207500-2026 - Concurso

Noruega – Serviços de classificação – Case and archive system
OJ S 60/2026 26/03/2026
Anúncio de concurso ou de concessão – regime normal
Serviços

1. Adquirente

1.1. Adquirente

Nome oficial: Finanstilsynet
Correio eletrónico: andrew.colling@finanstilsynet.no
Forma jurídica do adquirente: Organismo de direito público, controlado por uma autoridade da administração central
Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: Case and archive system
Descrição: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificador do procedimento: 892cdac7-09e7-4911-b7e8-a711dd122a59
Identificador interno: 2026/3651
Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação
O procedimento é acelerado: não
Principais características do processo: The Financial Supervisory Authority of Norway shall procure a new case and archive system. The system shall contribute to supporting the Financial Supervisory Authority of Norway´s strategy on a data driven business and an entity that follows technological developments. In addition, there is a stated goal of streamlining the processing of cases. To support these goals, the Financial Supervisory Authority wants to join up with a forward-leaning supplier who wants to be an active supporter and contribute to the Financial Supervisory Authority reaching its targets over time. In order to support the requirement for data driven operations, there is a need for a system that allows flexible use of the Financial Supervisory Authority's data, both internally in the case archive system and in cooperation with the Financial Supervisory Authority´s other system portfolio. The system must provide efficient and user-friendly processes for executing case handling and archiving. Good and flexible integration possibilities will be decisive. The solution´s flexibility as regards future development of the needs of case and archive. The Financial Supervisory Authority of Norway would like a system that is user friendly and improves the case manager´s and manager´s everyday life. The system must therefore have built-in flexibility, so that good process flow support can be developed in the long term for all work processes in the audit and has functionality for effective management follow-up. Furthermore, The Financial Supervisory Authority wants a system that supports the use of case flow and rule-controlled steps, so that workflows can be built and maintained efficiently without suring security, performance or user experience. This also means that the system is most seamlessly and closely connected with

other work surfaces such as M365 and the Financial Supervisory Authority´s own trade and report systems. A high degree of automated document capture and retrieval are also important elements in regard to efficiency. The Financial Supervisory Authority of Norway as a government body is subject to a number of legal requirements. The system shall comply with applicable legal requirements within case archives, e.g. archive law, the Personal Data Act, the Public Data Act, the Public Administration Act, etc. The Financial Supervisory Authority wants to connect with a supplier who closely follows the changes and develops the system continuously to ensure compliance with coming and changed legal requirements. An important element will be the system´s ability to good security of finanstilsynet´s data as regards both the physical storage place, that the data is not going astray and efficient and good access management. The Financial Supervisory Authority of Norway aims to use cloud based services where appropriate. The new case and archive system shall be delivered and operated by a service provider such as a Software as a Service system and be available on PCs, tablets and mobiles independent of the user´s place of work, without the requirement for their own hardware. The tenderer shall be responsible for upgrading the system, integrations, security, operation and maintenance of the system and underlying infrastructure.

2.1.1. Finalidade

Natureza do contrato: Serviços
Classificação principal (cpv): 79560000 Serviços de classificação
Classificação adicional (cpv): 48000000 Pacotes de software e sistemas de informação, 48400000 Pacote de software para transacções comerciais e pessoais, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio, 72200000 Serviços de consultoria e de programação de software, 72252000 Serviços de arquivo informático, 72400000 Serviços de Internet

2.1.2. Local de execução

Subdivisão do país (NUTS): Oslo (NO081)
País: Noruega

2.1.3. Valor

Valor estimado, sem IVA: 40 000 000,00 NOK

2.1.4. Informações gerais

Base jurídica:
Diretiva 2014/24/UE
Anskaffelsesforskriften - The procurement will be carried out in accordance with the Public Procurement Act and the Public Procurement Regulations, part III.

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Documento europeu único de contratação pública (DEUCP), Anúncio, Documento do concurso
Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a enforceable verdict has been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, Involving European Communities or European Union Member States (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council´s framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).
Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).
Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Participation in a criminal organisation as defined in Article 2 of the Council´s framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)
Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council´s framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, af 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.
Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council´s framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).
Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.
Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?
Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.
Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Have the tenderer:a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met,b) failed to provide such information,c) subject to immediately submitting the supporting documents requested by the Contracting Authority, ord) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?
Conflitos de interesses decorrentes da participação no procedimento de contratação: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?
Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?
Rescisão antecipada, indemnizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?
Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons. Will the purely national rejection reasons, as stated in the relevant notice or in the procurement documents, apply?
Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?
Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?
Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions

and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.
Situação análoga, como falência ao abrigo da legislação nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Case and archive system
Descrição: The aim of this procurement is to establish a contract for the implementation and continual provision of services via the Internet ("as-a-service" deliveries). The Financial Supervisory Authority of Norway shall procure and establish a new Case and Archive system that shall support efficient processes and statutory archiving requirements.
Identificador interno: 2026/3651

5.1.1. Finalidade

Natureza do contrato: Serviços
Classificação principal (cpv): 79560000 Serviços de classificação
Classificação adicional (cpv): 48000000 Pacotes de software e sistemas de informação, 48400000 Pacote de software para transacções comerciais e pessoais, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio, 72200000 Serviços de consultoria e de programação de software, 72252000 Serviços de arquivo informático, 72400000 Serviços de Internet

5.1.2. Local de execução

Subdivisão do país (NUTS): Oslo (NO081)
País: Noruega

5.1.3. Duração estimada

Duração: 120 Meses

5.1.5. Valor
Valor estimado, sem IVA: 40 000 000,00 NOK

5.1.6. Informações gerais
Participação reservada:
A participação não está reservada.
Projeto de contratação pública não financiado por fundos da UE
O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

5.1.9. Critérios de seleção
Fontes dos critérios de seleção: Documento europeu único de contratação pública (DEUCP), Anúncio, Documento do concurso
Critério: Inscrição em um registro comercial
Descrição do critério de seleção: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.
Os critérios serão utilizados para selecionar os candidatos a convidar para a segunda fase do concurso
Número máximo de propostas aceites: 5
Informações sobre a segunda fase de um procedimento de concurso em duas fases:
Número mínimo de candidatos a convidar para a segunda fase do procedimento: 3
Número máximo de candidatos a convocar para a segunda fase do procedimento: 5
O procedimento irá decorrer em fases sucessivas. Em cada fase, alguns participantes podem ser eliminados

5.1.11. Documentos do concurso
Línguas em que os documentos do concurso estão oficialmente disponíveis: norueguês
Prazo para solicitar informações adicionais: 27/04/2026 21:55:00 (UTC+00:00) hora da Europa Ocidental, GMT
Endereço dos documentos do concurso: https://permalink.mercell.com/279753074.aspx

5.1.12. Condições do concurso
Condições de apresentação:
Apresentação por via eletrónica: Necessário
Endereço para apresentação: https://permalink.mercell.com/279753074.aspx
Línguas em que podem ser apresentadas as propostas ou pedidos de participação: norueguês
Catálogo eletrónico: Não autorizado
Variantes: Não autorizado
Os proponentes podem apresentar mais do que uma proposta: Não autorizado
Prazo para a receção dos pedidos de participação: 06/05/2026 11:00:00 (UTC+00:00) hora da Europa Ocidental, GMT
Informações que podem ser completadas após o prazo de apresentação:
Ao critério do comprador, alguns documentos em falta relacionados com o proponente poderão ser apresentados posteriormente.
Informações adicionais: Within the procurement regulations' limitations
Condições do contrato:
A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não
Faturação eletrónica: Necessário
Serão utilizadas encomendas eletrónicas: não

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Oslo tingrett

Informações sobre os prazos de recurso: The waiting period is 10 days after the award, see the tender documentation.

Organização que recebe pedidos de participação: Finanstilsynet

Organização responsável pelo tratamento das propostas: Finanstilsynet

8. Organizações

8.1. ORG-0001

Nome oficial: Finanstilsynet

Número de registo: 840747972

Endereço postal: Revierstredet 3

Cidade: OSLO

Código postal: 0151

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Ponto de contacto: Andrew Colling

Correio eletrónico: andrew.colling@finanstilsynet.no

Telefone: +47 22939800

Funções desta organização:

Adquirente

Organização que recebe pedidos de participação

Organização responsável pelo tratamento das propostas

8.1. ORG-0002

Nome oficial: Oslo tingrett

Número de registo: 926725939

Cidade: Oslo

Código postal: 0164

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Funções desta organização:

Instância de recurso

Informações sobre o anúncio

Identificador/versão do anúncio: e80a7fae-7c85-4eb3-9a74-7bc673d6e663 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

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