

628473-2026 - Concurso

Noruega – Serviços de consultoria em matéria de rendimento energético – Consultancy services when Enova SF's new response service is initiated.

OJ S 176/2026 11/09/2026

Anúncio de concurso ou de concessão – regime normal

Serviços

1. Adquirente

1.1. Adquirente

Nome oficial: Enova SF

Correio eletrónico: bjorn.hakon.aunoien@enova.no

Forma jurídica do adquirente: Empresa pública

Atividade da autoridade adjudicante: Assuntos económicos

2. Procedimento

2.1. Procedimento

Título: Consultancy services when Enova SF's new response service is initiated.

Descrição: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

Identificador do procedimento: 7b5bb300-bfaf-4870-9cf2-5332746ae74a

Identificador interno: SID 26/25854

Tipo de procedimento: Aberto

O procedimento é acelerado: não

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 71314300 Serviços de consultoria em matéria de rendimento energético

Classificação adicional (cpv): 71315100 Serviços de consultoria na construção de edifícios, 71315210 Serviços de consultoria em matéria de instalações técnicas em edifícios, 71321400 Serviços de consultoria sobre ventilação, 79510000 Serviços de atendimento de telefones, 90713000 Serviços de consultoria sobre questões ambientais

2.1.2. Local de execução

Em qualquer local

2.1.4. Informações gerais

Base jurídica:

Diretiva 2014/24/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Anúncio

Corrupção: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, by enforceable judgement been convicted of corruption by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Corruption as defined in Article 3 of the Convention on Combating Corruption, involving European Communities or European Union member states (EUT C 195 of 25.6.1997, s. 1), and in Article 2, point 1, in the Council's framework decision 2003/568/RIA of 22 July 2003 on combating corruption in the private sector (EUT L 192 of 31.7.2003, p. 54). This rejection reason also includes corruption as defined in national law for the contracting authority or supplier.

Fraude: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted of fraud has been convicted of fraud by a verdict handed down not more than five years ago, or a rejection period determined directly in the judgement that still applies? Fraud included in Article 1 of the Convention on protection of the Financial Interests of the European Communities (EFT C 316 of 27.11.1995, p. 48).

Branqueamento de capitais ou financiamento do terrorismo: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of money laundering or financing terrorism by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies? Money laundering or financing terrorism As defined in Article 1 of the European Parliament and Council Directive 2005/60/EF of 26 October 2005 on preventive measures against the use of the financial system for money laundering and financing terrorism (EUT L 309 of 25.11.2005, p. 15).

Participação numa organização criminosa: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, at the time a legally convicted verdict of participation in a criminal organisation by a verdict handed down no more than five years ago, or a rejection period set out directly in the judgement that still applies?

Participation in a criminal organisation as defined in Article 2 of the Council's framework decision 2008/841/RIA of 24 October 2008 on control of organised crime (EUT L 300 of 11.11.2008, p. 42)

Infrações terroristas ou infrações relacionadas com atividades terroristas: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body, or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of acts of terrorism or criminal acts connected to terrorist activities by a verdict handed down no more than five years ago, or a rejection period set directly in the judgement that still applies? Acts of terrorism or criminal acts relating to terrorist activity as defined in Article 1 and 3 of the Council's framework decision 2002/475/RIA of 13 June 2002 on combating terrorism (EFT L 164, of 22.6.2002, p. 3). This rejection reason also includes incitement to, participation or attempts to commit such actions as included in Article 4 in the mentioned framework decision.

Trabalho infantil e outras formas de tráfico de seres humanos: Is the tenderer himself or a person, who is a member of the tenderer's administration, management or supervisory body or has the competence to represent or control or make decisions in such bodies, in the event a legal verdict has been convicted of child labour and other forms of human trafficking by a verdict handed down no more than five years ago, or a rejection period determined directly in the judgement that still applies? Child labour and other forms of human trafficking as defined in Article 2 of the European Parliament and council directive 2011/36/EU of 5. 1 April 2011 on the prevention and control of human trafficking and the protection of its victims and for compensation of the Council's framework decision 2002/629/RIA (EUT L 101 of 15.4.2011, p. 1).

Violação das obrigações no domínio da legislação ambiental: Is the tenderer aware of breaches of environmental provisions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação laboral: Is the tenderer aware of breaches of provisions on working conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Violação das obrigações no domínio da legislação social: Is the tenderer aware of breaches of provisions on social conditions as stated in national law, the relevant notice or procurement documents or Article 18 (2) of Directive 2014/24/EU.

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: Has the tenderer entered into agreement(s) with other tenderers with the intention of turning the competition?

Falta profissional grave: Has the tenderer committed serious errors in professional practice? If relevant, see the definitions in national law, the relevant notice or procurement documents.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: Have the tenderer: a) given grossly incorrect information when notifying the information required to verify that there is no basis for rejection, or of the qualification requirements being met, b) failed to provide such information, c) subject to immediately submitting the supporting documents requested by the Contracting Authority, or d) improperly affecting the Contracting Authority's decision process to acquire confidential information that could give this an unlawful advantage in connection with competition, or negligently has given misleading information that can have a significant influence on decisions on rejection, selection or award?

Conflitos de interesses decorrentes da participação no procedimento de contratação: Are tenderers aware of a conflict of interest as stated in national law, the relevant notice or procurement documents?

Intervenção direta ou indireta na preparação do presente procedimento de contratação: Has the tenderer or an entity associated with the supplier advised the contracting authority or in another way been involved in the planning of the competition?

Rescisão antecipada, indenizações ou outras sanções comparáveis: Has the tenderer committed significant breaches of contract in connection with the fulfilment of a previous public contract, a previous contract with a public contracting authority or a previous concession contract, where the breach has led to the cancellation of the contract, compensation or other similar sanctions?

Incumprimento da obrigação de pagamento das contribuições para a segurança social: Have tenderers failed to fulfil all their social security obligations in the country where they are established and in their member state, if this is a different country than what he is established in?

Incumprimento da obrigação de pagamento de impostos: Has the tenderer not fulfilled his tax and duty obligations in the country in which he is established, and in the contracting authority's member state, if this is a different country than what he is established in?

Atividades suspensas: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Falência: Is the tenderer in a bankruptcy situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Acordo com os credores: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Insolvência: Is the tenderer in an insolvency situation? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Ativos sob gestão por um liquidatário: Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

Situação análoga, como falência ao abrigo da legislação nacional: Is the supplier in a situation where he has been forced debt arrangement? Specify why, under the mentioned circumstances, one is able to carry out the contract, considering the current national provisions and measures for continuing the business activities? It is not necessary to provide this information if rejection of tenderers made mandatory in accordance with the current national law without the possibility for exceptions.

5. Lote

5.1. Lote: LOT-0000

Título: Consultancy services when Enova SF's new response service is initiated.

Descrição: Enova's most important means is investment support for projects, whether it is for large projects in the industry or for minor measures in households. Enova shall administer the

community's funds so that these provide the greatest possible benefit to the community. By covering some of the additional costs that the market incurs by choosing more energy- and climate-friendly solutions, Enova shall contribute to lifting up climate projects. Enova also has guidance. Enova's response service has been operated remotely for over 20 years. Enova is now in the process of handling this service with her own employees. Small projects give information and advice, preferably on Enova's support offer, on Enova's website, through the newsletter and Enova's guidance service. Enova would like to enter into a contract for consultancy services for the establishment and operation of Enova SF's new response service. The objective of the procurement is to ensure that Enova has sufficient competence and capacity to handle enquiries and training in a transitional period until the internal response service is fully operative. The assignment includes consultancy services for guidance on Enova's support offer and the Energy Label Scheme as well as some guidance on topics within Enova's work areas. The tenderer shall serve the agreed upon in and outbound enquiries for Enova in accordance with the response service's fixed requirements for customer statistics, including response time and customer satisfaction. The consultants will be a part of Enova's newly established guidance service, and the work methodology and requirements for the service set by Enova will be followed by the consultants. The consultants' offices can be different from Trondheim, but some journeys to Trondheim during the agreement period must be expected. The estimated scope of the contract is equivalent to up to 2 FTE (full-time equivalents) in the period from 01.03.27 to 31.12.27. See the tender documentation for further details on the assignment.

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5.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 71314300 Serviços de consultoria em matéria de rendimento energético

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5.1.2. Local de execução

Em qualquer local

5.1.3. Duração estimada

Data de início: 01/03/2027

Data de fim da duração: 31/12/2027

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

Projeto de contratação pública não financiado por fundos da UE

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Documento do concurso

5.1.10. Critérios de adjudicação

Critério:

Tipo: Qualidade

Nome: Competence and experience for offered resource persons

Descrição: See the tender documentation

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 70

Critério:

Tipo: Preço

Nome: Price

Descrição: See the tender documentation

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 30

5.1.11. Documentos do concurso

Línguas em que os documentos do concurso estão oficialmente disponíveis: norueguês

Endereço dos documentos do concurso: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: https://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=460717&TID=200421125&B=

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: norueguês

Catálogo eletrónico: Não autorizado

Variantes: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Não autorizado

Prazo para a receção das propostas: 14/10/2026 11:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Duração durante a qual a proposta deve permanecer válida: 45 Dias

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Faturação eletrónica: Necessário

Serão utilizadas encomendas eletrónicas: não

Será utilizado o pagamento eletrónico: sim

5.1.15. Técnicas

Acordo-quadro:

Inexistência de acordo-quadro

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Trøndelag tingrett

Informações sobre os prazos de recurso: The waiting period is minimum 10 days after notification of contract award.

Organização que fornece mais informações sobre os procedimentos de recurso: Enova SF

Organização que recebe pedidos de participação: Enova SF

Organização responsável pelo tratamento das propostas: Enova SF

8. Organizações

8.1. ORG-0001

Nome oficial: Enova SF

Número de registo: 983609155

Endereço postal: Brattørkaia 17A

Cidade: Trondheim

Código postal: 7010

Subdivisão do país (NUTS): Trøndelag/Tröndelage (NO060)

País: Noruega

Ponto de contacto: Bjørn H. Aunøien

Correio eletrónico: bjorn.hakon.aunoien@enova.no

Telefone: +47 73190430

Endereço Internet: <https://www.enova.no/>

Perfil do adquirente: <https://eu.eu-supply.com/ctm/company/companyinformation/index/255658>

Funções desta organização:

Adquirente

Organização que recebe pedidos de participação

Organização responsável pelo tratamento das propostas

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: Trøndelag tingrett

Número de registo: 926722794

Cidade: Trondheim

Código postal: 7010

Subdivisão do país (NUTS): Trøndelag/Tröndelage (NO060)

País: Noruega

Ponto de contacto: Trøndelag tingrett

Correio eletrónico: trondelag.tingrett@domstol.no

Telefone: +4773542400

Funções desta organização:

Instância de recurso

Informações sobre o anúncio

Identificador/versão do anúncio: 81368a7c-faba-4769-ab2c-457981ce3f53 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 16

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