

754557-2026 - Procedura konkurencyjna

Norwegia – Gry edukacyjne – Learning games - conversations with children and youths on difficult subjects

OJ S 211/2026 30/10/2026

Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Dostawy

1. Nabywca

1.1. Nabywca

Oficjalna nazwa: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

E-mail: post@stiftelsenpilar.no

Status prawny nabywcy: Przedsiębiorstwo publiczne

Sektor działalności instytucji zamawiającej: Ogólne usługi publiczne

2. Procedura

2.1. Procedura

Tytuł: Learning games - conversations with children and youths on difficult subjects

Opis: RVT East, part of the foundation Pilar, shall enter into an agreement with one tenderer for the transfer, further development and operation of the electronic learning game at snakkemedbarn.no. The learning game is avatar-based and is used for training on difficult conversations with children and youth about, among other things, violence, assault, mental health, self-harm and suicidal thoughts. The target group is employees in schools, nurseries, health centres, child protection, PPT and others who meet children and young people in vulnerable situations. The procurement includes transferring existing professional content and data basis to the tenderer's system in a establishment phase, operation, maintenance and user support, further development of existing content and avatars, as well as the development of new avatars and scenarios as ordered. The contracting authority places the greatest emphasis on subject quality, educational accuracy, learning effect and control over avatars' behaviour. The content and data shall be structured and reusable independent of the supplier. The contract will be signed on SSA-L and the procurement is not divided into sub-contracts.

Identyfikator procedury: 87fb21d0-b2b1-40b2-9b1b-f1a25d60e711

Wewnętrzny identyfikator: 10627

Rodzaj procedury: Otwarta

Procedura jest przyspieszona: nie

2.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

Główna klasyfikacja (cpv): 37524100 Gry edukacyjne

Dodatkowa klasyfikacja (cpv): 39162110 Sprzęt dydaktyczny, 48190000 Pakiety oprogramowania edukacyjnego, 48930000 Pakiety oprogramowania szkoleniowego i rozrywkowego, 72212190 Usługi opracowywania oprogramowania edukacyjnego, 72212931 Usługi opracowywania oprogramowania szkoleniowego, 80420000 Usługi e-learning

2.1.2. Miejsce realizacji

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

2.1.3. Wartość

Szacunkowa wartość bez VAT: 5 200 000,00 NOK

2.1.4. Informacje ogólne

Podstawa prawna:

Dyrektywa 2014/24/UE

2.1.6. Podstawy wykluczenia

Powody wykluczenia źródła: Uwaga

Inna sytuacja podobna do upadłości wynikająca z prawa krajowego: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Upadłość: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Korupcja: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Układ z wierzycielami: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Udział w organizacji przestępczej: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Porozumienia z innymi wykonawcami mające na celu zakłócenie konkurencji: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Naruszenie obowiązków w dziedzinie prawa ochrony środowiska: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Pranie pieniędzy lub finansowanie terroryzmu: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Nadużycia: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Praca dzieci i inne formy handlu ludźmi: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Niewypłacalność: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Naruszenie obowiązków w dziedzinie prawa pracy: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Aktywami zarządza likwidator: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Wprowadzenie w błąd, zatajenie informacji, niemożność przedstawienia wymaganych dokumentów lub uzyskanie poufnych informacji na temat przedmiotowego postępowania: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Konflikt interesów spowodowany udziałem w postępowaniu o udzielenie zamówienia: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Bezpośrednie lub pośrednie zaangażowanie w przygotowanie przedmiotowego postępowania o udzielenie zamówienia: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Poważne wykroczenie zawodowe: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rozwiązanie umowy przed czasem, odszkodowania lub inne porównywalne sankcje: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Naruszenie obowiązków w dziedzinie prawa socjalnego: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Naruszenie obowiązku opłacenia składek na ubezpieczenie społeczne: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Działalność gospodarcza jest zawieszona: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Naruszenie obowiązku płatności podatków: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Przestępstwa terrorystyczne lub przestępstwa związane z działalnością terrorystyczną: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Przestępstwo dotyczące etyki zawodowej w odniesieniu do zamówień w dziedzinie obronności : Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Brak wiarygodności wykluczenia zagrożeń dla bezpieczeństwa kraju: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Naruszenie obowiązków określonych w podstawach wykluczenia o charakterze wyłącznie krajowym: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Część zamówienia

5.1. Część zamówienia: LOT-0001

Tytuł: Learning games - conversations with children and youths on difficult subjects
Opis: RVTS East, part of the foundation Pilar, shall enter into an agreement with one tenderer for the transfer, further development and operation of the electronic learning game at snakkemedbarn.no. The learning game is avatar-based and is used for training on difficult conversations with children and youth about, among other things, violence, assault, mental health, self-harm and suicidal thoughts. The target group is employees in schools, nurseries, health centres, child protection, PPT and others who meet children and young people in vulnerable situations. The procurement includes transferring existing professional content and data basis to the tenderer's system in a establishment phase, operation, maintenance and user support, further development of existing content and avatars, as well as the development of new avatars and scenarios as ordered. The contracting authority places the greatest emphasis on subject quality, educational accuracy, learning effect and control over avatars' behaviour. The content and data shall be structured and reusable independent of the supplier. The contract will be signed on SSA-L and the procurement is not divided into sub-contracts.
Wewnętrzny identyfikator: 13871

5.1.1. Przeznaczenie

Charakter zamówienia: Dostawy

Główna klasyfikacja (cpv): 37524100 Gry edukacyjne

Dodatkowa klasyfikacja (cpv): 39162110 Sprzęt dydaktyczny, 48190000 Pakiety oprogramowania edukacyjnego, 48930000 Pakiety oprogramowania szkoleniowego i rozrywkowego, 72212190 Usługi opracowywania oprogramowania edukacyjnego, 72212931 Usługi opracowywania oprogramowania szkoleniowego, 80420000 Usługi e-learning

5.1.2. Miejsce realizacji

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

5.1.3. Szacowany okres obowiązywania

Okres obowiązywania: 48 Miesiące

5.1.4. Wznowienie

Maksymalna liczba wznowień: 2

Inne informacje o wznowieniu: 1 + 1 year. Possible extension beyond the contract period, 1+1 year.

5.1.6. Informacje ogólne

Zastrzeżony udział:

Udział nie jest zastrzeżony.

Projekt zamówienia niefinansowany z funduszy UE

Zamówienie jest objęte zakresem Porozumienia w sprawie zamówień rządowych (GPA): nie

5.1.7. Zamówienia strategiczne

Cel zamówienia strategicznego: Ograniczenie skutków środowiskowych

Opis: Reduction of environmental impact

5.1.9. Kryteria kwalifikacji

Źródła kryteriów wyboru: Uwaga

Kryterium: Wskaźnik finansowy

Opis kryterium selekcji: Tenderers shall have fulfilled their obligations with respect to the payment of taxes, social security contributions and VAT. Documentation: Tax certificate, not older than 6 months. Documentation requirements: Norwegian tenderers shall submit a tax

certificate confirming that the tenderer has fulfilled his tax, social security and VAT payments. The certificate must not be more than six months old. The certificate can be ordered and downloaded from Altinn via a separate link on the skatteetaten.no. If this is not possible, it can be ordered from the tax collector or the Norwegian Tax Administration. The certificate is electronically certified and is therefore not signed.

Kryterium: Wpis do odpowiedniego rejestru zawodowego

Opis kryterium selekcji: The tenderer shall be a legally established company. Documentation: Company Registration Certificate or printout from the Register of Business Units for Norwegian companies. Foreign companies are to document registration in a trade or company register in the country where the company is established. Documentation requirements: Norwegian companies shall enclose a company registration certificate, or a printout from the Register of Business Units for non-registration obliged sole proprietorships. Foreign companies shall present confirmation that the company is registered in a trade or business register as prescribed by the law of the country where the business is established. The confirmation can be submitted in writing or with reference to BRIS.

Kryterium: Inne wymagania ekonomiczne lub finansowe

Opis kryterium selekcji: Tenderers shall have sufficient economic and financial capacity to fulfil a contract of an equivalent nature and scope. Documentation: Credit rating with key figures and a credit rating from a certified credit rating company, preferably based on the last annual accounts, or other documentation that the Contracting Authority deems suitable. Documentation requirements: Tenderers shall submit a credit rating with key figures from a certified credit rating company, or other form of documentation to demonstrate that the requirement has been met. The credit rating shall include a credit rating degree for the tenderer, typically indicated by a rating code or brief text. The assessment shall include, or be attached, an explanation on the rating code and the scale of possible rating codes. The assessment ought to be based on the last annual accounts. If a tenderer has a justifiable reason for not submitting the documentation required by the contracting authority, the tenderer can document his economic and financial capacity by presenting any other document that the Contracting Authority deems appropriate.

Kryterium: Referencje dotyczące określonych usług

Opis kryterium selekcji: Tenderers shall have satisfactory experience with comparable contracts. Documentation: Description of the three most relevant assignments in the last three years, with values, dates and names of recipients. Experience can be documented through personnel that the tenderer has at their disposal. Documentation requirements: Tenderers shall provide a description of the three most relevant assignments from the last three years. The descriptions shall include the contract value, date and name of the recipient. Contact persons can be contacted. It is the tenderer's responsibility to document relevance through the description. Tenderers can document their experience by referring to the competence of the personnel that the tenderer has at his disposal and can use this assignment, even if the experience has been worked up while the personnel have served another service provider.

5.1.10. Kryteria udzielenia zamówienia

Kryterium:

Rodzaj: Cena

Opis: Price

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 20

Kryterium:

Rodzaj: Jakość

Opis: Competence of offered personnel

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 40

Kryterium:

Rodzaj: Jakość

Opis: The service provider's description of the service.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 40

Kryterium:

Rodzaj: Jakość

Opis: The Contracting Authority deems that the procurement has an immaterial climate footprint and environmental impact, cf. the Procurement Act § 5 b third section. The delivery is a network based service with digital content and consultancy and development services, which are mainly executed digitally, without raw materials, transport or physical consumables. Climate and environmental considerations are therefore not weighted as the award criterion.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 0

5.1.11. Dokumenty zamówienia

Dostęp do niektórych dokumentów zamówienia jest zastrzeżony

Informacje o zastrzeżonych dokumentach są dostępne pod adresem: <https://app.artifik.no/procurements/10627>

Kanał komunikacji ad hoc:

Nazwa: e-Tendering

5.1.12. Warunki udzielenia zamówienia**Warunki zgłoszenia:**

Zgłoszenie elektroniczne: Wymagane

Adres na potrzeby zgłoszenia: <https://app.artifik.no/procurements/10627>

Języki, w których można składać oferty lub wnioski o dopuszczenie do udziału: norweski

Katalog elektroniczny: Niedozwolone

Termin składania ofert: 30/11/2026 12:00:00 (UTC+00:00) czas zachodnioeuropejski, GMT

Okres, przez który oferta musi pozostać ważna: 3 Miesiące

Warunki zamówienia:

Wykonanie zamówienia musi odbywać się w ramach programów zatrudnienia chronionego: Nie

Warunki dotyczące realizacji zamówienia: N/A

Fakturowanie elektroniczne: Wymagane

Stosowane będą zlecenia elektroniczne: tak

Stosowane będą płatności elektroniczne: tak

Zasady finansowe: N/A

5.1.15. Techniki**Umowa ramowa:**

Brak umowy ramowej

Informacje o dynamicznym systemie zakupów:

Brak dynamicznego systemu zakupów

5.1.16. Dalsze informacje, mediacja i odwołanie

Organ odwoławczy: Oslo tingrett

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti
Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti
Organizacja przyjmująca wnioski o dopuszczenie do udziału: Artifik AS

8. Organizacje

8.1. ORG-0001

Oficjalna nazwa: Pilar - Kompetansetjenesten For Psykisk Helse Og Barnevern Sti

Numer rejestracyjny: 980633004

Adres pocztowy: Gullhaugveien 1

Miejscowość: Oslo

Kod pocztowy: 0484

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

Punkt kontaktowy: Randi Eggen

E-mail: post@stiftelsenpilar.no

Telefon: +47 22586000

Adres strony internetowej: <https://stiftelsenpilar.no>

Profil nabywcy: <https://stiftelsenpilar.no>

Role tej organizacji:

Nabywca

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych

8.1. ORG-0002

Oficjalna nazwa: Oslo tingrett

Numer rejestracyjny: 926725939

Adres pocztowy: Postboks 2106 Vika

Miejscowość: Oslo

Kod pocztowy: 0125

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

E-mail: oslo.tingrett@domstol.no

Telefon: +47 22035200

Adres strony internetowej: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Role tej organizacji:

Organ odwoławczy

8.1. ORG-0003

Oficjalna nazwa: Artifik AS

Numer rejestracyjny: 925364967

Adres pocztowy: Stortingsgata 12

Miejscowość: Oslo

Kod pocztowy: 0161

Podpodział krajowy (NUTS): Oslo (NO081)

Kraj: Norwegia

E-mail: support@artifik.no

Adres strony internetowej: <https://artifik.no>

Role tej organizacji:

Podmiot świadczący usługi w zakresie zamówień

Organizacja przyjmująca wnioski o dopuszczenie do udziału

Informacje o ogłoszeniu

Identyfikator/wersja ogłoszenia: 4a9e6cf0-d60a-44fe-8c0d-24adcc66f901 - 01

Typ formularza: Procedura konkurencyjna

Rodzaj ogłoszenia: Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Podrodzaj ogłoszenia: 16

Ogłoszenie – data wysłania: 28/10/2026 14:23:15 (UTC+00:00) czas zachodnioeuropejski, GMT

Języki, w których przedmiotowe ogłoszenie jest oficjalnie dostępne: angielski

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