

537409-2026 - Concurso

Finlândia – Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio – Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

OJ S 148/2026 04/08/2026

Anúncio de concurso ou de concessão – regime normal

Serviços

1. Adquirente

1.1. Adquirente

Nome oficial: Finnish Heritage Agency / Museovirasto

Correio eletrónico: hankinnat@museovirasto.fi

Forma jurídica do adquirente: Organismo de direito público

Atividade da autoridade adjudicante: Serviços públicos das administrações públicas

2. Procedimento

2.1. Procedimento

Título: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

Descrição: The Finnish Heritage Agency, the Exhibitions and Events department of the National Museum of Finland (hereinafter the "Procurement unit") invites suppliers to submit tenders for media design and production (hereinafter the "Service") in this call for tenders and its attached annexes. The Service consists of programming, project management and technical delivery of an artificial intelligence System in the form of an interactive media software which will be used according to attached plans. The entire deliverable procurement is referred to in hereinafter as the "System". The National Museum of Finland will conduct the procurement through an open tendering procedure. The aim is for production to begin immediately after the selection of the supplier in approximately September 2026, and for delivery to the Procurement Unit to be completed no later than January 2027. The procurement documents are available in English. The Procurement unit requests a tender for:

1. Exhibition Media, AV and Interactive Elements including: - Lobby Screen - Intro to the Universe (projection) - Chatty objects - 9 interactive conversational artificial intelligence stations: - Chatty Objects Birds - Chatty Object Scarab - Chatty Object Meteorite - Chatty Object Shiva - Chatty Object Canoe - Chatty Object Turtle Seats - Chatty Object Raven Mask - Chatty Object Chilkat Blanket - Chatty Object Bad Luck Bird - Chatty Object Scarab - Projection (Hybrid element) - Agnicayana film projection solution -Exhibition wide - soundscapes including: - Anvil & hammer - Chatty Objects Birds - Audio - Egg - Chatty Object Meteorite - (hybrid element) - Chatty Object Canoe - (hybrid element) - Chatty Object Raven Mask - (hybrid element) - World tree - Conch - Universe - Overhead Screen - Universe - Chatty Universe The following items are not included within this tender: - Film content for the Agnicayana film projection - Recording of poem for the Egg Soundscape
2. Software, Services and Project Management including: - Software development and testing - Software installation and configuration - Technical and user documentation - Support and on-call services during the exhibition run - Training for the client's staff in the operation of the delivered systems - Project management covering the entire Procurement
3. Documentation set: - Technical documentation (architecture, APIs, content formats, deployment instructions). - Operational

documentation for daily use by exhibition staff. - Maintenance instructions, including restart procedures and troubleshooting steps. - Documentation required under the attached Annex 3 "03_Data and privacy requirements annex". - The tenderer shall provide sufficient documentation to enable re-installation and re-use of the System by the Procurement unit without dependency on the tenderer if the Procurement unit wants to use the System in the future after the exhibition. 4. Installation & on site deployment The tenderer shall: - Install all required system software components on site in coordination with the AV integrator contractor (procured separately) and the Procurement unit's team. - Integrate "The Universe" content into existing overhead LED screen and newly purchased hardware. - Conduct full system testing. 5. Training for museum staff The tenderer shall: - Provide training sessions for Procurement unit's staff on System operation, daily use and safety as applicable and needed for the procurement. - Provide training materials (slides, troubleshooting guides, quickstart sheets). 6. Final handover package The tenderer shall provide: - Final approved versions of all media assets. - Backup copies of the System and its configurations. - A complete inventory of all delivered software. - End of project report summarizing methods, design decisions, and technical notes. The procurements requirements are explained in more detail further on in this call for tenders and its attached annexes. The estimated value of the procurement is according to the Procurement unit 400 000 - 550 000 EUR (VAT 0%). Some of the attached annexes in the call for tenders contains confidential information. The documents are available upon request via email to hankinnat@museovirasto.fi. The tenderer shall in its request to receive the documents ensure, that it keeps the information received from the Procurement unit only to itself and uses that information for its tender according to this procurement process. The information is considered confidential even after the procurement process has ended.

Identificador do procedimento: d090c66f-fef3-4e35-b5a0-1bf61475478a

Identificador interno: 610535

Tipo de procedimento: Aberto

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

Classificação adicional (cpv): 72200000 Serviços de consultoria e de programação de software , 72212100 Serviços de desenvolvimento de software para sectores específicos, 72222200 Serviços de planeamento em matéria de sistemas ou de tecnologias da informação, 72224100 Serviços de planeamento em matéria de implementação de sistemas, 73300000 Concepção e execução em matéria de investigação e desenvolvimento, 92521100 Serviços de exposições em museus

2.1.2. Local de execução

Endereço postal: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Cidade: Helsinki

Código postal: 00100

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

2.1.2. Local de execução

Endereço postal: Finnish heritage agency, PL 913, 00101 Helsinki

Cidade: Helsinki

Código postal: 00101

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/24/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Documento do concurso, Anúncio, Documento europeu único de contratação pública (DEUCP)

Corrupção: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraude: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Branqueamento de capitais ou financiamento do terrorismo: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participação numa organização criminosa: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Infrações terroristas ou infrações relacionadas com atividades terroristas: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Trabalho infantil e outras formas de tráfico de seres humanos: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Violação das obrigações no domínio da legislação ambiental: The economic operator has breached its obligations in the field of environmental law.

Violação das obrigações no domínio da legislação laboral: The economic operator has breached its obligations in the field of labour law.

Violação das obrigações no domínio da legislação social: The economic operator has breached its obligations in the field of social law.

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Falta profissional grave: The economic operator is guilty of grave professional misconduct.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflitos de interesses decorrentes da participação no procedimento de contratação: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Intervenção direta ou indireta na preparação do presente procedimento de contratação: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Rescisão antecipada, indemnizações ou outras sanções comparáveis: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais: Any person who is a member of the economic operator's administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for work safety offence, working hours offence, work discrimination, extortionate work discrimination, violation of the right to organise or unauthorised use of foreign labour.

Incumprimento da obrigação de pagamento das contribuições para a segurança social: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Incumprimento da obrigação de pagamento de impostos: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Atividades suspensas: The business activities of the economic operator are suspended.

Falência: The economic operator is bankrupt.

Acordo com os credores: The economic operator is in arrangement with creditors.

Insolvência: The economic operator is the subject of insolvency or winding-up.

Ativos sob gestão por um liquidatário: The assets of the economic operator are being administered by a liquidator or by the court.

Situação análoga, como falência ao abrigo da legislação nacional: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lote

5.1. Lote: LOT-0000

Título: Digital exhibition design, software development and production for the reopening exhibition for the National Museum of Finland.

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Identificador interno: 610535

5.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

Classificação adicional (cpv): 72200000 Serviços de consultoria e de programação de software , 72212100 Serviços de desenvolvimento de software para sectores específicos, 72222200 Serviços de planeamento em matéria de sistemas ou de tecnologias da informação, 72224100 Serviços de planeamento em matéria de implementação de sistemas, 73300000 Concepção e execução em matéria de investigação e desenvolvimento, 92521100 Serviços de exposições em museus

5.1.2. Local de execução

Endereço postal: National museum of Finland, Mannerheimintie 34, 00100, Helsinki

Cidade: Helsinki

Código postal: 00100

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

5.1.2. Local de execução

Endereço postal: Finnish heritage agency, PL 913, 00101 Helsinki

Cidade: Helsinki

Código postal: 00101

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

5.1.3. Duração estimada

Outra duração: Desconhecido

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): não

5.1.7. Contratação estratégica

Contratos Públicos de Inovação: As obras, fornecimentos ou serviços adquiridos são inovadores ou significativamente melhorados em comparação com obras, fornecimentos ou serviços já existentes no mercado.

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Documento do concurso, Anúncio, Documento europeu único de contratação pública (DEUCP)

Critério: Referências sobre entregas especificadas

Descrição do critério de seleção: Description (English): The tenderer assures it has experience in delivering at least two (2) generative media systems. References must have been done within the last five (5) years, counting from the deadline for submitting tenders.

Critério: Faturamento médio anual

Descrição do critério de seleção: Description (English): Tenderers turnover for each of the two (2) most recent fiscal years must exceed 1 000 000 euros.

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Nome: Halvin hinta

Descrição: Halvimman kokonaishinnan saanut tarjoaja saa hinnan osalta täydet pisteet.

Muiden tarjousten pisteet määrytyvät tarjotun hinnan suhteessa halvimpaan tarjoukseen kaavalla: halvin hinta / tarjottu hinta * hinnan kokonaispisteet.

Categoria do critério de adjudicação valor fixo: Valor fixo (total)

N.º do critério de adjudicação: 12 345 678

Critério:

Tipo: Qualidade

Nome: Laatuvaatimukset

Descrição: Laatuvaatimuksista tarjoajat saavat pisteitä. Laadulliset tekijät pisteytetään kohdassa "Quality Requirements".

Categoria do critério de adjudicação valor fixo: Valor fixo (total)

N.º do critério de adjudicação: 12 345 678

5.1.11. Documentos do concurso

Prazo para solicitar informações adicionais: 20/08/2026 13:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Endereço dos documentos do concurso: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://tarjouspalvelu.fi/museovirasto?id=610535&tpk=f6f2964d-2e09-48f0-841d-2c542bf854d2>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: inglês

Catálogo eletrónico: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Não autorizado

Prazo para a receção das propostas: 02/09/2026 09:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Duração durante a qual a proposta deve permanecer válida: 3 Meses

Informações sobre a abertura pública:

Data de abertura: 02/09/2026 09:05:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: sim

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Organização de mediação: Markkinaoikeus

Instância de recurso: Markkinaoikeus

Informações sobre os prazos de recurso: Suomeksi: Hankintapäätöksestä on oikeus tehdä valitus Markkinaoikeuteen. Valitus on tehtävä kirjallisesti 14 päivän kuluessa siitä, kun asianosainen on saanut tiedon hankintaa koskevasta päätöksestä valitusosoituksineen. Tiedoksisaantipäivää ei lasketa mukaan valitusaikaan.

Organização que fornece mais informações sobre os procedimentos de recurso:
Markkinaoikeus

8. Organizações

8.1. ORG-0001

Nome oficial: Markkinaoikeus

Número de registo: 3006157-6

Endereço postal: Radanrakentajantie 5

Cidade: Helsinki

Código postal: 00520

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Correio eletrónico: markkinaoikeus@oikeus.fi

Telefone: +358 295643300

Endereço Internet: <https://www.markkinaoikeus.fi>

Funções desta organização:

Instância de recurso

Organização que fornece mais informações sobre os procedimentos de recurso

Organização de mediação

8.1. ORG-0002

Nome oficial: Finnish Heritage Agency / Museovirasto

Número de registo: 0292559-2

Endereço postal: PL 913

Cidade: Helsinki

Código postal: 00101

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Ponto de contacto: National Museum of Finland

Correio eletrónico: hankinnat@museovirasto.fi

Telefone: +358 295336070

Endereço Internet: <http://www.museovirasto.fi>

Funções desta organização:

Adquirente

8.1. ORG-0003

Nome oficial: Hansel Oy (Hilma)

Número de registo: FI09880841
Endereço postal: Mannerheiminaukio 1a
Cidade: Helsinki
Código postal: 00100
Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)
País: Finlândia
Ponto de contacto: eSender
Correio eletrónico: tekninen@hankintailmoitukset.fi
Telefone: 029 55 636 30
Endereço Internet: <http://hankintailmoitukset.fi>
Funções desta organização:
TED eSender

Informações sobre o anúncio

Identificador/versão do anúncio: 5ee357e9-712d-43bc-895a-d3932967dbc8 - 01
Tipo de formulário: Concurso
Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal
Subtipo de anúncio: 16
Data de envio do anúncio: 31/07/2026 13:17:15 (UTC+00:00) hora da Europa Ocidental, GMT
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