

607365-2026 - Concurso

Finlândia – Serviços de telecomunicações – VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

OJ S 170/2026 03/09/2026

Anúncio de concurso ou de concessão – regime normal

Serviços

1. Adquirente

1.1. Adquirente

Nome oficial: VR-Group Plc

Correio eletrónico: info.procurement@vr.fi

Forma jurídica do adquirente: Empresa pública

Atividade da entidade adjudicante: Serviços ferroviários

2. Procedimento

2.1. Procedimento

Título: VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

Descrição: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated service management personnel; - Maintenance of network documentation; - Reporting, including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identificador do procedimento: 902c3aaa-8d6e-450c-b2d0-0d82481c53d9

Identificador interno: VR - IT - 2026

Tipo de procedimento: Por negociação com publicação prévia de um convite à apresentação de propostas/concurso com negociação

O procedimento é acelerado: não

Principais características do processo: A candidate must fulfil all suitability requirements set out in the contract notice and its annexes in order to be admitted to the procurement procedure. The suitability requirements are specified in the European Single Procurement Document (ESPD) and other procurement documents attached to the contract notice. In order to ensure an efficient and manageable negotiation procedure, the number of candidates invited to participate in the negotiations is limited to a maximum of five (5). Where more than five (5) candidates fulfil the suitability requirements, the Contracting Entity will reduce the number of candidates by comparing the references submitted by the candidates to the extent that they exceed the minimum requirements. The comparison will be carried out in accordance with the selection criteria described under section "Grounds for Decision" of this Invitation to Participate and in Annex 2 – Reference Form. Where five (5) or fewer candidates fulfil the suitability requirements, no comparison of references will be carried out, and all such candidates will be invited to participate in the negotiation procedure. If the comparison of references results in a tie for the fifth place, all candidates obtaining the same score as the candidate ranked fifth shall be invited to participate in the negotiation procedure. Consequently, the number of candidates invited to participate may exceed five (5). If required under VR Group's internal governance procedures, the procurement decision shall be subject to the approval of the competent decision-making body of VR Group. If such approval is not obtained, the Contracting Entity reserves the right to suspend or discontinue the procurement procedure in accordance with applicable legislation. The procurement procedure may also be suspended or discontinued on any other grounds permitted under the applicable procurement legislation.

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 64200000 Serviços de telecomunicações

Classificação adicional (cpv): 51300000 Serviços de instalação de equipamento para comunicação, 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio, 72315000 Serviços de apoio e gestão de redes de dados, 72318000 Serviços de transmissão de dados, 72590000 Serviços de informática prestados por profissionais, 72700000 Serviços de rede informática, 72710000 Serviços de rede local

2.1.2. Local de execução

Em qualquer parte do Espaço Económico Europeu

2.1.2. Local de execução

País: Suécia

Em qualquer lugar do país em causa

2.1.2. Local de execução

País: Finlândia

Em qualquer lugar do país em causa

2.1.4. Informações gerais

Informações adicionais: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance

with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

Base jurídica:

Diretiva 2014/25/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Documento europeu único de contratação pública (DEUCP)

5. Lote

5.1. Lote: LOT-0000

Título: VR-Group: Maintenance and support services of telecommunications network devices - Invitation to participate

Descrição: The subject of the procurement is the provision of maintenance and support services for telecommunications network devices and related network services (hereinafter the "Service"). The procurement covers comprehensive maintenance, monitoring, support and operational services for VR's telecommunications network environment, including network devices located in datacentres, offices, rolling stock (trains and buses) and other operational locations. The Service also includes the maintenance of certain related network services required for the operation of the telecommunications environment. The Service includes, but is not limited to, the following: - Service transition and implementation; - 24/7 monitoring of the telecommunications network environment; - Incident management and fault resolution; - Replacement of failed network devices in accordance with the agreed service levels; - Device configuration changes and other agreed maintenance activities; - Network monitoring, preventive maintenance and operational support; - Service management and designated

service management personnel; - Maintenance of network documentation; - Reporting, including service level, capacity and operational reporting; - Integration with VR's agreed service management and ticketing solutions; - Other maintenance, support and expert services related to the telecommunications network environment, ordered separately where required. The procurement concerns maintenance and support services only. Ownership of the telecommunications network devices, software licences and the overall network architecture shall remain with VR. VR is responsible for the procurement of network devices and strategic network architecture, while the selected Supplier shall provide the Services in accordance with the agreed contractual responsibilities. The Service is intended to support VR Group's operations in Finland, Sweden, Denmark and Latvia. The Service may also be extended to other VR Group companies or countries during the contract period. A more detailed preliminary description of the procurement is set out in Annex 1 – Preliminary Description of the Procurement. The subject of the procurement described herein is preliminary and may be further specified, clarified and supplemented during the negotiated procurement procedure. The final scope of the procurement, the detailed requirements and the contractual terms will be set out in the Final Invitation to Tender and its annexes.

Identificador interno: VR - IT - 2026

5.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 64200000 Serviços de telecomunicações

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5.1.2. Local de execução

Em qualquer parte do Espaço Económico Europeu

5.1.2. Local de execução

País: Suécia

Em qualquer lugar do país em causa

5.1.2. Local de execução

País: Finlândia

Em qualquer lugar do país em causa

5.1.3. Duração estimada

Duração: 60 Meses

5.1.4. Renovação

Renovações máximas: 1

Mais informações sobre renovações: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. Please note, however, that the procurement schedule may change. In such case, the agreement period shall commence on the actual date of execution of the agreement.

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

Informações adicionais: The agreement shall enter into force upon its execution by both Parties. The initial fixed agreement period shall be five (5) years from the date of signing. Thereafter, the agreement shall remain valid until terminated by either Party in accordance with its terms. The procurement is subject to the Finnish Act on Procurement Contracts and Concession Contracts of Entities Operating in the Water, Energy, Transport and Postal Services Sectors (1398/2016) (the "Act on Procurement Contracts in the Utilities Sector"). The procurement will be conducted using the negotiated procedure. The estimated value of the procurement exceeds the applicable EU threshold. The estimated value of the procurement is specified elsewhere in the procurement documents. The procurement concerns maintenance and support services for telecommunications network devices and related network services used within the VR Group. The Service supports business-critical telecommunications infrastructure utilised in, among other locations, datacentres, offices, rolling stock and other operational environments. This procurement is made for all legal entities within the VR Group, including VR-Group Plc and its current and future group companies. At the commencement of the procurement procedure, the Service is expected to cover operations primarily in Finland, Sweden, Denmark and Latvia. The countries, legal entities and operational locations included within the scope of the Service may change during the agreement period in accordance with the Customer's operational needs. For the avoidance of doubt, the procurement does not create any commitment for all current or future group companies to utilise the Service. The Customer reserves the right to determine the legal entities, operational locations and countries in which the Service will be deployed during the agreement period. This procurement constitutes a joint procurement by VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57(4) of Directive 2014/25/EU, Section 32(3) of the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016), and Chapter 7, Sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR-Group Plc conducts the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB and is responsible for all stages of the procurement procedure, including any procurement rectification procedures and appeals. The procurement procedure shall be governed by Finnish law, and the Finnish Act on Procurement Contracts in the Utilities Sector (1398/2016) shall apply to the procurement procedure.

5.1.7. Contratação estratégica

Objetivo social promovido: Diligência devida em matéria de direitos humanos nas cadeias de abastecimento globais, Condições de trabalho justas

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Documento europeu único de contratação pública (DEUCP)

Informações sobre a segunda fase de um procedimento de concurso em duas fases:

Número máximo de candidatos a convocar para a segunda fase do procedimento: 5

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Descrição: Price: 90 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

Critério:

Tipo: Qualidade

Descrição: Quality: 10 % More detailed information about the comparison criteria shall be presented during the procurement procedure. Final criteria and final weighting will be defined in the final invitation to tender.

5.1.11. Documentos do concurso

Línguas em que os documentos do concurso estão oficialmente disponíveis: inglês

Prazo para solicitar informações adicionais: 16/09/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Endereço dos documentos do concurso: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrônica: Necessário

Endereço para apresentação: <https://tarjouspalvelu.fi/vryhtymaoy?id=621176&tpk=2d3f496d-305e-4d6b-b762-914f020ea74c>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: inglês

Catálogo eletrônico: Não autorizado

Variantes: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Não autorizado

Prazo para a recepção dos pedidos de participação: 05/10/2026 07:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: To the extent relevant, conditions and terms of performance will be specified during the procurement procedure in the final invitation to tender

É exigido um acordo de não divulgação: sim

Informações adicionais sobre o acordo de não divulgação: The candidate participating in the negotiated procedure undertakes to sign a Non Disclosure Agreement submitted separately by VR to the selected tenderers after the selection of tenderers. Signing the Non Disclosure Agreement is required in order for the candidate to be able to proceed to the negotiation phase.

Faturação eletrônica: Necessário

Serão utilizadas encomendas eletrônicas: sim

Será utilizado o pagamento eletrônico: sim

Condições financeiras: To the extent relevant, finance and payment terms will be specified during the procurement procedure in the final invitation to tender

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Markkinaoikeus

Informações sobre os prazos de recurso: Organisation providing further information: VR Group Plc

Organização que fornece informações adicionais sobre o processo de adjudicação: VR-Group Plc

8. Organizações

8.1. ORG-0001

Nome oficial: Markkinaoikeus

Número de registo: 3006157-6

Endereço postal: Radanrakentajantie 5

Cidade: Helsinki

Código postal: 00520

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Correio eletrónico: markkinaoikeus@oikeus.fi

Telefone: +358 295643300

Endereço Internet: <http://www.oikeus.fi/markkinaoikeus>

Funções desta organização:

Instância de recurso

8.1. ORG-0002

Nome oficial: VR-Group Plc

Número de registo: 1003521-5

Endereço postal: PL 488 (Radiokatu 3)

Cidade: Helsinki

Código postal: 00096

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Ponto de contacto: Procurement unit

Correio eletrónico: info.procurement@vr.fi

Telefone: +358 294343

Endereço Internet: <http://www.vrgroup.fi>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0003

Nome oficial: Hansel Oy (Hilma)

Número de registo: FI09880841

Endereço postal: Mannerheiminaukio 1a

Cidade: Helsinki

Código postal: 00100

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Ponto de contacto: eSender

Correio eletrónico: tekninen@hankintailmoitukset.fi

Telefone: 029 55 636 30

Endereço Internet: <http://hankintailmoitukset.fi>

Funções desta organização:

TED eSender

Informações sobre o anúncio

Identificador/versão do anúncio: 74519d47-0e13-4416-bcc7-a0d5a73b8b95 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

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