

180038-2026 - Procedura konkurencyjna

Norwegia – Pakiety oprogramowania i systemy informatyczne – Procurement of a SaaS system for enterprise architecture and quality management.

OJ S 52/2026 16/03/2026

Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Dostawy

1. Nabywca

1.1. Nabywca

Oficjalna nazwa: Oslo kommune v/ Plan- og bygningsetaten

E-mail: postmottak@pbe.oslo.kommune.no

Status prawny nabywcy: Podmiot prawa publicznego kontrolowany przez instytucję lokalną

Sektor działalności instytucji zamawiającej: Ogólne usługi publiczne

2. Procedura

2.1. Procedura

Tytuł: Procurement of a SaaS system for enterprise architecture and quality management.

Opis: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Identyfikator procedury: 636b178b-0052-4abd-888d-a2aed6bb9686

Wewnętrzny identyfikator: 4030

Rodzaj procedury: Ograniczona

Procedura jest przyspieszona: nie

2.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

Główna klasyfikacja (cpv): 48000000 Pakiety oprogramowania i systemy informatyczne

Dodatkowa klasyfikacja (cpv): 72000000 Usługi informatyczne: konsultacyjne, opracowywania oprogramowania, internetowe i wsparcia, 48451000 Pakiety oprogramowania do planowania zasobów przedsiębiorstwa, 48170000 Pakiety oprogramowania zapewniające zgodność, 48310000 Pakiety oprogramowania do tworzenia dokumentów, 48400000 Pakiety oprogramowania do kontroli transakcji biznesowych i osobistych

2.1.2. Miejsce realizacji

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

2.1.3. Wartość

Szacunkowa wartość bez VAT: 11 000 000,00 NOK

2.1.4. Informacje ogólne

Podstawa prawna:

Dyrektywa 2014/24/UE

2.1.6. Podstawy wykluczenia

Powody wykluczenia źródła: Uwaga

Inna sytuacja podobna do upadłości wynikająca z prawa krajowego: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Upadłość: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korupcja: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Układ z wierzycielami: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Udział w organizacji przestępczej: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on combating organised crime (EUT L 300 of 11.11.2008, p. 42).

Porozumienia z innymi wykonawcami mające na celu zakłócenie konkurencji: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Naruszenie obowiązków w dziedzinie prawa ochrony środowiska: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pranie pieniędzy lub finansowanie terroryzmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed

down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Nadużycia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Praca dzieci i inne formy handlu ludźmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niewypłacalność: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Naruszenie obowiązków w dziedzinie prawa pracy: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktywami zarządza likwidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Wprowadzenie w błąd, zatajenie informacji, niemożność przedstawienia wymaganych dokumentów lub uzyskanie poufnych informacji na temat przedmiotowego postępowania: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt interesów spowodowany udziałem w postępowaniu o udzielenie zamówienia: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Bezpośrednie lub pośrednie zaangażowanie w przygotowanie przedmiotowego postępowania o udzielenie zamówienia: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Poważne wykroczenie zawodowe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rozwiązanie umowy przed czasem, odszkodowania lub inne porównywalne sankcje: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Naruszenie obowiązków w dziedzinie prawa socjalnego: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązku opłacenia składek na ubezpieczenie społeczne: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Działalność gospodarcza jest zawieszona: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Naruszenie obowiązku płatności podatków: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Przestępstwa terrorystyczne lub przestępstwa związane z działalnością terrorystyczną: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Przestępstwo dotyczące etyki zawodowej w odniesieniu do zamówień w dziedzinie obronności : Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Brak wiarygodności wykluczenia zagrożeń dla bezpieczeństwa kraju: Is the tenderer assessed to lack reliability that is necessary to exclude the risk of national security?

Naruszenie obowiązków określonych w podstawach wykluczenia o charakterze wyłącznie krajowym: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Część zamówienia

5.1. Część zamówienia: LOT-0001

Tytuł: Procurement of a SaaS system for enterprise architecture and quality management.

Opis: Oslo municipality c/o the Agency for Planning and Building Invites tenderers to a restricted tender contest. The aim of the competition is to enter into a contract for a SaaS

service for the administration of our overall management system, which shall be administered by section quality. The procured service shall be able to facilitate for integrating both performance architecture, quality management, risk management and compliance/deviation management. Oslo municipality is one of Norway's largest employers with approx. 50,000 employees and an annual budget of approx. The Planning and Building Agency is responsible for the execution of the municipality's area management. In 2024, the agency carried out procurements for approx.

Wewnętrzny identyfikator: 5263

5.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

Główna klasyfikacja (cpv): 48000000 Pakiety oprogramowania i systemy informatyczne

Dodatkowa klasyfikacja (cpv): 72000000 Usługi informatyczne: konsultacyjne, opracowywania oprogramowania, internetowe i wsparcia, 48451000 Pakiety oprogramowania do planowania zasobów przedsiębiorstwa, 48170000 Pakiety oprogramowania zapewniające zgodność, 48310000 Pakiety oprogramowania do tworzenia dokumentów, 48400000 Pakiety oprogramowania do kontroli transakcji biznesowych i osobistych

5.1.2. Miejsce realizacji

Podział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

5.1.3. Szacowany okres obowiązywania

Data początkowa: 01/06/2026

Data zakończenia trwania: 01/06/2036

5.1.4. Wznowienie

Maksymalna liczba wznowień: 2

Inne informacje o wznowieniu: 2 + 2 years. The contract will be valid for 6 years, with an option for an extension for 2+2 years.

5.1.6. Informacje ogólne

Zastrzeżony udział:

Udział nie jest zastrzeżony.

Projekt zamówienia niefinansowany z funduszy UE

Zamówienie jest objęte zakresem Porozumienia w sprawie zamówień rządowych (GPA): tak

5.1.9. Kryteria kwalifikacji

Źródła kryteriów wyboru: Uwaga

Kryterium: Wpis do rejestru handlowego

Opis kryterium selekcji: The tenderer shall be a legally established company. Documentation requirements: Norwegian companies: Company Registration Certificate. Foreign companies:

Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Kryterium: Inne wymagania ekonomiczne lub finansowe

Opis kryterium selekcji: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The company's last Annual Financial Statements including notes, the Board's Annual Report and Audit Report, as well as new information of relevance to the company's fiscal numbers. The contracting authority reserves the right to obtain credit appraisal on its own initiative. If a tenderer has a justifiable reason (e. g. newly started company) of not submitting the documentation that the Contracting Authority

has required, he can document his economic and financial capacity with any other document that the Contracting Authority deems suitable.

Kryterium: Zarządzanie łańcuchem dostaw

Opis kryterium selekcji: Tenderers shall be suitable for fulfilment of contract requirements for due diligence assessments for responsible businesses, cf. annex to the contract 'Oslo municipality's seriousness provisions and the requirements for due diligence assessments'. This means that the Tenderer has implemented measures and systems that are used in the Tenderer's work to safeguard basic human rights and decent working conditions, as well as prevent environmental degradation and corruption. Documentation requirements: A description of the tenderer's systems for working with due diligence assessments in accordance with the UN's guiding principles for business and human rights (UNGP) and OECD's guidelines for multinational companies. The documentation shall include: * Formal policies/policies that cover an obligation to comply with the requirements of responsible businesses. * Formal policy /guidelines for accountability for sub-suppliers/the supplier chain, (Supplier Code of Conduct). [This shall only be delivered if sub-suppliers are used.] * Descriptions of the tenderer's processes and routines for how the company works with due diligence assessments.

5.1.10. Kryteria udzielenia zamówienia

Kryterium:

Rodzaj: Jakość

Opis: Functionality, user friendliness and service level

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 40

Kryterium:

Rodzaj: Cena

Opis: Extended price

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 30

Kryterium:

Rodzaj: Jakość

Opis: Implementation, technical quality and information security.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 30

Kryterium:

Rodzaj: Jakość

Opis: Grounds 1. The nature and work of the procurement. The procurement is for a Software as a Service (SaaS) system for performance architecture and quality management. The service is fully cloud based and market surveys show that such software is delivered as a standardised software system. As a starting point, it is known that the climate and environmental impact of cloud services can be significant. This is due to possibly high energy consumption, non-environmentally friendly cooling and a lack of reuse of waste heat in computer centres where the cloud service is coughed. 2. Assessments of the legal state The main rule for procurements is that the contracting authority shall weight climate and miljø consideration with a minimum of 30% cf. the Public Procurement Regulations (FOA) § 7-9 second paragraph. The aim of the provision is that the requirements and criteria in accordance with this provision shall aim at "reducing the procurement's total climate footprint or environmental impact" cf. the Public Procurement Regulations § 7-9 first section. Alternatively, there can be requirements for climate and environment in the procurement's requirement specifications, cf. the Public Procurement Regulations § 7-9 fourth paragraph, but only if it is

clear that it will have better climate and environmental effect than weighting climate and environment by 30 %. The contracting authority has assessed the use of the third section of this procurement. The contracting authority has, however, had market surveys published on Doffin/TED. The results of the survey indicate that the cloud service market must be seen as immature. The cloud service providers have little control and influence on the operation of data centres where the service is coughed. It is also difficult to document real climate impact. As relevant requirements in the requirement specifications would be related to hosting at sub-providers, it is considered that such requirements to the service provider would be disproportionate. The Regulations § 7-9 fifth paragraph states that the contracting authority can fail to set climate and environmental requirements if "the procurement is of its nature has a climate footprint and an environmental impact that is immaterial, and this is justified in the procurement documents." Review The procured service is a pure SaaS system that is completely developed in the market, where relevant systems are coughed at other than the cloud service provider. Storage and processing will be done in the tenderer's existing infrastructure. This procurement does not trigger expansions, particularly hardware or new operations that generate environmental impact. The procurement does not involve any hardware procurements, installation of physical components, transport or logistics, and will have a minimal consumption of resources at the contracting authority. There are, thus, no significant environmental impacts related to production, replacement or disposal of products connected to the procurement. The service stores a modest data quantity of 300 GB. This is equivalent to a very low energy consumption in a modern cloud system and it represents an insignificant environmental impact and climate footprint. Considering the low data volume, the Contracting Authority believes that the procurement will not affect energy consumption in a measurable way, change the choice of technology or operational model for suppliers, or give gains in the form of lower emissions or less resource use. The risk of limiting competition is considered to be real when weighting the climate and environment by 30%, without the award criteria in the competition contributing to real environmental effect. Conclusion The Planning and Building Agency assesses that the procurement of a SaaS system for enterprise architecture and quality management has an immaterial climate footprint and environmental impact, and that climate and environmental requirements in this competition will not have an actual effect. The terms for exemptions in the PPR § 7-9 fifth paragraph are therefore assessed.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)
Kryterium udzielenia - Liczba: 0

5.1.11. Dokumenty zamówienia

Dostęp do niektórych dokumentów zamówienia jest zastrzeżony

Informacje o zastrzeżonych dokumentach są dostępne pod adresem: <https://app.artifik.no/procurements/4030>

Kanał komunikacji ad hoc:

Nazwa: e-Tendering

5.1.12. Warunki udzielenia zamówienia

Warunki zgłoszenia:

Zgłoszenie elektroniczne: Wymagane

Adres na potrzeby zgłoszenia: <https://app.artifik.no/procurements/4030>

Języki, w których można składać oferty lub wnioski o dopuszczenie do udziału: angielski, norweski

Katalog elektroniczny: Niedozwolone

Termin składania wniosków o dopuszczenie do udziału: 17/04/2026 21:59:00 (UTC+00:00)
czas zachodnioeuropejski, GMT

Warunki zamówienia:

Wykonanie zamówienia musi odbywać się w ramach programów zatrudnienia chronionego: Nie

Warunki dotyczące realizacji zamówienia: N/A

Fakturowanie elektroniczne: Wymagane

Stosowane będą zlecenia elektroniczne: tak

Stosowane będą płatności elektroniczne: tak

Zasady finansowe: N/A

5.1.15. Techniki

Umowa ramowa:

Brak umowy ramowej

Informacje o dynamicznym systemie zakupów:

Brak dynamicznego systemu zakupów

5.1.16. Dalsze informacje, mediacja i odwołanie

Organ odwoławczy: Oslo tingrett

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia: Oslo kommune v/ Plan- og bygningsetaten

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych: Oslo kommune v/ Plan- og bygningsetaten

Organizacja przyjmująca wnioski o dopuszczenie do udziału: Artifik AS

8. Organizacje

8.1. ORG-0001

Oficjalna nazwa: Oslo kommune v/ Plan- og bygningsetaten

Numer rejestracyjny: 971040823

Adres pocztowy: Vahls gate 1

Miejscowość: Oslo

Kod pocztowy: 0187

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

Punkt kontaktowy: Linda Bredesen

E-mail: postmottak@pbe.oslo.kommune.no

Telefon: +47 21802180

Adres strony internetowej: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Profil nabywcy: <https://www.oslo.kommune.no/etater-foretak-og-ombud/plan-og-bygningsetaten/>

Role tej organizacji:

Nabywca

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych

8.1. ORG-0002

Oficjalna nazwa: Oslo tingrett

Numer rejestracyjny: 926725939

Adres pocztowy: Postboks 2106 Vika

Miejscowość: Oslo
Kod pocztowy: 0125
Podpodział krajowy (NUTS): Oslo (NO081)
Kraj: Norwegia
E-mail: oslo.tingrett@domstol.no
Telefon: +47 22035200
Adres strony internetowej: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>
Role tej organizacji:
Organ odwoławczy

8.1. ORG-0003

Oficjalna nazwa: Artifik AS
Numer rejestracyjny: 925364967
Adres pocztowy: Stortingsgata 12
Miejscowość: Oslo
Kod pocztowy: 0161
Podpodział krajowy (NUTS): Oslo (NO081)
Kraj: Norwegia
E-mail: support@artifik.no
Adres strony internetowej: <https://artifik.no>
Role tej organizacji:
Podmiot świadczący usługi w zakresie zamówień
Organizacja przyjmująca wnioski o dopuszczenie do udziału

Informacje o ogłoszeniu

Identyfikator/wersja ogłoszenia: d35845ea-9a5f-4cee-a3f4-ec808a0efc29 - 01
Typ formularza: Procedura konkurencyjna
Rodzaj ogłoszenia: Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy
Podrodzaj ogłoszenia: 16
Ogłoszenie – data wysłania: 13/03/2026 13:08:59 (UTC+00:00) czas zachodnioeuropejski, GMT
Języki, w których przedmiotowe ogłoszenie jest oficjalnie dostępne: angielski
Numer publikacji ogłoszenia: 180038-2026
Numer wydania Dz.U. S: 52/2026
Data publikacji: 16/03/2026