

172500-2026 - Mededinging

Noorwegen – Software en informatiesystemen – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Aankondiging van een opdracht of concessie – standaardregeling

Leveringen

1. Koper

1.1. Koper

Officiële naam: Vestfold Avfall og Ressurs AS

E-mail: post@vesar.no

Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een lokale overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: Stage 1: New customer system / integration platform - VESAR

Beschrijving: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Identificatiecode van de procedure: a3174c47-f835-477f-a33d-3ae6176571ca

Interne identificatiecode: 797

Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Doel

Aard van het contract: Leveringen

Belangrijkste classificatie (cpv): 48000000 Software en informatiesystemen
Aanvullende classificatie (cpv): 48100000 Speciale software voor de industrie, 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72200000 Softwareprogrammering en -advies

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Vestfold (NO093)

Land: Noorwegen

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Aankondiging, Uniform Europees Aanbestedingsdocument (UEA)

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0000

Titel: Stage 1: New customer system / integration platform - VESAR

Beschrijving: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Interne identificatiecode: 797

5.1.1. Doel

Aard van het contract: Leveringen

Belangrijkste classificatie (cpv): 48000000 Software en informatiesystemen

Aanvullende classificatie (cpv): 48100000 Speciale software voor de industrie, 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72200000

Softwareprogrammering en -advies

Opties:

Beschrijving van de opties: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Vestfold (NO093)

Land: Noorwegen

5.1.3. Geraamde duur

Begindatum: 31/07/2026

Einddatum van de duur: 31/03/2031

5.1.4. Verlenging

Maximumaantal verlengingen: 2

Overige informatie over verlengingen: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

Deze aanbesteding is ook geschikt voor kleine en middelgrote ondernemingen (kmo's): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aankondiging, Aanbestedingsstuk

Criterium: Inschrijving in een relevant beroepsregister

Beschrijving van het selectie criterium: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally

established company. Documentation: Company Registration Certificate. Foreign tenderers must submit an equivalent certificate from the register of business enterprises in the country where the company is established.

Criterium: Andere economische of financiële eisen

Beschrijving van het selectiecriteria: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity. Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Criterium: Referenties voor gespecificeerde leveringen

Beschrijving van het selectiecriteria: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided. Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Criterium: Certificaten van onafhankelijke instanties over kwaliteitsborgingsnormen

Beschrijving van het selectiecriteria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract. Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Criterium: Certificaten van onafhankelijke instanties over milieubeheersystemen of -normen

Beschrijving van het selectiecriteria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation: Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Informatie over de tweede fase van een procedure in twee fasen:

Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3

De procedure verloopt in opeenvolgende fasen. In elke fase kunnen deelnemers afvallen

De koper behoudt zich het recht voor de opdracht zonder verdere onderhandelingen te gunnen op basis van de oorspronkelijke inschrijvingen

5.1.10. Gunningscriteria

Criterium:

Type: Prijs

Naam: Price

Beschrijving: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 30

Criterium:

Type: Kwaliteit

Naam: Quality

Beschrijving: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %) 2.2. Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 70

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Termijn voor verzoeken om aanvullende informatie: 30/03/2026 21:55:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://permalink.mercell.com/278300776.aspx>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Niet toegestaan

Een geavanceerd(e) of gekwalificeerd(e) elektronisch(e) handtekening of zegel (zoals omschreven in Verordening (EU) nr. 910/2014) is vereist

Varianten: Niet toegestaan

Inschrijvers mogen meer dan één inschrijving indienen: Toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 13/04/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Informatie die na het verstrijken van de indieningstermijn kan worden aangevuld:

Geen enkel document kan later worden ingediend.

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: neen

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Vestfold tingrett

Informatie over de termijnen voor beroep: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Damhaug Consulting AS

Organisatie die offlinetoegang verleent tot de aanbestedingsstukken: Damhaug Consulting AS

Organisatie die meer informatie geeft over beroepsprocedures: Damhaug Consulting AS

Organisatie die verzoeken tot deelname ontvangt: Damhaug Consulting AS

Organisatie die inschrijvingen verwerkt: Damhaug Consulting AS

8. Organisaties

8.1. ORG-0001

Officiële naam: Damhaug Consulting AS

Registratienummer: 820851382

Postadres: Torggata 52

Stad: HAMAR

Postcode: 2317

Onderverdeling land (NUTS): Innlandet (NO020)

Land: Noorwegen

Contactpunt: Reidar Seim

E-mail: r.seim@d-consult.no

Telefoon: 41478037

Internetadres: <http://www.d-consult.no>

Rollen van deze organisatie:

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt

Organisatie die offlinetoegang verleent tot de aanbestedingsstukken

Organisatie die verzoeken tot deelname ontvangt

Organisatie die inschrijvingen verwerkt

Organisatie die meer informatie geeft over beroepsprocedures

8.1. ORG-0002

Officiële naam: Vestfold Avfall og Ressurs AS

Registratienummer: 979 281 536
Postadres: Tarandrødveien 95B
Stad: Sem
Postcode: 3171
Onderverdeling land (NUTS): Vestfold (NO093)
Land: Noorwegen
E-mail: post@vesar.no
Telefoon: 33354380
Internetadres: <http://www.vesar.no/>

Rollen van deze organisatie:

Koper

8.1. ORG-0003

Officiële naam: Vestfold tingrett
Registratienummer: 926 723 618
Stad: Tønsberg
Postcode: 3103
Onderverdeling land (NUTS): Vestfold (NO093)
Land: Noorwegen
E-mail: vestfold.tingrett@domstol.no
Telefoon: 33 20 67 00

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01
Type formulier: Mededinging
Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling
Subtype aankondiging: 16
Verzenddatum van de aankondiging: 10/03/2026 13:46:52 (UTC+00:00) West-Europese tijd, GMT
Aankondiging datum verzending (eSender): 11/03/2026 06:28:04 (UTC+00:00) West-Europese tijd, GMT
Talen waarin deze aankondiging officieel beschikbaar is: Engels
Publicatienummer aankondiging: 172500-2026
Nummer uitgave PB S: 50/2026
Datum van bekendmaking: 12/03/2026