

502088-2026 - Mededinging

Noorwegen – Ontwikkeling van gebruikersspecifieke software – Administrative system for the child protection service.

OJ S 138/2026 21/07/2026

Aankondiging van een opdracht of concessie – standaardregeling

Diensten

1. Koper

1.1. Koper

Officiële naam: HALDEN KOMMUNE

E-mail: helge.stolan@halden.kommune.no

Rechtsvorm van de koper: Publiekrechtelijke instelling onder zeggenschap van een lokale overheid

Activiteit van de aanbestedende dienst: Algemene overheidsdiensten

2. Procedure

2.1. Procedure

Titel: Administrative system for the child protection service.

Beschrijving: The aim is to procure a system that safeguards the entire value chain within the child protection service. The software shall safeguard all communication and case handling between the parties in one case.

Identificatiecode van de procedure: 5186659e-1801-4774-8816-8f47acd0e222

Interne identificatiecode: 2026/3663

Type procedure: Openbaar

De procedure wordt versneld: neen

Belangrijkste kenmerken van de procedure: The aim of the procurement is to get: - Facilitated for digital interaction with users in secure channels.- Optimized, coordinated and simplified administration of the child protection service - Have their own archive core or an integration to Documaster- Streamlined work through the most modern system that we believe provides the best user dialogue.- Simplifying work tasks by, among other things, reusing data.- Children are registered once during the procedure. The registration of the child's name etc. shall be obtained from DSF. A system that fulfils all requirements and laws when archiving all types of documents regardless of degree of sensitivity must also be registered manually. The list is not exhaustive. We want an innovative supplier who will develop the system in the future. See the attached competition documents for detailed information.

2.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72230000 Ontwikkeling van gebruikersspecifieke software

Aanvullende classificatie (cpv): 48311100 Systeem voor documentenbeheer, 48333000

Software voor contactenbeheer, 48510000 Communicatiesoftware, 72200000

Softwareprogrammering en -advies, 72211000 Programmering van systeem- en gebruikerssoftware, 72268000 Leveren van software

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Østfold (NO083)

Land: Noorwegen

2.1.3. Waarde

Geraamde waarde exclusief btw: 3 200 000,00 NOK

2.1.4. Algemene informatie

Rechtsgrondslag:

Richtlijn 2014/24/EU

Anskaffelsesforskriften - Facilitate digital interaction with the users in secure channels.

Optimised, co-ordinated and simplified administration of the Child Protection Service. A system that fulfils all requirements and laws for archiving all types of documents regardless of degree of sensitivity. The list is not exhaustive. We want an innovative supplier who will develop the system in the future.

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Aankondiging

Corruptie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Witwassen van geld of financiering van terrorisme: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Deelname aan een criminele organisatie: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Terroristische misdrijven of strafbare feiten in verband met terroristische activiteiten: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such

bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Kinderarbeid en andere vormen van mensenhandel: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niet-nakoming van verplichtingen op het gebied van milieurecht: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van arbeidsrecht: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Niet-nakoming van verplichtingen op het gebied van sociaal recht: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Vervalsing van de mededinging: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Ernstige beroepsfout: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Gaf valse verklaringen af, hield informatie achter, was niet in staat vereiste documenten te verstrekken of verkreeg vertrouwelijke informatie over deze procedure: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Belangenconflict als gevolg van deelneming aan de aanbestedingsprocedure: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Directe of indirecte betrokkenheid bij de voorbereiding van deze aanbestedingsprocedure: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Voortijdige beëindiging, schadevergoeding of andere vergelijkbare sancties: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Niet-nakoming van verplichtingen op grond van louter nationale uitsluitingsgronden: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Niet-nakoming van de verplichting tot betaling van socialezekerheidsbijdragen: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Niet-nakoming van de verplichting tot betaling van belastingen: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Staking van bedrijfsactiviteiten: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Faillissement: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Regeling met schuldeisers: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolventie: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Activa beheerd door vereffenaar: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Met faillissement vergelijkbare toestand uit hoofde van nationale recht: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Perceel

5.1. Perceel: LOT-0000

Titel: Administrative system for the child protection service.

Beschrijving: The aim is to procure a system that safeguards the entire value chain within the child protection service. The software shall safeguard all communication and case handling between the parties in one case.

Interne identificatiecode: 2026/3663

5.1.1. Doel

Aard van het contract: Diensten

Belangrijkste classificatie (cpv): 72230000 Ontwikkeling van gebruikersspecifieke software

Aanvullende classificatie (cpv): 48311100 Systeem voor documentenbeheer, 48333000

Software voor contactenbeheer, 48510000 Communicatiesoftware, 72200000

Softwareprogrammering en -advies, 72211000 Programmering van systeem- en

gebruikerssoftware, 72268000 Leveren van software

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Østfold (NO083)

Land: Noorwegen

5.1.3. Geraamde duur

Looptijd: 48 Maanden

5.1.5. Waarde

Geraamde waarde exclusief btw: 3 200 000,00 NOK

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

De namen en beroepskwalificaties van het voor de uitvoering van de opdracht ingezette personeel moeten worden vermeld: Vereist in inschrijving

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

De aanbesteding valt onder de Overeenkomst inzake overheidsopdrachten (GPA): neen

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk

5.1.11. Aanbestedingsstukken

Talen waarin de aanbestedingsstukken officieel beschikbaar zijn: Noors

Termijn voor verzoeken om aanvullende informatie: 21/08/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Adres van de aanbestedingsstukken: <https://permalink.mercell.com/283784436.aspx>

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: <https://permalink.mercell.com/283784436.aspx>

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Noors

Elektronische catalogus: Toegestaan

Een geavanceerd(e) of gekwalificeerd(e) elektronisch(e) handtekening of zegel (zoals omschreven in Verordening (EU) nr. 910/2014) is vereist

Varianten: Niet toegestaan

Inschrijvers mogen meer dan één inschrijving indienen: Niet toegestaan

Uiterste datum voor de ontvangst van inschrijvingen: 28/08/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Duur waarin de aanbidding geldig moet blijven: 3 Maanden

Informatie die na het verstrijken van de indieningstermijn kan worden aangevuld:

Voor zover de afnemer dit toestaat, kunnen sommige ontbrekende documenten in verband met de inschrijver later worden ingediend.

Aanvullende informatie: Only documents related to qualification and no documents that can strengthen the tenderer's tender offer.

Informatie over de openbare opening:

Openingsdatum: 28/08/2026 10:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

Een geheimhoudingsovereenkomst is vereist: neen

Elektronische facturering: Vereist

Er zal worden gebruikgemaakt van elektronische orderplaatsing: neen

Er zal worden gebruikgemaakt van elektronische betaling: ja

5.1.15. Technieken**Raamovereenkomst:**

Geen raamovereenkomst

Informatie over het dynamische aankoopstelsel:

Geen dynamisch aankoopstelsel

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Bemiddelingsorganisatie: Søndre Østfold Tingrett

Organisatie voor beroepsprocedures: Søndre Østfold Tingrett

Informatie over de termijnen voor beroep: 10 day waiting period after award of contract.

Organisatie die meer informatie geeft over beroepsprocedures: Søndre Østfold Tingrett

Organisatie die verzoeken tot deelname ontvangt: HALDEN KOMMUNE

Organisatie die inschrijvingen verwerkt: HALDEN KOMMUNE

8. Organisaties

8.1. ORG-0001

Officiële naam: HALDEN KOMMUNE

Registratienummer: 959159092

Postadres: Storgata 8

Stad: HALDEN

Postcode: 1771

Onderverdeling land (NUTS): Østfold (NO083)

Land: Noorwegen

Contactpunt: Helge Stølan

E-mail: helge.stolan@halden.kommune.no

Telefoon: +47 69174500

Fax: +47 69180058

Internetadres: <http://www.halden.kommune.no>

Rollen van deze organisatie:

Koper

Organisatie die verzoeken tot deelname ontvangt

Organisatie die inschrijvingen verwerkt

8.1. ORG-0002

Officiële naam: Søndre Østfold Tingrett

Registratienummer: 926 722 808
Afdeling: Rettssted Halden
Postadres: Borgergata 10
Stad: Halden
Postcode: 1767
Onderverdeling land (NUTS): Østfold (NO083)
Land: Noorwegen
Contactpunt: Helge Stølan
E-mail: helge.stolan@halden.kommune.no
Telefoon: +47 69174500
Fax: +47 69180058
Internetadres: <http://www.halden.kommune.no>

Rollen van deze organisatie:

Organisatie voor beroepsprocedures
Organisatie die meer informatie geeft over beroepsprocedures
Bemiddelingsorganisatie

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 6126a254-0303-4001-a840-60d182fd27b8 - 01
Type formulier: Mededinging
Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling
Subtype aankondiging: 16
Verzenddatum van de aankondiging: 20/07/2026 08:03:21 (UTC+00:00) West-Europese tijd, GMT
Aankondiging datum verzending (eSender): 20/07/2026 08:17:28 (UTC+00:00) West-Europese tijd, GMT
Talen waarin deze aankondiging officieel beschikbaar is: Engels
Publicatienummer aankondiging: 502088-2026
Nummer uitgave PB S: 138/2026
Datum van bekendmaking: 21/07/2026