

353217-2026 - Mededinging

Nederland – IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning –
Deployment of BonafID and geteduroam services
OJ S 98/2026 22/05/2026
Aankondiging van een opdracht of concessie – standaardregeling
Diensten

1. Koper

1.1. Koper

Officiële naam: GÉANT

E-mail: joost.vankessel@geant.org

Rechtsvorm van de koper: Publiekrechtelijke instelling

Activiteit van de aanbestedende dienst: Onderwijs

2. Procedure

2.1. Procedure

Titel: Deployment of BonafID and geteduroam services

Beschrijving: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Identificatiecode van de procedure: 24a48397-8af8-4ed5-869a-7afd7d3407c0

Interne identificatiecode: fc2a9867-3639-45fe-8cf5-f616bd393ce5

Type procedure: Openbaar

De procedure wordt versneld: neen

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning

Aanvullende classificatie (cpv): 72200000 Softwareprogrammering en -advies, 72230000

Ontwikkeling van gebruikersspecifieke software, 72260000 Diensten in verband met software

2.1.2. Plaats van uitvoering

Land: Ghana

Overal in het desbetreffende land

Aanvullende informatie: See documentation

2.1.3. Waarde

Geraamde waarde exclusief btw: 580 000,00 EUR

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Uniform Europees Aanbestedingsdocument (UEA)

5. Perceel

5.1. Perceel: LOT-0000

Titel: Deployment of BonafID and geteduroam services

Beschrijving: The objective of this ITT is to procure a qualified vendor, partnership, or consortium with demonstrated capability to deliver a scalable, operational, and supportable identity management platform, addressing development, execution, and adoption in an integrated manner. The selected bidder(s) will be responsible for ensuring that BonafID transitions from a prototype and pilot stage into an operational, scalable, and supportable service for African NREN environments. Through this ITT, WACREN seeks to establish a robust and scalable identity federation capability. The selected bidder(s) will be responsible for delivering a production-ready BonafID platform, ensuring seamless integration with geteduroam and eduroam, onboarding pilot institutions, building local operational capacity, and enabling a sustainable model for broader regional deployment.

Interne identificatiecode: f11bab81-940b-41cc-affc-011767c88d31

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning

Aanvullende classificatie (cpv): 72200000 Softwareprogrammering en -advies, 72230000

Ontwikkeling van gebruikersspecifieke software, 72260000 Diensten in verband met software

5.1.2. Plaats van uitvoering

Land: Ghana

Overal in het desbetreffende land

Aanvullende informatie: See documentation

5.1.3. Geraamde duur

Looptijd: 3 Jaren

5.1.4. Verlenging

Maximumaantal verlengingen: 0

5.1.5. Waarde

Geraamde waarde exclusief btw: 580 000,00 EUR

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat geheel of gedeeltelijk uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

Deze aanbesteding is ook geschikt voor kleine en middelgrote ondernemingen (kmo's): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aankondiging

Criterium: Referenties voor gespecificeerde diensten

Beschrijving van het selectiecriterium: Compulsory Competence 1 Technical and professional ability The bidder must demonstrate that it has relevant and sufficient experience in delivering services comparable to the subject matter of this tender. The bidder shall confirm that, within the last three (3) years, it has performed at least one (1) contract of a minimum duration of twelve (12) consecutive months for a customer, in which the bidder has delivered an identity management and/or federated identity solution and has provided services comparable in scope and complexity to the BonafID platform and associated services described in this ITT. As part of this reference, the bidder shall demonstrate that it has provided, as a minimum, the following services to this customer: delivered or implemented an identity management and/or identity federation solution in a multi-institutional environment; supported integration with Identity Providers (IdPs), Service Providers (SPs), or comparable identity ecosystems; delivered a solution suitable for production use, including operationalisation and service enablement; supported onboarding of multiple organisations or user groups into the solution; provided technical documentation, operational support, and/or knowledge transfer to enable continued service operation; demonstrated experience with integration or support of authentication-based onboarding or network access services comparable to geteduroam and /or eduroam. Compliance with this selection criterion shall be assessed on a pass/fail basis. GÉANT reserves the right to request supporting evidence during the verification phase, including reference details, contract descriptions, and confirmation of performance by the customer.

5.1.10. Gunningscriteria

Criterium:

Type: Kwaliteit

Naam: Delivery Plan

Beschrijving: GÉANT and WACREN require a clear understanding of how the Bidder intends to translate the scope and objectives of this ITT into a structured and realistic delivery approach. Given the complexity of transitioning BonafID from its current state into a production ready, regionally operated service, the delivery plan provides key insight into the Bidder's understanding of the technical, organisational, and coordination challenges involved. Through this criterion, Bidders are expected to describe how development, deployment, onboarding, training, governance, and risk management are combined into a coherent delivery plan that supports timely implementation, effective coordination with WACREN, and sustainable service operation within the proposed 36 month timeframe. The information provided should enable GÉANT to understand why the proposed sequencing, governance structures, and delivery approach are appropriate for this assignment and how they support qualitative delivery of the required services. Bidders are expected to address the following elements: 1. Overall delivery approach 2. Technical approach covering development and production readiness 3. Deployment, onboarding, and training plan 4. Governance and coordination model with WACREN 5. Workplan and timeline (36months?) 6. Budget breakdown 7. Risk assessment and mitigation strategy Assessment of the Scoring Criterium SC1 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC1 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 30

Criterium:

Type: Kwaliteit

Naam: Solution

Beschrijving: GÉANT and WACREN require a solution that is demonstrably suitable for deployment as a production grade, regionally operated service within a heterogeneous and federated research and education environment. Through this criterion, Bidders are expected to explain the rationale behind their proposed solution and how it will be implemented in practice to achieve the objectives of this ITT. This includes demonstrating that the solution is technically coherent, realistic to deploy, and appropriate for the operational, organisational, and adoption context of WACREN and its member NRENs. Given the transition from prototype and pilot activities to sustained service operation, it is important that the solution description shows how technical design choices, operational considerations, adoption and training strategies, and risk management are aligned and mutually reinforcing. The information provided under this criterion should enable GÉANT to understand why the proposed solution is effective, sustainable, and offers value for money over the full lifecycle of the service, rather than focusing solely on individual components or features in isolation. Bidders are expected to address the following elements: • technical competence and relevance, • coherence and realism of the turnkey approach, • demonstrated experience with similar transitions to production, • quality of the adoption and training strategy, • value for money, • delivery risk and mitigation. • demonstrate how the solution will meet non-functional requirements including security, availability, scalability, and compliance appropriate for a multi-institution federated service. • demonstrate how this solution will be sustained and maintained long-term and how previous experience with eduID contributes to this solution. Assessment of the Scoring Criterium SC2 In 4.1.3.1 it is indicated how scores will be awarded. You will receive a higher score when your proposal exceeds these requirements. A lower score will be given when from your proposal it is not clear if all requirements are met and/or when it is not clear if your solution contributes to the objectives provided. Your response for SC2 must be limited to a maximum of five (5) pages. Any additional pages will not be taken into consideration.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 40

Criterium:

Type: Prijs

Naam: Price

Beschrijving: Please fill in the price sheet attached to this ITT as Annex B. You are requested to fill in the yellow shaded cells only. The milestones each have allocated a percentage of the total amount you have offered. For example. When your offer (excl. VAT) is € 700.000,-- The price for the delivery of milestone #1 (Platform Development and Production Readiness) is € 70.000,-- (excl. VAT). After the acceptance of the milestone you can invoice GÉANT for an amount of € 70.000,-- + applicable VAT.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 30

5.1.11. Aanbestedingsstukken

Adres van de aanbestedingsstukken: <https://s2c.mercell.com/today/199636>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Toegestaan

Adres voor indiening: <https://s2c.mercell.com/today/199636>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Engels

Elektronische catalogus: Toegestaan

Uiterste datum voor de ontvangst van inschrijvingen: 03/07/2026 09:00:57 (UTC+00:00) West-Europese tijd, GMT

Duur waarin de aanbidding geldig moet blijven: 2 026 Jaren

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Ja

Een geheimhoudingsovereenkomst is vereist: neen

Elektronische facturering: Toegestaan

Er zal worden gebruikgemaakt van elektronische orderplaatsing: neen

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Raamovereenkomst, zonder hernieuwde oproep tot mededinging

Maximumaantal deelnemers: 10

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Rechtbank Amsterdam

Informatie over de termijnen voor beroep: n/a

Organisatie die meer informatie geeft over beroepsprocedures: GÉANT

8. Organisaties

8.1. ORG-0001

Officiële naam: GÉANT

Registratienummer: 40535155

Postadres: Hoekenrode 3

Stad: Amsterdam

Postcode: 1102BR

Onderverdeling land (NUTS): Groot-Amsterdam (NL32B)

Land: Nederland

Contactpunt: Joost van Kessel

E-mail: joost.vankessel@geant.org

Telefoon: +31615322184

Internetadres: <https://www.geant.org>

Kopersprofiel: <https://s2c.mercell.com/buyer/2384>

Rollen van deze organisatie:

Koper

Aankoopcentrale die voor andere kopers bestemde goederen en/of diensten koopt

Organisatie die meer informatie geeft over beroepsprocedures

8.1. ORG-0002

Officiële naam: Rechtbank Amsterdam

Registratienummer: Rechtbank Amsterdam

Stad: Amsterdam

Postcode: 1076AV

Onderverdeling land (NUTS): Groot-Amsterdam (NL32B)

Land: Nederland

Rollen van deze organisatie:

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 0b987628-4b73-4252-a875-1b648f475210 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 21/05/2026 09:08:40 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 21/05/2026 09:10:14 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 353217-2026

Nummer uitgave PB S: 98/2026

Datum van bekendmaking: 22/05/2026