

403282-2024 - Mededinging

Noorwegen – Dienstverlening door incassobureaus – Debt collection services

OJ S 130/2024 05/07/2024

Aankondiging van een opdracht of concessie – standaardregeling

Diensten

1. Koper

1.1. Koper

Officiële naam: Asker kommune

E-mail: rolf.brakstad@asker.kommune.no

Rechtsvorm van de koper: Regionale overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: Debt collection services

Beschrijving: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Identificatiecode van de procedure: 04a12aee-a79c-4cbc-aede-2c79581b7bfb

Interne identificatiecode: 24/13

Type procedure: Openbaar

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: The procurement will be carried out in accordance with the Public Procurement Act (LOA) and the Public Procurement Regulations (FOA) parts I and III. The contract will be awarded in accordance with the open tender contest procedure, c. f. the Public Procurement Regulations § 13-1 (1). Negotiations are not allowed in this competition. Tenders cannot, therefore, be changed after the tender deadline has expired. For this reason, tenderers are invited to submit their best terms in the submitted tender offer.

Furthermore, attention is defined as tenders that include significant deviations from the procurement documents shall be rejected in accordance with the Public Procurement Regulations § 24-8 (1) b. The contracting authority can reject tenders that include deviations from the procurement documents, uncertainties or similar that must not be considered insignificant, cf. § 24-8 (2) a. Tenderers are therefore strongly encouraged to follow the instructions given in the tender documentation with annexes - and possibly ask questions about any uncertainties in good time.

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 79940000 Dienstverlening door incassobureaus

Aanvullende classificatie (cpv): 79900000 Diverse zakelijke en andere diensten

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Viken (NO082)

Land: Noorwegen

2.1.3. Waarde

Geraamde waarde exclusief btw: 12 000 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

2.1.6. Gronden voor uitsluiting

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: See the national law, the relevant notice or procurement documents. Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that

still applies? Money laundering or financing terrorism as defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on the Protection of the European Communities Financial Interests (EFT C 316 of 27.11.1995, p. 48).

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Die zich schuldig heeft gemaakt aan valse verklaringen, achterhouden van informatie, niet in staat is de vereiste documenten te verstrekken en heeft vertrouwelijke informatie over deze procedure verkregen.: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents, as a result of his participation in the competition?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Ernstige beroepsfouten: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law without the possibility of exceptions.

Betaling van belastingen: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164 of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

5. Perceel

5.1. Perceel: LOT-0000

Titel: Debt collection services

Beschrijving: Asker municipality invites tenderers to an open tender contest for an assignment contract for the procurement of collection services for invoice requirements.

Interne identificatiecode: 24/13

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 79940000 Dienstverlening door incassobureaus

Aanvullende classificatie (cpv): 79900000 Diverse zakelijke en andere diensten

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Viken (NO082)

Land: Noorwegen

5.1.3. Geraamde duur

Begindatum: 31/12/2024

Einddatum van de duur: 30/12/2026

5.1.4. Verlenging

Maximumaantal verlengingen: 4

Overige informatie over verlengingen: Renewal length is 12 months

5.1.5. Waarde

Geraamde waarde exclusief btw: 12 000 000,00 NOK

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

5.1.9. Selectiecriteria

Criterium:

Type: Economische en financiële draagkracht

Naam: The tenderer's economic and financial capacity

Beschrijving van het selectie criterium: 1) The tenderer shall have economic and financial solidity/capacity - so that security that the tenderer will be financial viable to carry out the entire the assignment/contract and the company is required to be credit worthy - requirement A (also applies to sub-contractors). 2) Relevant liability insurances 1.4.2.1 / Asker municipality will obtain a new rating itself from Dun&Bradstreet RiskGuardian Suite (to be obtained at week 35 /36). Documentation shall not be enclosed with the tender. 1.4.2.2 / liability insurance certificate
Gebruik van dit criterium: Gebruikt

Criterium:

Type: Andere

Naam: Requirements connected to the quality management system.

Beschrijving van het selectie criterium: 1) A good and well-functioning quality management system is required for the services that shall be provided. The concept of a quality management system is that i.a. the tenderer has a awareness of quality objectives, planning, securing, handling of deviations, quality improvement and data security. 2) Tenderers shall have a well-functioning management system for safeguarding information security (ISMS).
1.4.4.1 / A brief description of the tenderer's quality assurance methods/ Alternatively: Certificate for the company's quality assurance system issued by independent bodies that confirm that the tenderer fulfils certain quality assurance standards, for example ISO 9001: 2015. 1.4.4.2 / Certificate for the company's information security system, which shows that the tenderer safeguards information security, ISO/IEC 27001 or equivalent..... or other documentation that shows that the tenderer has a well functioning system for safeguarding information security.

Gebruik van dit criterium: Gebruikt

Criterium:

Type: Geschiktheid om de beroepsactiviteit uit te oefenen

Naam: Experience from comparable assignments/technical and professional qualifications.

Beschrijving van het selectie criterium: 1) Tenderers must be able to document that they have considerable/solid experience. and implementation ability from equivalent/relevant deliveries (which are relevant/comparable for Asker municipality and that cover the municipality's needs). - as well as have solid qualifications and sufficient/necessary capacity. 1.4.3.1 /

Tenderers shall give a short description of their own capacity/specialisation for the requested services - cf. annex 04 requirement specifications. 1.4.3.2 / Tenderers shall give a short description of the tenderer's technical personnel or technical units that the tenderer can use for fulfilment of the contract - whether they belong to the company or not. 1.4.3.3 / Tenderers shall give a short account of the tenderer's average workforce and the number of employees in the administrative management during the last three years. 1.4.3.4 / The tenderer's most important relevant deliveries over the last three years, including their size, date and customer /contact information (references who can be contacted).

Gebruik van dit criterium: Gebruikt

Criterium:

Type: Technische en beroepsbekwaamheid

Naam: Experience from comparable assignments/technical and professional qualifications.

Gebruik van dit criterium: Gebruikt

Criterium:

Type: Technische en beroepsbekwaamheid

Naam: The supplier's registration, authorization etc.

Beschrijving van het selectiecriterium: 1) The supplier must be registered in a company register or a commercial register in that state the supplier is established. 2) The supplier must hold license/grant from Finanstilsynet for execution of debt collection services in Norway i in accordance with §4 of the Debt Collection Act. 1.4.1.1 / Norwegian companies: Company certificate issued by The Brønnøysund registers. Foreign companies: Remuneration that the company is registered in a business register or a trade register therein the state the supplier is established. 1.4.1.2 / Documentation for licence/collection authorization from the Norwegian Financial Supervisory Authority for the performance of collection services.

Gebruik van dit criterium: Gebruikt

5.1.10. Gunningscriteria

Criterium:

Type: Prijs

Naam: Price

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 20

Criterium:

Type: Kwaliteit

Naam: Quality

Beschrijving: The criterium quality is divided into 3 sub-criteria: 1. Capacity, system and delivery/weight 40 % 2. Digital interface/ weight 30 % 3. Collection routines and case related requirements/ weight 30 %

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 80

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Adres van de aanbestedingsstukken: <https://tendsign.com/doc.aspx?MeFormsNoticeId=25720>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://tendsign.com/doc.aspx?MeFormsNoticeId=25720&GoTo=Tender>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors
Elektronische catalogus: Toegestaan

Een geavanceerd(e) of gekwalificeerd(e) elektronisch(e) handtekening of zegel (zoals omschreven in Verordening (EU) nr. 910/2014) is vereist

Varianten: Niet toegestaan

Inschrijvers mogen meer dan één inschrijving indienen: Niet toegestaan

Uiterste datum voor de ontvangst van inschrijvingen: 27/08/2024 07:00:58 (UTC+00:00) West-Europese tijd, GMT

Duur waarin de aanbieding geldig moet blijven: 95 Dagen

Informatie die na het verstrijken van de indieningstermijn kan worden aangevuld:

Voor zover de afnemer dit toestaat, kunnen sommige ontbrekende documenten in verband met de inschrijver later worden ingediend.

Informatie over de openbare opening:

Openingsdatum: 27/08/2024 07:05:00 (UTC+00:00) West-Europese tijd, GMT

Plaats: Asker

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Een geheimhoudingsovereenkomst is vereist: neen

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: ja

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

Elektronische veiling: neen

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Ringerike, Asker og Bærum tingrett

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Asker kommune

Organisatie die verzoeken tot deelname ontvangt: Asker kommune

Organisatie die inschrijvingen verwerkt: Asker kommune

8. Organisaties

8.1. ORG-0001

Officiële naam: Asker kommune

Registratienummer: 920125298

Afdeling: Anskaffelser

Postadres: Postboks 353

Stad: Asker

Postcode: 1372

Land: Noorwegen

Contactpunt: Rolf Inge Brakstad

E-mail: rolf.brakstad@asker.kommune.no

Telefoon: 66 90 90 00

Internetadres: <https://www.asker.kommune.no/>

Rollen van deze organisatie:

Koper

Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt

Organisatie die verzoeken tot deelname ontvangt

Organisatie die inschrijvingen verwerkt

8.1. ORG-0002

Officiële naam: Ringerike, Asker og Bærum tingrett

Registratienummer: 926 725 963

Postadres: Postboks 578

Stad: Sandvika

Postcode: 1302

Onderverdeling land (NUTS): Viken (NO082)

Land: Noorwegen

E-mail: trabpost@domstol.no

Telefoon: 67 57 65 00

Internetadres: <https://www.domstol.no/no/domstoler/tingrett/ringerike-asker-og-barum-tingrett/>

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 76b62ce9-125e-4333-8a5c-7a12930a9c94 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 04/07/2024 12:39:38 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 04/07/2024 12:39:43 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 403282-2024

Nummer uitgave PB S: 130/2024

Datum van bekendmaking: 05/07/2024