

455374-2026 - Mededinging

Noorwegen – Systeem- en technisch advies – Procurement of an ERP system and assistance (the qualification phase).

OJ S 125/2026 02/07/2026

Aankondiging van een opdracht of concessie – standaardregeling

Diensten

1. Koper

1.1. Koper

Officiële naam: Norsk Helsennett SF

E-mail: anskaffelser@nhn.no

Rechtsvorm van de koper: Publiekrechtelijke instelling

Activiteit van de aanbestedende dienst: Gezondheid

2. Procedure

2.1. Procedure

Titel: Procurement of an ERP system and assistance (the qualification phase).

Beschrijving: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Identificatiecode van de procedure: 2c917a23-38ed-467e-967a-87a6546243bb

Interne identificatiecode: 26/02452

Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: The Norwegian Health Network would like to procure standard off-the-shelf products where any adaptations to concrete needs are made through configurations of the tenderer's system(s). The procurement shall cover licences, establishment, configuration and integrations, as well as migration of data from the current system, in addition to training and introduction to the organisation. The system shall be delivered as a cloud service (SaaS), and the procurement shall cover ongoing operations, maintenance and support. The procurement shall also cover the need for further development after the implementation project has ended, as the Contracting Authority assumes that the needs can change during the contract period. An ERP system shall be procured that can be further developed and expanded in line with the business's needs and technological development, in particular regarding the need for increased digitalisation and streamlining of processes. This includes, among other things, new modules, functionality, integrations and the accompanying services within the natural area of use of the ERP system, including, among other things, finance, procurement, HR, reporting, automation/KI and integrations. The procurement therefore includes an option for future procurements and development of new versions of the system, as well as additional services so that the system can support the contracting authority's needs in the future as well.

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72220000 Systeem- en technisch advies

Aanvullende classificatie (cpv): 48400000 Software voor zakelijke transacties en persoonlijke zaken, 48440000 Software voor financiële analyse en boekhouding, 48451000 Software voor ERP (Enterprise resource planning), 48490000 Aankoopsoftware, 72230000 Ontwikkeling van gebruikersspecifieke software

2.1.2. Plaats van uitvoering

Land: Noorwegen

Overal in het desbetreffende land

2.1.3. Waarde

Geraamde waarde exclusief btw: 35 000 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

Anschaffelsesforskriften - Anschaffelsesforskriften § 13-2 letters a and d.

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Uniform Europees Aanbestedingsdocument (UEA), Aankondiging, Aanbestedingsstuk

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to

represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions

and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0000

Titel: Procurement of an ERP system and assistance (the qualification phase).

Beschrijving: The aim of the procurement is to procure and introduce a future orientated, cloud based ERP system and hourly consultancy services connected to the system. The Norwegian Health Network would like a contract partner who can deliver a combined, fully integrated system that supports digitalisation, streamlining and automation of processes and services in accounting, budget/forecasts, wages, invoicing, travel/outlay and hour registration (the list is not exhaustive).

Interne identificatiecode: 26/02452

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72220000 Systeem- en technisch advies

Aanvullende classificatie (cpv): 48400000 Software voor zakelijke transacties en persoonlijke zaken, 48440000 Software voor financiële analyse en boekhouding, 48451000 Software voor ERP (Enterprise resource planning), 48490000 Aankoopsoftware, 72230000 Ontwikkeling van gebruikersspecifieke software

Opties:

Beschrijving van de opties: The contract for ongoing service procurements (SSA-L) applies for 3 (three) years calculated from the delivery day. The contract will then be renewed automatically for 1 (one) year at a time, unless agreed to by the Customer with three months notice before the renewal date. The assistance contract (SSA-B) shall have a duration of 3 (three) years with an option to extend the contract five times for up to one year at a time (3+1+1+1+1+1).

5.1.2. Plaats van uitvoering

Land: Noorwegen

Overal in het desbetreffende land

5.1.3. Geraamde duur

Looptijd: 36 Maanden

5.1.5. Waarde

Geraamde waarde exclusief btw: 35 000 000,00 NOK

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Uniform Europees Aanbestedingsdocument (UEA),

Aanbestedingsstuk

Informatie over de tweede fase van een procedure in twee fasen:

Minimumaantal gegadigden dat voor de tweede fase van de procedure moet worden uitgenodigd: 3

De procedure verloopt in opeenvolgende fasen. In elke fase kunnen deelnemers afvallen
De koper behoudt zich het recht voor de opdracht zonder verdere onderhandelingen te gunnen op basis van de oorspronkelijke inschrijvingen

5.1.10. Gunningscriteria

Criterium:

Type: Kwaliteit

Naam: Quality

Beschrijving: The tenderer's response to the B1 and B2 requirements set in # "Part II SSA-L Annex 1 - the Contracting Authority's requirement specifications" # "Part II SSA-L Annex 3 - Plan for the establishment phase" # "Part II SSA-L Annex 4 - Service level with standardised compensation"

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 70

Criterium:

Type: Prijs

Naam: Price SSA-L

Beschrijving: The tenderer's stated prices, cf. "Part II SSA-L Annex 6 - Total price and price terms", evaluated over a period of 48 months. - Establishment (fixed price) - Annual cost of use of the system (service charge) - Additional costs connected to maintenance, support and operation. - Training - Assistance/consultancy services Any financial consequence of reservations/deviations will also be assessed.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 20

Criterium:

Type: Prijs

Naam: Price SSA-B

Beschrijving: The tenderer's stated hourly rates, cf. "Part II SSA-B Annex 5 - Price and Price Terms". An average price is calculated for the stated categories and an estimated amount of 6,500 consultancy hours over a contract period of up to 8 years (including options).

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 10

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Termijn voor verzoeken om aanvullende informatie: 18/08/2026 21:55:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://permalink.mercell.com/287145320.aspx>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden van de procedure:

Vermoedelijke datum van verzending van de uitnodigingen tot inschrijving: 04/09/2026

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://permalink.mercell.com/287145320.aspx>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Niet toegestaan

Varianten: Niet toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 21/08/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Informatie die na het verstrijken van de indieningstermijn kan worden aangevuld:

Geen enkel document kan later worden ingediend.

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Een geheimhoudingsovereenkomst is vereist: ja

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: neen

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken

Raamovereenkomst:

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Bemiddelingsorganisatie: Oslo Tingrett

Organisatie voor beroepsprocedures: Oslo Tingrett

Organisatie die meer informatie geeft over beroepsprocedures: Norsk Helsenett SF

Organisatie die verzoeken tot deelname ontvangt: Norsk Helsenett SF

Organisatie die inschrijvingen verwerkt: Norsk Helsenett SF

8. Organisaties

8.1. ORG-0001

Officiële naam: Norsk Helsenett SF

Registratienummer: 994598759

Postadres: Abels gate 9

Stad: TRONDHEIM

Postcode: 7030

Onderverdeling land (NUTS): Trøndelag/Tröndelage (NO060)

Land: Noorwegen

Contactpunt: Afdeling anskaffelser

E-mail: anskaffelser@nhn.no

Telefoon: +47 24200000

Internetadres: <http://www.nhn.no>

Rollen van deze organisatie:

Koper

Organisatie die verzoeken tot deelname ontvangt

Organisatie die inschrijvingen verwerkt

Organisatie die meer informatie geeft over beroepsprocedures

8.1. ORG-0002

Officiële naam: Oslo Tingrett

Registratienummer: 926 725 939

Stad: Oslo

Postcode: 0164

Onderverdeling land (NUTS): Oslo (NO081)

Land: Noorwegen

Rollen van deze organisatie:

Organisatie voor beroepsprocedures

Bemiddelingsorganisatie

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 396e7c2d-c296-44cf-b981-0c10631f3a67 - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 30/06/2026 14:52:30 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 30/06/2026 16:53:21 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 455374-2026

Nummer uitgave PB S: 125/2026

Datum van bekendmaking: 02/07/2026