207500-2026 - Mededinging

Noorwegen – Diensten voor dossieropslag – Case and archive system
OJ S 60/2026 26/03/2026
Aankondiging van een opdracht of concessie – standaardregeling
Diensten

1. Koper

1.1. Koper

Officiële naam: Finanstilsynet
E-mail: andrew.colling@finanstilsynet.no
Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een centrale overheidsinstantie
Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: Case and archive system
Beschrijving: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificatiecode van de procedure: 892cdac7-09e7-4911-b7e8-a711dd122a59
Interne identificatiecode: 2026/3651
Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling
De procedure wordt versneld: neen
Belangrijkste kenmerken van de procedure: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with

other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Doel

Aard van het contract: Diensten
Belangrijkste classificatie (cpv): 79560000 Diensten voor dossieropslag
Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen, 48400000 Software voor zakelijke transacties en persoonlijke zaken, 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72200000 Softwareprogrammering en -advies , 72252000 Computerarchiveringsdiensten, 72400000 Internetdiensten

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Oslo (NO081)
Land: Noorwegen

2.1.3. Waarde

Geraamde waarde exclusief btw: 40 000 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:
Richtlijn 2014/24/EU
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Uniform Europees Aanbestedingsdocument (UEA), Aankondiging, Aanbestedingsstuk
Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0000

Titel: Case and archive system
Beschrijving: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Interne identificatiecode: 2026/3651

5.1.1. Doel

Aard van het contract: Diensten
Belangrijkste classificatie (cpv): 79560000 Diensten voor dossieropslag
Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen, 48400000 Software voor zakelijke transacties en persoonlijke zaken, 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72200000 Softwareprogrammering en -advies , 72252000 Computerarchiveringsdiensten, 72400000 Internetdiensten

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Oslo (NO081)
Land: Noorwegen

5.1.3. Geraamde duur

Looptijd: 120 Maanden

5.1.5. Waarde

Geraamde waarde exclusief btw: 40 000 000,00 NOK

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.
Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd
De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Uniform Europees Aanbestedingsdocument (UEA), Aankondiging , Aanbestedingsstuk
Criterium: Inschrijving in een handelsregister
Beschrijving van het selectiecriterium: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
De criteria zullen worden gebruikt om de gegadigden te selecteren die voor de tweede fase van de procedure zullen worden uitgenodigd
Maximaal aantal inschrijvingen dat aan het criterium voldoet: 5
Informatie over de tweede fase van een procedure in twee fasen:
Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3
Maximumaantal gegadigden dat voor de tweede fase van de procedure kan worden uitgenodigd: 5
De procedure verloopt in opeenvolgende fasen. In elke fase kunnen deelnemers afvallen

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors
Termijn voor verzoeken om aanvullende informatie: 27/04/2026 21:55:00 (UTC+00:00) West-Europese tijd, GMT
Adres van de aanbestedingsstukken: https://permalink.mercell.com/279753074.aspx

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:
Elektronische indiening: Vereist
Adres voor indiening: https://permalink.mercell.com/279753074.aspx
Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors
Elektronische catalogus: Niet toegestaan
Varianten: Niet toegestaan
Inschrijvers mogen meer dan één inschrijving indienen: Niet toegestaan
Uiterste datum voor de ontvangst van verzoeken tot deelname: 06/05/2026 11:00:00 (UTC+00:00) West-Europese tijd, GMT
Informatie die na het verstrijken van de indieningstermijn kan worden aangevuld:
Voor zover de afnemer dit toestaat, kunnen sommige ontbrekende documenten in verband met de inschrijver later worden ingediend.
Aanvullende informatie: Within the procurement regulations' limitations
Voorwaarden van het contract:
De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma’s voor maatwerkbedrijven: Neen
Elektronische facturering: Vereist
Er zal worden gebruikgemaakt van elektronische orderplaatsing: neen
Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst
Informatie over het dynamische aankoopsysteem:
Geen dynamisch aankoopsysteem

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie
Organisatie voor beroepsprocedures: Oslo tingrett
Informatie over de termijnen voor beroep: The waiting period is 10 days after the award, see the tender documentation.
Organisatie die verzoeken tot deelname ontvangt: Finanstilsynet
Organisatie die inschrijvingen verwerkt: Finanstilsynet

8. Organisaties

8.1. ORG-0001
Officiële naam: Finanstilsynet
Registratienummer: 840747972
Postadres: Revierstredet 3
Stad: OSLO
Postcode: 0151
Onderverdeling land (NUTS): Oslo (NO081)
Land: Noorwegen
Contactpunt: Andrew Colling
E-mail: andrew.colling@finanstilsynet.no
Telefoon: +47 22939800
Rollen van deze organisatie:
Koper
Organisatie die verzoeken tot deelname ontvangt
Organisatie die inschrijvingen verwerkt

8.1. ORG-0002
Officiële naam: Oslo tingrett
Registratienummer: 926725939
Stad: Oslo
Postcode: 0164
Onderverdeling land (NUTS): Oslo (NO081)
Land: Noorwegen
Rollen van deze organisatie:
Organisatie voor beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01
Type formulier: Mededinging
Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling
Subtype aankondiging: 16
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Aankondiging datum verzending (eSender): 24/03/2026 13:03:59 (UTC+00:00) West-Europese tijd, GMT
Talen waarin deze aankondiging officieel beschikbaar is: Engels

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