

489972-2026 - Procedura konkurencyjna

Norwegia – Usługi doradcze w zakresie działalności gospodarczej i zarządzania oraz podobne –
Procurement - Process support and system tool for the prevention and reduction of sick leave,
2026

OJ S 134/2026 15/07/2026

Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy - Ogłoszenie o zmianie
Usługi

1. Nabywca

1.1. Nabywca

Oficjalna nazwa: Ålesund kommune

E-mail: jonette.valaas.skare@alesund.kommune.no

Status prawny nabywcy: Podmiot prawa publicznego kontrolowany przez instytucję lokalną
Sektor działalności instytucji zamawiającej: Ogólne usługi publiczne

2. Procedura

2.1. Procedura

Tytuł: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identyfikator procedury: 91690aa5-8bbb-456e-94ab-a403904a9d12

Wewnętrzny identyfikator: 26/490

Rodzaj procedury: Otwarta

Procedura jest przyspieszona: nie

2.1.1. Przeznaczenie

Charakter zamówienia: Usługi

Główna klasyfikacja (cpv): 79400000 Usługi doradcze w zakresie działalności gospodarczej i zarządzania oraz podobne

Dodatkowa klasyfikacja (cpv): 48000000 Pakiety oprogramowania i systemy informatyczne, 72000000 Usługi informatyczne: konsultacyjne, opracowywania oprogramowania, internetowe i wsparcia, 72260000 Usługi w zakresie oprogramowania, 79000000 Usługi biznesowe: prawnicze, marketingowe, konsultingowe, rekrutacji, drukowania i zabezpieczania, 79410000 Usługi doradcze w zakresie działalności gospodarczej i zarządzania, 79414000 Usługi doradcze w zakresie zarządzania zasobami ludzkimi, 79420000 Usługi związane z zarządzaniem

2.1.2. Miejsce realizacji

Podpodział krajowy (NUTS): Møre og Romsdal (NO0A3)

Kraj: Norwegia

Informacje dodatkowe: Ålesund municipality.

2.1.4. Informacje ogólne

Informacje dodatkowe: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Podstawa prawna:

Dyrektywa 2014/24/UE

2.1.6. Podstawy wykluczenia

Powody wykluczenia źródła: Uwaga

Korupcja: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Nadużycia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Pranie pieniędzy lub finansowanie terroryzmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Udział w organizacji przestępczej: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Przestępstwa terrorystyczne lub przestępstwa związane z działalnością terrorystyczną: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Praca dzieci i inne formy handlu ludźmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Naruszenie obowiązków w dziedzinie prawa ochrony środowiska: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązków w dziedzinie prawa pracy: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązków w dziedzinie prawa socjalnego: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Porozumienia z innymi wykonawcami mające na celu zakłócenie konkurencji: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Poważne wykroczenie zawodowe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Wprowadzenie w błąd, zatajenie informacji, niemożność przedstawienia wymaganych dokumentów lub uzyskanie poufnych informacji na temat przedmiotowego postępowania: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award? Konflikt interesów spowodowany udziałem w postępowaniu o udzielenie zamówienia: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Bezpośrednie lub pośrednie zaangażowanie w przygotowanie przedmiotowego postępowania o udzielenie zamówienia: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rozwiązanie umowy przed czasem, odszkodowania lub inne porównywalne sankcje: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Naruszenie obowiązku opłacenia składek na ubezpieczenie społeczne: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Naruszenie obowiązku płatności podatków: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Działalność gospodarcza jest zawieszona: Has the tenderer's business conduct been stopped?

Upadłość: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Układ z wierzycielami: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Niewypłacalność: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Aktywami zarządza likwidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Inna sytuacja podobna do upadłości wynikająca z prawa krajowego: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Część zamówienia

5.1. Część zamówienia: LOT-0000

Tytuł: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Opis: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Wewnętrzny identyfikator: 26/490

5.1.1. Przeznaczenie

Charakter zamówienia: Usługi

Główna klasyfikacja (cpv): 79400000 Usługi doradcze w zakresie działalności gospodarczej i zarządzania oraz podobne

Dodatkowa klasyfikacja (cpv): 48000000 Pakiety oprogramowania i systemy informatyczne, 72000000 Usługi informatyczne: konsultacyjne, opracowywania oprogramowania, internetowe i wsparcia, 72260000 Usługi w zakresie oprogramowania, 79000000 Usługi biznesowe: prawnicze, marketingowe, konsultingowe, rekrutacji, drukowania i zabezpieczania, 79410000 Usługi doradcze w zakresie działalności gospodarczej i zarządzania, 79414000 Usługi doradcze w zakresie zarządzania zasobami ludzkimi, 79420000 Usługi związane z zarządzaniem

Opcje:

Opis opcji: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Miejsce realizacji

Podpodział krajowy (NUTS): Møre og Romsdal (NO0A3)

Kraj: Norwegia

Informacje dodatkowe: Ålesund municipality.

5.1.3. Szacowany okres obowiązywania

Okres obowiązywania: 2 Lata

5.1.4. Wznowienie

Maksymalna liczba wznowień: 2

Inne informacje o wznowieniu: Renewal lenght is 12 months

5.1.6. Informacje ogólne

Zastrzeżony udział:

Udział nie jest zastrzeżony.

Projekt zamówienia niefinansowany z funduszy UE

Zamówienie jest objęte zakresem Porozumienia w sprawie zamówień rządowych (GPA): tak

Przedmiotowe zamówienie jest odpowiednie również dla małych i średnich przedsiębiorstw (MŚP): tak

Informacje dodatkowe: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Kryteria kwalifikacji

Źródła kryteriów wyboru: Uwaga

Kryterium: Wpis do odpowiedniego rejestru zawodowego

Opis kryterium selekcji: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kryterium: Wpis do rejestru handlowego

Opis kryterium selekcji: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Kryterium: Wymagane jest zezwolenie lub członkostwo w konkretnej organizacji dla umów o świadczenie usług

Opis kryterium selekcji: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Kryterium: Wymagane jest zezwolenie lub członkostwo w konkretnej organizacji dla umów o świadczenie usług

Opis kryterium selekcji: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Kryterium: Środki zapewniające jakość

Opis kryterium selekcji: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Kryterium: Próbkki, opisy lub zdjęcia bez certyfikatu autentyczności

Opis kryterium selekcji: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Kryterium: Próbkki, opisy lub zdjęcia z certyfikatem autentyczności dla umów dostaw

Opis kryterium selekcji: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Kryterium: Certyfikaty wydane przez instytuty kontroli jakości

Opis kryterium selekcji: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Kryterium: Certyfikaty od niezależnych organizacji dotyczące standardów zapewnienia jakości

Opis kryterium selekcji: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Kryterium: Certyfikaty od niezależnych organizacji dotyczące systemów lub standardów zarządzania środowiskiem

Opis kryterium selekcji: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Kryterium: Inne wymagania ekonomiczne lub finansowe

Opis kryterium selekcji: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Kryterium: Inne wymagania ekonomiczne lub finansowe

Opis kryterium selekcji: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Kryterium: Referencje dotyczące określonych usług

Opis kryterium selekcji: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Kryteria udzielenia zamówienia

Kryterium:

Rodzaj: Cena

Nazwa: Price

Opis: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 40

Kryterium:

Rodzaj: Jakość

Nazwa: Quality

Opis: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 60

5.1.11. Dokumenty zamówienia

Termin występowania z wnioskiem o dodatkowe informacje: 02/08/2026 22:00:00 (UTC+00:00) czas zachodnioeuropejski, GMT

Adres dokumentów zamówienia: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784>

5.1.12. Warunki udzielenia zamówienia

Warunki zgłoszenia:

Zgłoszenie elektroniczne: Wymagane

Adres na potrzeby zgłoszenia: <https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender>

[MeFormsNoticeId=94784&GoTo=Tender](https://tendsign.com/doc.aspx?MeFormsNoticeId=94784&GoTo=Tender)

Języki, w których można składać oferty lub wnioski o dopuszczenie do udziału: norweski

Katalog elektroniczny: Dozwolone

Oferty wariantowe: Niedozwolone

Oferenci mogą złożyć więcej niż jedną ofertę: Dozwolone

Termin składania ofert: 11/08/2026 10:00:58 (UTC+00:00) czas zachodnioeuropejski, GMT

Okres, przez który oferta musi pozostać ważna: 89 Dni

Informacje na temat publicznego otwarcia:

Data otwarcia: 11/08/2026 10:05:00 (UTC+00:00) czas zachodnioeuropejski, GMT

Warunki zamówienia:

Wykonanie zamówienia musi odbywać się w ramach programów zatrudnienia chronionego: Nie

Fakturowanie elektroniczne: Wymagane

Stosowane będą zlecenia elektroniczne: tak

Stosowane będą płatności elektroniczne: tak

5.1.15. Techniki

Umowa ramowa:

Umowa ramowa, bez ponownego poddania zamówienia procedurze konkurencyjnej

Maksymalna liczba uczestników: 1

Informacje o dynamicznym systemie zakupów:

Brak dynamicznego systemu zakupów

5.1.16. Dalsze informacje, mediacja i odwołanie

Organ odwoławczy: Sunnmøre tingrett

Informacje o terminach odwołania: In accordance with the current regulations.

8. Organizacje

8.1. ORG-0001

Oficjalna nazwa: Ålesund kommune

Numer rejestracyjny: 929911709

Departament: Innkjøp

Adres pocztowy: Keiser Wilhelms gate 11

Miejscowość: Ålesund

Kod pocztowy: 6003

Podpodział krajowy (NUTS): Møre og Romsdal (NO0A3)

Kraj: Norwegia
Punkt kontaktowy: Jonette Valaas Skare
E-mail: jonette.valaas.skare@alesund.kommune.no
Telefon: +4770162000
Role tej organizacji:
Nabywca

8.1. ORG-0002

Oficjalna nazwa: Sunnmøre tingrett
Numer rejestracyjny: 935365201
Adres pocztowy: Postboks 1354 Sentrum
Miejscowość: Ålesund
Kod pocztowy: 6001
Podział krajowy (NUTS): Møre og Romsdal (NO0A3)
Kraj: Norwegia
E-mail: sunnmore.tingrett@domstol.no
Telefon: 70 33 47 00
Adres strony internetowej: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>
Role tej organizacji:
Organ odwoławczy

10. Zmiana

Poprzednia wersja ogłoszenia, która jest zmieniana

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Główny powód zmiany

:

Aktualizacja informacji

Opis

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Zmiana

Identyfikator sekcji: LOT-0000

Opis zmian: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Informacje o ogłoszeniu

Identyfikator/wersja ogłoszenia: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Typ formularza: Procedura konkurencyjna

Rodzaj ogłoszenia: Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Podrodzaj ogłoszenia: 16

Ogłoszenie – data wysłania: 14/07/2026 07:47:42 (UTC+00:00) czas zachodnioeuropejski, GMT

Ogłoszenie - Data wysłania (eSender): 14/07/2026 08:01:12 (UTC+00:00) czas zachodnioeuropejski, GMT

Języki, w których przedmiotowe ogłoszenie jest oficjalnie dostępne: angielski

Numer publikacji ogłoszenia: 489972-2026

Numer wydania Dz.U. S: 134/2026

Data publikacji: 15/07/2026