

644898-2026 - Concurso

Finlândia – Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio – VR-Group/ Web development expert services, framework agreement

OJ S 181/2026 18/09/2026

Anúncio de concurso ou de concessão – regime normal

Serviços

1. Adquirente

1.1. Adquirente

Nome oficial: VR-Yhtymä Oyj

Correio eletrónico: info.procurement@vr.fi

Forma jurídica do adquirente: Empresa pública

Atividade da entidade adjudicante: Serviços ferroviários

2. Procedimento

2.1. Procedimento

Título: VR-Group/ Web development expert services, framework agreement

Descrição: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identificador do procedimento: 01576206-2cb0-4103-9fa5-757670ea9edf

Identificador interno: 627939

Tipo de procedimento: Aberto

O procedimento é acelerado: não

Principais características do processo: The procurement procedure applied is an open procedure. If none of the tenders received complies with the Invitation to Tender, or if the circumstances during the tendering procedure change in such a way that VR cannot make use of the results of the tendering procedure, VR may suspend the procurement procedure in part or in its entirety. No compensation shall be paid to Tenderers for submitting a tender, presenting a tender, or otherwise participating in the procurement procedure. The contract notice and the tender documents are available in English. The stages of the procedure are as follows: A. Opening of tenders B. Verification of the suitability of Tenderers C. Verification of compliance of tenders with the Invitation to Tender D. Evaluation of tenders: Stage 1 E. Evaluation of tenders: Stage 2 – Interviews F. Final evaluation of tenders G. Contract award: the contract award shall be notified electronically to all Tenderers. H. Conclusion of the procurement agreement. The procurement agreement shall enter into force only upon signature of a written agreement. The tender must comply with the Invitation to Tender and its appendices and shall include all information requested for the assessment of Tenderers and tenders and for the comparison of tenders, in accordance with the instructions provided. Submission of alternative or variant tenders is not permitted. The Tenderer's own contract terms shall not be attached to the tender and may lead to rejection of the tender.

2.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

2.1.2. Local de execução

País: Finlândia

Em qualquer lugar do país em causa

2.1.3. Valor

Valor máximo do acordo-quadro: 20 000 000,00 EUR

2.1.4. Informações gerais

Informações adicionais: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The

Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

Base jurídica:

Diretiva 2014/25/UE

2.1.6. Motivos de exclusão

Fontes dos motivos de exclusão: Documento do concurso, Anúncio, Documento europeu único de contratação pública (DEUCP)

Corrupção: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for corruption, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Fraude: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for fraud, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Branqueamento de capitais ou financiamento do terrorismo: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for money laundering or terrorist financing, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Participação numa organização criminosa: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for participation in a criminal organisation, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Infrações terroristas ou infrações relacionadas com atividades terroristas: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for terrorist offences or offences linked to terrorist activities, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Trabalho infantil e outras formas de tráfico de seres humanos: The economic operator itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has been the subject of a conviction by final judgment for child labour and other forms of trafficking in human beings, by a conviction rendered at the most five years ago or in which an exclusion period set out directly in the conviction continues to be applicable.

Violação das obrigações no domínio da legislação ambiental: The economic operator has breached its obligations in the field of environmental law.

Violação das obrigações no domínio da legislação laboral: The economic operator has breached its obligations in the field of labour law.

Violação das obrigações no domínio da legislação social: The economic operator has breached its obligations in the field of social law.

Acordos com outros operadores económicos com o objetivo de distorcer a concorrência: The economic operator has entered into agreements with other economic operators aimed at distorting competition.

Falta profissional grave: The economic operator is guilty of grave professional misconduct.

Falsas declarações, ocultação de informações, incapacidade de fornecer os documentos exigidos ou obtenção de informações confidenciais sobre o presente procedimento: The economic operator can confirm that: a) It has been guilty of serious misrepresentation in supplying the information required for the verification of the absence of grounds for exclusion or the fulfilment of the selection criteria, b) It has withheld such information, c) It has not been able, without delay, to submit the supporting documents required by a contracting authority or contracting entity, and d) It has undertaken to unduly influence the decision making process of the contracting authority or contracting entity, to obtain confidential information that may confer upon it undue advantages in the procurement procedure or to negligently provide misleading information that may have a material influence on decisions concerning exclusion, selection or award.

Conflitos de interesses decorrentes da participação no procedimento de contratação: The economic operator is aware of any conflict of interest, as indicated in national law, the relevant notice or the procurement documents due to its participation in the procurement procedure.

Intervenção direta ou indireta na preparação do presente procedimento de contratação: The economic operator or an undertaking related to it has advised the contracting authority or contracting entity or otherwise been involved in the preparation of the procurement procedure.

Rescisão antecipada, indemnizações ou outras sanções comparáveis: The economic operator has experienced that a prior public contract, a prior contract with a contracting entity or a prior concession contract was terminated early, or that damages or other comparable sanctions were imposed in connection with that prior contract.

Incumprimento de obrigações determinadas por motivos de exclusão puramente nacionais:

The tenderer itself or any person who is a member of its administrative, management or supervisory body or has powers of representation, decision or control therein has breached the following obligations defined in the Finnish criminal code: aggravated accounting offence, work safety offence, work hour offence, work discrimination, extortionate work discrimination, violation of the right to organise, the use of unauthorised foreign labour, aggravated degradation of the environment or aggravated nature conservation offence.

Incumprimento da obrigação de pagamento das contribuições para a segurança social: The economic operator has breached its obligations relating to the payment social security contributions, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Incumprimento da obrigação de pagamento de impostos: The economic operator has breached its obligations relating to the payment of taxes, both in the country in which it is established and in Member State of the contracting authority or contracting entity if other than the country of establishment.

Atividades suspensas: The business activities of the economic operator are suspended.

Falência: The economic operator is bankrupt.

Acordo com os credores: The economic operator is in arrangement with creditors.

Insolvência: The economic operator is the subject of insolvency or winding-up.

Ativos sob gestão por um liquidatário: The assets of the economic operator are being administered by a liquidator or by the court.

Situação análoga, como falência ao abrigo da legislação nacional: The economic operator is in any analogous situation like bankruptcy arising from a similar procedure under national laws and regulations.

5. Lote

5.1. Lote: LOT-0000

Título: VR-Group/ Web development expert services, framework agreement

Descrição: The objective of this procurement is to establish a multi-supplier framework agreement for the provision of software development expertise for the entire VR Group. The framework covers development needs arising across VR Group companies, including but not limited to passenger services, logistics operations, infrastructure-related systems, commercial platforms, customer-facing digital services, and internal operational systems. The procurement covers Web Development (e.g. web based technologies such as modern frontend frameworks and standards). Experts are assigned to VR's agile development teams, who operate according to VR's technology choices and established models where VR acts as the Product Owner and oversees overall project and development management. Work is carried out in a hybrid model, both on-site at VR's premises in Helsinki and remotely in accordance with VR's working guidelines. The service also includes a Supplier-appointed Service Manager (for reporting, invoicing etc.). In accordance with Section 45(2) of the Act on Procurement in the Utilities Sectors, the maximum total value of contracts awarded under this Framework Agreement during the entire contract period shall be EUR 20 000 000 (VAT 0%). Tenderers are requested to note that the value stated above does not constitute the estimated value of the procurement, but the statutory maximum value as referred to in the Act. The maximum value also includes possible option periods of the procurement. VR Group does not commit to any minimum purchase volumes. Actual resource needs may increase or decrease during the contract period based on business requirements, technological development, and the lifecycle of projects and systems. The initial contract period is two (2) years, after which the Customer may extend the Agreement with four (4) optional periods of one (1) year each. This procurement will be carried out using an open procedure. The Finnish Act on Procurements and Concession Contracts of Entities Operating in the Water and Energy Supply, Transport and Postal Services Sector (Act 1398/2016, "Act on Public Contracts in the Utilities Sector") applies to this procurement. Tenders must meet all suitability requirements set out in this notice and its appendices. The subject of the procurement is described in more detail in Appendix 2 (Procurement Description) to the Invitation to Tender. The suitability requirements for Tenderers are set out in the ESPD form.

Identificador interno: 627939

5.1.1. Finalidade

Natureza do contrato: Serviços

Classificação principal (cpv): 72000000 Serviços de TI: consultoria, desenvolvimento de software, Internet e apoio

5.1.2. Local de execução

País: Finlândia

Em qualquer lugar do país em causa

5.1.3. Duração estimada

Data de início: 01/12/2026

Data de fim da duração: 30/11/2028

5.1.4. Renovação

Renovações máximas: 4

Mais informações sobre renovações: After the initial fixed term of two (2) years the Customer may extend the Agreement with four (4) optional periods of one (1) year each.

5.1.5. Valor

Valor máximo do acordo-quadro: 20 000 000,00 EUR

5.1.6. Informações gerais

Participação reservada:

A participação não está reservada.

O concurso é abrangido pelo Acordo sobre Contratos Públicos (ACP): sim

Este concurso também é adequado para as pequenas e médias empresas (PME): sim

Informações adicionais: This procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. Any future group entities established or acquired during the term of the framework agreement may also be covered under this procurement. For the sake of clarity, the specific entities to be covered by the procured services shall be specified in each purchase order or mini-competition and/or in the corresponding purchase agreement. The primary Contracting Entities include the following companies: VR Kunnossapito Oy (2945253-7), AVECRA Oy (0110858-2), Oy Pohjolan Liikenne Ab (0678125-8), VR Sverige AB (556351-9437) and VR Snabbtåg Sverige AB (556923-4304). VR Group will also sign the Agreement on behalf of all legal entities under VR Group. This procurement is a joint procurement of VR-Group Plc and VR Snabbtåg Sverige AB as referred to in Article 57 point 4 of the Utilities Directive (25/2014/EU), section 32 subsection 3 of the Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) and chapter 7, sections 9, 12, 13 and 14 of the Swedish Act on Procurement in the Utilities Sectors (2016:1146). VR Group Plc will conduct the procurement procedure on behalf of both VR-Group Plc and VR Snabbtåg Sverige AB. VR-Group Plc will be responsible for the entire procurement procedure including all stages of the procurement procedure and possible appeal and rectification procedures. All of these processes will be entirely conducted in accordance with applicable Finnish law. The Finnish Act on Procurement Contracts in the Utilities Sectors (1398/2016) is applied to the procurement. For the avoidance of doubt, the procurement is made for all legal entities under VR Group, i.e. VR-Group Plc and all its group companies. VR-Group Plc and VR Snabbtåg Sverige AB have been mentioned specifically here due to procurement law reasons, but the procurement as such covers all legal entities under VR Group as described also elsewhere in the procurement notice documents.

5.1.7. Contratação estratégica

Objetivo social promovido: Diligência devida em matéria de direitos humanos nas cadeias de abastecimento globais, Condições de trabalho justas

5.1.9. Critérios de seleção

Fontes dos critérios de seleção: Documento europeu único de contratação pública (DEUCP)

5.1.10. Critérios de adjudicação

Critério:

Tipo: Preço

Nome: Price

Descrição: Comparison Price is calculated based on expert hourly prices.

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 30

Critério:

Tipo: Qualidade

Nome: Quality

Descrição: Professional quality

Categoria do critério de adjudicação peso: Ponderação (percentagem, valor exato)

N.º do critério de adjudicação: 70

5.1.11. Documentos do concurso

Prazo para solicitar informações adicionais: 29/09/2026 09:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Endereço dos documentos do concurso: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

5.1.12. Condições do concurso

Condições de apresentação:

Apresentação por via eletrónica: Necessário

Endereço para apresentação: <https://tarjouspalvelu.fi/vryhtymaoy?id=627939&tpk=a7f551f7-e49c-43aa-ba58-a25502ba6d17>

Línguas em que podem ser apresentadas as propostas ou pedidos de participação: inglês

Catálogo eletrónico: Não autorizado

Os proponentes podem apresentar mais do que uma proposta: Não autorizado

Prazo para a receção das propostas: 16/10/2026 09:00:00 (UTC+00:00) hora da Europa Ocidental, GMT

Duração durante a qual a proposta deve permanecer válida: 6 Meses

Condições do contrato:

A execução do contrato tem de ser efetuada no âmbito de programas de emprego protegido: Não

Condições relacionadas com a execução do contrato: The conditions for performance of the contract are set out in the draft contract attached to the procurement documents.

Condições financeiras: The contract is financed from the contracting entity's own budget. Payments will be made against approved invoices in accordance with the contract terms.

5.1.15. Técnicas

Acordo-quadro:

Acordo-quadro, em parte sem reabertura e em parte com reabertura de concurso

Informações sobre o sistema de aquisição dinâmico:

Inexistência de sistema de aquisição dinâmico

5.1.16. Informações adicionais, mediação e recurso

Instância de recurso: Markkinaoikeus

Organização que fornece informações adicionais sobre o processo de adjudicação: VR-Yhtymä Oyj

Organização que fornece mais informações sobre os procedimentos de recurso: Markkinaoikeus

8. Organizações

8.1. ORG-0001

Nome oficial: Markkinaoikeus

Número de registo: 3006157-6

Endereço postal: Radanrakentajantie 5

Cidade: Helsinki

Código postal: 00520

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Correio eletrónico: markkinaoikeus@oikeus.fi

Telefone: +358 295643300

Endereço Internet: <https://www.markkinaoikeus.fi>

Funções desta organização:

Instância de recurso

Organização que fornece mais informações sobre os procedimentos de recurso

8.1. ORG-0002

Nome oficial: VR-Yhtymä Oyj

Número de registo: 1003521-5

Endereço postal: PL 488 (Radiokatu 3)

Cidade: VR

Código postal: 00096

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Ponto de contacto: Procurement unit

Correio eletrónico: info.procurement@vr.fi

Telefone: +358 294343

Endereço Internet: <http://www.vrgroup.fi>

Funções desta organização:

Adquirente

Organização que fornece informações adicionais sobre o processo de adjudicação

8.1. ORG-0003

Nome oficial: Hansel Oy (Hilma)

Número de registo: FI09880841

Endereço postal: Mannerheiminaukio 1a

Cidade: Helsinki

Código postal: 00100

Subdivisão do país (NUTS): Helsinki-Uusimaa (FI1B1)

País: Finlândia

Ponto de contacto: eSender

Correio eletrónico: tekninen@hankintailmoitukset.fi

Telefone: 029 55 636 30

Endereço Internet: <http://hankintailmoitukset.fi>

Funções desta organização:

TED eSender

Informações sobre o anúncio

Identificador/versão do anúncio: f8e878ac-9bfd-4fcd-8ad8-10df73a556f4 - 01

Tipo de formulário: Concurso

Tipo de anúncio: Anúncio de concurso ou de concessão – regime normal

Subtipo de anúncio: 17

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