

213930-2026 - Mededinging

Ierland – Rijexamendiensten – ET2604 - Provision of Driver Theory Test and National Driver Licence Services

OJ S 61/2026 27/03/2026

Aankondiging van een opdracht of concessie – standaardregeling
Diensten

1. Koper

1.1. Koper

Officiële naam: Road Safety Authority (RSA)

E-mail: kcoyne@rsa.ie

Rechtsvorm van de koper: Publiekrechtelijke instelling

De koper is een aanbestedende instantie

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Beschrijving: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the driver licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests and driving licences and learner permits in Ireland. Under this integrated DTTS and NDLS service contract there will also be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. Interested parties should note that driving license and learner permit card production (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards), will remain a separate contract and be procured under a separate procurement process. A requirement of the services under the integrated DTT and NDLS contract will be the subsequent integration with this separate card production contract The process will be conducted under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates as further detailed below.

Identificatiecode van de procedure: 3fd2657d-9574-4a5c-b83c-5cf395091c59

Interne identificatiecode: ET2604

Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 80411100 Rijexamendiensten

Aanvullende classificatie (cpv): 22454000 Rijbewijzen, 48218000 Software voor licentiemanagement, 72212218 Diensten voor ontwikkeling van software voor licentiemanagement, 60000000 Vervoersdiensten (uitg. vervoer van afval), 60100000 Wegvervoersdiensten, 71311200 Adviezen inzake transportsystemen, 71600000 Diensten voor technische testen, analyse en adviezen, 72212000 Programmering van toepassingssoftware, 72416000 Providerdiensten van applicatieservice, 70332000 Beheer van niet voor bewoning bestemd onroerend goed, 79342300 Dienstverlening voor klanten

2.1.2. Plaats van uitvoering

Land: Ierland

Overal in het desbetreffende land

2.1.3. Waarde

Geraamde waarde exclusief btw: 607 000 000,00 EUR

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/23/EU

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Aanbestedingsstuk

5. Perceel

5.1. Perceel: LOT-0001

Titel: ET2604 - Provision of Driver Theory Test and National Driver Licence Services

Beschrijving: The Road Safety Authority (Authority) is responsible for providing the Driver Theory Test Services (DTTS) in Ireland through which the Authority ensures that all potential drivers demonstrate essential knowledge of road rules, risk perception, hazard awareness and safe driving practices as part of the licensing process. The Authority is also responsible for providing the National Driver Licence Service (NDLS) in Ireland. NDLS is responsible for the provision of learner permits and driving licences in Ireland including issuance, renewals, category changes, replacement and exchange application for foreign licences. The Authority intends to procure a supplier to provide the DTTS and NDLS services under a new fully integrated contract with this integrated service transformation underpinned by a technology solution that aims to integrate, streamline and improve access to online services with an improved customer registration and application experience. The supplier will be responsible for providing services for the delivery of all types of driver theory tests, driving licences and learner permits in Ireland. This new contract will also include integrated customer support services. Under this integrated DTTS and NDLS service contract there will be a requirement for a consolidated real estate network of Authority centres. Each centre will integrate both DTTS and NDLS service delivery, allowing them to operate from within a single, combined facility. The consolidation aims to create efficiencies, optimise resource utilisation, and enhance customer experience and convenience while ensuring that high standards of customer service quality are maintained. There is a requirement to have at least one centre in each county. These centres should be strategically located to ensure that 95% of the population resides within 50 km of an Authority centre. Furthermore, each centre must be within 0.5 km of a public transport link, facilitating accessibility for all customers. The real

estate network should be designed and established to be flexible that can adjust to changes in future NDLS and DTTS service demand over the contract period. Currently, approximately 60% of applications are processed online, and this number is anticipated to grow as users switch to the online channel, reducing the volume of applications handled at physical locations over time. On the other hand, for DTTS, the possibility of the introduction of hazard prediction and other driver education technology testing could increase footfall, while the possibility of the introduction of remote proctoring could lead to a decrease in footfall at Authority centres for DTTS customers. Hence the real estate network needs to be able to flex for these and any other future changes while ensuring it continues to meet required service levels. Through this notice, the Authority wishes to inform the market that it is commencing the procurement of a contract to provide the combined DTTS and NDLS service. The process will be held under the Award of Concession Contracts Regulations and will be akin to a competitive dialogue procedure with a pre-qualification questionnaire stage, followed by an invitation to participate in competitive dialogue to shortlisted candidates. The Authority intends to shortlist three candidates at the pre-qualification stage, however the Authority reserves the right to shortlist additional candidates. As part of the evaluation, among other requirements, interested candidates will be required to submit financial statements for each of the last two to three financial years for entities that are proposed as shareholders and if separate entities, the entities proposed to provide the DTTS services and the NDLS services. Interested candidates will be required to demonstrate how their experience can support the following or similar areas through the submission of case studies: • Design, development, implementation and operation of the following: o NDLS o DTTS o Customer Support Services • Transition of Services • Management of real estate network Interested candidates will be required to submit case studies of where it has provided the above listed services in the seven years preceding the date of publication of the Contract Notice. Interested parties should note that card production of driving license and learner permits (also including the provision of tachograph cards and may also include certificate of professional competency or approved driving instructor cards) will be a procured by way of a separate procurement process.

Interne identificatiecode: ET2604

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 80411100 Rijexamendiensten

Aanvullende classificatie (cpv): 22454000 Rijbewijzen, 48218000 Software voor

licentiemanagement, 72212218 Diensten voor ontwikkeling van software voor

licentiemanagement, 60000000 Vervoersdiensten (uitg. vervoer van afval), 60100000

Wegvervoersdiensten, 71311200 Adviezen inzake transportsystemen, 71600000 Diensten

voor technische testen, analyse en adviezen, 72212000 Programmering van

toepassingssoftware, 72416000 Providerdiensten van applicatieservice, 70332000 Beheer van

niet voor bewoning bestemd onroerend goed, 79342300 Dienstverlening voor klanten

5.1.2. Plaats van uitvoering

Land: Ierland

Overal in het desbetreffende land

5.1.3. Geraamde duur

Looptijd: 156 Maanden

5.1.5. Waarde

Geraamde waarde exclusief btw: 607 000 000,00 EUR

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

Aanvullende informatie: After the first 120 month contract duration the contract may be extended three times with each extension being for an additional 12 months. The €607m end user revenue referenced in this notice is a genuine estimate (ex VAT) of the total extended contract value in terms of revenue potential generated from the end users of the service, with actual revenue being dependent on the actual demand during the contract term. On a gross user charge basis, the end user revenue is estimated at €747m, which depending on VAT remuneration arrangements would equate to the Ex VAT €607m stated above. This estimated revenue from the contract over the contract period will primarily comprise revenue derived from the driver theory test and national driving license services from end users, including income from study materials and other ancillary income. Out of this estimated end user revenue, the contractor will need to discharge the following: (i) The contractor's retained portion, i.e. revenue, to cover the costs associated with the provision of services including contractor profits (estimated at Ex VAT €358m) (ii) Levies and royalties to be paid to the Authority (being the difference between the end user revenue and the contractor revenue). Total revenue will be dependent on the demand for services under the agreement and will be confirmed in the Contract Notice.

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Engels

Talen waarin de aanbestedingsstukken (of delen ervan) niet-officieel beschikbaar zijn: Engels

Termijn voor verzoeken om aanvullende informatie: 23/04/2026 12:00:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://www.etenders.gov.ie/epps/cft/listContractDocuments.do?resourceId=7782950>

5.1.12. Voorwaarden van de aanbesteding**Voorwaarden van de procedure:**

Vermoedelijke datum van verzending van de uitnodigingen tot inschrijving: 01/07/2026

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://www.etenders.gov.ie/epps/cft/viewTenders.do?resourceId=7782950>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Engels

Inschrijvers mogen meer dan één inschrijving indienen: Niet toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 30/04/2026 12:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: The High Court of Ireland

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Road Safety Authority (RSA)

Organisatie die offlinetoegang verleent tot de aanbestedingsstukken: Road Safety Authority (RSA)

Organisatie die meer informatie geeft over beroepsprocedures: The High Court of Ireland

Organisatie die verzoeken tot deelname ontvangt: Road Safety Authority (RSA)

Organisatie die inschrijvingen verwerkt: Road Safety Authority (RSA)

8. Organisaties

8.1. ORG-0001

Officiële naam: Road Safety Authority (RSA)

Registratienummer: Road Safety Authority (RSA)

Postadres: Moy Valley Business Park, Primrose Hill

Stad: Ballina

Postcode: F26 V6E4

Onderverdeling land (NUTS): Dublin (IE061)

Land: Ierland

Contactpunt: Katharina Coyne

E-mail: kcoyne@rsa.ie

Telefoon: +353 96 25000

Internetadres: <http://www.rsa.ie>

Kopersprofiel: <http://www.rsa.ie>

Rollen van deze organisatie:

Koper

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt

Organisatie die offlinetoegang verleent tot de aanbestedingsstukken

Organisatie die verzoeken tot deelname ontvangt

Organisatie die inschrijvingen verwerkt

8.1. ORG-0002

Officiële naam: The High Court of Ireland

Registratienummer: The High Court of Ireland

Afdeling: The High Court of Ireland

Postadres: Four Courts, Inns Quay, Dublin 7

Stad: Dublin

Postcode: D07 WDX8

Onderverdeling land (NUTS): Dublin (IE061)

Land: Ierland

E-mail: HighCourtCentralOffice@courts.ie

Telefoon: +353 1 8886000

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Organisatie die meer informatie geeft over beroepsprocedures

8.1. ORG-0003

Officiële naam: European Dynamics S.A.

Registratienummer: 002024901000

Afdeling: European Dynamics S.A.

Stad: Athens

Postcode: 15125

Onderverdeling land (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Land: Griekenland

E-mail: eproc-esender@eurodyn.com

Telefoon: +30 2108094500

Rollen van deze organisatie:

TED eSender

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: ae7c10d9-f312-4bd3-9ce3-46bf6f600fed - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 19

Verzenddatum van de aankondiging: 25/03/2026 15:13:48 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 213930-2026

Nummer uitgave PB S: 61/2026

Datum van bekendmaking: 27/03/2026