

172500-2026 - Procedura konkurencyjna

Norwegia – Pakiety oprogramowania i systemy informatyczne – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Dostawy

1. Nabywca

1.1. Nabywca

Oficjalna nazwa: Vestfold Avfall og Ressurs AS

E-mail: post@vesar.no

Status prawny nabywcy: Podmiot prawa publicznego kontrolowany przez instytucję lokalną
Sektor działalności instytucji zamawiającej: Ogólne usługi publiczne

2. Procedura

2.1. Procedura

Tytuł: Stage 1: New customer system / integration platform - VESAR

Opis: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Identyfikator procedury: a3174c47-f835-477f-a33d-3ae6176571ca

Wewnętrzny identyfikator: 797

Rodzaj procedury: Negocjacyjna z uprzednią publikacją zaproszenia do ubiegania się o zamówienie / konkurencyjna z negocjacjami

Procedura jest przyspieszona: nie

Główne aspekty procedury: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

Główna klasyfikacja (cpv): 48000000 Pakiety oprogramowania i systemy informatyczne

Dodatkowa klasyfikacja (cpv): 48100000 Przemysłowe specyficzne pakiety oprogramowania, 72000000 Usługi informatyczne: konsultacyjne, opracowywania oprogramowania, internetowe i wsparcia, 72200000 Usługi doradcze w zakresie programowania oprogramowania

2.1.2. Miejsce realizacji

Podział krajowy (NUTS): Vestfold (NO093)

Kraj: Norwegia

2.1.4. Informacje ogólne

Podstawa prawna:

Dyrektywa 2014/24/UE

Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Podstawy wykluczenia

Powody wykluczenia źródła: Uwaga, Jednolity europejski dokument zamówienia (ESPD)

Korupcja: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Nadużycia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Pranie pieniędzy lub finansowanie terroryzmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Udział w organizacji przestępczej: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Przestępstwa terrorystyczne lub przestępstwa związane z działalnością terrorystyczną: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such

bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Praca dzieci i inne formy handlu ludźmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Naruszenie obowiązków w dziedzinie prawa ochrony środowiska: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązków w dziedzinie prawa pracy: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązków w dziedzinie prawa socjalnego: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porozumienia z innymi wykonawcami mające na celu zakłócenie konkurencji: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Poważne wykroczenie zawodowe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Wprowadzenie w błąd, zatajenie informacji, niemożność przedstawienia wymaganych dokumentów lub uzyskanie poufnych informacji na temat przedmiotowego postępowania: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt interesów spowodowany udziałem w postępowaniu o udzielenie zamówienia: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Bezpośrednie lub pośrednie zaangażowanie w przygotowanie przedmiotowego postępowania o udzielenie zamówienia: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rozwiązanie umowy przed czasem, odszkodowania lub inne porównywalne sankcje: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a

previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Naruszenie obowiązków określonych w podstawach wykluczenia o charakterze wyłącznie krajowym: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Naruszenie obowiązku opłacenia składek na ubezpieczenie społeczne: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Naruszenie obowiązku płatności podatków: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Działalność gospodarcza jest zawieszona: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Upadłość: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Układ z wierzycielami: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Niewypłacalność: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Aktywami zarządza likwidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Inna sytuacja podobna do upadłości wynikająca z prawa krajowego: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Część zamówienia

5.1. Część zamówienia: LOT-0000

Tytuł: Stage 1: New customer system / integration platform - VESAR

Opis: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Wewnętrzny identyfikator: 797

5.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

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Opcje:

Opis opcji: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Miejsce realizacji

Podział krajowy (NUTS): Vestfold (NO093)

Kraj: Norwegia

5.1.3. Szacowany okres obowiązywania

Data początkowa: 31/07/2026

Data zakończenia trwania: 31/03/2031

5.1.4. Wznowienie

Maksymalna liczba wznowień: 2

Inne informacje o wznowieniu: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. Informacje ogólne

Zastrzeżony udział:

Udział nie jest zastrzeżony.

Projekt zamówienia niefinansowany z funduszy UE

Zamówienie jest objęte zakresem Porozumienia w sprawie zamówień rządowych (GPA): nie
Przedmiotowe zamówienie jest odpowiednie również dla małych i średnich przedsiębiorstw (MŚP): tak

5.1.9. Kryteria kwalifikacji

Źródła kryteriów wyboru: Uwaga, Dokumenty zamówienia

Kryterium: Wpis do odpowiedniego rejestru zawodowego

Opis kryterium selekcji: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally established

company. Documentation: Company Registration Certificate. Foreign tenderers must submit an equivalent certificate from the register of business enterprises in the country where the company is established.

Kryterium: Inne wymagania ekonomiczne lub finansowe

Opis kryterium selekcji: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that:

Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity.

Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Kryterium: Referencje dotyczące określonych dostaw

Opis kryterium selekcji: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided.

Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Kryterium: Certyfikaty od niezależnych organizacji dotyczące standardów zapewnienia jakości

Opis kryterium selekcji: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract.

Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Kryterium: Certyfikaty od niezależnych organizacji dotyczące systemów lub standardów zarządzania środowiskiem

Opis kryterium selekcji: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation: Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Informacje dotyczące drugiego etapu procedury dwustopniowej:

Minimalna liczba kandydatów, którzy zostaną zaproszeni do udziału w drugim etapie procedury : 3

Procedura zostanie przeprowadzona w kolejnych etapach. Na każdym etapie niektórzy uczestnicy mogą zostać wyeliminowani

Nabywca zastrzega sobie prawo do udzielenia zamówienia na podstawie początkowych ofert bez dalszych negocjacji

5.1.10. Kryteria udzielenia zamówienia

Kryterium:

Rodzaj: Cena

Nazwa: Price

Opis: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 30

Kryterium:

Rodzaj: Jakość

Nazwa: Quality

Opis: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %) 2.2.

Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 70

5.1.11. Dokumenty zamówienia

Języki, w których dokumenty zamówienia są oficjalnie dostępne: norweski

Termin występowania z wnioskiem o dodatkowe informacje: 30/03/2026 21:55:00 (UTC+00:00) czas zachodnioeuropejski, GMT

Adres dokumentów zamówienia: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Warunki udzielenia zamówienia

Warunki zgłoszenia:

Zgłoszenie elektroniczne: Wymagane

Adres na potrzeby zgłoszenia: <https://permalink.mercell.com/278300776.aspx>

Języki, w których można składać oferty lub wnioski o dopuszczenie do udziału: norweski

Katalog elektroniczny: Niedozwolone

Wymagane jest użycie zaawansowanego lub kwalifikowanego podpisu elektronicznego lub pieczęci elektronicznej (zgodnie z definicją w rozporządzeniu (UE) nr 910/2014)

Oferty wariantowe: Niedozwolone

Oferenci mogą złożyć więcej niż jedną ofertę: Dozwolone

Termin składania wniosków o dopuszczenie do udziału: 13/04/2026 10:00:00 (UTC+00:00)
czas zachodnioeuropejski, GMT

Informacje, które można uzupełnić po upływie terminu zgłoszeń:

W późniejszym terminie nie można przedkładać żadnych dokumentów.

Warunki zamówienia:

Wykonanie zamówienia musi odbywać się w ramach programów zatrudnienia chronionego: Nie

Fakturowanie elektroniczne: Wymagane

Stosowane będą zlecenia elektroniczne: nie

Stosowane będą płatności elektroniczne: tak

5.1.15. Techniki

Umowa ramowa:

Brak umowy ramowej

Informacje o dynamicznym systemie zakupów:

Brak dynamicznego systemu zakupów

5.1.16. Dalsze informacje, mediacja i odwołanie

Organ odwoławczy: Vestfold tingrett

Informacje o terminach odwołania: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia: Damhaug Consulting AS

Organizacja zapewniająca dostęp offline do dokumentów zamówienia: Damhaug Consulting AS

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych: Damhaug Consulting AS

Organizacja przyjmująca wnioski o dopuszczenie do udziału: Damhaug Consulting AS

Organizacja rozpatrująca oferty: Damhaug Consulting AS

8. Organizacje

8.1. ORG-0001

Oficjalna nazwa: Damhaug Consulting AS

Numer rejestracyjny: 820851382

Adres pocztowy: Torggata 52

Miejscowość: HAMAR

Kod pocztowy: 2317

Podpodział krajowy (NUTS): Innlandet (NO020)

Kraj: Norwegia

Punkt kontaktowy: Reidar Seim

E-mail: r.seim@d-consult.no

Telefon: 41478037

Adres strony internetowej: <http://www.d-consult.no>

Role tej organizacji:

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia

Organizacja zapewniająca dostęp offline do dokumentów zamówienia

Organizacja przyjmująca wnioski o dopuszczenie do udziału

Organizacja rozpatrująca oferty

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych

8.1. ORG-0002

Oficjalna nazwa: Vestfold Avfall og Ressurs AS

Numer rejestracyjny: 979 281 536

Adres pocztowy: Tarandrødveien 95B

Miejscowość: Sem

Kod pocztowy: 3171

Podpodział krajowy (NUTS): Vestfold (NO093)

Kraj: Norwegia

E-mail: post@vesar.no

Telefon: 33354380

Adres strony internetowej: <http://www.vesar.no/>

Role tej organizacji:

Nabywca

8.1. ORG-0003

Oficjalna nazwa: Vestfold tingrett

Numer rejestracyjny: 926 723 618

Miejscowość: Tønsberg

Kod pocztowy: 3103

Podpodział krajowy (NUTS): Vestfold (NO093)

Kraj: Norwegia

E-mail: vestfold.tingrett@domstol.no

Telefon: 33 20 67 00

Role tej organizacji:

Organ odwoławczy

Informacje o ogłoszeniu

Identyfikator/wersja ogłoszenia: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01

Typ formularza: Procedura konkurencyjna

Rodzaj ogłoszenia: Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Podrodzaj ogłoszenia: 16

Ogłoszenie – data wysłania: 10/03/2026 13:46:52 (UTC+00:00) czas zachodnioeuropejski, GMT

Ogłoszenie - Data wysłania (eSender): 11/03/2026 06:28:04 (UTC+00:00) czas zachodnioeuropejski, GMT

Języki, w których przedmiotowe ogłoszenie jest oficjalnie dostępne: angielski

Numer publikacji ogłoszenia: 172500-2026

Numer wydania Dz.U. S: 50/2026

Data publikacji: 12/03/2026