

397489-2026 - Mededinging

Noorwegen – Diensten voor maatschappelijke gezondheidszorg – IK - EEA 094-2025 Stage 1
Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

OJ S 110/2026 10/06/2026

Aankondiging van een opdracht of concessie – standaardregeling

Diensten

1. Koper

1.1. Koper

Officiële naam: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

E-mail: kristian.gromholt@bergen.kommune.no

Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een lokale overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Beschrijving: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Identificatiecode van de procedure: bb259a53-04cb-4056-b5fb-167d5c27e30e

Interne identificatiecode: 2025/281569

Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for

who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support The contract period is three (3) years from when the contract is signed, with the following options for the Contracting Authority to extend on the same terms and terms: First option: Extension with two (2) years Other options: Extension with two (2) years Contract options: Extension with two (2) years Options will be triggered automatically, as long as the Customer does not give up the contract in writing within two (2) months before the contract expires. The maximum contract period is 9 years. This competition is initiated with a qualification phase (stage 1). Only tenderers who fulfil the qualification requirements and who have been invited will be able to submit a tender (stage 2).

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 85323000 Diensten voor maatschappelijke gezondheidszorg

Aanvullende classificatie (cpv): 33100000 Medische apparatuur, 33195000

Patiëntenbewakingssysteem, 35121700 Alarmsystemen, 38112100 Wereldwijd navigatie- en plaatsbepalingssysteem (gps of dergelijke), 85000000 Gezondheidszorg en maatschappelijk werk

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Noorwegen

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Vestland (NO0A2)

Land: Noorwegen

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

Anskaffelsesforskriften - Public Procurement Law and Regulations

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Aanbestedingsstuk, Aankondiging

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the

competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there

is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0000

Titel: IK - EEA 094-2025 Stage 1 Qualification phase Localisation technology (Bergen municipality, Askøy municipality, Tromsø municipality, Voss herad and Kvam herad)

Beschrijving: The aim of the procurement is to establish new contracts for localisation technology that fulfils the municipalities' requirements for quality, including functionality, user friendliness, operation and management. In addition new contracts shall fulfil statutory requirements for privacy and information security. The technology should also support the overall goal of increased safety, mastering and activity based on the needs of the individual, including facilitating that the individual can master as much as possible themselves, including with assistance from relatives. This means that the technology shall be able to function both as an option for active triggering of alarm for anyone who needs it regardless of their function level and passive way for triggering the alarm for those who need it. There are a great many different user groups and it is only imagination that sets limits for who it is. The procurement includes: Simple GPS and mobile safety alarms and colleague support.

Interne identificatiecode: 2025/281569

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 85323000 Diensten voor maatschappelijke gezondheidszorg

Aanvullende classificatie (cpv): 33100000 Medische apparatuur, 33195000

Patiëntenbewakingssysteem, 35121700 Alarmsystemen, 38112100 Wereldwijd navigatie- en plaatsbepalingssysteem (gps of dergelijke), 85000000 Gezondheidszorg en maatschappelijk werk

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Troms/Romsa/Tromssa (NO072)

Land: Noorwegen

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Vestland (NO0A2)

Land: Noorwegen

5.1.3. Geraamde duur

Begindatum: 04/10/2026

Einddatum van de duur: 05/10/2035

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

Deze aanbesteding is ook geschikt voor kleine en middelgrote ondernemingen (kmo's): ja

5.1.7. Strategische aanbestedingen

Criteria groene overheidsopdrachten: Andere criteria voor groene overheidsopdrachten

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk, Aankondiging

Criterium: Inschrijving in een relevant beroepsregister

Beschrijving van het selectiecriterium: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements Point 6.2 The tenderer's organisational and legal position Qualification Requirement: Tenderers shall be a legally registered company. Documentation requirement: Company Registration Certificate, or equivalent from the country where the company is registered. Documentation must not be enclosed for tenderers registered in the Norwegian Register of Units. The contracting authority will check the registration by using the organisation number stated in the tenderer's Merccell profile. Tenderers who are not registered in the above register must present a certificate or confirmation (equivalent company registration certificate) for registration in a trade or business register as prescribed by the law of the country where the tenderer is established. Such a certificate shall not be issued more than six months before the tender deadline.

De criteria zullen worden gebruikt om de gegadigden te selecteren die voor de tweede fase van de procedure zullen worden uitgenodigd

Criterium: Andere economische of financiële eisen

Beschrijving van het selectiecriterium: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Point 6.3 Economic and financial capacity. Qualification requirement: Tenderers shall be credit worthy and have sufficient economic and financial capacity to fulfil the contract. Documentation requirement: Credit evaluation/rating, assessment made in CreditPro, D&B, Bisnode AS or an equivalently certified credit information agency, not older than 3 months, based on the last known accounting figures. The income ratio, degree of liquidity, solidity, debt ratio and turnover shall be in the rating. For companies that cannot be credit rated, approved accounting figures shall show satisfactory good credit worthiness and sufficient financial implementation ability /capacity. This will be assessed based on an overall assessment based on the following parameters: result degree, degree of liquidity, solidity, debt ratio and turnover. If a tenderer cannot present the above mentioned documentation, or would like to document that it gives a misleading picture of his financial situation, he shall prove his economic and financial position, using another document of relevance to the company's fiscal figures/finances. Tenderers shall in particular justify why the requested documentation possibly cannot be delivered or gives a misleading picture. Any guarantees and insurances given by a third party must cover all the financial losses that may arise due to non fulfilment of the contract. Any guarantors must document that they independently fulfil the qualification requirement for finances. The contracting authority reserves the right, nevertheless, to obtain financial information from other sources (e.g. own credit rating) if there is uncertainty as to whether the requirement is fulfilled

or not. Such a decision must not be justified. All the obtained and any submitted information will form the basis for an overall assessment of whether the qualification requirement is fulfilled. De criteria zullen worden gebruikt om de gegadigden te selecteren die voor de tweede fase van de procedure zullen worden uitgenodigd

Criterium: Referenties voor gespecificeerde diensten

Beschrijving van het selectiecriterium: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.1 Qualification Requirements: Tenderers shall have carried out relevant deliveries in the last three (3) years. Relevant means experience from contracting authorities with equivalent service requirements, volume and/or complexity. Documentation requirement: A description shall be given of the most relevant deliveries with equivalent complexity and need in the last three (3) years. Three (3) references are requested. It must be clearly stated that assignments have been carried out with clear relevance regarding service level, volume and/or complexity. Use Annex 5 to the Competition Rules. Template for the reference form in the reply. References shall as a minimum be described with the following information: Customer Name Contact information at the contracting authority; name, position, email and telephone number. Brief description of the contract and previous work Time period and duration Size and number of users References can be contacted and controlled. This contact information must be provided. If a tenderer will use capacity from a parent company or other binding statement, see "Annex 2 Commitment Statement".

De criteria zullen worden gebruikt om de gegadigden te selecteren die voor de tweede fase van de procedure zullen worden uitgenodigd

Criterium: Technici of technische instanties voor kwaliteitscontrole

Beschrijving van het selectiecriterium: Tenderers can use the following technical personnel or technical units, particularly those who are responsible for quality control: For technical personnel or technical units that do not directly belong to the tenderer's business, but if the capacity the tenderer will use, cf. part II, section C, separate ESPD forms shall be supplemented. Minimum qualification requirements Point 6.4 Technical and professional qualifications. 6.4.2 Qualification requirement: Tenderers shall have sufficient implementation ability. Documentation requirement: Tenderers shall give a general description of the company's available resources for the requested delivery. If collaborating partners or sub-suppliers must enclose a Commitment Statement (Annex 2 to the Instructions to the tenderer's "Commitment Statement"). It is important that it is clearly stated in which area the collaboration partners or sub-suppliers contribute, cf. the above description.

De criteria zullen worden gebruikt om de gegadigden te selecteren die voor de tweede fase van de procedure zullen worden uitgenodigd

Informatie over de tweede fase van een procedure in twee fasen:

Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3

De procedure verloopt in opeenvolgende fasen. In elke fase kunnen deelnemers afvallen

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Adres van de aanbestedingsstukken: <https://permalink.mercell.com/285396720.aspx>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://permalink.mercell.com/285396720.aspx>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Niet toegestaan

Een geavanceerd(e) of gekwalificeerd(e) elektronisch(e) handtekening of zegel (zoals omschreven in Verordening (EU) nr. 910/2014) is vereist

Varianten: Niet toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 09/07/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Een geheimhoudingsovereenkomst is vereist: ja

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: ja

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Hordaland Tingrett

Informatie over de termijnen voor beroep: In accordance with the Public Procurement Regulations. Appeals shall be submitted without delay. The Contracting Authority continually processes appeals. The deadline for requesting a provisional injunction, cf. § 20-7 has been set to 15 days after the contracting authority's decision to reject a request to participate in the competition, cf. § 24-1 and § 24-2, or not select a tenderer, cf. § 16-12.

Organisatie die meer informatie geeft over beroepsprocedures: Hordaland Tingrett

8. Organisaties

8.1. ORG-0001

Officiële naam: Bergen kommune - Byrådsavdeling for eldre, helse og omsorg

Registratienummer: 964338531

Afdeling: Byrådsavdeling for eldre, helse og omsorg

Postadres: Postboks 7700

Stad: BERGEN

Postcode: 5020

Onderverdeling land (NUTS): Vestland (NO0A2)

Land: Noorwegen

Contactpunt: Kristian Gromholt

E-mail: kristian.gromholt@bergen.kommune.no

Telefoon: +47 48400203

Fax: +47 48400203

Internetadres: <https://www.hrpas.no>

Rollen van deze organisatie:

Koper

8.1. ORG-0002

Officiële naam: Hordaland Tingrett

Registratienummer: 984 195 796

Stad: Bergen

Postcode: 5020

Onderverdeling land (NUTS): Vestland (NO0A2)

Land: Noorwegen

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Organisatie die meer informatie geeft over beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: de7de3e2-1922-42d7-b44a-401f44716623 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 09/06/2026 10:37:33 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 09/06/2026 10:37:43 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 397489-2026

Numer uitgave PB S: 110/2026

Datum van bekendmaking: 10/06/2026