001

Officiële naam: Lunera Energi AS

Registratienummer: 980396002

Postadres: Sluppenvegen 17B

Stad: TRONDHEIM

Postcode: 7037

Onderverdeling land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Noorwegen

Contactpunt: Anne-Berit Ekholm

E-mail: aekholm@deloitte.no

Telefoon: 004747717898

Rollen van deze organisatie:

Koper

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt

8.1. ORG-0002

Officiële naam: Oslo Tingrett

Registratienummer: 926725939

Stad: Oslo

Postcode: 0125

Onderverdeling land (NUTS): Oslo (NO081)

Land: Noorwegen

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 3c397b9a-1559-4cd3-a80f-94878c1a7a45 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 17

Verzenddatum van de aankondiging: 11/02/2026 09:36:34 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 11/02/2026 11:51:40 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 100477-2026

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Datum van bekendmaking: 12/02/2026