

417096-2026 - Concurso

Noruega – Pacotes de software e sistemas de informação – Procurement of a serious follow-up system.

OJ S 115/2026 17/06/2026

Anúncio de concurso ou de concessão – regime normal

Fornecimentos

1. Adquirente

1.1. Adquirente

Nome oficial: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Correio eletrónico: postmottak@okf.oslo.kommune.no

Forma jurídica do adquirente: Organismo de direito público, controlado por uma autoridade local

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: Procurement of a serious follow-up system.

Descrição: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identificador do procedimento: 2f50bb51-d28f-41a8-aef9-608dd3cbd4b3

Identificador interno: 5717

Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 48100000 Pacote de software para sectores específicos, 72260000 Serviços relacionados com software, 48700000 Utilitários para pacotes de software , 48170000 Pacote de software de conformidade

2.1.2. Local de execução

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

2.1.3. Valor

Valor estimado, sem IVA: 23 000 000,00 NOK

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/24/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Situação análoga, como falência ao abrigo da legislação nacional: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Has the

tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award? Conflitos de interesses decorrentes da participação no procedimento de contratação: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisão antecipada, indemnizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infração relativa à conduta profissional no domínio dos contratos públicos no setor da defesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Incerteza na exclusão de riscos para a segurança do país: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?
Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais:
The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lote

5.1. Lote: LOT-0001

Título: Procurement of a serious follow-up system.

Descrição: The aim is to procure a cloud based (SaaS) system that can as far as possible contribute to the Customer being able to comply with legal and regulation requirements connected to the Norwegian model, including the requirements for an electronic crew list in the builder regulations § 15, the control obligations connected to, among other things, wages and working conditions, as well as following up the Oslo model's seriousness requirements. The contracting authority shall revise the seriousness requirements in 2026, which can lead to changes in the municipality's follow-up need. The system shall therefore be flexible and scaleable for the municipality. This implies, among other things, that the Customer: * Can apply the solution to contract areas that are particularly vulnerable in relation to working life crime and social dumping, both now and in the future. * May cooperate with other public authorities in following-up work crime and social dumping. * Can see to other needs closely related to this type of follow-up. The system shall be built for high accessibility, safeguarding privacy as well as supporting automated data processing in real time where possible, so that the Customer can safeguard their responsibility in an efficient and secure manner. At the same time, the system should be user friendly with a low response time, simple navigation and work flow, limited risk for error registrations, as well as flexible for comparing and visualising relevant data. See SSA-L, annex 1 for further information on the Contracting Authority as well as its purpose and extent.

Identificador interno: 7432

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 48100000 Pacote de software para sectores específicos, 72260000 Serviços relacionados com software, 48700000 Utilitários para pacotes de software , 48170000 Pacote de software de conformidade

5.1.2. Local de execução

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

5.1.3. Duração estimada

Duração: 120 Meses

5.1.4. Renovação

Renovações máximas: 4

Mais informações sobre renovações: 2 + 2 + 1 + 1 years. The contract period is 4 years from Delivery Day. The contracting authority has the option to extend the contract for up to a further 2+2+1+1 years on unchanged terms. The options will be taken up after notification from the Contracting Authority.

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro comercial

Descrição do critério de seleção: The tenderer shall be a legally established company.

Documentation requirements: Norwegian companies: Company Registration Certificate.

Foreign companies: Proof that the company is registered in a trade or business register as prescribed by the law of the country where the company is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Documentation requirements: The contracting authority will obtain a credit rating from Experian on its own initiative. The Contracting Authority reserves the right to obtain the company's last Annual Financial Statements including notes, the Board's Annual Reports and Audit Reports, as well as new information of relevance to the company's fiscal figures.

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have a management system for information security that fulfils the requirements in ISO 27001 or equivalent. The management system shall include all activities that contribute to the Contracting Authority's delivery. Documentation requirements: Certificate for the company's information security system issued by independent bodies which certify that the tenderer fulfils certain quality assurance standards, for example ISO 27001:2022. If a tenderer is not certified: The table of contents for the information security system as well as an indication of what standards or regulations form the basis for and how often the information security system is revised.

Critério: Referências sobre entregas especificadas

Descrição do critério de seleção: Tenderers shall have sufficient relevant experience. When assessing the tenderer's experience, emphasis will be put on the delivery, implementation and operation of a system that has an equivalent purpose and that has a sufficient transferable value as regards complexity. * Equivalent purposes means the seriousness follow-up of tenderers in public customers who are subject to equivalent regulations * Complexity means i. a. collecting and comparing information from different systems Documentation requirements: Short description of the most important deliveries in the last three years, including information on the contract's value, date of delivery as well as the name of the contracting authority and a description of the assignment's content.

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Descrição: Total price for the duration of the agreement

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 30

Critério:

Tipo: Qualidade

Descrição: Fulfilment of functional requirements

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 50

Critério:

Tipo: Qualidade

Descrição: Fulfilment of non-functional requirements

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 6,6

Critério:

Tipo: Qualidade

Descrição: Fulfilment of establishment and training requirements

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 6,7

Critério:

Tipo: Qualidade

Descrição: Fulfilment of service level requirements

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 6,7

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/5717>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/5717>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: norueguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 03/08/2026 10:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido:
Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

Condições financeiras: N/A

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Oslo tingrett

Organização que fornece informações adicionais sobre o processo de adjudicação: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organização que fornece mais informações sobre os procedimentos de recurso: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Organização que recebe pedidos de participação: Artifikk AS

8. Organizações

8.1. ORG-0001

Nome oficial: Oslo Kommune v/ Økonomi- Og Forvaltningsetaten

Número de registo: 935346282

Endereço postal: Grensesvingen 6

Cidade: Oslo

Código postal: 0663

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Ponto de contacto: Ebbe Hoel Sørensen

Correio eletrónico: postmottak@okf.oslo.kommune.no

Telefone: +47 21802180

Endereço Internet: <https://www.oslo.kommune.no>

Perfil do adquirente: <https://www.oslo.kommune.no>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: Oslo tingrett

Número de registo: 926725939

Endereço postal: Postboks 2106 Vika

Cidade: Oslo

Código postal: 0125

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Correio eletrónico: oslo.tingrett@domstol.no

Telefone: +47 22035200

Endereço Internet: <https://www.domstol.no/no/domstoler/tingrett/oslo-tingrett/>

Funções desta organização:

Instância de recurso

8.1. ORG-0003

Nome oficial: Artifikk AS

Número de registo: 925364967

Endereço postal: Stortingsgata 12

Cidade: Oslo

Código postal: 0161

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Correio eletrónico: support@artifik.no

Endereço Internet: <https://artifik.no>

Funções desta organização:

Prestador de serviços no domínio da contratação pública

Organização que recebe pedidos de participação

Informações sobre o anúncio

Identificador/versão do anúncio: 68aedecb-8b73-4d36-a49e-d14e7947afbf - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

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