

495447-2026 - Concurso

Alemanha – Serviços a empresas: direito, comercialização, consultoria, recrutamento, impressão e segurança – 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

OJ S 136/2026 17/07/2026

**Anúncio de concurso ou de concessão – regime normal - Anúncio de alteração
Serviços**

1. Adquirente

1.1. Adquirente

Nome oficial: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Correio eletrónico: giz.ausschreibungen@fgvw.de

Forma jurídica do adquirente: Empresa pública, controlada por uma autoridade da administração central

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

Descrição: The contract concerns the provision and management of technical assistance services to support the implementation of the programme "Improved Service Delivery for Citizens in Cambodia II (ISD II)", a multi-donor initiative jointly financed by Germany, Switzerland and Luxembourg. The overall objective of ISD II is to improve inclusive, climate-sensitive and digital public service delivery at District and Municipal level (DMs) in selected provinces of Cambodia, in the context of the National Programme for Sub-National Democratic Development (NP-2). Under Cambodia's NP-2, numerous functions have been transferred to subnational administrations. Despite progress, significant implementation gaps remain in operational service delivery, planning and budgeting, accountability mechanisms, and the legal and financial framework conditions. Additional challenges include gender inequality, limited participation of disadvantaged groups, climate risks, digital transformation gaps, and pressures resulting from border-related tensions and internal displacement. ISD II follows a systemic, multi-level approach and works with 18 competitively selected "champion DMs" in four partner provinces. The programme combines operational improvements in selected administrative and sector services (e.g. waste management, small-scale irrigation, social services) with institutional strengthening in organisational development, local planning and budgeting, and leadership. Furthermore, the programme strengthens participation and social accountability mechanisms, promotes peer-learning and knowledge exchange among DMs, and supports the development of improved legal, financial and strategic framework conditions at national level. Evidence generated at local level will inform national reform processes in a bottom-up manner. The project is structured around five interlinked programme outputs: - Output 1: Improved operational capacity of selected DMs for inclusive, climate-sensitive and digital delivery of administrative and selected sector services (e.g. optimisation and digitalisation of One Window Service Offices, development of service improvement plans, implementation of demonstration measures). - Output 2: Strengthened institutional capacities of selected DMs to perform steering and management functions, including organisational development, planning and

budgeting systems, gender-responsive human resource management and leadership strengthening. - Output 3: Strengthened mechanisms for meaningful citizen participation and accountability in service provision at DM level, including improvement of participation and social accountability frameworks at local and national levels. - Output 4: Improved access of DM practitioners to relevant knowledge, peer-learning and institutionalised training formats to support sustainable service delivery and scaling of tested approaches. - Output 5: Improved legal, financial and strategic framework conditions for inclusive, climate-sensitive and digital service provision through technical advisory support to national partner institutions and structured multi-level dialogue processes. Cross-cutting principles include gender equality, the Leave No One Behind (LNOB) principle, climate sensitivity, digitalisation ("Digital by Default"), and conflict sensitivity ("Do No Harm"). By combining pilot implementation, scaling mechanisms and structured policy dialogue, ISD II aims to contribute sustainably to improved subnational governance and enhanced access of the population to quality public services.?

Identificador do procedimento: 793cdd58-bec0-4152-ab6a-c841da7d6d95

Identificador interno: 10011637

Tipo de procedimento: Aberto

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 79000000 Serviços a empresas: direito, comercialização, consultoria, recrutamento, impressão e segurança

2.1.2. Local de execução

País: Camboja

Em qualquer lugar do país em causa

2.1.4. Informações gerais

Informações adicionais: #Bekanntmachungs-ID: CXTRYY6YTWKT9GX8# All communication takes place in English via communication tool in the project area of the procurement portal.

Base jurídica:

Diretiva 2014/24/UE

vgv -

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: In accordance with §§ 123,124 GWB, § 22 LkSG

5. Lote

5.1. Lote: LOT-0001

Título: 10011637- Technical Assistance for Improved Subnational Service Delivery and Decentralisation Reform - Cambodia

Descrição: The contractor shall provide flexible, demand-driven technical assistance services to support the implementation of the programme "Improved Service Delivery for Citizens in Cambodia II (ISD II)" during the project's implementation period. Services will be delivered through the mobilisation and management of predominantly short-term national and international experts as well as one senior international long-term advisor. Assignments will be agreed with GIZ under a defined mobilisation procedure and aligned with the programme's annual operational planning. The scope of services is structured along the following indicative

work packages aligned to the output structure of ISD II: WP1.1 - OWSO Service Innovations Provision of technical advisory services to assess, modernise and introduce innovations in One Window Service Office (OWSO) service delivery processes. This includes process diagnostics, development and piloting of digital and administrative innovations (e.g. workflow optimisation, digital tools, mobile services), change management support, and documentation of lessons learned for scaling. WP1.2 - Service Improvement Planning and Demonstration Projects Advisory support to selected Districts and Municipalities (DMs) for the development, endorsement and implementation of participatory, evidence-based and climate-sensitive service improvement plans in selected sectors (e.g. waste management, irrigation, social services). This includes design and implementation support for demonstration measures and documentation of results for replication. WP2.1 - Organisational and HR Strengthening Technical and process advisory services to strengthen organisational structures, internal processes, leadership and human resource management of selected DMs. This includes organisational diagnostics, implementation of improvement measures, gender-responsive HR approaches, and support to women's leadership. WP2.2 - Planning and Budgeting Strengthening Advisory support to improve planning and budgeting systems of DMs, including participatory and climate-sensitive investment planning, alignment between medium-term and annual budgets, and development and application of practical planning and budgeting tools. WP3.1 - National Participation and Social Accountability Frameworks Provision of technical and strategic advisory services to national partner institutions (e.g. NCDD-S, Ministry of Interior) to strengthen legal, regulatory and institutional frameworks for participation and accountability at DM level. This includes analysis of existing mechanisms, development of reform proposals, and facilitation of consultations. WP3.2 - DM-Level Participation and Accountability Operational advisory support to DMs and relevant stakeholders to strengthen the application of participation and accountability mechanisms in service delivery and planning processes. This may include methodological support to civil society organisations and piloting of integrated accountability workflows, including digital formats where appropriate. WP4.1 - Peer-Learning Networks Technical and process advisory services to establish and institutionalise intra- and inter-provincial peer-learning networks among DMs. This includes design and facilitation of exchange formats, documentation of good practices, and development of scaling products. WP4.2 - Institutionalised Training and E-Learning Support to training institutions (e.g. National School of Local Administration - NASLA) to develop, pilot and institutionalise structured, needs-based training and e-learning formats aligned with lessons generated under ISD II. WP5.1 - Strategic and Legal Reform Advice (NP-2) Provision of technical advice to national partner institutions (e.g. NCDD-S, Ministry of Interior, Ministry of Economy and Finance) on selected implementation issues related to decentralization reform, including fiscal decentralization, non-tax revenues, and regulatory or policy adjustments. WP5.2 - Multi-Level Dialogue and Policy Uptake Technical and procedural support to structure and facilitate multi-level dialogue processes between subnational and national stakeholders. This includes systematisation of evidence from implementation, development of policy briefs and proposals, and documentation of follow-up actions. WP0 - Project Implementation Support (Cross-Cutting) Provision of cross-cutting support services to ensure effective implementation of ISD II. This includes i) Support to the operationalisation of monitoring and evaluation systems; ii) Facilitation and moderation of workshops and coordination meetings; iii) Organisational development and team support measures; iv) Quality assurance and support to results-based reporting; v) Flexible and timely mobilisation and management of short-term experts. The list of work packages is indicative and may be adjusted in line with programme needs. The contractor shall ensure: - High-quality expert selection and management; - High degree of flexibility and adaptability - Integration of cross-cutting principles (gender equality, Leave No One Behind, climate sensitivity, digitalisation, conflict sensitivity); - Effective

coordination with GIZ and partner institutions; - Results-based monitoring and reporting in line with contractual requirements.

Identificador interno: 10011637

5.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 79000000 Serviços a empresas: direito, comercialização, consultoria, recrutamento, impressão e segurança

Opções:

Descrição das opções: GIZ may optionally commission contract amendments and/or increases based on the criteria in the tender documents to the successful bidder of this tender. For details, please see the terms of reference.

5.1.2. Local de execução

País: Camboja

Em qualquer lugar do país em causa

5.1.3. Duração estimada

Duração: 39 Meses

5.1.4. Renovação

Renovações máximas: 2

Mais informações sobre renovações: GIZ may optionally commission contract amendments and/or increases based on the criteria in the tender documents to the successful bidder of this tender. For details, please see the terms of reference.

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Há que indicar os nomes e as qualificações profissionais do pessoal encarregado da execução do contrato: Requisito na proposta

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

Informações adicionais: #Besonders auch geeignet für:selbst#

5.1.7. Contratação estratégica

Objetivo da contratação estratégica: Redução dos impactos ambientais

Descrição: Reference is made to the Terms of reference (ToRs), especially 2.5.

Objetivo da contratação estratégica: Realização dos objetivos sociais

Descrição: Reference is made to the Terms of reference (ToRs), especially 2.5 and 3.3.4.

Abordagem para reduzir os impactos ambientais: A mitigação das alterações climáticas

Objetivo social promovido: Igualdade étnica, Igualdade de género, Condições de trabalho justas

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Anúncio

Critério: Outros requisitos económicos ou financeiros

Descrição do critério de seleção: EN-A1: Principles for the execution of orders (Mit dem Angebot; Mittels Eigenerklärung): The eligibility criteria are not from the same category as stipulated above, as there is no suitable category. 1. Self-declaration: name of company and address, tax ID, registration and commercial register number or equivalent register in

accordance with the legal provisions of the country of origin. 2. No grounds for exclusion pursuant to § 123, § 124 GWB, § 22 LkSG, EU-Russia sanctions, 3. Declaration of bidding consortium and/or declaration of Eligibility through reliance upon the capacities of other entities and or sub-contractors (if applicable) (if applicable)

Critério: Referências sobre serviços especificados

Descrição do critério de seleção: EN-B1: Technical and professional ability (Mit dem Angebot; Mittels Eigenerklärung): 1. The technical assessment is only based on reference projects with a minimum commission value of 500,000 EUR (net). 2. At least 5 reference projects in the technical field "local governance and municipal service delivery reform" and thereof at least 1 reference projects in the region South-Eastern Asia n the above-metioned technical field (local governance and municipal service delivery reform) in the last 36 months.

Critério: Faturamento médio anual

Descrição do critério de seleção: EN-C1: Economic and financial standing (Mit dem Angebot; Mittels Eigenerklärung): Average annual turnover for the last three years (last-but-four financial year can be included in case of tenders held within 6 months of end of last financial year), at least: 5 millions EUR (net).

Critério: Média anual de mão de obra

Descrição do critério de seleção: EN-B2: Technical and professional ability (Mit dem Angebot; Mittels Eigenerklärung): Average number of employees and managers in the last three calendar years, at least 20 persons.

5.1.11. Documentos do concurso

Línguas em que os documentos do concurso estão oficialmente disponíveis: inglês

Prazo para solicitar informações adicionais: 07/08/2026 23:59:59 (UTC+02:00) hora da Europa Oriental, hora de verão da Europa Central

Endereço dos documentos do concurso: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8/documents>

Canal de comunicação ad hoc:

URL: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrônica: Necessário

Endereço para apresentação: <https://ausschreibungen.giz.de/Satellite/notice/CXTRYY6YTWKT9GX8>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: inglês

Catálogo eletrônico: Não autorizado

Variantes: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Não autorizado

Descrição da garantia financeira: An advance payment guarantee may be required

Prazo para a receção das propostas: 18/08/2026 12:00:00 (UTC+02:00) hora da Europa Oriental, hora de verão da Europa Central

Duração durante a qual a proposta deve permanecer válida: 135 Dias

Informações que podem ser completadas após o prazo de apresentação:

Ao critério do comprador, todos os documentos em falta relacionados com o proponente poderão ser apresentados posteriormente.

Informações adicionais: GIZ asks the applicant or bidder to submit, complete or correct documents, within the framework laid down by law.

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: The execution conditions result from the information given in the contract notice and the tender documents. The contractor must comply with the Federal Tariff Act (BTTG).

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Vergabekammern des Bundes

Informações sobre os prazos de recurso: According to Article 160, Section 3 of the German Act Against Restraint of Competition (GWB), application for review is not permissible insofar as 1. the applicant has identified the claimed infringement of the procurement rules before submitting the application for review and has not submitted a complaint to the contracting authority within a period of 10 calendar days; the expiry of the period pursuant to Article 134, Section 2 remains unaffected, 2. complaints of infringements of procurement rules that are evident in the tender notice are not submitted to the contracting authority at the latest by the expiry of the deadline for the application or by the deadline for the submission of bids, specified in the tender notice. 3. complaints of infringements of procurement rules that first become evident in the tender documents are not submitted to the contracting authority at the latest by the expiry of the deadline for application or by the deadline for the submission of bids, 4. more than 15 calendar days have expired since receipt of notification from the contracting authority that it is unwilling to redress the complaint. Sentence 1 does not apply in the case of an application to determine the invalidity of the contract in accordance with Article 135, Section 1 (2). Article 134, Section 1, Sentence 2 remains unaffected.

Organização que fornece informações adicionais sobre o processo de adjudicação: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Organização que recebe pedidos de participação: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

8. Organizações

8.1. ORG-0001

Nome oficial: Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

Número de registo: 993-80072-52

Endereço postal: Dag-Hammarskjöld-Weg 1 - 5

Cidade: Eschborn

Código postal: 65760

Subdivisão do país (NUTS): Main-Taunus-Kreis (DE71A)

País: Alemanha

Ponto de contacto: Friedrich Graf von Westphalen & Partner mbB Rechtsanwälte

Correio eletrónico: giz.ausschreibungen@fgvw.de

Telefone: +49 69719189012

Endereço Internet: <https://www.giz.de>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que recebe pedidos de participação

8.1. ORG-0002

Nome oficial: Vergabekammern des Bundes

Número de registo: 022894990

Endereço postal: Kaiser-Friedrich-Straße 16

Cidade: Bonn

Código postal: 53113

Subdivisão do país (NUTS): Bonn, Kreisfreie Stadt (DEA22)

País: Alemanha

Correio eletrónico: vk@bundeskartellamt.bund.de

Telefone: +49 2289499-0

Fax: +49 2289499-163

Endereço Internet: <https://www.bundeskartellamt.de>

Funções desta organização:

Instância de recurso

8.1. ORG-0003

Nome oficial: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)

Número de registo: 0204:994-DOEVD-83

Cidade: Bonn

Código postal: 53119

Subdivisão do país (NUTS): Bonn, Kreisfreie Stadt (DEA22)

País: Alemanha

Correio eletrónico: noreply.esender_hub@bescha.bund.de

Telefone: +49228996100

Funções desta organização:

TED eSender

10. Alteração

Versão do anúncio anterior a alterar

:

2d03d2aa-9bb8-4a08-b69c-4342e45aae35-01

Principal motivo da alteração

:

Informações agora disponíveis

Descrição

:

The requirement for regional references in South Eastern Asia is reduced from three (3) to one (1). Accordingly, at least one of the five references must be from South Eastern Asia; the remaining references may be from any region worldwide.

10.1. Alteração

Identificador da secção: PROCEDURE

Descrição das alterações: The requirement for regional references in South Eastern Asia is reduced from three (3) to one (1). Accordingly, at least one of the five references must be from South Eastern Asia; the remaining references may be from any region worldwide.

Os documentos do concurso foram alterados em: 16/07/2026

Informações sobre o anúncio

Identificador/versão do anúncio: c40dddb8-2ded-4c7c-bf91-1c84d074ba33 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

Data de envio do anúncio: 16/07/2026 11:54:12 (UTC+02:00) hora da Europa Oriental, hora de verão da Europa Central

Línguas em que o presente anúncio está oficialmente disponível: inglês

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