

489972-2026 - Concurso

Noruega – Serviços de consultoria em matéria comercial e de gestão e serviços conexos – Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

OJ S 134/2026 15/07/2026

**Anúncio de concurso ou de concessão – regime normal - Anúncio de alteração
Serviços**

1. Adquirente

1.1. Adquirente

Nome oficial: Ålesund kommune

Correio eletrónico: jonette.valaas.skare@alesund.kommune.no

Forma jurídica do adquirente: Organismo de direito público, controlado por uma autoridade local

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descrição: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificador do procedimento: 91690aa5-8bbb-456e-94ab-a403904a9d12

Identificador interno: 26/490

Tipo de procedimento: Aberto

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 79400000 Serviços de consultoria em matéria comercial e de gestão e serviços conexos

Classificação adicional (cpv): 48000000 Pacotes de software e sistemas de informação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio, 72260000 Serviços relacionados com software, 79000000 Serviços a empresas: direito, comercialização, consultoria, recrutamento, impressão e segurança, 79410000 Serviços de consultoria em matéria comercial e de gestão, 79414000 Serviços de consultoria em matéria de gestão de recursos humanos, 79420000 Serviços relacionados com a gestão

2.1.2. Local de execução

Subdivisão do país (NUTS): Møre og Romsdal (NO0A3)

País: Noruega

Informações adicionais: Ålesund municipality.

2.1.4. Informações gerais

Informações adicionais: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

Base jurídica:

Diretiva 2014/24/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies?

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Has the tenderer: a) given grossly incorrect information with the notification of the information required to verify that there is no basis for rejection, or of the qualification requirements being fulfilled, b) failed to provide such information, c) made reservations immediately to present the supporting documents requested by the contracting authority, or d) improperly affected the contracting authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitos de interesses decorrentes da participação no procedimento de contratação: Is the tenderer aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisão antecipada, indemnizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled all of his tax and duty obligations in both the country where he is established and in the contracting authority's member state, if this is a different country than what he is established in?

Atividades suspensas: Has the tenderer's business conduct been stopped?

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers in such a situation is obligatory in accordance with the current national law with no exceptions, when the tenderer is still able to carry out the contract.

Situação análoga, como falência ao abrigo da legislação nacional: Is the tenderer in a similar situation in accordance with an equivalent procedure set in the national law? See the national law, the relevant notice or procurement documents.

5. Lote

5.1. Lote: LOT-0000

Título: Procurement - Process support and system tool for the prevention and reduction of sick leave, 2026

Descrição: The contracting authority would like to use this procurement to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L

for system tools, as well as a set of joint contract terms (see the contract terms). The objective of the agreement is to cover the contracting authority's need for process support and the use of system tools for the prevention and reduced sick leave.

Identificador interno: 26/490

5.1.1. Finalidade

Natureza do contrato: Serviços

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Opções:

Descrição das opções: NOTE: Regarding options for duration: different rules for different parts of the contract - see the tender documentation.

5.1.2. Local de execução

Subdivisão do país (NUTS): Møre og Romsdal (NO0A3)

País: Noruega

Informações adicionais: Ålesund municipality.

5.1.3. Duração estimada

Duração: 2 Anos

5.1.4. Renovação

Renovações máximas: 2

Mais informações sobre renovações: Renewal lenght is 12 months

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

Informações adicionais: Regarding contract form and scope: The contracting authority would like to enter into a contract with one tenderer, including a service framework agreement for process support and SSA-L for system tools, as well as a set of joint contract terms (see the contract terms). Process support is regulated as a service framework agreement, and for this part the estimated frame as well as the upper roof are to be stated. The system will be regulated as an ongoing contract through SSA-L, and for this part only a rough estimate is given. This does not apply to any frame or upper roof. For process support, the contracting authority estimates the value per annum to approx. NOK 500,000 - 2,000,000 excluding VAT. I. e. NOK 2-8 million excluding VAT over 4 years. The scope of this framework agreement part of the contract will vary from year to year and it is dependent on various factors. The contracting authority has therefore set an upper limit on this part, in order to ensure continuity of the deliveries and increased predictability for the customer and the chosen tenderer. The upper ceiling for the framework agreement part is set at NOK 10 million excluding VAT, including options. The contracting authority reserves the right to end this part of the contract if the procurement exceeds the stated upper ceiling before the contract period expires and this is

considered a significant change. The contracting authority estimates that the total value over 4 years for the system part is approx. NOK 2- 4 million over four years.

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Inscrição em um registro profissional relevante

Descrição do critério de seleção: Tenderers are registered in a professional register in the member state in which the tenderer is established. As described in annex XI of directive 2014 /24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Critério: Inscrição em um registro comercial

Descrição do critério de seleção: The tenderer is registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex.

Critério: Autorização ou filiação a uma organização específica necessária para contratos de serviço

Descrição do critério de seleção: Is it necessary to have specific authorisation from a particular organisation in order to provide the service in the tenderer's home country?

Critério: Autorização ou filiação a uma organização específica necessária para contratos de serviço

Descrição do critério de seleção: Is it necessary to have a particular membership in a particular organisation in order to provide the service in the tenderer's home country?

Critério: Medidas para garantir a qualidade

Descrição do critério de seleção: For goods or services that are complicated or that in exceptional cases shall be used for a particular purpose: Will the tenderer allow checks of the tenderer's production capacity or technical capacity and, where necessary, of the survey and research facilities that the tenderer has at its disposal and of quality control measures? The inspections shall be undertaken by the contracting authority or the contracting authority can leave it to a competent public body in the country where the tenderer is established.

Critério: Amostras, descrições ou fotografias sem certificação de autenticidade

Descrição do critério de seleção: Procurement of goods: The tenderer presents supplies that shall be delivered, requested samples, descriptions or photographs, which do not need to be accompanied by certificates that they are genuine.

Critério: Amostras, descrições ou fotografias com certificação de autenticidade para contratos de fornecimento

Descrição do critério de seleção: When procurement of goods: If requested, the tenderer further declares that they will deliver the requested certificates that they are genuine.

Critério: Certificados por institutos de controle de qualidade

Descrição do critério de seleção: Can tenderers submit the requested certificates issued by official bodies for quality control, and who can confirm that the goods, which are clearly identified by reference to technical specifications or standards, as determined in the notice or in the procurement documents, are in accordance with these?

Critério: Certificados por entidades independentes sobre padrões de garantia de qualidade
Descrição do critério de seleção: Can tenderers submit certificates issued by independent bodies that document that the tenderer fulfils the stated quality assurance standards, including universal design requirements?

Critério: Certificados por entidades independentes sobre sistemas ou padrões de gestão ambiental

Descrição do critério de seleção: Is the tenderer able to submit certificates issued by independent bodies as documentation that the tenderer fulfils the stated environmental management systems or standards?

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: Requirement: Tenderers must have the financial capacity to fulfil the contract. Tenderers are required to be credit worthy, minimum A, in accordance with Dun & Bradstreet's service. RiskGuardian Suite, or have the financial capacity to execute the contract based on the contracting authority's judgement. Documentation requirement: The Contracting Authority will carry out an assessment of the tenderer's finances through the RiskGuardian Suite (RGS).

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: This requirement only applies to Norwegian tenderers. Requirement: Tenderers must have their tax, payroll tax and VAT in accordance with the legal provisions and the tenderer shall not have significant arrears. Any arrears or other irregularities must be justified. Documentation requirement: Documented by presenting the certificate "Information on taxes and duties". The certificate shall be of the type "RF-1507" and not "RF-1316". Tenderers can order such a certificate from the Norwegian Tax Administration on behalf of their activities. The tax certificate must not be older than six months calculated from the deadline for receipt of tenders.

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: Requirement: Tenderers, or employees at the tenderer are required to have experience from at least two assignments in the last three years, with a transferable value to this contract. This means the delivery of process support and system tools for the prevention and reduction of sick leave. Documentation requirement: Completed annex "The Tenderer's experience" or other document with equivalent information. If another document is used, the response shall be on maximum 1 A4 page. The response shall not include a cover page or table of contents. Any pages after page 1 will not be considered. Any links etc. in the reply will not be considered.

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Nome: Price

Descrição: Tenderers shall fill in the attached price form in their cost calculations and submit it as an annex to the tender in Excel format. All fields in the attached price form marked with yellow shall be completed. Missing the price fields can cause difficulties in assessing the tender and the tender can then be rejected. See further information in the tender documentation.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 40

Critério:

Tipo: Qualidade

Nome: Quality

Descrição: Tenderers are asked to describe the offered process and system in order to achieve the municipality's objective of the procurement, for the prevention and reduction of sick leave. See further information in the tender documentation.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 60

5.1.11. Documentos do concurso

Prazo para solicitar informações adicionais: 02/08/2026 22:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Endereço dos documentos do concurso: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://tendsign.com/doc.aspx?MeFormsNoticeld=94784&GoTo=Tender>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: norueguês

Catálogo eletrónico: Permitido

Variantes: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Permitido

Prazo para a receção das propostas: 11/08/2026 10:00:58 (UTC+00:00) hora da Europa Ocidental, GMT

Duração durante a qual a proposta deve permanecer válida: 89 Dias

Informações sobre a abertura pública:

Data de abertura: 11/08/2026 10:05:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Acordo-quadro, sem reabertura de concurso

Número máximo de participantes: 1

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Sunnmøre tingrett

Informações sobre os prazos de recurso: In accordance with the current regulations.

8. Organizações

8.1. ORG-0001

Nome oficial: Ålesund kommune
Número de registo: 929911709
Departamento: Innkjøp
Endereço postal: Keiser Wilhelms gate 11
Cidade: Ålesund
Código postal: 6003
Subdivisão do país (NUTS): Møre og Romsdal (NO0A3)
País: Noruega
Ponto de contacto: Jonette Valaas Skare
Correio eletrónico: jonette.valaas.skare@alesund.kommune.no
Telefone: +4770162000
Funções desta organização:
Adquirente

8.1. ORG-0002

Nome oficial: Sunnmøre tingrett
Número de registo: 935365201
Endereço postal: Postboks 1354 Sentrum
Cidade: Ålesund
Código postal: 6001
Subdivisão do país (NUTS): Møre og Romsdal (NO0A3)
País: Noruega
Correio eletrónico: sunnmore.tingrett@domstol.no
Telefone: 70 33 47 00
Endereço Internet: <https://www.domstol.no/no/domstoler/tingrett/sunnmore-tingrett/>
Funções desta organização:
Instância de recurso

10. Alteração

Versão do anúncio anterior a alterar

:

45a4b43e-7a06-401f-9a40-89d0fc3750ef-01

Principal motivo da alteração

:

Informações atualizadas

Descrição

:

The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

10.1. Alteração

Identificador da secção: LOT-0000

Descrição das alterações: The deadline for receipt of tenders is postponed with 1 day (the deadline for asking questions has been postponed equivalently).

Informações sobre o anúncio

Identificador/versão do anúncio: ce5f7ce4-a269-4f06-89fb-a2215945985b - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

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Línguas em que o presente anúncio está oficialmente disponível: inglês

Número de publicação do anúncio: 489972-2026

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