

172500-2026 - Concurso

Noruega – Pacotes de software e sistemas de informação – Stage 1: New customer system / integration platform - VESAR

OJ S 50/2026 12/03/2026

Anúncio de concurso ou de concessão – regime normal

Fornecimentos

1. Adquirente

1.1. Adquirente

Nome oficial: Vestfold Avfall og Ressurs AS

Correio eletrónico: post@vesar.no

Forma jurídica do adquirente: Organismo de direito público, controlado por uma autoridade local

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: Stage 1: New customer system / integration platform - VESAR

Descrição: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants /users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Identificador do procedimento: a3174c47-f835-477f-a33d-3ae6176571ca

Identificador interno: 797

Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação

O procedimento é acelerado: não

Principais características do processo: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants/users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

2.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação
Classificação adicional (cpv): 48100000 Pacote de software para sectores específicos,
72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio,
72200000 Serviços de consultoria e de programação de software

2.1.2. Local de execução

Subdivisão do país (NUTS): Vestfold (NO093)

País: Noruega

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/24/UE

Anskaffelsesforskriften - Procurement with negotiations after a prior notice.

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio, Documento europeu único de contratação pública (DEUCP)

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitos de interesses decorrentes da participação no procedimento de contratação: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisão antecipada, indenizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situação análoga, como falência ao abrigo da legislação nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Stage 1: New customer system / integration platform - VESAR

Descrição: VESAR will systematise and standardise work processes and tasks in a complete and seamless system to automate manual processes, remove time thefts and weed away sources of human errors. The aim is to make Vesar efficient in cooperation with the inhabitants /users and the internal and external actors involved in operation, logistics and communication. Most importantly, the delivery will include development and integration of software, operational assistance and ongoing updates of systems in the contract period. The competition is for the delivery of a cloud based system for the management of sanitation services, which is adapted for both household and business sanitation. In addition to the completed commissioned system, the delivery will also include assistance, system and programme updates and further development.

Identificador interno: 797

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 48100000 Pacote de software para sectores específicos,
72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio,
72200000 Serviços de consultoria e de programação de software

Opções:

Descrição das opções: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.2. Local de execução

Subdivisão do país (NUTS): Vestfold (NO093)

País: Noruega

5.1.3. Duração estimada

Data de início: 31/07/2026

Data de fim da duração: 31/03/2031

5.1.4. Renovação

Renovações máximas: 2

Mais informações sobre renovações: Unilateral option for the contracting authority for an extension for 2+2 years.

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): não

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio, Documento do concurso

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the

mentioned annex. Minimum qualification requirements The tenderer shall be a legally established company. Documentation: Company Registration Certificate. Foreign tenderers must submit an equivalent certificate from the register of business enterprises in the country where the company is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have the financial capacity to fulfil the contract, including credit worthy, or in another way document satisfactory financial capacity. Documentation: - Presentation of the company's Annual Financial Statements (last Annual Report to the Brønnøysund Register Centre, including the auditor's report). - Credit rating carried out by a publicly certified credit rating institution, not older than three months, at least credit worthy. If the tenderer does not fulfil the above mentioned documentation requirements, other documentation that the contracting authority finds suitable for documenting the economic and financial capacity will be accepted, such as a parent company guarantee or other guarantee/security.

Critério: Referências sobre entregas especificadas

Descrição do critério de seleção: Only for public goods deliveries: In the reference period, the tenderer has carried out the following important deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Requirement 1: The tenderer shall have sufficient implementation ability and capacity in relation to the services that shall be provided. Documentation: - Short CVs for each employee thought to have a short description of relevant competence/experience. - The tenderer shall confirm and justify that they can provide the necessary capacity in the contract period. - The tenderer shall give a brief description of: - how they handle any replacement of main personnel. - how backup manpower is organised to ensure continuity of the delivery. Requirement 2: The tenderer shall have relevant experience and competence from equivalent deliveries. Relevant experience and competence means the delivery of trade systems for infrastructure, e.g. the waste industry, including experience with delivery, implementation and adaptation of business systems that handle customer and service management, financial management, resource planning or logistics. Documentation: An account of relevant deliveries in the last 3 years. The account shall include a description of the delivery, contracting authority, value, date, name and contact data of a gender neutral preferred.

Critério: Certificados por entidades independentes sobre padrões de garantia de qualidade

Descrição do critério de seleção: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements? Minimum qualification requirements Tenderers shall have a satisfactory quality management system that is certified in accordance with ISO 9001, or have an equivalent extent, cf. NS-EN ISO 9001, which covers the deliveries included in the contract. Documentation: Documentation of valid certification, ISO or equivalent. If a tenderer is not certified, documentation shall be given that the tenderer has an equivalent quality management system. It is the tenderer's responsibility to document that another certification or quality management system is equivalent.

Critério: Certificados por entidades independentes sobre sistemas ou padrões de gestão ambiental

Descrição do critério de seleção: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards? Minimum qualification requirements Tenderers shall have an environmental management system that is certified in accordance with ISO 14001, Miljøfyrtårn or equivalent, that covers the activities included in the agreement. Documentation: Documentation of valid certification, ISO, Miljøfyrtårn (eco-lighthouse programme), or equivalent.

Informações sobre a segunda fase de um procedimento de concurso em duas fases:

Número mínimo de candidatos a convidar para a segunda fase do procedimento: 3

O procedimento irá decorrer em fases sucessivas. Em cada fase, alguns participantes podem ser eliminados

O adquirente reserva-se o direito de adjudicar o contrato com base nas propostas iniciais, sem quaisquer negociações

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Nome: Price

Descrição: 1.0 Price, calculated from the following: 1.1 Tender sum stated in Annex 06

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 30

Critério:

Tipo: Qualidade

Nome: Quality

Descrição: 2.0 Quality of the delivery, including execution and support/follow-up, assessed on the following: 2.1. The tenderer's organisation of the project and the key personnel's competence, as well as a plan for carrying out the assignment, including progress planning (20 %) 2.2. Quality of the delivery as assessed by the description of the tender, including completed requirement specifications, as well as on the tenderer's presentation of the content of the tender, in addition to the set-up and scope for support, follow-up and availability, including key personnel, after the delivery is commissioned (50 %)

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 70

5.1.11. Documentos do concurso

Línguas em que os documentos do concurso estão oficialmente disponíveis: norueguês

Prazo para solicitar informações adicionais: 30/03/2026 21:55:00 (UTC+00:00) hora da Europa Ocidental, GMT

Endereço dos documentos do concurso: <https://permalink.mercell.com/278300776.aspx>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://permalink.mercell.com/278300776.aspx>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: norueguês

Catálogo eletrónico: Não autorizado

É necessária uma assinatura eletrónica avançada ou qualificada ou um selo eletrónico avançado ou qualificado [conforme definido no Regulamento (UE) n.º 910/2014]

Variantes: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Permitido
Prazo para a receção dos pedidos de participação: 13/04/2026 10:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Informações que podem ser completadas após o prazo de apresentação:

Nenhum documento pode ser apresentado posteriormente.

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido:
Não

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: não

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Vestfold tingrett

Informações sobre os prazos de recurso: There will be a waiting period of minimum 10 calendar days calculated from the date the notification of the award is sent electronically.

Organização que fornece informações adicionais sobre o processo de adjudicação: Damhaug Consulting AS

Organização que fornece acesso fora de linha aos documentos do concurso: Damhaug Consulting AS

Organização que fornece mais informações sobre os procedimentos de recurso: Damhaug Consulting AS

Organização que recebe pedidos de participação: Damhaug Consulting AS

Organização responsável pelo tratamento das propostas: Damhaug Consulting AS

8. Organizações

8.1. ORG-0001

Nome oficial: Damhaug Consulting AS

Número de registo: 820851382

Endereço postal: Torggata 52

Cidade: HAMAR

Código postal: 2317

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

Ponto de contacto: Reidar Seim

Correio eletrónico: r.seim@d-consult.no

Telefone: 41478037

Endereço Internet: <http://www.d-consult.no>

Funções desta organização:

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que fornece acesso fora de linha aos documentos do concurso

Organização que recebe pedidos de participação

Organização responsável pelo tratamento das propostas

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: Vestfold Avfall og Ressurs AS

Número de registo: 979 281 536

Endereço postal: Tarandrødveien 95B

Cidade: Sem

Código postal: 3171

Subdivisão do país (NUTS): Vestfold (NO093)

País: Noruega

Correio eletrónico: post@vesar.no

Telefone: 33354380

Endereço Internet: <http://www.vesar.no/>

Funções desta organização:

Adquirente

8.1. ORG-0003

Nome oficial: Vestfold tingrett

Número de registo: 926 723 618

Cidade: Tønsberg

Código postal: 3103

Subdivisão do país (NUTS): Vestfold (NO093)

País: Noruega

Correio eletrónico: vestfold.tingrett@domstol.no

Telefone: 33 20 67 00

Funções desta organização:

Instância de recurso

Informações sobre o anúncio

Identificador/versão do anúncio: 584d3ee4-39ff-443a-8e99-5e3eb2ec3e96 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

Data de envio do anúncio: 10/03/2026 13:46:52 (UTC+00:00) hora da Europa Ocidental, GMT

Data de envio do anúncio eSender: 11/03/2026 06:28:04 (UTC+00:00) hora da Europa Ocidental, GMT

Línguas em que o presente anúncio está oficialmente disponível: inglês

Número de publicação do anúncio: 172500-2026

N.º de edição do JO S: 50/2026

Data de publicação: 12/03/2026