

450617-2026 - Concurso

Noruega – Pacotes de software e sistemas de informação – OAS - Education administrative system Lillehammer Øyer and Gausdal

OJ S 124/2026 01/07/2026

Anúncio de concurso ou de concessão – regime normal

Fornecimentos

1. Adquirente

1.1. Adquirente

Nome oficial: IKOMM AS

Correio eletrónico: post@ikomm.no

Forma jurídica do adquirente: Organismo de direito público, controlado por uma autoridade local

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: OAS - Education administrative system Lillehammer Øyer and Gausdal

Descrição: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach

great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificador do procedimento: 9bb92f12-89a8-4c99-8c44-a54a0b0a26a5

Identificador interno: 5030

Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 75100000 Serviços relacionados com a administração pública, 72222000 Serviços de planeamento e de análise estratégica em matéria de sistemas ou de tecnologias da informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

2.1.2. Local de execução

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/24/UE

2.1.5. Condições do concurso

Condições de apresentação:

Número máximo de lotes para os quais um proponente pode apresentar propostas: 4

Condições do contrato:

Número máximo de lotes que podem ser adjudicados a um proponente no quadro de um contrato: 4

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Situação análoga, como falência ao abrigo da legislação nacional: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of

corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42).

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the

prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitos de interesses decorrentes da participação no procedimento de contratação: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Rescisão antecipada, indemnizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Infração relativa à conduta profissional no domínio dos contratos públicos no setor da defesa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, have been legally convicted of offences regarding professional behaviour in defence procurements?

Incerteza na exclusão de riscos para a segurança do país: Is the tenderer assessed to lack the reliability necessary to exclude the risk of national security?

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: The contracting authority shall state that in Norway there are national rejection reasons. These shall be described in the procurement documents. Tenderers must respond to whether they are in one or more of the situations described in the national rejection reasons.

5. Lote

5.1. Lote: LOT-0001

Título: Nursery school system

Descrição: Lillehammer, Øyer and Gausdal municipalities are carrying out a joint procurement of education administrative systems for the municipalities' services in nurseries, primary and lower secondary schools with before-and-after-school care, educational-psychological services (PPT) and adult education. The procurement will be carried out in cooperation with the municipalities' joint ICT supplier IKOMM AS, who can assist with mercantile execution and project management. The education area in the three municipalities combined constitutes a comprehensive and socially critical service area with considerable complexity and large requirements for efficient interaction, information security and long-term development of the systems. The municipalities have a total of approx. 41,000 inhabitants and an education area consisting of municipal and private nurseries, primary and secondary schools, before-and-after-school care, PPT services and adult education. The procurement will be carried out as a negotiated procedure in accordance with part III of the regulations (EEA notice) and based on SSA-L with the accompanying annexes. The municipalities have chosen a modular procurement strategy to facilitate the best possible combination of functionality, quality, user friendliness and further development within the different disciplines. The procurement is therefore divided into the following sub-contracts: * Sub-contract 1 - Nursery administration * Sub-contract 2 - Primary and secondary schools and before-and-after-school care * Sub-contract 3 – PPT * Sub-contract 4 - Adult education Tenderers can submit tenders for one, several or all sub-contracts. Each sub-contract will be evaluated, assessed and awarded individually. The contracting authority reserves the right to enter into a contract with one or several tenderers. At the same time, the municipalities would like to ensure uniform and future

orientated system architecture across the sub-contracts. Integrations, interface and interaction between the systems will therefore be a central theme in the competition. Tenderers shall describe how the systems support interaction between the sub-contracts, as well as integration with other municipal system portfolios and relevant national joint components. Separate requirement documents (Annex 1) have been prepared for each of the 4 sub-contracts in addition to the common requirement areas. The requirements will describe the functional, technical and integration needs within each discipline. The municipalities attach great importance to information security, privacy and the suppliers' ability to long-term further development of the systems. The systems shall support the processing of sensitive personal data for children, pupils and users of the services, and at the same time facilitate efficient and user friendly work processes for employees, guardians and administration. The procurement shall contribute to modernising and further development of the municipalities' digital education services, with the aim of increasing quality, better interaction and more efficient administrative processes over time.

Identificador interno: 6562

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 75100000 Serviços relacionados com a administração pública, 72222000 Serviços de planeamento e de análise estratégica em matéria de sistemas ou de tecnologias da informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

5.1.2. Local de execução

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duração estimada

Data de início: 01/01/2027

Outra duração: Ilimitado

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): não

5.1.7. Contratação estratégica

Objetivo da contratação estratégica: Redução dos impactos ambientais

Descrição: Reduction of environmental impact

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management

system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critério: Medidas para garantir a qualidade

Descrição do critério de seleção: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critério: Medidas de gestão ambiental

Descrição do critério de seleção: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critério: Qualificações educacionais e profissionais relevantes

Descrição do critério de seleção: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Critérios de adjudicação

Critério:

Tipo: Qualidade

Descrição: Fulfilment of functional and technical requirements.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 40

Critério:

Tipo: Qualidade

Descrição: The system's suitability for user and process

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 25

Critério:

Tipo: Qualidade

Descrição: Services for establishment, operation and maintenance.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 15

Critério:

Tipo: Preço

Descrição: Price

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 20

Critério:

Tipo: Qualidade

Descrição: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 0

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/5030>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/5030>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: dano-noruguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 10/08/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido:
Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

Condições financeiras: N/A

5.1.15. Técnicas**Acordo-quadro:**

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Gudbrandsdal tingrett

Organização que fornece informações adicionais sobre o processo de adjudicação: IKOMM AS

Organização que fornece mais informações sobre os procedimentos de recurso: IKOMM AS

Organização que recebe pedidos de participação: Artifikk AS

5.1. Lote: LOT-0002

Título: Primary and secondary school system

Descrição: The sub-agreement includes systems for student administration and school administrative processes within primary and secondary schools and before-and-after-school care services (SFO). The system shall support central work processes connected to student management, school administration, absence, communication, school-home collaboration, reporting and administration of before-and-after-school care. The municipalities would like systems that support uniform and user friendly work processes for administration, school management, employees, pupils and guardians. Emphasis will be put on flexibility, integration ability and support for further digitalisation of the education area.

Identificador interno: 6563

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 75100000 Serviços relacionados com a administração pública, 72222000 Serviços de planeamento e de análise estratégica em matéria de sistemas ou de tecnologias da informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

5.1.2. Local de execução

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duração estimada

Data de início: 01/01/2027

Outra duração: Ilimitado

5.1.6. Informações gerais**Participação reservada:**

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): não

5.1.7. Contratação estratégica

Objetivo da contratação estratégica: Redução dos impactos ambientais

Descrição: Reduction of environmental impact

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity.

Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation

and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critério: Medidas para garantir a qualidade

Descrição do critério de seleção: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critério: Medidas de gestão ambiental

Descrição do critério de seleção: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critério: Qualificações educacionais e profissionais relevantes

Descrição do critério de seleção: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery

apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Critérios de adjudicação

Critério:

Tipo: Qualidade

Descrição: Fulfilment of functional and technical requirements.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 40

Critério:

Tipo: Qualidade

Descrição: The system's suitability for user and process

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 25

Critério:

Tipo: Qualidade

Descrição: Services for establishment, operation and maintenance.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 15

Critério:

Tipo: Preço

Descrição: Price

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 20

Critério:

Tipo: Qualidade

Descrição: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 0

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/5030>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/5030>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: dano-noruguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 10/08/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

Condições financeiras: N/A

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Gudbrandsdal tingrett

Organização que fornece informações adicionais sobre o processo de adjudicação: IKOMM AS

Organização que fornece mais informações sobre os procedimentos de recurso: IKOMM AS

Organização que recebe pedidos de participação: Artifik AS

5.1. Lote: LOT-0003

Título: PPT solution

Descrição: The sub-agreement includes systems for educational-psychological services (PPT) for Lillehammer, Øyer and Gausdal municipalities. The PPT services handle a broad spectrum of work processes and types of cases connected to follow-up, assessment and documentation for children and youths. The system shall support case handling, documentation, follow-up, interaction and reporting within the service area. The municipalities particularly focus on information security, privacy and support for efficient and flexible work processes. The system shall be able to interact with other education administrative systems and relevant municipal trade systems.

Identificador interno: 6564

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 75100000 Serviços relacionados com a administração pública, 72222000 Serviços de planeamento e de análise estratégica em matéria de sistemas ou de tecnologias da informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

5.1.2. Local de execução

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duração estimada

Data de início: 01/01/2027

Outra duração: Ilimitado

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): não

5.1.7. Contratação estratégica

Objetivo da contratação estratégica: Redução dos impactos ambientais

Descrição: Reduction of environmental impact

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for. Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity.

Experience from Norwegian municipalities or other public sector will be emphasised. Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critério: Medidas para garantir a qualidade

Descrição do critério de seleção: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall

present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critério: Medidas de gestão ambiental

Descrição do critério de seleção: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critério: Qualificações educacionais e profissionais relevantes

Descrição do critério de seleção: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Critérios de adjudicação

Critério:

Tipo: Qualidade

Descrição: Fulfilment of functional and technical requirements.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 40

Critério:

Tipo: Qualidade

Descrição: The system's suitability for user and process

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 25

Critério:

Tipo: Qualidade

Descrição: Services for establishment, operation and maintenance.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 15

Critério:

Tipo: Preço

Descrição: Price

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 20

Critério:

Tipo: Qualidade

Descrição: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 0

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/5030>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/5030>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: dano-noruguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 10/08/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

Condições financeiras: N/A

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Gudbrandsdal tingrett

Organização que fornece informações adicionais sobre o processo de adjudicação: IKOMM AS

Organização que fornece mais informações sobre os procedimentos de recurso: IKOMM AS
Organização que recebe pedidos de participação: Artifik AS

5.1. Lote: LOT-0004

Título: Adult Education System

Descrição: The sub-agreement comprises systems for administration and follow-up within adult education and will be carried out as an option. The system shall support central administrative processes connected to pupil administration, course and teaching follow-up, reporting and communication. The municipalities want flexible systems that can be adapted to changes in organisation, rules and service needs over time. Interaction with other education administrative systems and integration with municipal support systems will be important.

Identificador interno: 6565

5.1.1. Finalidade

Natureza do contrato: Fornecimentos

Classificação principal (cpv): 48000000 Pacotes de software e sistemas de informação

Classificação adicional (cpv): 75100000 Serviços relacionados com a administração pública, 72222000 Serviços de planeamento e de análise estratégica em matéria de sistemas ou de tecnologias da informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

5.1.2. Local de execução

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

5.1.3. Duração estimada

Data de início: 01/01/2027

Outra duração: Ilimitado

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): não

5.1.7. Contratação estratégica

Objetivo da contratação estratégica: Redução dos impactos ambientais

Descrição: Reduction of environmental impact

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers shall be a legally established company and registered in a company register, professional register or trade register in the country where the tenderer is established. Documentation requirements: Norwegian tenderers shall enclose a company registration certificate from the Brønnøysund Register Centre. Foreign tenderers shall submit equivalent documentation from the public company register in the country where the business is established.

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Tenderers must have sufficient economic and financial capacity to fulfil the contract for the sub-contracts that the tenderer is seeking qualification for.

Tenderers shall be credit worthy without a requirement for provision of security.

Documentation requirements: Tenderers shall provide a credit rating or credit rating from an approved credit information company based on the last available accounting figures. The Contracting Authority can, in addition, obtain or request Annual Financial Statements, notes, the auditor's report and other relevant financial documentation. For recently established companies or suppliers where a credit rating does not provide sufficient basis, the tenderer can document financial capacity in another suitable manner, for example, by a parent company guarantee, bank guarantee or other binding documentation. The company that the tenderer will use must document that it meets the requirement.

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: Tenderers shall have relevant experience from deliveries of education administrative systems or equivalent trade systems of comparable complexity. Experience from Norwegian municipalities or other public sector will be emphasised.

Documentation requirements: Tenderers shall state a minimum of three and a maximum of five relevant reference projects from the last five years. The references shall, as a minimum, state: * customer/contracting authority * gender neutral preferred at the reference customer * contract period * scope and value, if stated * which sub-areas/modules were delivered. * number of users/municipalities or equivalent extent. * the tenderer's role in the delivery * establishment/migration * integrations * operation, support and further development The contracting authority reserves the right to contact the references and to obtain their own experience from relevant deliveries.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have sufficient technical and professional capacity to establish, operate, support, maintain and further develop the systems throughout the contract period. Documentation requirements: Tenderers shall describe: * Organisation and Manpower * relevant professional environments * Implementation Team * support and management organisation * development environment/product team * key competence * Capacity for the sub-contracts that the tenderer is applying for qualification for

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall document active and systematic further development of the systems, as well as the capacity for long-term product development in the contract period. Documentation requirements: Tenderers shall describe: * overall product strategy * roadmap for the next 3-5 years * development methodology * release model * how legislative and regulatory changes are handled * how customers are involved in prioritising further development * development capacity and organisation of product development

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have an established management system, routines and technical/organisational measures for information security that is suitable for the processing of sensitive personal information in the municipal education sector. Documentation requirements: Tenderers shall present a valid ISO/IEC 27001 certificate or equivalent documentation. If there is no certification, the tenderer shall document their management system and routines for information security, including: * risk management * Access management * logging * Event Handler * handling vulnerability * Secure Development * stand-by and continuity

Critério: Segurança da informação

Descrição do critério de seleção: Tenderers shall have routines and documented maturity for compliance with the data protection regulations, including handling data processing responsibility, built-in privacy and the processing of information about children and pupils. Documentation requirements: Tenderers shall describe: * Privacy Management * data processing role * routines for processing protocols * assistance with DPIA/data protection consequences assessment. * handling deviations * deletion and access * logging * use of sub-suppliers * transfer of personal data, including any processing outside the Norway/EEA ISO /IEC 27701 or equivalent documentation can be enclosed if the tenderer has this.

Critério: Medidas para garantir a qualidade

Descrição do critério de seleção: Tenderers shall have an established quality system that ensures systematic work with delivery quality, deviations, change management, customer satisfaction and continual improvement. Documentation requirements: The tenderer shall present an ISO 9001 certificate or equivalent documentation. If there is no certification, the tenderer can document a quality system through a quality hand book, process descriptions, deviation routines, change routines or other relevant documentation.

Critério: Medidas de gestão ambiental

Descrição do critério de seleção: Tenderers shall have routines or a system for environmental management that is relevant for the delivery. Documentation requirements: Tenderers shall present ISO 14001, Miljøfyrtårn, EMAS or equivalent documentation. If there is no certification, the tenderer can document internal environmental goals, routines and measures.

Critério: Qualificações educacionais e profissionais relevantes

Descrição do critério de seleção: Tenderers shall be able to deliver project implementation, support, training, customer dialogue and contract follow-up in Norwegian. Tenderers shall have established capacity in Norway or be able to document equivalent binding delivery apparatus for Norwegian customer dialogue and support. Documentation requirements: Tenderers shall describe: * Norwegian customer team * support function * learning resources * language competence * availability for project implementation and customer meetings * any use of a Norwegian partner or sub-supplier If the tenderer relies on other companies to fulfil the requirement, this shall be documented by a commitment statement.

Critério: Técnicos ou órgãos técnicos para realizar o trabalho

Descrição do critério de seleção: Tenderers shall have the capacity and methodology to implement the establishment, migration, training and transition to operation in a municipal context. Documentation requirements: Tenderers shall describe: * Implementation Methodology * typical project organisation * key roles * capacity in the establishment phase * experience with migration from existing systems * training system * transition to operation and management

5.1.10. Critérios de adjudicação

Critério:

Tipo: Qualidade

Descrição: Fulfilment of functional and technical requirements.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 40

Critério:

Tipo: Qualidade

Descrição: The system's suitability for user and process

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 25

Critério:

Tipo: Qualidade

Descrição: Services for establishment, operation and maintenance.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 15

Critério:

Tipo: Preço

Descrição: Price

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 20

Critério:

Tipo: Qualidade

Descrição: An assessment has been made of environmental requirements and environmental weighting in the procurement in accordance with the procurement regulations and the Public Procurement Regulations § 5. The procurement concerns a standardised software service /SaaS system where the environmental impact is mainly indirectly and to a limited degree affected by the actual competition or the evaluation of the tenders. Environmental requirements in this procurement are considered not to have sufficient real management effect or be suitable for separating the tenders in an objective and competitive relevant manner. The procurement is, therefore, instead aimed at conditions that are considered to be of greatest importance for goal achievement and social benefit, including functionality, security, integrations, service quality, lifecycle costs and sustainable operation through cloud based standard systems. Based on this, it is assessed as proportional and professionally justified not to use the environment as a separate award criteria in this competition.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 0

5.1.11. Documentos do concurso

O acesso a determinados documentos do concurso é restrito

As informações sobre documentos restritos estão disponíveis em: <https://app.artifik.no/procurements/5030>

Canal de comunicação ad hoc:

Nome: e-Tendering

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://app.artifik.no/procurements/5030>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: dano-noruguês

Catálogo eletrónico: Não autorizado

Prazo para a receção dos pedidos de participação: 10/08/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: N/A

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrônicas: sim

Será utilizado o pagamento eletrônico: sim

Condições financeiras: N/A

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Gudbrandsdal tingrett

Organização que fornece informações adicionais sobre o processo de adjudicação: IKOMM AS

Organização que fornece mais informações sobre os procedimentos de recurso: IKOMM AS

Organização que recebe pedidos de participação: Artifikk AS

8. Organizações

8.1. ORG-0001

Nome oficial: IKOMM AS

Número de registo: 991335846

Endereço postal: Fakkelgården, Vormstuguvegen 40

Cidade: LILLEHAMMER

Código postal: 2624

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

Ponto de contacto: Bernt Refsahl

Correio eletrónico: post@ikomm.no

Telefone: +47 61050605

Endereço Internet: <https://www.ikomm.no/>

Perfil do adquirente: <https://www.ikomm.no/>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: Gudbrandsdal tingrett

Número de registo: 935364833

Endereço postal: Jul Pettersens gate 2

Cidade: Lillehammer

Código postal: 2615

Subdivisão do país (NUTS): Innlandet (NO020)

País: Noruega

Correio eletrónico: gudbrandsdal.tingrett@domstol.no

Telefone: +47 61022900

Endereço Internet: <https://www.domstol.no/no/domstoler/tingrett/gudbrandsdal-tingrett/>

Funções desta organização:

Instância de recurso

8.1. ORG-0003

Nome oficial: Artifik AS

Número de registo: 925364967

Endereço postal: Stortingsgata 12

Cidade: Oslo

Código postal: 0161

Subdivisão do país (NUTS): Oslo (NO081)

País: Noruega

Correio eletrónico: support@artifik.no

Endereço Internet: <https://artifik.no>

Funções desta organização:

Prestador de serviços no domínio da contratação pública

Organização que recebe pedidos de participação

Informações sobre o anúncio

Identificador/versão do anúncio: 926def3f-33ef-40fc-83fa-5fbf5fc2e686 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

Data de envio do anúncio: 29/06/2026 13:42:30 (UTC+00:00) hora da Europa Ocidental, GMT

Línguas em que o presente anúncio está oficialmente disponível: inglês

Número de publicação do anúncio: 450617-2026

N.º de edição do JO S: 124/2026

Data de publicação: 01/07/2026