

## 489972-2026 - Mededinging

Noorwegen – Adviezen inzake bedrijfsvoering en management, en aanverwante diensten –  
Procurement - Process support and system tool for the prevention and reduction of sick leave,  
2026

OJ S 134/2026 15/07/2026

Aankondiging van een opdracht of concessie – standaardregeling - Bericht van wijziging van een  
aankondiging  
Diensten

### 1. Koper

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#### 1.1. Koper

Officiële naam: Ålesund kommune

E-mail: [jonette.valaas.skare@alesund.kommune.no](mailto:jonette.valaas.skare@alesund.kommune.no)

Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een lokale  
overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

### 2. Procedure

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#### 2.1. Procedure

Titel: Procurement - Process support and system tool for the prevention and reduction of sick  
leave, 2026

Beschrijving: The contracting authority would like to use this procurement to enter into a  
contract with one tenderer, including a service framework agreement for process support and  
SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The  
objective of the agreement is to cover the contracting authority's need for process support and  
the use of system tools for the prevention and reduced sick leave.

Identificatiecode van de procedure: 91690aa5-8bbb-456e-94ab-a403904a9d12

Interne identificatiecode: 26/490

Type procedure: Openbaar

De procedure wordt versneld: neen

##### 2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 79400000 Adviezen inzake bedrijfsvoering en management,  
en aanverwante diensten

Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen, 72000000 IT-  
diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72260000 Diensten in  
verband met software, 79000000 Zakelijke dienstverlening: juridisch, marketing, consulting,  
drukkerij en beveiliging, 79410000 Advies inzake bedrijfsvoering en management, 79414000  
Advies inzake personeelsbeheer, 79420000 Diensten op het gebied van management

##### 2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Møre og Romsdal (NO0A3)

Land: Noorwegen

Aanvullende informatie: Ålesund municipality.

##### 2.1.4. Algemene informatie

Aanvullende informatie: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

**Rechtsgrondslag:**

Richtlijn 2014/24/EU

**2.1.6. Gronden voor uitsluiting**

Bronnen voor uitsluitingsgronden: Aankondiging

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public

contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Has the tenderer's business conduct been stopped?

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

## 5. Perceel

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### 5.1. Perceel: LOT-0000

Titel: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Beschrijving: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Interne identificatiecode: 26/490

#### 5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 79400000 Adviezen inzake bedrijfsvoering en management, en aanverwante diensten

Aanvullende classificatie (cpv): 48000000 Software en informatiesystemen, 72000000 IT-diensten: adviezen, softwareontwikkeling, internet en ondersteuning, 72260000 Diensten in verband met software, 79000000 Zakelijke dienstverlening: juridisch, marketing, consulting, drukkerij en beveiliging, 79410000 Advies inzake bedrijfsvoering en management, 79414000 Advies inzake personeelsbeheer, 79420000 Diensten op het gebied van management

**Opties:**

Beschrijving van de opties: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

**5.1.2. Plaats van uitvoering**

Onderverdeling land (NUTS): Møre og Romsdal (NO0A3)

Land: Noorwegen

Aanvullende informatie: Ålesund municipality.

**5.1.3. Geraamde duur**

Looptijd: 2 Jaren

**5.1.4. Verlenging**

Maximumaantal verlengingen: 2

Overige informatie over verlengingen: Renewal lenght is 12 months

**5.1.6. Algemene informatie**

**Voorbehouden deelname:**

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): ja

Deze aanbesteding is ook geschikt voor kleine en middelgrote ondernemingen (kmo's): ja

Aanvullende informatie: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

**5.1.9. Selectiecriteria**

Bronnen van selectiecriteria: Aankondiging

Criterium: Inschrijving in een relevant beroepsregister

Beschrijving van het selectiecriterium: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive

2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterion: Inschrijving in een handelsregister

Beschrijving van het selectiecriteria: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Criterion: Autorisatie of lidmaatschap van een bepaalde organisatie vereist voor dienstencontracten

Beschrijving van het selectiecriteria: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Criterion: Autorisatie of lidmaatschap van een bepaalde organisatie vereist voor dienstencontracten

Beschrijving van het selectiecriteria: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Criterion: Maatregelen om kwaliteit te waarborgen

Beschrijving van het selectiecriteria: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Criterion: Monsters, beschrijvingen of foto's zonder certificering van echtheid

Beschrijving van het selectiecriteria: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Criterion: Monsters, beschrijvingen of foto's met certificering van echtheid voor leveringscontracten

Beschrijving van het selectiecriteria: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Criterion: Certificaten van kwaliteitscontrole-instituten

Beschrijving van het selectiecriteria: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Criterion: Certificaten van onafhankelijke instanties over kwaliteitsborgingsnormen

Beschrijving van het selectiecriteria: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Criterion: Certificaten van onafhankelijke instanties over milieubeheersystemen of -normen

Beschrijving van het selectiecriteria: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Criterium: Andere economische of financiële eisen

Beschrijving van het selectiecriteria: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement.

Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Criterium: Andere economische of financiële eisen

Beschrijving van het selectiecriteria: This requirement only applies to Norwegian tenderers.

Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Criterium: Referenties voor gespecificeerde diensten

Beschrijving van het selectiecriteria: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

#### **5.1.10. Gunningscriteria**

**Criterium:**

Type: Prijs

Naam: Price

Beschrijving: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

Gunningscriterium numerieke waarde: 40

**Criterium:**

Type: Kwaliteit

Naam: Quality

Beschrijving: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Categorie van het gunningscriterium gewicht: Gewicht (percentage, exact)

**5.1.11. Aanbestedingsstukken**

Termijn voor verzoeken om aanvullende informatie: 02/08/2026 22:00:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784>

**5.1.12. Voorwaarden van de aanbesteding**

**Voorwaarden voor indiening:**

Elektronische indiening: Vereist

Adres voor indiening: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784&GoTo=Tender>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Toegestaan

Varianten: Niet toegestaan

Inschrijvers mogen meer dan één inschrijving indienen: Toegestaan

Uiterste datum voor de ontvangst van inschrijvingen: 11/08/2026 10:00:58 (UTC+00:00) West-Europese tijd, GMT

Duur waarin de aanbidding geldig moet blijven: 89 Dagen

**Informatie over de openbare opening:**

Openingsdatum: 11/08/2026 10:05:00 (UTC+00:00) West-Europese tijd, GMT

**Voorwaarden van het contract:**

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: ja

Er zal worden gebruikgemaakt van elektronische betaling: ja

**5.1.15. Technieken**

**Raamovereenkomst:**

Raamovereenkomst, zonder hernieuwde oproep tot mededinging

Maximumaantal deelnemers: 1

**Informatie over het dynamische aankoopstelsel:**

Geen dynamisch aankoopstelsel

**5.1.16. Nadere inlichtingen, bemiddeling en evaluatie**

Organisatie voor beroepsprocedures: Sunnmøre tingrett

Informatie over de termijnen voor beroep: In accordance with the current regulations.

## 8. Organisaties

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**8.1. ORG-0001**

Officiële naam: Ålesund kommune

Registratienummer: 929911709

Afdeling: Innkjøp

Postadres: Keiser Wilhelms gate 11

Stad: Ålesund

Postcode: 6003

Onderverdeling land (NUTS): Møre og Romsdal (NO0A3)

Land: Noorwegen

Contactpunt: Jonette Valaas Skare

E-mail: [jonette.valaas.skare@alesund.kommune.no](mailto:jonette.valaas.skare@alesund.kommune.no)



Telefoon: +4770162000

**Rollen van deze organisatie:**

Koper

**8.1. ORG-0002**

Officiële naam: Sunnmøre tingrett

Registratienummer: 935365201

Postadres: Postboks 1354 Sentrum

Stad: Ålesund

Postcode: 6001

Onderverdeling land (NUTS): Møre og Romsdal (NO0A3)

Land: Noorwegen

E-mail: [sunnmore.tingrett@domstol.no](mailto:sunnmore.tingrett@domstol.no)

Telefoon: 70 33 47 00

Internetadres: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>

**Rollen van deze organisatie:**

Organisatie voor beroepsprocedures

## 10. Wijziging van een aankondiging

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Versie van de eerdere aankondiging die moet worden gewijzigd

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Voornaamste reden voor de wijziging

:

Informatie bijgewerkt

Beschrijving

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

**10.1. Wijziging van een aankondiging**

Identificatiecode afdeling: LOT-0000

Beschrijving van de wijzigingen: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

## Informatie over een aankondiging

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Identificatiecode/versie van de aankondiging: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Type formulier: Mededinging

Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling

Subtype aankondiging: 16

Verzenddatum van de aankondiging: 14/07/2026 07:47:42 (UTC+00:00) West-Europese tijd, GMT

Aankondiging datum verzending (eSender): 14/07/2026 08:01:12 (UTC+00:00) West-Europese tijd, GMT

Talen waarin deze aankondiging officieel beschikbaar is: Engels

Publicatienummer aankondiging: 489972-2026

Nummer uitgave PB S: 134/2026

Datum van bekendmaking: 15/07/2026