

304653-2026 - Mededinging

Noorwegen – Diensten in verband met software – Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

OJ S 86/2026 05/05/2026

Aankondiging van een opdracht of concessie – standaardregeling

Diensten

1. Koper

1.1. Koper

Officiële naam: Ringsaker kommune

E-mail: anho@ringsaker.kommune.no

Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een lokale overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Beschrijving: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre.

Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Identificatiecode van de procedure: 402d6324-f251-4132-8d40-ed8ed4ea9510

Interne identificatiecode: 2026/7944

Type procedure: Openbaar

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: Contract form NS 8407 for installations at nursing homes and housing community SSA-L 2026 for a platform solution, Contract for replacing welfare technological units and sensors for service recipients in private residences Contract for the response centre service Framework agreement for the hire and purchase of products Absolut value of the procurement is NOK 100,000 excluding VAT. 50.000.000

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72260000 Diensten in verband met software

Aanvullende classificatie (cpv): 33195000 Patiëntenbewakingssysteem, 33196000 Medische hulpmiddelen, 33196100 Hulpmiddelen voor ouderen, 33196200 Hulpmiddelen voor gehandicapten, 35125100 Sensoren, 45314000 Installeren van telecommunicatie-uitrusting, 48814000 Medische-informatiesystemen, 80511000 Stafopleidingsdiensten, 85312000 Maatschappelijke dienstverlening waarbij geen onderdak wordt verschaft

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Innlandet (NO020)
Land: Noorwegen

2.1.3. Waarde

Geraamde waarde exclusief btw: 30 000 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

Anskaffelsesforskriften - Above the EEA threshold

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Uniform Europees Aanbestedingsdocument (UEA)

5. Perceel

5.1. Perceel: LOT-0000

Titel: Welfare technology system for institutions and service recipients in residences with the accompanying response centre service and products.

Beschrijving: The procurement includes: A joint SaaS platform for administration, operation and alarm reception Welfare technological units and sensors for service recipients in residences (approx. 1,000 private residences and 16 shared housing) Welfare technological units and sensors for 5 out of 7 nursing homes, with an option for the last two if the existing system cannot be transferred to the offered platform as well as a respite care centre.

Response centre service for safety alarms (the home service) Training and support Option on the replacement of welfare technological units and sensors for service recipients in private housing Option on door control on kms tømmerli Agreement applies to Ringsaker municipality's health and care services, including home services, 16 shared housing with approx. 100 users and institutions (7 pcs). Site inspection KMS Tømmerli: Tuesday 12.5.2026, 09.00 - 11.00. Meet at 09:00 at the main entrance. No registrations. Site inspections cannot be executed outside this point in time. Presentation days for tenders: Tuesday and Wednesday 9 - 10.6.2026. Tenderers must set aside both days. Invitations will be sent out after the tender deadline.

Interne identificatiecode: 2026/7944

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72260000 Diensten in verband met software

Aanvullende classificatie (cpv): 33195000 Patiëntenbewakingssysteem, 33196000 Medische hulpmiddelen, 33196100 Hulpmiddelen voor ouderen, 33196200 Hulpmiddelen voor gehandicapten, 35125100 Sensoren, 45314000 Installeren van telecommunicatie-uitrusting, 48814000 Medische-informatiesystemen, 80511000 Stafopleidingsdiensten, 85312000 Maatschappelijke dienstverlening waarbij geen onderdak wordt verschaft

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Innlandet (NO020)

Land: Noorwegen

5.1.3. Geraamde duur

Looptijd: 36 Maanden

5.1.5. Waarde

Geraamde waarde exclusief btw: 30 000 000,00 NOK

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Uniform Europees Aanbestedingsdocument (UEA)

5.1.10. Gunningscriteria

Criterium:

Type: Kwaliteit

Naam: Quality - Solution proposal for KMS Tømmerli 30.0%

Beschrijving: The Municipal Medisian Centre (KMS) Tømmerli is considered by the Contracting Authority to be the nursing home, where a new welfare technological system shall first be installed. The solution proposal for this nursing home is therefore included in the evaluation and the stated implementation plan under the quality criteria "Plan for establishment /implementation of the Agreement" will be binding for the tenderer. The tenderer will be completely responsible for planning, coordinating and implementing the delivery at KMS Tømmerli, including ICT installation, cabling and commissioning of welfare technological equipment and infrastructure. The delivery is entirely regulated by NS 8407 and the accompanying annexes. The tenderer is obliged to indemnify Ringsaker municipality for requirements from sub-suppliers, installers and third parties in connection with the execution of the delivery at KMS Tømmerli. The Customer will, under this criteria, judgementally assess the tenderer's solution proposal for KMS Tømmerli, against the needs description for the unit /property. The customer will, under the assessment, particularly emphasise how the offered system supports employee work flow and the patients' needs. The tenderer shall also present the offered system per team. The presentation shall be uploaded with the tender. The maximum presentation time is 60 minutes. The presentation will be taken up and transcribed by the Contracting Authority. If the tenderer in the presentation informs about information that has not been written in the tender, this information will not be emphasised when evaluating the tenders, as this will result in improvements to the already submitted tender. Documentation Solution proposal for KMS Tømmerli Presentation of the offered system that shall be used during the presentation meeting.

Criterium:

Type: Prijs

Naam: Price

Beschrijving: The tenderer's tender price, the total sum under the tab "Products", forms the basis for any price mark-up when the tenderer does not achieve the highest score on the quality criteria, cf. the Annex General regarding the procurement point 4.2 Evaluation Method. Documentation Tenderers shall upload in point 10.1 under the tab "Requirements": Completed price form Detailed price offers for the implementation plan Detailed price offer for the solution proposal at KMS Tømmerli, including an option for door control. Detailed price offer for an

option on replacing safety technology at service recipients in private residences. Detailed price offer for an option on preparing safety foil for service recipients in private residences. Detailed price offer for the offered platform system. Detailed price offers for SLA Detailed price offers for training The detailed tender must include all elements included in the offered system/price line in the annex Price Form Welfare Technology.

Criterium:

Type: Kwaliteit

Naam: Quality - Plan for the establishment/implementation of the Agreement 20 %

Beschrijving: Under this criteria, the tenderer's plan for the implementation will be judgementally assessed. The contracting authority considers that it is very important that the establishment/implementation of the Contract is carried out in a professional and structured manner with clear role distribution and good progress in an operation situation with continual service provision. The tenderer shall prepare a plan for the implementation of the Agreement, c.f. The contract's point 4.1. The plan shall as a minimum contain: Generic detailed progress plan for Implementation of a platform system Implementation of the response centre service. KMS Tømmerli Overview of key personnel, including roles, responsibilities and authority for the different progress plans. Information on any sub-suppliers/third-party suppliers, as well as an account of the role, responsibility and authority. The contracting authority's role and responsibility in the different progress plans. Five milestones that ensure that the Customer intends, cf. the tab "Requirement" point 1.1 - these milestones, day fines will be attached to Other elements that the tenderer believes are important in the implementation of the agreement Documentation The plan for the establishment/implementation with the accompanying annexes shall be uploaded under the tab 'Requirements' point 10.3

Criterium:

Type: Kwaliteit

Naam: Quality - offered system 20 %

Beschrijving: Under this criteria, the Customer will judge on the offered platform system's user friendliness and the offered products' possible additional fulfilment of minimum requirements (required functions and any other relevant functions beyond the minimum requirements). The tenderer's response to the Contracting Authority's needs/requirement specifications will form the basis for the evaluation. The contracting authority reserves the right to request a demo user for the offered platform system if needed. The demo user will, in such cases, only be used to check the service provider's provided information. The following robustness properties will be assessed separately during the evaluation of the products: Assortment breadth and depth Generally for all products Degree of water tightness of units exposed to humidity Battery capacity of the elements in the system (sensors, wireless switches etc.) Robustness against breakage Expected lifetime and operational reliability over time Documentation The tenderer's response under the tab "Requirements" will form the basis

Beschrijving van de methode die moet worden gebruikt als de weging niet aan de hand van criteria kan worden uitgedrukt: See below

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Termijn voor verzoeken om aanvullende informatie: 27/05/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://permalink.mercell.com/281349455.aspx>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://permalink.mercell.com/281349455.aspx>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Niet toegestaan

Een geavanceerd(e) of gekwalificeerd(e) elektronisch(e) handtekening of zegel (zoals omschreven in Verordening (EU) nr. 910/2014) is vereist

Varianten: Niet toegestaan

Uiterste datum voor de ontvangst van inschrijvingen: 03/06/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Duur waarin de aanbidding geldig moet blijven: 4 Maanden

Informatie over de openbare opening:

Openingsdatum: 03/06/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: ja

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Hedmarken og Østerdal tingrett

Informatie over de termijnen voor beroep: In the award letter

Organisatie die meer informatie geeft over beroepsprocedures: Hedmarken og Østerdal tingrett

8. Organisaties

8.1. ORG-0001

Officiële naam: Ringsaker kommune

Registratienummer: 864950582

Postadres: Postboks 13

Stad: BRUMUNDDAL

Postcode: 2381

Onderverdeling land (NUTS): Innlandet (NO020)

Land: Noorwegen

Contactpunt: Ann Marit Holumsnes

E-mail: anho@ringsaker.kommune.no

Telefoon: +47 62335000

Internetadres: <http://www.ringsaker.kommune.no>

Rollen van deze organisatie:

Koper

8.1. ORG-0002

Officiële naam: Hedmarken og Østerdal tingrett

Registratienummer: 935364892

Stad: Hamar

Postcode: 2326

Onderverdeling land (NUTS): Innlandet (NO020)

Land: Noorwegen

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Organisatie die meer informatie geeft over beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 38de16de-db50-4807-bdc3-00306bf9c5e3 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 30/04/2026 16:12:22 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 30/04/2026 16:24:13 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 304653-2026

Nummer uitgave PB S: 86/2026

Datum van bekendmaking: 05/05/2026