754070-2026 - Mededinging

Finland – Detailhandelsdiensten – Finavia: Risk Management and Occurrence Reporting System
OJ S 211/2026 30/10/2026
Aankondiging van een opdracht of concessie – standaardregeling
Diensten

1. Koper

1.1. Koper

Officiële naam: Finavia Oyj
E-mail: tuomas.pitkanen@finavia.fi
Rechtsvorm van de koper: Overheidsonderneming
De koper is een aanbestedende instantie
Activiteit van de aanbestedende instantie: Luchthavenactiviteiten

2. Procedure

2.1. Procedure

Titel: Finavia: Risk Management and Occurrence Reporting System
Beschrijving: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features

also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.
Identificatiecode van de procedure: c7c45821-7148-4b25-805e-dbdf46e0f7b5
Interne identificatiecode: 634030
Type procedure: Onderhandelingsprocedure met voorafgaande oproep tot mededinging / mededingingsprocedure met onderhandeling
Belangrijkste kenmerken van de procedure: This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011) In the negotiations rounds participants go through the preliminary tender material provided by Finavia as well as the preliminary Tender criteria. The tenderers are asked to submit the preliminary tender by the deadline. Schedule (times are Helsinki times, dates are DD.MM.): 03.11.2026 - Questions concerning the procedure by 13:00 13.11.2026 - Submitting the Request to Participate by 13:00 16.11.2026 - Invitation to Negotiate and Preliminary Invitation to Tender, at earliest 29.11.2026 - Questions, comments and preliminary tender submitted by 13:00 30.11.2026 - 08.12.2026 – Negotiations & demos 08.12.2026 - Negotiations end (without separate notice) 09.12.2026 - Final Invitation to Tender is published, at earliest 14.12.2026 - Questions regarding the Final Invitation to Tender by 13:00 21.12.2026 - Final Tender submitted by 13:00 08.01.2027 - Procurement decision, at earliest 25.01.2027 - Signing of the Agreement, at earliest Finavia reserves the right to change the schedule. Tenderers are advised to consider that after the Procurement Decision has been made, agreements shall not be negotiated. Minor clarifications and additions to contact details and dates shall be made. Finavia sets suitability requirements to the Tenderers. Tenderer's own conditions and terms may not be included in any of the material it submits. Registration to Tarjouspalvelu supplier portal is free of charge. Registration is supported by Tarjouspalvelu support, which is to be contacted in any matter regarding registration, completing and/or submitting offers. To avoid confusion, Candidates are advised to register to Tarjouspalvelu using the company name and ID of the entity that shall sign the Agreement.

2.1.1. Doel

Aard van het contract: Diensten
Belangrijkste classificatie (cpv): 55900000 Detailhandelsdiensten

2.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland

2.1.4. Algemene informatie

Aanvullende informatie: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer’s requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)
Rechtsgrondslag:
Richtlijn 2014/23/EU

2.1.6. Gronden voor uitsluiting

Bronnen voor uitsluitingsgronden: Aanbestedingsstuk

5. Perceel

5.1. Perceel: LOT-0000

Titel: Finavia: Risk Management and Occurrence Reporting System
Beschrijving: Finavia is an airport company aiming to make travelling smooth. We develop and maintain passenger terminals and the infrastructure required by air traffic. With our partners operating at our airports, we make passenger travel safe and uncomplicated. Finavia's network of airports consists of 20 airports across Finland. Finavia is renewing its Risk Management and Occurrence Reporting System. The system also includes Safety Assessment forms and approvals for change management. The objective of this procurement is to purchase a new system along with the implementation, licenses, and continuous services. The solution should provide easy, efficient, standardized, and secure means for reporting, analysing, and monitoring risks and occurrences and changes in trends. It will improve the effectiveness and impact of safety-related work and provide common situation pictures. The new system must fulfill the requirements that are based on aviation regulations and information security. The system will also include several integrations. The new system will replace and consolidate the existing fragmented tools and solutions used for risk management, occurrence reporting, and safety assessments, providing a common and standardized solution across the organization. The solution must be based on standard product capabilities, including a risk management software (ERM, GRC, SMS, or similar) and /or a task management system. Customer-specific needs should be met primarily through configuration, workflows, or user interface-level solutions, minimizing the need to customize the application core. The new system will be procured with a SaaS model where the new supplier is responsible for planning, building, developing, and operating the system throughout its lifecycle, including the required technical environment. The dashboards and reporting will be delivered partly through existing Business Intelligence software. The system will serve different kinds of organizational groups, e.g. aviation safety, airport related security operations, cyber security, environmental safety, occupational health and safety, operative work, governance, finance and ESG related risk management. The system has also users from external stakeholders. The implementation will start on January 2027, and the system will be delivered in several phases during 2027-2028, with an option to provide additional features also later on. The additional development may also include leveraging the system for audits. The project work and documentation will be done in Finnish and/or in English. The offer materials must be submitted in Finnish and/or in English.
Interne identificatiecode: 634030

5.1.1. Doel

Aard van het contract: Diensten
Belangrijkste classificatie (cpv): 55900000 Detailhandelsdiensten

5.1.2. Plaats van uitvoering

Onderverdeling land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland

5.1.3. Geraamde duur

Begindatum: 25/01/2027
Andere looptijd: Onbeperkt

5.1.6. Algemene informatie

Voorbehouden deelname:

Deelname is niet voorbehouden.

Aanbestedingsproject dat niet uit EU-fondsen wordt gefinancierd

Deze aanbesteding is ook geschikt voor kleine en middelgrote ondernemingen (kmo's): neen

Aanvullende informatie: The purchase has several parts: 1. First deployment of the risk management system, cyber security and privacy related requirements and some integrations (fixed price). 2. Licenses, maintenance, and support services. (fixed price, €/month after the first deployment) 3. The remaining parts (such as occurrence reporting, safety assessments, and additional development) will be based on time and material, fixed price or target price depending on customer's requests. The more detailed descriptions of the procurement and requirements are in the further procurement material and will be delivered after signing NDAs with possible suppliers. The signed NDA shall be sent to hankintapaallikot@finavia.fi with subject: "Risk Management and Occurrence Reporting System". This procurement is governed by the Finnish Act on Public Defence and Security Procurement (1531/2011)

5.1.7. Strategische aanbestedingen

Bevorderde sociale doelstelling: Zorgvuldigheid inzake de mensenrechten in wereldwijde toeleveringsketens, Billijke arbeidsvoorwaarden

5.1.9. Selectiecriteria

Bronnen van selectiecriteria: Aanbestedingsstuk

5.1.10. Gunningscriteria

Criterium:

Type: Prijs

Beschrijving: Kuten kuvattu hankintailmoituksessa

Criterium:

Type: Kwaliteit

Beschrijving: Kuten kuvattu hankintailmoituksessa

5.1.11. Aanbestedingsstukken

Toegang tot bepaalde aanbestedingsstukken is beperkt

Termijn voor verzoeken om aanvullende informatie: 03/11/2026 11:00:00 (UTC+00:00) West-Europese tijd, GMT

Informatie over beperkt toegankelijke documenten is beschikbaar op: https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90

5.1.12. Voorwaarden van de aanbesteding

Voorwaarden voor indiening:

Elektronische indiening: Vereist

Adres voor indiening: https://tarjouspalvelu.fi/finaviaoyj?id=634030&tpk=10cb4401-dc45-4a67-a487-415d33c5bf90

Talen waarin inschrijvingen of verzoeken tot deelname kunnen worden ingediend: Engels

Inschrijvers mogen meer dan één inschrijving indienen: Niet toegestaan

Uiterste datum voor de ontvangst van verzoeken tot deelname: 13/11/2026 11:00:00 (UTC+00:00) West-Europese tijd, GMT

Voorwaarden van het contract:

De uitvoering van de opdracht moet plaatsvinden binnen het kader van programma's voor maatwerkbedrijven: Neen

5.1.16. Nadere inlichtingen, bemiddeling en evaluatie

Organisatie voor beroepsprocedures: Markkinaoikeus
Informatie over de termijnen voor beroep: Kuten kuvattu hankintailmoituksessa
Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt: Finavia Oyj
Organisatie die meer informatie geeft over beroepsprocedures: Markkinaoikeus

8. Organisaties

8.1. ORG-0001

Officiële naam: Markkinaoikeus
Registratienummer: 3006157-6
Postadres: Radanrakentajantie 5
Stad: Helsinki
Postcode: 00520
Onderverdeling land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
E-mail: markkinaoikeus@oikeus.fi
Telefoon: +358 295643300
Internetadres: http://www.oikeus.fi/markkinaoikeus
Rollen van deze organisatie:
Organisatie voor beroepsprocedures
Organisatie die meer informatie geeft over beroepsprocedures

8.1. ORG-0002

Officiële naam: Finavia Oyj
Registratienummer: 2302570-2
Postadres: Lentäjäntie 3
Stad: Vantaa
Postcode: 01530
Onderverdeling land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Contactpunt: Tuomas Pitkänen
E-mail: tuomas.pitkanen@finavia.fi
Telefoon: +358 503170948
Internetadres: http://www.finavia.fi
Rollen van deze organisatie:
Koper
Organisatie die nadere inlichtingen over de aanbestedingsprocedure verstrekt

8.1. ORG-0003

Officiële naam: Hansel Oy (Hilma)
Registratienummer: FI09880841
Postadres: Mannerheiminaukio 1a
Stad: Helsinki
Postcode: 00100
Onderverdeling land (NUTS): Helsinki-Uusimaa (FI1B1)
Land: Finland
Contactpunt: eSender
E-mail: tekninen@hankintailmoitukset.fi
Telefoon: 029 55 636 30
Internetadres: http://hankintailmoitukset.fi

Rollen van deze organisatie:
TED eSender

Informatie over een aankondiging

Identificatiecode/versie van de aankondiging: 2137ac09-d4d2-4558-b099-2a120d65c1c6 - 01
Type formulier: Mededinging
Type aankondiging: Aankondiging van een opdracht of concessie – standaardregeling
Subtype aankondiging: 19
Verzenddatum van de aankondiging: 28/10/2026 15:48:11 (UTC+02:00) Oost-Europese tijd, Midden-Europese zomertijd
Aankondiging datum verzending (eSender): 28/10/2026 13:48:12 (UTC+00:00) West-Europese tijd, GMT
Talen waarin deze aankondiging officieel beschikbaar is: Engels
Publicatienummer aankondiging: 754070-2026
Nummer uitgave PB S: 211/2026
Datum van bekendmaking: 30/10/2026