

86835-2026 - Procedura konkurencyjna

Dania – Usługi w zakresie technologii informacji – Procurement of Support for the NOIS

Application - 26/02018

OJ S 26/2026 06/02/2026

Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Usługi

1. Nabywca

1.1. Nabywca

Oficjalna nazwa: Energinet Systemansvar A/S

E-mail: procurement@energinet.dk

Status prawny nabywcy: Przedsiębiorstwo publiczne

Sektor działalności podmiotu zamawiającego: Działalność dotycząca sektora energii elektrycznej

2. Procedura

2.1. Procedura

Tytuł: Procurement of Support for the NOIS Application - 26/02018

Opis: The Contracting Authority wants to purchase support for the NOIS application. The objective of this tender is to engage a qualified external service partner to deliver comprehensive support for the NOIS application. The scope of services encompasses technical maintenance, application support, incident management, application monitoring, release management, and integration with associated applications. For further details regarding the purchase, reference is made to the tender documents. The tendered contract has a duration of 5 years. The value of the contract is expected to amount to 5 Mio. EUR
Identyfikator procedury: b5235391-0911-4036-b90c-cf2c43ae3481

Wewnętrzny identyfikator: 652686

Rodzaj procedury: Negocjacyjna z uprzednią publikacją zaproszenia do ubiegania się o zamówienie / konkurencyjna z negocjacjami

Procedura jest przyspieszona: nie

Główne aspekty procedury: The tenders submitted must be valid for a period of six (6) months from the specified time limit for the submission of tenders. If the tenderer during the negotiation phase, prepares and submits revised tenders, such tenders must also be valid for the period of six (6) months from the specified time limit for these revised tenders.

2.1.1. Przeznaczenie

Charakter zamówienia: Usługi

Główna klasyfikacja (cpv): 72222300 Usługi w zakresie technologii informacji

Dodatkowa klasyfikacja (cpv): 72267000 Usługi w zakresie konserwacji i napraw oprogramowania

2.1.2. Miejsce realizacji

Kraj: Dania

W dowolnym miejscu w danym państwie

2.1.3. Wartość

Szacunkowa wartość bez VAT: 5 000 000,00 EUR

2.1.4. Informacje ogólne

Informacje dodatkowe: It should be noted that this is a negotiated procedure. With the exception of basic elements, changes may be made to tender documents and their contents as a consequence as part of the negotiation process. The tenderer's legal form is not required. Information After Pre#Qualification Pre#qualified applicants will receive additional confidential information about the NOIS application after signing an Energinet NDA. The information may only be used for preparing the tender and must not be shared outside the NDA#covered project team. If you wish to apply to participate in this tender process, the corresponding ESPD must be filled in. The ESPD for this tender process can be found in Comdia. The ESPD must be filled in in Comdia, after which it is submitted via "Save and Send". Guidelines for completing the ESPD can be found on the website of the Konkurrence- og Forbrugerstyrelsen, www.kfst.dk (The contracting entity does not take responsibility for the content of the guidance). Please note the following: - An applicant who participates alone, but relies on the capacity of one or more other entities (e.g. a parent company or sister company or subcontractor) shall ensure that the application is accompanied by both the applicant's own ESPD and a separate ESPD for each entity on which it wishes to rely, with a completed Part II "Information on the economic operator" and Part III "Grounds for exclusion" as well as relevant information concerning Part IV "Selection criteria" and Part V: "Limiting the number of qualified applicants". The attached ESPD from those other entities should be duly completed and signed. In addition, the submission of final evidence must also be accompanied by evidence of the commitment of these entities/subcontractors in this respect in the form of a statement of support. - Where groups of economic operators, including temporary associations, apply together, a full ESPD shall be filled in separately for each participating economic operator containing the required information. The final documentation must also be accompanied by a Consortium Declaration, by which the parties declare to be a consortium or other form of association jointly and severally, unconditionally, and directly liable for the fulfilment of the contract tendered.

Podstawa prawna:

Dyrektywa 2014/25/UE

2.1.6. Podstawy wykluczenia

Powody wykluczenia źródła: Uwaga

Poważne wykroczenie zawodowe: Is the economic operator guilty of grave professional misconduct? Where applicable, see definitions in national law, the relevant notice or the procurement documents.

Konflikt interesów spowodowany udziałem w postępowaniu o udzielenie zamówienia: Is the economic operator aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure?

Bezpośrednie lub pośrednie zaangażowanie w przygotowanie przedmiotowego postępowania o udzielenie zamówienia: Has the economic operator or an undertaking related to it advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure?

Wprowadzenie w błąd, zatajenie informacji, niemożność przedstawienia wymaganych dokumentów lub uzyskanie poufnych informacji na temat przedmiotowego postępowania: Can the economic operator confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of

the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award?

Przestępstwa terrorystyczne lub przestępstwa związane z działalnością terrorystyczną: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Articles 1 and 3 of Council Framework Decision of 13 June 2002 on combating terrorism (OJ L 164, 22.6.2002, p. 3). This exclusion ground also includes inciting or aiding or abetting or attempting to commit an offence, as referred to in Article 4 of that Framework Decision. For Danish applicants /tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants /tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Naruszenie obowiązku opłacenia składek na ubezpieczenie społeczne: Has the economic operator breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment? For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Naruszenie obowiązku płatności podatków: The contracting entity shall exclude a candidate or tenderer who has unpaid overdue debts of DKK 100,000 or more to public authorities relating to taxes, duties or social security contributions under Danish law or the law of the country in which the applicant or tenderer is established. Documentation: in accordance with sections 152-153 of the Danish Public Procurement Act.

Udział w organizacji przestępczej: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 2 of Council Framework Decision 2008/841/JHA of 24 October 2008 on the

fight against organised crime (OJ L 300, 11.11.2008, p. 42). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Pranie pieniędzy lub finansowanie terroryzmu: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 1 of Directive 2005/60/EC of the European Parliament and of the Council of 26 October 2005 on the prevention of the use of the financial system for the purpose of money laundering and terrorist financing (OJ L 309, 25.11.2005, p. 15). For Danish applicants /tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants /tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Nadużycia: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? Within the meaning of Article 1 of the Convention on the protection of the European Communities' financial interests (OJ C 316, 27.11.1995, p. 48). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Praca dzieci i inne formy handlu ludźmi: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of

representation, decision or control therein been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 2 of Directive 2011/36/EU of the European Parliament and of the Council of 5 April 2011 on preventing and combating trafficking in human beings and protecting its victims, and replacing Council Framework Decision 2002/629/JHA (OJ L 101, 15.4.2011, p. 1). For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

Korupcja: Has the economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable? As defined in Article 3 of the Convention on the fight against corruption involving officials of the European Communities or officials of Member States of the European Union, OJ C 195, 25.6.1997, p. 1, and in Article 2(1) of Council Framework Decision 2003/568/JHA of 22 July 2003 on combating corruption in the private sector (OJ L 192, 31.7.2003, p. 54). This exclusion ground also includes corruption as defined in the national law of the contracting authority (contracting entity) or the economic operator. " For Danish applicants/tenderers the documentation is entailed in the "Serviceattest" which can be acquired from the Danish Business Authority. The time frame from request of a Serviceattest until receipt is usually two weeks. For foreign applicants/tenderers it is the experience of the Contracting Authority that the time frame for receipt of this documentation varies within the individual member states. As a result, The Contracting Authority strongly advises foreign applicants/tenderers to obtain this documentation as early as possible. Preferably the documentation should be ready and available already in connection with the prequalification. The EU Commission has launched e-CERTIS, a free, on-line source of information to help companies and contracting authorities to deal with different forms of documentary evidence required when tendering for public contracts. Information regarding relevant certificates can be obtained from: <https://ec.europa.eu/tools/ecertis/#/search>

5. Część zamówienia

5.1. Część zamówienia: LOT-0000

Tytuł: Procurement of Support for the NOIS Application - 26/02018

Opis: The Contracting Authority wants to purchase support for the NOIS application. The objective of this tender is to engage a qualified external service partner to deliver comprehensive support for the NOIS application. The scope of services encompasses technical maintenance, application support, incident management, application monitoring, release management, and integration with associated applications. For further details regarding the purchase, reference is made to the tender documents. The tendered contract has a duration of 5 years with no extensions. The contract is locked for the first two years,

after which the Contracting Authority has the option to terminate the contract. The value of the contract is expected to amount to 5 Mio. EUR

Wewnętrzny identyfikator: 652686

5.1.1. Przeznaczenie

Charakter zamówienia: Usługi

Główna klasyfikacja (cpv): 72222300 Usługi w zakresie technologii informacji

Dodatkowa klasyfikacja (cpv): 72267000 Usługi w zakresie konserwacji i napraw oprogramowania

Opcje:

Opis opcji: The tendered contract has a duration of 5 years with no extensions. The contract is locked for the first two years, after which the Contracting Authority has the option to terminate the contract.

5.1.2. Miejsce realizacji

Kraj: Dania

W dowolnym miejscu w danym państwie

5.1.3. Szacowany okres obowiązywania

Data początkowa: 02/06/2026

Okres obowiązywania: 5 Lata

5.1.4. Wznowienie

Maksymalna liczba wznowień: 0

5.1.5. Wartość

Szacunkowa wartość bez VAT: 5 000 000,00 EUR

5.1.6. Informacje ogólne

Zastrzeżony udział:

Udział nie jest zastrzeżony.

Projekt zamówienia niefinansowany z funduszy UE

Zamówienie jest objęte zakresem Porozumienia w sprawie zamówień rządowych (GPA): tak

Informacje dodatkowe: It should be noted that this is a negotiated procedure. With the exception of basic elements, changes may be made to tender documents and their contents as a consequence as part of the negotiation process. The tenderer's legal form is not required. Information After Pre#Qualification Pre#qualified applicants will receive additional confidential information about the NOIS application after signing an Energinet NDA. The information may only be used for preparing the tender and must not be shared outside the NDA#covered project team. If you wish to apply to participate in this tender process, the corresponding ESPD must be filled in. The ESPD for this tender process can be found in Comdia. The ESPD must be filled in in Comdia, after which it is submitted via "Save and Send". Guidelines for completing the ESPD can be found on the website of the Konkurrence- og Forbrugerstyrelsen, www.kfst.dk (The contracting entity does not take responsibility for the content of the guidance). Please note the following: - An applicant who participates alone, but relies on the capacity of one or more other entities (e.g. a parent company or sister company or subcontractor) shall ensure that the application is accompanied by both the applicant's own ESPD and a separate ESPD for each entity on which it wishes to rely, with a completed Part II "Information on the economic operator" and Part III "Grounds for exclusion" as well as relevant information concerning Part IV "Selection criteria" and Part V: "Limiting the number of qualified applicants". The attached ESPD from those other entities should be duly completed and signed. In addition, the submission of final evidence must also be accompanied by evidence of

the commitment of these entities/subcontractors in this respect in the form of a statement of support. - Where groups of economic operators, including temporary associations, apply together, a full ESPD shall be filled in separately for each participating economic operator containing the required information. The final documentation must also be accompanied by a Consortium Declaration, by which the parties declare to be a consortium or other form of association jointly and severally, unconditionally, and directly liable for the fulfilment of the contract tendered.

5.1.9. Kryteria kwalifikacji

Źródła kryteriów wyboru: Uwaga

Kryterium: Wskaźnik finansowy

Opis kryterium selekcji: The applicant must confirm the economic ability in the ESPD part IV.B with information from the latest annual report regarding the following economic indicators: 1. Equity (total equity incl. share capital, reserves, revaluation, retained earning etc.) 2. Equity ratio (equity/total assets). This must be stated with two decimals. If the applicant relies on the capacities of other entities or the applicant is a group of economic operators the information for the ESPD part IV.B must also be given in a separate ESPD from each of these entities. It is the sole responsibility of the applicant to secure that the minimum requirements are reached based on consolidation when the applicant is relying on the capacity of other entities or when the applicant is a group of economic operators. Minimum requirement: Equity from the latest annual report must, at the time of prequalification, be at least 1,5 Mio. EUR. Equity ratio from the latest annual report must, at the time of prequalification, be at least 20 pct. If the equity ratio is between 15 pct. and 20 pct. The applicant can qualify if Equity exceeds 2 Mio EUR. Kryteria zostaną wykorzystane do kwalifikacji kandydatów zapraszanych do drugiego etapu procedury

Maksymalna liczba akceptowanych ofert: 3

Kryterium: Referencje dotyczące określonych usług

Opis kryterium selekcji: The suitability of applicants fulfilling the minimum requirements to economic and financial standing will be assessed based on technical and professional ability. The ability will be assessed based on references which can be filled in ESPD part IV.C. The applicant is allowed to submit up to the 2 most comparable and relevant references undertaken in the past 3 years as part of the application. By "undertaken in the past 3 years" implies that the reference must not have been completed prior to the date reached when counting 3 years backwards from the submission date for prequalification. References older than this will not be taken into consideration. References which have not yet been fully completed can be included as part of the application, however the applicant must describe the parts which have not yet been delivered, and this may affect the evaluation of the application, cf. section 2.3. The references should describe support of NOIS or a similar Application as NOIS and include: • Technical support and troubleshooting deliveries (2nd and 3rd level) The reference must include deliveries related to: and 3rd level) o 2nd and 3rd level application support and 3rd level application support o technical troubleshooting of application components, integrations, work-flows, and data flows o handling of incidents (P1–P4), including diagnostics, workarounds, reporting and rootcause analysis cause analysis o coordination with internal customer support, software vendors and infra-structure/hosting providers regarding cross domain issues domain issues • Operations, maintenance, and deployment related deliveries o execution of deployments, configuration changes, and smoke testing across multiple environments (TEST, PRE PROD, PROD) o monitoring, log analysis, performance follow up, and proactive operational maintenance o database support (SQL), data consistency, backup/restore, and environment parity o participation in change processes

(Pre CAB, CAB), including documentation and compliance activities • Contract value (if possible) • Date of initiation and final delivery (day, month, year) Any ambiguities and/or incomprehensibilities may have a negative effect on the selection of applicants. Please note the “description” box in ESPD part IV.C. can contain more text than is visible and it is possible to copy paste text into the box. If the applicant is relying on the capacity of other entities or the applicant is a group of economic operators the maximum number of references to be submitted must still be respected and cannot exceed 2 when combined. If more are submitted, the Contracting Authority will only consider the most recent references determined by date of final delivery, in this case not yet finished references will not be included. If the applicant relies on other entities capacity or is part of a group of economic operators the information concerning ESPD part IV.C must be submitted in separate ESPD's for each entity. Minimum requirement: Each reference must concern a business#critical application with continuous operational responsibility, including incident handling (P1–P4) and handling of integrations with other Applications, whether internal or external. This includes experience with: 1. Operation and support Including ongoing second level support, error handling and system maintenance. 2. Application design and technical understanding Including architectural structure and code-level understanding of the supported application. 3. Governance and integration context Including governance processes related to the application and its integrations with external Applications.

Kryteria zostaną wykorzystane do kwalifikacji kandydatów zapraszanych do drugiego etapu procedury

Informacje dotyczące drugiego etapu procedury dwustopniowej:

Minimalna liczba kandydatów, którzy zostaną zaproszeni do udziału w drugim etapie procedury : 1

Maksymalna liczba kandydatów, którzy zostaną zaproszeni do udziału w drugim etapie procedury: 3

Procedura zostanie przeprowadzona w kolejnych etapach. Na każdym etapie niektórzy uczestnicy mogą zostać wyeliminowani

5.1.10. Kryteria udzielenia zamówienia

Kryterium:

Rodzaj: Cena

Nazwa: Price

Opis: Prices must be stated in the attached Price List and the defined price elements must be completed herein. Prices must be stated exclusive of VAT but inclusive of all other expenses associated with the purchase. Prices must be stated in EUR. When evaluating 'Price', the Contracting Authority will evaluate the total cost (for evaluation purpose), cf. the Price List.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 30

Kryterium:

Rodzaj: Jakość

Nazwa: Task Execution and Methodology

Opis: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: -

Description of how the tenderer will carry out the tasks during the contract period in accordance with the requirements. - A coherent description of workflows for task execution - Clear description of responsibilities and interfaces as described in the tender - A level of detail that makes the described workflows directly verifiable - A clear and explicit link between the described workflows and the requirements - Descriptions including defined process steps,

decision points and responsibilities will generally score higher than purely descriptive narratives Positive weight: Precise and verifiable description of how the tasks will be executed in accordance with the requirements. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 20

Kryterium:

Rodzaj: Jakość

Nazwa: Handling of Incidents and Errors

Opis: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: -

Description of how errors, incidents, and escalations will be handled during the contract period in accordance with the requirements. - Description of processes for case handling, incident handling and reporting - Description of escalation processes and decision points - Clear differentiation between incident types and priorities as described in the tender and defined in the requirements specification - Concrete escalation process and clearly described procedures - Description of how recurring incidents will be followed up within the described processes

Positive weight: Systematic and verifiable description of incident and escalation handling processes. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 20

Kryterium:

Rodzaj: Jakość

Nazwa: Resources

Opis: The tenderer must submit a written response addressing the requirements set out in Appendix 2 and any other relevant parts of the tender documents. Appendix 2 itself is not to be submitted but forms the basis for the tenderer's description. Factual evaluation basis: -

Description of how resources will be planned and applied to fulfil the requirements during the contract period. - Description of roles and functions assigned to fulfil the requirements - Description of presence and availability in accordance with the agreed SLA - Clear description of tasks and how they are distributed between the described roles and functions - Description of how absence and staff turnover will be handled during the contract period, including communication procedures - Description of procedures for knowledge transfer to new and existing personnel Positive weight: Experience with 2 or 3 level support the Nois Application.

Resource planning that ensures continuity in task execution, including clear collaboration and reporting structures. It is a minimum requirement that the tenderer achieves the minimum score of five (5) for this subcriterion If this score is not achieved in connection with the tender evaluation, the offer will not be taken into account. Response is maximum 10.000 characters (equivalent to 4 pages) per evaluation criteria.

Kategoria kryterium udzielenia zamówienia waga: Waga (wartość procentowa, dokładna)

Kryterium udzielenia - Liczba: 30

5.1.11. Dokumenty zamówienia

Adres dokumentów zamówienia: <https://www.comdia.com/energinet/tenderinformationshow.aspx?Id=652686>

5.1.12. Warunki udzielenia zamówienia

Warunki procedury:

Wymagane jest poświadczenie bezpieczeństwa

Opis: Security clearance is required for certain employees, which must be initiated after signing the contract.

Warunki zgłoszenia:

Zgłoszenie elektroniczne: Wymagane

Adres na potrzeby zgłoszenia: <https://www.comdia.com/energinet/tenderinformationshow.aspx?Id=652686>

Języki, w których można składać oferty lub wnioski o dopuszczenie do udziału: angielski

Katalog elektroniczny: Niedozwolone

Oferty wariantowe: Niedozwolone

Termin składania wniosków o dopuszczenie do udziału: 02/03/2026 10:00:00 (UTC+01:00) czas środkowoeuropejski, czas zachodnioeuropejski letni

Informacje, które można uzupełnić po upływie terminu zgłoszeń:

Według uznania nabywcy niektóre brakujące dokumenty dotyczące oferenta mogą zostać przedłożone później.

Informacje dodatkowe: -

Warunki zamówienia:

Wykonanie zamówienia musi odbywać się w ramach programów zatrudnienia chronionego: Nie

Warunki dotyczące realizacji zamówienia: See Draft Contract

Wymagana jest umowa o poufności: tak

Dodatkowe informacje na temat umowy o poufności: Yes, an NDA must be signed after the pre-qualification round.

Fakturowanie elektroniczne: Wymagane

Stosowane będą zlecenia elektroniczne: tak

Stosowane będą płatności elektroniczne: tak

Zasady finansowe: _DEFAULT_VALUE_CHANGE_ME_

5.1.15. Techniki

Umowa ramowa:

Brak umowy ramowej

Informacje o dynamicznym systemie zakupów:

Brak dynamicznego systemu zakupów

5.1.16. Dalsze informacje, mediacja i odwołanie

Organ odwoławczy: Danish Complaints Board for Public Procurement

Informacje o terminach odwołania: According to the Danish Complaints Board for Public Procurement Act etc. (the Act can be downloaded at www.retsinformation.dk), the following deadlines for filing a complaint apply: Complaints about not having been selected must be submitted to the Danish Complaints Board for Public Procurement within 20 calendar days, cf. Section 7(1) of the Act, from the day after sending a notification to the candidates concerned about who has been selected, when the notification is accompanied by a statement of reasons for the decision in accordance with Section 2(1)(1) of the Act and Section 171(2) of the Public Procurement Act. In other situations, complaints about tenders, cf. Section 7(2) of the Act, must be submitted to the Complaints Board for Public Procurement within: 1) 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that it has entered into a contract. The deadline is calculated from the day after the date on

which the announcement has been published. 2) 20 calendar days from the day after the contracting entity has announced its decision, cf. Section 185(2) of the Public Procurement Act. No later than the same time that a complaint is submitted to the Complaints Board for Public Procurement, the complainant must inform the contracting entity in writing that a complaint is submitted to the Complaints Board for Public Procurement and whether the complaint has been submitted during the standstill period, cf. Section 6(4) of the Act. In cases where the complaint has not been submitted during the standstill period, the complainant must also state whether the complaint is to be given suspensive effect, cf. Section 12(1) of the Act. The Complaints Board for Public Procurement's e-mail address is stated in Section VI.4.1). The Complaints Board for Public Procurement's complaint guide can be found at: www.erhvervsstyrelsen.dk.

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia: Energinet Systemansvar A/S

Organizacja zapewniająca dostęp offline do dokumentów zamówienia: Energinet Systemansvar A/S

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych: Danish Competition and Consumer Authority

Organizacja przyjmująca wnioski o dopuszczenie do udziału: Energinet Systemansvar A/S

Organizacja rozpatrująca oferty: Energinet Systemansvar A/S

8. Organizacje

8.1. ORG-0001

Oficjalna nazwa: Energinet Systemansvar A/S

Numer rejestracyjny: 39 31 49 59

Adres pocztowy: Tonne Kjærsvej 65

Miejscowość: Fredericia

Kod pocztowy: 7000

Podpodział krajowy (NUTS): Sydjylland (DK032)

Kraj: Dania

Punkt kontaktowy: Kirsten Ebstrup

E-mail: procurement@energinet.dk

Telefon: 70102244

Adres strony internetowej: <https://energinet.dk/>

Role tej organizacji:

Nabywca

Organizacja udzielająca dodatkowych informacji na temat postępowania o udzielenie zamówienia

Organizacja zapewniająca dostęp offline do dokumentów zamówienia

Organizacja przyjmująca wnioski o dopuszczenie do udziału

Organizacja rozpatrująca oferty

8.1. ORG-1000

Oficjalna nazwa: Comdia ApS

Numer rejestracyjny: 33501404

Adres pocztowy: Lindvedvej 73

Miejscowość: Odense S

Kod pocztowy: 5260

Podpodział krajowy (NUTS): Fyn (DK031)

Kraj: Dania

E-mail: support@comdia.com

Telefon: +45 7199 3672

Adres strony internetowej: <https://www.comdia.com/>

Role tej organizacji:

TED eSender

8.1. ORG-1001

Oficjalna nazwa: Danish Complaints Board for Public Procurement

Numer rejestracyjny: 37795526

Adres pocztowy: Danish Appeals Boards Authority, Toldboden 2

Miejscowość: Viborg

Kod pocztowy: 8800

Podpodział krajowy (NUTS): Vestjylland (DK041)

Kraj: Dania

E-mail: klfu@naevneneshus.dk

Telefon: +45 7240 5600

Adres strony internetowej: <http://www.klfu.dk>

Role tej organizacji:

Organ odwoławczy

8.1. ORG-1002

Oficjalna nazwa: Danish Competition and Consumer Authority

Numer rejestracyjny: 10294819

Adres pocztowy: Carl Jacobsens Vej 35

Miejscowość: Valby

Kod pocztowy: 2500

Podpodział krajowy (NUTS): Københavns omegn (DK012)

Kraj: Dania

E-mail: kfst@kfst.dk

Telefon: +45 4171 5000

Adres strony internetowej: <https://www.kfst.dk/>

Role tej organizacji:

Organizacja udzielająca dodatkowych informacji na temat procedur odwoławczych

Informacje o ogłoszeniu

Identyfikator/wersja ogłoszenia: b486782c-9f1d-4838-b834-f955b0827b89 - 01

Typ formularza: Procedura konkurencyjna

Rodzaj ogłoszenia: Ogłoszenie o zamówieniu lub ogłoszenie o koncesji – tryb standardowy

Podrodzaj ogłoszenia: 17

Ogłoszenie – data wysłania: 05/02/2026 14:38:57 (UTC+01:00) czas środkowoeuropejski, czas zachodnioeuropejski letni

Języki, w których przedmiotowe ogłoszenie jest oficjalnie dostępne: angielski

Numer publikacji ogłoszenia: 86835-2026

Numer wydania Dz.U. S: 26/2026

Data publikacji: 06/02/2026